

PREDECISIONAL ENFORCEMENT CONFERENCE SUMMARY

Licensee: Avera McKennan Hospital

Facility: Main Hospital and North Central Heart facility, both located in Sioux Falls, South Dakota

License No.: 40-16571-01

Docket No.: 030-11252

EA-17-104

PREDECISIONAL ENFORCEMENT CONFERENCE SUMMARY

On December 1, 2017, representatives of Avera McKennan Hospital met with Nuclear Regulatory Commission (NRC) personnel in the Region IV office in Arlington, Texas, to discuss the apparent violations identified in NRC Inspection Report Number 030-11252/2017-001. The conference was held at the request of the licensee.

The licensee presented a summary of the direct, contributing and root causes for the apparent violations and their corrective actions. The licensee identified the root cause of the issues to be a poor safety culture and actions taken to address the cause included: 1) Disciplinary actions were taken (termination) for the supervisor involved in the deliberate misconduct; 2) The Radiation Safety Officer (RSO) and Nuclear Medicine Department Manager established a philosophy of safety culture in the workplace; 3) A Compliance Officer position was created to ensure all regulatory requirements are being met; 4) Training was conducted for all technologists covering ethical behavior, regulatory requirements to include packaging, labeling, blocking and bracing, and shipping papers for RAM transportation; 5) Establishment of a "Respectful Work Environment Policy"; 6) Establishment of a stop work policy for those activities employees feel might be at risk if conducted; 7) Establishment of a "Variance Log" that tracks deficiencies or concerns identified by employees as they conduct their daily activities; 8) Mandatory monthly staff meetings with an agenda consisting of discussing regulatory issues and compliance with requirements; 9) Semi-annual one-on-one meetings with each staff, the RSO, and the Nuclear Medicine Department Manager; 10) Increased radiation safety audits of technologists performed by the Compliance Officer; 11) Peer-to-peer daily 2nd checks performed for activities such as surveys, wipe tests, and source checks; 12) Radiation Safety Committee meetings changed so that now separate meetings are conducted for radiology and nuclear medicine (allows more focus on each area during the meeting).

The attendance list is attached to this summary; there was no presentation by the licensee to include in this conference summary.

In accordance with 10 CFR 2.390 of the NRC's "Agency Rules of Practice and Procedure," a copy of this summary and its enclosure will be made available to the Public.

Enclosure: Attendance List

PREDECISIONAL ENFORCEMENT CONFERENCE SUMMARY AVERA MCKENNAN, DATED
DECEMBER 13, 2017.

DISTRIBUTION:

S. Morris, DRA

M. Shaffer, D/DNMS

L. Howell, DD/DNMS

GM. Vasquez, TL:ACES

R4DNMS_MLIB

ADAMS ACCESSION NUMBER – ML17340B113

Cover Letter (w/o Enclosure) X SUNSI Review by: JLT		ADAMS X Yes <input type="checkbox"/> No		X Publicly Available <input type="checkbox"/> Non-Publicly Available		X Non-Sensitive <input type="checkbox"/> Sensitive		Keyword: N/A	
OFFICE	RIV:MLIB	RIV:C:MLIB	RIV:TL:ACES	RIV:DD:DNMS					
NAME	JLThompson	MCHay	GMVasquez	LLHowell					
SIGNATURE	/RA/	/RA/	/RA/	/RA/					
DATE	12/6/17	12/12/17	12/13/17	12/13/17					

OFFICIAL RECORD COPY

ATTENDANCE LIST

PREDECISIONAL ENFORCEMENT CONFERENCE

Avera McKennan

December 1, 2017

Full Name (printed)

Organization, Title

[illegible]