



QUALITY ASSURANCE PROCEDURE

QAP 215

NON-CONFORMING ITEMS

REFERENCE QAM 200 SECTION 15

APPROVED /s/Peter Ferwerda DATE 12/14/90
QUALITY ASSURANCE MANAGER

APPROVED /s/J. W. Davis DATE 12/14/90
DIRECTOR OF OPERATIONS



NON-CONFORMING ITEMS

| REVISION DATE | REVISION RECORD | APPROVAL |
|---------------|---|---|
| 12/14/90 | 1. Revised to obtain new management approval and computer control. 2. Revised Section 3 for references. 3. Added Section 4 (old Section 3). | /s/Peter Ferwerda /s/J. W. Davis |
| 6/3/96 | 1. Reformatted procedure. | /s/Peter Ferwerda /s/J. W. Davis |
| 11/25/96 | 1. Added paragraphs 4.3 & 4.4. | <i>P. Ferwerda</i> 11/25/96 <i>W. Davis</i> 11/25/96 |

1. SCOPE

This procedure specifies the measures to be followed in processing non-conforming items.

2. GENERAL

Items acquired or intended for use which do not meet the requirements of the prescribing document will be identified and processed as required to prevent inadvertent use.

3. REFERENCES

- 3.1 QAP 210 Inspection
- 3.2 QAP 220 Work Orders
- 3.3 QAP 221 Problem Disposition Reports

4. PROCEDURE

- 4.1 Non-conforming items will be identified and processed in accordance with the following procedures, as applicable:

- QAP 210 Inspection
- QAP 220 Work Orders
- QAP 221 Problem Disposition Reports

- 4.2 Non-conforming items will be separated from normal production items unless prohibited by size, weight or other considerations, in which case suitable identification will be attached to prevent inadvertent use.
- 4.3 Customer rejections of items found to be in nonconformance during surveillance inspections shall be documented on Problem Disposition Report Form F249 per QAP 221 and dispositioned in accordance with procedures as indicated in the referenced QAP.
- 4.4 The Problem Disposition Reports generated during the surveillance inspections for a particular customer will be jointly reviewed by ABB EM Contracts, ABB EM Engineering and ABB EM Quality Assurance, as a minimum, on receipt of the order from that customer. The intent of that review is to insure that the specific requirements of their order will be met.