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JAMES E. JOINER, P.C.

WRITERS DIRECT DIAL NUMBER  
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September 4, 1985

OFFICE OF SECRETARY  
DOCKETING & SERVICE  
BRANCH

Morton B. Margulies, Chairman  
Atomic Safety and Licensing Board  
U. S. Nuclear Regulatory Commission  
Washington, D. C. 20555

Dr. Oscar H. Paris  
Atomic Safety and Licensing Board  
U. S. Nuclear Regulatory Commission  
Washington, D. C. 20555

Mr. Gustave A. Linenberger  
Atomic Safety and Licensing Board  
U. S. Nuclear Regulatory Commission  
Washington, D. C. 20555

RE: Georgia Power Company, et al.;  
Plant Vogtle Operating License Proceeding;  
NRC Docket Numbers 50-424 and 50-425 *OL*

Dear Administrative Judges:

Enclosed for your information is a copy of an August 19, 1985 letter from Mr. Lee Glenn, Plant Vogtle Quality Concerns Manager, to Mr. Tim Johnson of Campaign For A Prosperous Georgia. This letter was transmitted as a follow-up to my letter of August 8, 1985 to Laurie Fowler, Esq. In his letter Mr. Glenn describes the Quality Concerns Program at Plant Vogtle and invites Joint Intervenors and any individuals known to them who have complaints about Plant Vogtle to participate in this program.

Very truly yours,

*James E. Joiner*  
James E. Joiner

JEJ/clm

cc: Service List

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PDR ADOCK 05000424  
PDR

DS03



## Vogtle Project

August 19, 1985

Mr. Tim Johnson  
Campaign for a Prosperous Georgia  
175 Trinity Avenue, S.W.  
Atlanta, Georgia 30303

Dear Mr. Johnson:

I am Manager of the Quality Concern Program at the Vogtle Project. In that capacity I had the opportunity to attend portions of the ACRS hearings held in Augusta on Thursday and Friday, July 18 and 19, and to describe the Quality Concern Program to the subcommittee. I was not present at the hearing when you made your presentation. However, I have had a chance to review the transcript from that hearing.

As you may or may not be aware, the Vogtle Quality Concern Program is designed to ensure that any individual involved or interested in the Vogtle Project is given the opportunity and is aware of the obligation to raise any questions concerning safety and to have those questions investigated and resolved outside of normal supervisory channels. Every employee on the Project, or involved with the Project at other locations, is informed of the Program and is given a letter from Company President James Miller and a short Program explanation, copies of which are attached. Every attempt is made to interview all employees who are leaving the Project in order to determine whether they had any questions or concerns regarding any safety-related issue.

I have a staff of eight employees, and have access to the resources of the entire Project and several supporting organizations. We are able to thoroughly investigate any concerns brought to our attention. Most of the legitimate concerns we receive have previously been identified as part of the Project's Quality Assurance Program, with appropriate corrective action either taken or planned. However, some concerns have been brought to our attention which had not been identified elsewhere. In these cases our investigation has resulted in prompt corrective action.

One important element of our program is our pledge of confidentiality to submitters. We do not disclose the identity of any submitter to line supervisors or co-workers, or to anyone else directly involved in any way with the work in question, unless we receive permission to do so from the submitter. Also, quality concerns can be submitted to us anonymously. If the

submitter provides us with identifying information, we remain in contact with that submitter during the course of our investigation and report our findings to the submitter at the conclusion of the investigation.

I have carefully reviewed your remarks at the ACRS hearing concerning potential safety defects or problems at the Vogtle Project. Based on your remarks, we have or are attempting to conduct an investigation into each of the incidents which you identified. However, with the exception of the allegation of water in the Unit 2 vessel, information provided at the hearing was vague, incomplete, and did not provide enough detail for us to identify and investigate the allegations.

It is my understanding that you have, on several occasions, indicated that your primary concern was with the safety of the Vogtle Project. Safety is also our primary concern. If you have any information concerning any potential safety problem at Vogtle, we will respond immediately, conduct a full investigation, will report the results of that investigation to the individual submitting the question or concern, and will verify that appropriate corrective action is taken. It is often critical that questions and concerns be raised at, or close to, the time of occurrence so that a complete investigation can be conducted. In your statements to the ACRS you indicated that you expected to receive further information and that you would provide written information to the ACRS concerning each of your allegations. I am asking you to provide us with any information available to you now which would allow us to identify potential problems and conduct our investigations, and to provide us with any supplemental information that you receive in the future.

