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Avera.org

January 4, 2021

U.S. Nuclear Regulatory Commission
Region IV
1600 E. Lamar Blvd.
Arlington, Texas 76011-4511

Dear Sir or Madam:

Re: NRC Radioactive Material License #40-16571-02

Please accept this accounting of an incident reported to the NRC Operations Center on December 23, 2020.

Licensee's Name: Avera McKennan

Prescribing Physician: Stacey Scott, PA-605-367-5068

Brief Description of the event: See Attached Root Cause Report

Why the event occurred: See Attached Exhibits

The effect on the patient: Thyroid Ablation

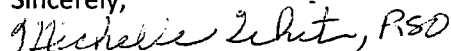
Actions to prevent recurrence: Procedural Changes: These actions have been initiated but Avera requests the ability to evaluate the effectiveness and make changes as needed.

Review the new Therapy Procedures with Authorized Users. This includes the first line stating that after obtaining a request from the clinical service, the Authorized User physician must first review the patient's clinical situation and determine if this particular treatment option is appropriate for this patient's situation.

Obtain the order from Centralized Scheduling for thyroid studies originating from outside the Avera blueprint. Place this in the patient's folder.

Patient history of I123 Scan and Uptake and Thyroid labs are to be gathered and placed in the patient's folder prior to asking for a written directive.

Sincerely,

 Michelle White, RSO

Michelle White, RSO
Radiation Safety Officer
Avera McKennan