

# NRC Licensee Performance Review Meeting CFFF

March 2020

# WESTINGHOUSE

## VISION & VALUES

**Leading Infrastructure  
Services Provider to the  
Power Generation Industry**



# Continuing our journey to excellence:

- We are implementing sustainable culture change that influences all aspects of our performance.
- We are rooting this culture change in strong self-identification of problems, doing the right thing regardless of how hard it may be and transparency with all stakeholders.
- We are diligently focused on finding and fixing issues at the lowest level of consequence, correcting underlying causes of issues to avoid repetition and looking broadly across the facility for similar issues/causes. This ensures that the severity and frequency of issues will continue to improve and lower.
- We have significantly heightened corporate oversight and support that ensures we are effectively managing risks and are remaining on track with our improvement plan progress.
- We continue to further improvements made in communicating and engaging with our key external stakeholders and our local community to ensure we are a good neighbor.