If any individual contacts you with questions or concerns about Vogtle, please provide them with my name, the toll free telephone number, and the mailing address, all of which are included in the attached flyer. If you desire, you can act as an intermediary and provide me with the information, questions, and concerns directly. We will continue to honor the pledge of confidentiality that I described above and will provide you or individuals in contact with you the opportunity of contacting us anonymously.

Also, I want to assure you, and ask that you convey this assurance to anyone in contact with you, that we will not tolerate any form of retaliation against any individual raising a safety or quality concern, whether through normal supervisory channels, through the Quality Concern Program, or directly to the Nuclear Regulatory Commission. Any individual who feels that he or she has been retaliated or discriminated against because of safety concerns is urged to immediately contact me. I will personally investigate any such claims, and if retaliation has taken place, will insure that the individual involved is compensated for any loss, will stop the retaliation, and will take decisive action to insure that the retaliation never reoccurs in the future.

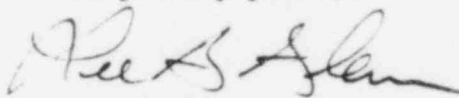
If you are truly interested in the safe construction of Plant Vogtle, I urge you to contact me immediately and provide me with information which will allow us to conduct an investigation into the allegations you made at the ACRS hearing.

Also, in the future, if you receive any complaints, concerns, or questions, I urge you to direct them to my attention. In short, we are inviting you to participate in the Vogtle Quality Concern Program and pledge to you, or to anyone you represent, all of the benefits of that Program. If for any reason you do not want us to conduct an investigation of your allegations, please refer your allegations to the NRC. If the allegations related to safety matters, it is imperative that someone address them at the earliest possible moment. The NRC can be reached at (404) 221-4503. By copy of this letter to Douglas Teper, I am asking that his group, Georgians Against Nuclear Energy, also participate in the Quality Concern Program.

I am aware that your organization is a party to the current operating licensing proceeding and that our lawyers have requested further information from you concerning your statements at the ACLU subcommittee meeting, as well as the identities of the individuals who made the allegations. The extent to which you do or do not provide such information to them in the context of those proceedings in no way will affect my pledge of confidentiality to those who participate in the Quality Concern Program.

I will look forward to either hearing from the individuals in contact with you or from you directly. In the interim, if anyone has any further questions about the Quality Concern Program, I urge you to get in touch with me at 724-8114 or 722-8946, extension 3294.

Very truly yours,




Lee B. Glenn  
Quality Concern Manager

LBG/lcb

xc: Douglas C. Teper  
Dr. Nelson Grace, USNRC  
Donald O. Foster, V. Pres. & Project  
General Manager, Vogtle Project  
Bruce W. Churchill  
Charles W. Whitney, Esq.  
James E. Joiner, Esq✓

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J. H. Miller,   
President

*the southern electric system*

February 12, 1985

TO ALL PERSONS INVOLVED WITH THE VOGTLE PROJECT

In June of 1979 and again in July of 1983, notices were issued which covered your rights and obligations and our expectations and requirements with respect to the safety and quality of activities on the Vogtle Project. This letter updates those items and reinforces our commitment to safety and quality.

You are employed or retained because you possess talents, skills and experience which are positive assets to the Vogtle Project, and you are important to our success. Your notifying Georgia Power Company of any conditions that you detect or suspect are adverse to either safety or quality is part of the service which you are expected to render. In return, you have a right to be heard, and you deserve a considered response to any expressed concerns.

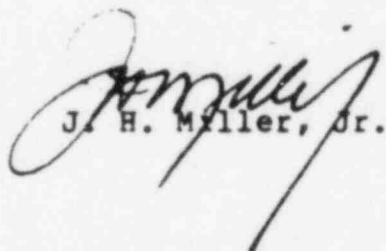
Please notify your immediate Supervisor if, at any time, you observe or justifiably suspect any work or other operations that are not in accordance with approved procedures, or which are contrary to established quality, safety, regulatory requirements, or good engineering practices. With the knowledge that you are carrying out not only my personal directive, but also the documented objectives of Georgia Power Company, you may bring your concerns to the attention of the Quality Assurance Department, the Quality Concern Program or higher line managers, myself included, if you feel that your concerns are not being resolved through normal channels.

