

New Hampshire
Yankee

Ted C. Feigenbaum
President and
Chief Executive Officer

NYN-92045

April 10, 1992

United States Nuclear Regulatory Commission
Region I
475 Allendale Road
King of Prussia, PA 19406

Attention: Mr. Thomas T. Martin, Regional Administrator

References: (a) Facility Operating License No. NPF-86, Docket No. 50-443
(b) NHY Letter NYN-92036 dated March 27, 1992, "Auxiliary Operator Performance Concerns," T. C. Feigenbaum to T. T. Martin

Subject: Auxiliary Operator Performance Concerns

Dear Mr. Martin:

Enclosed please find the New Hampshire Yankee (NHY) report of its assessment of the Auxiliary Operator watchstander (AO) performance concerns. This report is comprised of the following three documents.

- Summary Report by the Executive Director - Nuclear Production Regarding AO Performance Concerns (Enclosure 1)
- Station Manager's Evaluation of AO Performance Concerns (Enclosure 2)
- New Hampshire Yankee Independent Review Team / Operations Department Assessment / Auxiliary Operator Performance Concerns (Enclosure 3)

The Executive Director's report provides an executive summary of the Station Manager's report and the IRT report, and a perspective of the Auxiliary Operator watchstander (AO) performance concerns. The Station Manager's report describes his assessment of the AO performance concerns independent of the IRT's assessment. This report also describes the disciplinary processes taken by Station Management in response to the performance concerns. The IRT report describes the root causes for the AO performance concerns.

In a letter dated March 27, 1992 [Reference (b)], NHY transmitted the short-term corrective actions that we had instituted and continue to monitor. Those actions have given us confidence that all required AO rounds and Technical Specification surveillances are being conducted and documented properly. With the completion of the IRT assessment and management's own evaluation, NHY now has an understanding of the root causes of the AO performance concerns and comprehensive recommendations to address the root causes. We

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intend to take aggressive action to implement the long-term corrective actions based on the recommendations of the enclosed reports. We will continue to keep the NRC informed as we develop action plans and put the recommendations into effect. We will provide periodic status reports to the Senior Resident Inspector. When action plans and implementation schedules are developed for each of the recommendations contained in the IRT assessment and the Executive Director's report, we will provide a written submittal to your office. Thereafter, we will continue to keep the Senior Resident Inspector informed of our progress.

If you have any questions, please feel free to call me at (603) 474-9521.

Very truly yours,


Ted C. Feigenbaum

TCF:JBH/act

cc: Document Control Desk
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New Hampshire Yankee
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ENCLOSURE 1 TO NYN-92045