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Catawba Nuclear Station
Emergency Plan
Section G - Public Education and Information

G. Public Information and Education

Information will be made available to the public on a yearly basis concerning notification of a nuclear plant emergency and the response that will be required from the public sector.

G.1 Public Education and Information Program (See Figure G-1)

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G.2 On an annual basis, the licensee will update and distribute to residents within the plume exposure pathway emergency-planning zone, emergency-planning information concerning Catawba Nuclear Station. It will provide educational information on radiation, emergency preparedness contacts, protective actions, primary emergency alert system radio station, evacuation routes, pick-up points for school children (SC), SC or NC reception centers, and information for residents with special needs. Local telephone numbers to call with questions will also be listed.

Public information for the transient population includes lake-access signs and emergency planning information. Transient locations will be identified by the Emergency Planning Manager/designee, the site nuclear communications staff, and state and county emergency management officials. These locations may include but are not limited to motels, hotels, marinas, and lake access (signs).

The list of transient locations will be reviewed quarterly and updated as needed. Locations will be contacted periodically to ensure adequate copies of materials are available.

G.3.a Nuclear Communications - Location and Contacts

Public information during a drill and/or emergency at Catawba Nuclear Station, will be coordinated and disseminated through the on-site media center located on Concord Road, York, S.C., or the Joint Information Center (JIC) (see Figure H-7) located in the Energy Center at 526 South Church Street, Charlotte, N.C. During the initial stages of an emergency situation, response to media questions relative to plant status will be provided at the on-site media center. The Charlotte Media Center (see Figure H-6), also located in the Energy Center, will be activated as needed. The News Releases will indicate the location of the primary media center. A company spokesperson will be designated to act as the primary contact with the news media.

If the Emergency Operations Facility (EOF) is not activated, the normal Duke Energy news release process is followed. If the EOF is activated, then, the Joint Information Center (JIC) implements media procedures for gathering and disseminating information.

G.3.b Nuclear Communications – Media Centers

In a nuclear plant emergency, the licensee relies on the news media to provide prompt, accurate information to local residents and the public. To provide ready access to current information on plant status, a media center is promptly established. An on-site media center will provide space for a limited number of media. A larger media center, located in the Energy Center at 526 South Church Street, Charlotte, NC (near the EOF) can be activated as needed to support additional media.

G.4.a Company Spokesperson

A company spokesperson will provide plant status and company information during scheduled news conferences and media briefings at a designated media center. Designated company spokespersons are the chief nuclear officer and his/her direct reports, Nuclear Communications personnel, site VPs and other designees.

G.4.b Spokesperson Information Exchange

State, county and licensee spokespersons/public information officers are co-located in the Joint Information Center (JIC) to promote a timely exchange and coordination of emergency information.

G.4.c Rumor Control

A licensee liaison will work with county, state, and federal public information officers in the JIC or via the JIS to acknowledge rumors and determine the origin. A coordinated response will be made to deal with rumors or correct misinformation.

Customer inquiries are handled by our Customer Contact Centers. Employees are updated via the company portal. Elected officials and regulatory agencies are updated through our nuclear communications and government affairs departments. Industry groups would assist in disseminating information to other industry groups.

G.5 News Media Training Sessions

The licensee will annually provide the news media with information about emergency planning, radiation, and points of contact for release of public information in an emergency.

FIGURE G-1

DUKE ENERGY CATAWBA NUCLEAR STATION

PUBLIC EMERGENCY NOTIFICATION BROCHURE

The Catawba Nuclear Station Public Emergency Planning calendar is mailed to residents inside the ten-mile EPZ. Additional calendars/brochures may be obtained by contacting Catawba Communications.

Emergency information for Catawba may also be obtained at:

<http://www.duke-energy.com>

- public safety
- nuclear emergency preparedness