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 PLUNKETT, T.F. Florida Power & Light Co.
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SUBJECT: Provides addl info re schedule for implementing improvements to SPEAKOUT program.

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JUN 20 1996

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U.S. Nuclear Regulatory Commission
Attn: Document Control Desk
Washington, DC 20555-0001

Re: Turkey Point Units 3 and 4
Docket Nos. 50-250 and 50-251
SPEAKOUT Program

NRC letter dated June 4, 1996, advised that FPL should be prepared to address four areas of interest at the predecisional enforcement conference of June 14, 1996. These areas were addressed as requested except for our schedule for implementing improvements to our SPEAKOUT Program which are under consideration. The purpose of this letter is to provide additional information regarding our schedule.

As stated at the meeting, FPL is reviewing both the results of our consultant's review of our employee concerns program, as well as, the NRC's recent inspection report to develop our final plan for improving our program. Examples of improvements that we have decided to implement include:

- SPEAKOUT staffing will be increased to enhance the operation of the program.
- Feedback to concernees will be improved by providing more detailed response letters.
- FPL will perform periodic self-assessments (approximately annual frequency) aimed at determining program effectiveness.
- Tracking of recommendations will be enhanced to require that they be tracked through final disposition.

FPL plans to implement these improvements, as well as, any additional items that are identified, during our final review of the two assessment reports (FPL consultant review and NRC Inspection Report 96-05) in early September 1996.

Please advise if there are any questions regarding this matter.

Sincerely,

T. F. Plunkett
President Nuclear Division

TFP/spt

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cc: Stewart D. Ebnetter, Regional Administrator, USNRC, Region II
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Adol
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