

GPU 2437

THE BABCOCK & WILCOX COMPANY  
POWER GENERATION GROUP

To		
From	Distribution	
	H. A. Baker, Manager, Plant Equipment Services (2212)	103 441.3
Cust.	All	File No. or Ref. NSS-12 T3
Subj.	Generic SPR's	Date May 9, 1978

This letter is for the customer and not subject only.

Distribution: C. W. Pryor  
L. J. Stanek  
K. E. Suhrke

During the week of April 24, Mr. Ron Bauman of Consumers Power Company along with the Consumer Project Managers from B&W met with Mr. G. M. Olds, Mr. R. L. Pittman and myself. The purpose of Mr. Bauman's visit was to determine the mechanism by which B&W assures that all site problems at other sites are reviewed for applicability to his contract and that corrective action is taken where appropriate.

As you are probably aware, this is now spelled out very specifically in the latest revision of the SPR procedure (NPGD-0503-04 Rev. 5 dated August 1, 1977). This procedure was covered in detail with Mr. Bauman, and he appeared very satisfied that an effective procedure was in existence and if followed, should assure that generic problems would not be passed over and reoccur on their site.

He did indicate, however, that the procedure places considerable emphasis on the Task Engineer performing his responsibilities in handling the identified generic PCA's. In addition, it was pointed out that the failure of the project manager to assure action could make the system ineffective. This was of such a concern that he indicated a desire to audit the records of these identified generic PCA's in the near future. He, of course, wanted to receive copies of B&W SPR's but understood this was not presently allowable and therefore felt the audit would serve his purpose.

I understand that this is not the first expression of interest by a B&W customer and is not expected to be the last. I believe we can expect an increased awareness on the part of everyone since it is often a subject provoked or incited by roving NRC representatives.

The point that I would like to bring to your attention is that the concern expressed by Mr. Bauman is appropriate. Prior to the meeting, a spot check review of the effectiveness of the generic PCA's written against NPGD-0503-04 to date was made. At that time, there were PCA's that had been recorded for several months. In the event of an audit, it would have caused considerable difficulty

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explaining the inactions. Many of these are relatively trivial or difficult, and therefore are not always a Task Engineer's most pressing problem, nevertheless, it could become an important issue at some future date. We received the impression that some Task Engineers were ignorant of the procedure and the necessity for responding to the PCAs.

If you have not already done so, it would be prudent if you would review this subject with your organization to assure that B&W can stand up to any customer audits in this area.

HAB/cs

cc: R. L. Pittman  
P. J. Motiska  
G. M. Olds

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