



UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555-0001

February 25, 1997

OFFICE OF THE
INSPECTOR GENERAL

MEMORANDUM TO: Patricia G. Norry
Deputy Executive Director for Management Services

FROM: *Thomas J. Barchi*
Thomas J. Barchi
Assistant Inspector General for Audits

SUBJECT: CONSIDERATIONS FOR IMPROVING NRC OVERSIGHT OF
THE COMMERCIAL FACILITIES MANAGEMENT SERVICES
CONTRACT

Attached is the Office of Inspector General's subject report on the TECOM contract conducted at your request. This report identifies four internal processes that are candidates for improvements in the oversight of this commercial facilities management services contract. As NRC pursues its own internal review assessment of this contract, it should consider (1) reducing the level of inspection oversight, (2) consolidating and streamlining reporting requirements, (3) streamlining the process for issuing reimbursable work orders, and (4) eliminating performance deductions.

We briefed senior NRC managers following our evaluation so they could consider appropriate actions on our observations. This report does not contain recommendations, therefore, we did not solicit agency comments and will not track staff actions to address our observations.

Attachment: As stated

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