

I-MOSBA-272

NUCLEAR REGULATORY COMMISSION

Docket No. 50-424/425-OLA-3

EXHIBIT NO. A-272

In the matter of Georgia Power Co. et al., Vcgtle Units 1 & 2

☐ Staff ☐ Applicant ☒ Intervenor ☐ Other
☐ Identified ☒ Received ☐ Rejected ☐ Reporter
Date 10/11/95 Witness

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UNITED STATES OF AMERICA
BEFORE THE U.S. DEPARTMENT OF LABOR

OFFICE OF SECRETARY
DOCKETING & SERVICE
BRANCH

MAFVIN B. HOBBY,

Complainant,

vs.

GEORGIA POWER COMPANY,

Respondent.

CIVIL ACTION

FILE NO.

90-ERA-30

DEPOSITION OF

LEE BROWN GLENN

BULL & ASSOCIATES
COURT AND DEPOSITION REPORTERS
4651 Roswell Road, N.E., Suite F-504
Atlanta, Georgia 30342
(404) 256-2886

BULL & ASSOCIATES

9601230136 951011
PDR ADOCK 05000424
T PDR

Deposition of LEE BROWN GLENN
taken on behalf of the Complainant,
for the purpose of discovery, upon
cross-examination, before Susan E.
Reynolds, Registered Professional
Reporter, Certified Court Reporter
and Notary Public, at the Candler
Building, 127 Peachtree Street,
N.E., Suite 1400, Atlanta, Georgia,
commencing at approximately
10:00 a.m., Thursday, August 23,
1990.

1 A No, I do not.

2 Q Okay. What is the corporate
3 concerns procedure? Is it a manual?

4 A It is one of any number of
5 procedures in the corporate guidelines,
6 procedures and guidelines, which the company
7 issues and keeps up-to-date. In addition to
8 that, I will say that we have an internal
9 operating procedure which gets into more
10 specifics on how we do things. So maybe I
11 should differentiate between the two. There is
12 a corporate concern procedure in the corporate
13 guidelines. There is an internal procedure
14 that we use that governs our day-to-day
15 operations.

16 Q Are you familiar enough with the
17 internal operating procedure where you can tell
18 me what it is rather than having to refresh
19 your recollection with the documents?

20 A I believe so, yes.

21 Q All right. If a complaint is made
22 why don't you go through the procedure with me
23 from when someone initially contacts you to
24 what happens from then on.

25 A When someone contacts us, and a

1 typical example would be by phone, we would
2 take down the specifics of the issues, get as
3 much information as we possibly could from the
4 individual, identify what the circumstances are
5 relative to if the issue has already been
6 addressed to management or whether the employee
7 is extremely concerned about confidentiality
8 and desires not to have their name involved in
9 it, that type of issue would be resolved.

10 Once we had that information and
11 understanding on confidentiality, we would look
12 at the appropriate resources within the company
13 to investigate it. I have a staff reporting to
14 me that does a majority of the investigations.
15 However, there are a number of issues where the
16 other organizations within the company, such as
17 our internal auditing, or our security
18 department, or our equal employment opportunity
19 area, would be a more appropriate readily
20 available mechanism to address an issue. So
21 we make that determination and then the
22 investigation is initiated. If we are doing
23 the investigation we get in touch with the
24 appropriate people involved in the issue on all
25 sides of the management, employees, whoever

1 might be able to shed some relevant facts on
2 it.

3 Based upon the investigation, review
4 of documentation, whatever is available, we
5 make a determination on the allegation as to
6 whether there is a problem, not a problem. If
7 there is, of course, we would pursue with the
8 management and the affected area corrective
9 action. If there's not a problem we will
10 report that back to the individual who
11 contacted us if we know who they are.
12 Obviously an anonymous concern is a
13 little more awkward, or less doable, unless
14 they call us back.

15 Once we've reviewed it with the
16 submitter, if they are unable to identify
17 anything that we have missed or express
18 satisfaction then that would be the conclusion
19 it. Of course, if they identify a weakness in
20 what we have looked at or lack of communication
21 or whatever else, we would go back and do
22 additional investigation. Ultimately we reach
23 a point where we are quite satisfied that the
24 issue has been addressed appropriately, the
25 corrective action has been taken, if

1 appropriate, and we would pursue closure of the
2 concern through a review process which would
3 include my review of the file. Historically
4 there has been a 100 percent review of each
5 file by the law firm, a representative of the
6 law firm. As of a few weeks ago that procedure
7 was changed where we no longer have a 100
8 percent review by the law firm.

9 Ultimately the concern would be
10 closed by a corporate officer's review of the
11 issues in response and then in certain cases it
12 would even require the review and approval of
13 the member of our management council or the
14 senior management team in the company.
15 Examples of when management council members
16 would become involved would be if the submitter
17 were dissatisfied with the response we gave
18 them, they would receive all those concerns,
19 they would also see other concerns that we
20 identified as being of specific importance,
21 or significance, in terms of the issue that was
22 addressed.

23 Q Okay. And what is the law firm that
24 reviews?

25 A It's Troutman and Sanders.

C E R T I F I C A T E

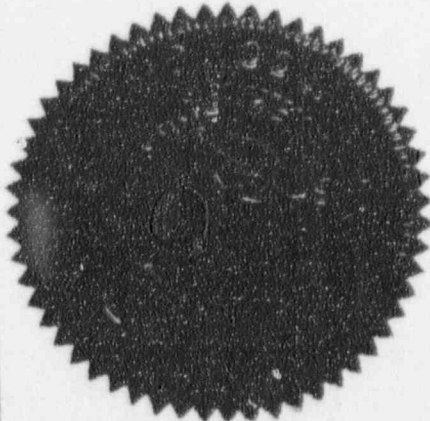
GEORGIA:

FULTON COUNTY:

I hereby certify that the foregoing deposition was stenographically recorded by me, as stated in the caption. The deponent was duly sworn to tell the truth, the whole truth, and nothing but the truth. The colloquies, statements, questions, and answers thereto were reduced to typewriting under my direction and supervision; and the deposition is a true and correct record of the testimony/evidence given by the deponent.

I further certify that I am not a relative, employee, attorney or counsel of any of the parties, nor am I financially interested in this action.

This 7th day of September, 1990.



Sue Reynolds
SUSAN E. REYNOLDS, R.P.R.,
Certified Court Reporter
(B-1231) and Notary Public.
My commission expires
August 24, 1991.