

FREE STATE REPORTING, INC.

99 CATHEDRAL STREET  
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BALT. ANNAPOLIS AREA (301) 269-6236  
METRO WASH. AREA (301) 261-1902

May 28, 1984

Timothy F. Hagan, Contracting Officer  
United States Nuclear Regulatory Commission  
Washington, D. C. 20555

Dear Mr. Hagan,

This letter is in response to your May 22, 1984 letter concerning the tardiness of our reporter on 5/18/84. The incidents referred to were due to circumstances outside the control of our reporter. She had allowed more than enough time to appear at least one half (1/2) hour early on each case. In the morning, the Metro (subway) had an unscheduled unannounced delay which required more than a 45 minute wait at her station. In the afternoon she was tied up in traffic on the beltway because of an accident. Her normal one hour trip took two hours and forty-five minutes. There was absolutely no delay by the reporter in getting to her scheduled assignments well in advance of the time required.

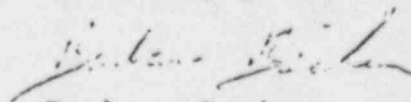
In addition it was unnecessary for NRC to turn our reporter away for the afternoon meeting. She could have set up in less than three minutes and recorded the majority of the telephone conference. Instead she was treated like an object instead of like a person at the time she was sent away. FSRI has never had a reporter turned away from a job.

FSRI has reported over 1,500 jobs in the past two years and has been tardy less than 10 times. In each instance due to some event outside the control of the reporter. It is just unfortunate that this incident occurred at the beginning of our contract.

The only action FSRI plans, is to purchase a parking space at 1717 H St., and to continue operating as we have in the past.

FSRI wishes to establish a good working relationship with NRC based on our overall performance on this contract.

Sincerely yours,

  
Barbara Becker

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