

QUALITY ASSURANCE MANUAL



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QUALITY ASSURANCE MANUAL

SECTION 18. CORRECTIVE ACTION

Section 18

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A. Purpose

1. To establish a documented corrective action system which shall assure that conditions adverse to quality will be properly defined, controlled and actively corrected in a timely way.

B. Scope

1. The Corrective Action System shall be implemented to assure that nonconformances (as determined by engineering reviews, independent in-house audits or simply, individual awareness of what is right/wrong relative to the Franklin Quality Assurance Program) are identified, the proper cause defined and corrective action taken to preclude repetition. (See QASD No. 17-1). This section is applicable to those projects which contractually require the implementation of Criterion XVI of 10CFR50, Appendix B, and its equivalent ANSI section.

C. Responsibilities/Action

1. Any individual who discovers a nonconformance is responsible for initiating a Nonconformance Report (NCR) and having it reviewed for approval by the Manager of Quality Assurance.
2. The Project Manager is responsible for the initiation and implementation of corrective action requests (CAR) appropriate to his area of responsibility. This shall include filing all approved CARs in the project file.
3. The Project Manager in whose area a major deficiency has occurred is responsible for defining the cause and implementing the corrective action to preclude repetition.
4. The Manager of Quality Assurance is responsible for approving all corrective action requests; for filing all "Corrective Action Request" forms; and for establishing a follow-up system to assure implementation of the corrective action. He shall audit to ensure compliance with the requirements of this section.