If, for any reason, you are hesitant to contact your immediate supervisor, you may and should contact the next higher level of management, the Quality Assurance Department or the Quality Concern Program. On site, you should contact the site Quality Assurance Manager, E. D. Groover at ext. 234, or the Quality Concern Manager, L. B. Glenn at ext. 3294. Mr. Glenn can also be reached, toll free, at 1-800-225-2055. In the corporate office, you should contact the Vice President and General Manager of Quality Assurance, Mr. P. D. Rice, at 404-526-7080. Of course, any of the above contacts can be made anonymously if you prefer. However, items which are submitted with your name will be answered in writing indicating the disposition of the matter.



While working on the Vogtle Project, you should feel an obligation to provide Georgia Power with the first opportunity to address any concern you may have. However, you may also feel free to bring matters affecting health and safety of the public, compliance with regulations and requirements, quality, security, or safety to the attention of the U.S. Nuclear Regulatory Commission (USNRC). The USNRC's Region II Office of Inspection and Enforcement, located in Atlanta, GA. (telephone 404-221-4503), will accept collect calls twenty-four hours a day. Of course, you may also contact the resident USNRC Inspector on site (telephone no. 404-554-9901 or 404-554-9902).

Georgia Power Company is committed to constructing and operating Vogtle in compliance with all safety and quality requirements. Since you are involved with Vogtle, it is your responsibility and obligation to assist Georgia Power in meeting that commitment by informing us of any and all conditions which might prevent such compliance.

  
J. H. Miller, Jr.

**QUALITY CONCERN PROGRAM**  
**EMPLOYEE ORIENTATION**

Welcome to Plant Vogtle. You are now part of a team - a team dedicated to building this plant using the highest possible quality standards. As part of this team, you have two very important responsibilities. These responsibilities are:

1. To do your job to the very best of your ability and to make sure that your work is safe and of the highest possible quality; and
2. To report any event, activity, practice or procedure which you feel adversely affects the quality of this project or the safety of construction or future plant operation.

Georgia Power Company has a "Quality Concern Program", which allows you to report any questionable act or practice, either orally or in writing, to Lee Glenn, Georgia Power Company's Quality Concern Program Coordinator. There are posters explaining the program, forms for submitting your concerns, and collection boxes for concern forms located throughout the site. You can also contact Lee Glenn directly at 1-800-225-2055 (toll free). Any concern or complaint will be held in confidence; you can remain anonymous if you request. Each concern will be investigated and you will receive a response if you request it.

You have received a letter from Georgia Power Company President, James H. Miller, Jr., regarding the Company's concern for safe, quality construction. Read the letter, familiarize yourself with the Quality Concern Program, and remember your two primary obligations - to do good work and to report bad work.

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**ACKNOWLEDGEMENT**

The undersigned acknowledges that he/she has received a copy of the Miller quality letter, is aware of the existence of the QUALITY CONCERN PROGRAM, knows what his or her obligations are regarding the reporting of substandard or poor quality work or unsafe practices and knows how to report a quality concern.

\_\_\_\_\_  
Employee Name (Please Print)

\_\_\_\_\_  
Contractor's Name

\_\_\_\_\_  
Social Security No.

\_\_\_\_\_  
Employee No./Badge No.

\_\_\_\_\_  
Permanent Address:

\_\_\_\_\_  
Street

\_\_\_\_\_  
Date

\_\_\_\_\_  
City, State Zip Code

\_\_\_\_\_  
Employee's Name (Signature)

\_\_\_\_\_  
Phone No.

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Witness

UNITED STATES OF AMERICA  
NUCLEAR REGULATORY COMMISSION

Before the Atomic Safety and Licensing Board

In the Matter of	)	
	)	
GEORGIA POWER COMPANY, <u>et al.</u>	)	Docket Nos. 50-424
	)	50-425
(Vogtle Electric Generating Plant,	)	
Units 1 and 2)	)	

SERVICE LIST

Morton B. Margulies, Chairman  
Atomic Safety and Licensing Board  
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Washington, D. C. 20555

Mr. Gustave A. Linenberger  
Atomic Safety and Licensing Board  
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Dr. Oscar H. Paris  
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Panel  
U. S. Nuclear Regulatory Commission  
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Atomic Safety and Licensing  
Appeal Board Panel  
U. S. Nuclear Regulatory Commission  
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