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 PARRISH, J.V. Washington Public Power Supply System
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SUBJECT: Advises of changes until made in schedule to improve
 corrective action program. Description of commitments &
 corresponding revised completion date or completion status
 listed in encl.

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July 29, 1993
G02-93-196

Docket No. 50-397

U.S. Nuclear Regulatory Commission
Attn: Document Control Desk
Washington, D.C. 20555

Gentlemen:

Subject: **WNP-2, OPERATING LICENSE NPF-21
CORRECTIVE ACTION PROGRAM IMPROVEMENT SCHEDULE**

- References:
- 1) Letter G02-93-125, dated May 27, 1993, WG Counsil (SS) to BH Faulkenberry (NRC), "Response to the 1993 Systematic Assessment of Licensee Performance (SALP)"
 - 2) Letter G02-93-047, dated February 26, 1993, JW Baker (SS) to NRC, "Licensee Event Report No. 93-004-00"
 - 3) Letter G02-93-091, dated April 20, 1993, JV Parrish (SS) to NRC, "NRC Inspection Report 92-43 - Response to Notice of Violation"
 - 4) Letter G02-93-102, dated April 30, 1993, JV Parrish (SS) to NRC, "NRC Inspection Report 93-08 - Response to Notice of Violation"

This letter is to advise you of changes we have made in our schedule to improve our corrective action program. A description of each commitment and its corresponding revised completion date or completion status is listed in the attached table.

As described in Reference 1, we are currently upgrading our corrective action program with significant progress to date. The corrective action programs from several of the better performing nuclear plants have been reviewed in support of this effort. The strengths of these programs will form the basis for changes to our program. These strengths are being adjusted to fit within the current administrative support processes at WNP-2.

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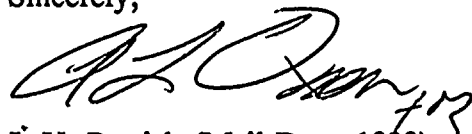
CORRECTIVE ACTION PROGRAM IMPROVEMENT SCHEDULE

Senior management changes at WNP-2 include the recent arrival of the Plant Manager and Engineering Director. These senior managers, along with other relatively new members of the management team, bring valuable experience from other plants relative to corrective action program implementation. This experience is being factored into the upgrade effort for the WNP-2 program. The input of these individuals is critical since they hold important roles in the corrective action program implementation.

Several significant tasks have been completed or are scheduled to be completed by July 31, 1993, to improve our current corrective action program. Changes are being made to better align the responsibility for Root Cause Analysis and corrective action identification to the line organizations, including significant conditions adverse to quality. A contractor provided training in February and March of 1993, to line organization supervisory personnel to assume this responsibility. In addition, line organization personnel have received Root Cause Analysis training. The personnel Performance Plans for the Operations, Engineering, and Quality Assurance Directorates' supervisory personnel have been modified to include specific goals for quality and timeliness of corrective actions. The requirement for two levels of supervisor/manager review and approval has been initiated for Problem Evaluation Request (PER) problem disposition and associated corrective actions. This requirement will remain in place for six months.

After significant effort to finalize the upgraded corrective action program procedure, it is clear that additional time indicated in the attached table is necessary to incorporate input from new management personnel and to produce the quality product required. Change management for this upgrade must be done in a controlled and deliberate manner. A revised program upgrade plan has been developed which requires revisions to the completion dates for WNP-2 commitments in this area. The improved corrective action program will be implemented by October 4, 1993.

Sincerely,



J. V. Parrish (Mail Drop 1023)
Assistant Managing Director, Operations

REF/bk

cc: BH Faulkenberry - NRC RV
NS Reynolds - Winston & Strawn
JW Clifford - NRC
DL Williams - BPA/399
NRC Site Inspector - 901A

CORRECTIVE ACTION PROGRAM COMMITMENTS

ITEM	COMMITMENT	SOURCE	ORIGINAL DUE DATE	REVISED DUE DATE
1	Revise PPM 1.3.12	Reference 1, Attachment Page 2, Paragraph 1 *PTL #43995	July 31, 1993	August 31, 1993
2	The personnel Performance Plans for the Operations, Engineering, and Quality Assurance Directorates' supervisory personnel will be modified to include specific goals for quality and timeliness of corrective actions.	Reference 1, Attachment Page 4, Paragraph 2 PTL #43829	June 30, 1993 COMPLETED	NO CHANGE
3	Review SS procedures to identify other problem resolution processes dealing with Plant equipment or processes	Reference 1, Attachment Page 2, Paragraph 1 PTL #43936	July 31, 1993	NO CHANGE
4	Applicable problem resolution procedures will be changed to delineate the interface with the PER process	Reference 1, Attachment Page 2, Paragraph 1 PTL #43937	August 31, 1993	NO CHANGE
5	Planned changes will transfer responsibility for RCA and corrective action identification to line organizations	Reference 1, Attachment Page 3, Paragraph 4 PTL #43938	October 30, 1993	August 16, 1993
6	Provide refresher training and train additional personnel in line organizations to assume RCA responsibilities.	Reference 1, Attachment Page 3, Paragraph 5 PTL #43939	October 30, 1993	NO CHANGE
7	Identified strengths of Diablo Canyon and other utilities will be incorporated as appropriate into the SS corrective action program.	Reference 1, Attachment Page 2, Paragraph 4 PTL #43979	July 31, 1993	August 31, 1993
8	Status report of the PER process to the Staff of the results of evaluations and planned process changes.	Reference 1 PTL #43980	August 31, 1993	October 31, 1993
9	Revise PPM 1.3.12 to provide more operability determination guidance	Reference 2 PTL #41671	July 30, 1993	August 31, 1993
10	Training of non-licensed personnel on revision to PPM 1.3.12	Reference 3 PTL #42662	July 2, 1993 (extended per discussion w/resident to August 30, 1993)	September 30, 1993

ITEM	COMMITMENT	SOURCE	ORIGINAL DUE DATE	REVISED DUE DATE
11	Ensure procedural learning objectives adequately measure the knowledge required by licensed personnel to comply with the revised PPM 1.3.12	Reference 3 PTL #42664	July 16, 1993 (extended per discussion w/resident to August 30, 1993)	August 31, 1993
12	Training of licensed personnel on revision to PPM 1.3.12	Reference 3 PTL #42663	October 22, 1993	September 30, 1993
13	Revise PPM 1.3.12 to deal with conditions adverse to quality more concisely	Reference 4 PTL #42916	September 30, 1993	August 31, 1993
14	A prioritization process and criteria will be proceduralized.	Reference 1, Attachment Page 4, Paragraph 4 PTL #43839	July 31, 1993 COMPLETED	NO CHANGE
15	The prioritization methodology will be fully implemented	Reference 1, Attachment Page 4, Paragraph 5 PTL #43891	December 31, 1993	NO CHANGE
16	As part of the transfer of RCA responsibilities, two levels of supervisor/manager review and approval will be required for PER problem disposition and associated corrective actions.	Reference 1, Attachment Page 5, Paragraph 1 PTL #43940	July, 1993 COMPLETED	NO CHANGE
17	POC review of selected root causes and corrective actions will be proceduralized.	Reference 1, Attachment Page 5, Paragraph 2 PTL #44262	September 30, 1993	NO CHANGE
18	Implement improved corrective action program	This letter	October 4, 1993 NEW COMMITMENT	NO CHANGE

*PTL = Plant Tracking Log

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