

QUALITY ASSURANCE MANUAL



Franklin Research Center

A Division of The Franklin Institute

20th and Race Streets, Phila., Pa. 19103 (215) 448-1000

QUALITY ASSURANCE MANUAL

SECTION 17. CONTROL OF NONCONFORMANCES

Section 17

Page 1 of 2

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Approved By

A.J. Saggiomo
A.J. Saggiomo, QA Manager

Concurred By

T.S. Hermann
Dr. T.S. Hermann, President

A. Purpose

1. To establish a system to control nonconformances and the inadvertent use of nonconforming items. This system shall include the documentation, segregation and disposition of nonconformances, and the notification to affected organizations.

B. Scope

1. All materials, parts, components, and quality activities at the Research Center involving fabrication, testing and/or engineering evaluation. This section is applicable to those projects which contractually require the implementation of Criterion XV of 10CFR50, Appendix B, its equivalent ANSI section, and 10CFR21.

C. Responsibilities/Action

1. The Manager of Quality Assurance is responsible for establishing, documenting, and maintaining a system to control nonconformances. (See QASD No. 17-1).
2. The Project Manager is responsible for assuring that the requirements of this section and those of supporting Quality Assurance documents are implemented.
3. The Manager of Quality Assurance or his designated alternate is responsible to audit for compliance with the requirements of this section and its supporting documents.

D. Action

1. The Manager of Quality Assurance shall take measures to establish a control system for nonconformances. This shall include, as appropriate, the writing of procedures for the identification, documentation, segregation, disposition and notification to affected organizations of discrepant items. In addition, nonconforming items and activities shall be reviewed; and accepted, rejected, repaired, reworked, or revised in accordance with documented procedures. (See QASD No. 17-1, and QAP No. 9-2).

QA. 17. Control of Nonconformances

2. The Manager of Quality Assurance shall provide and designate an enclosed area for quarantine of discrepant items.
3. The Manager of Quality Assurance shall provide tags to be used to identify items that are discrepant.
4. The Manager of Quality Assurance shall audit the system at periodic intervals to determine compliance with the requirements of this section.