

71-9310
71-0943

November 15, 2016

Subject: 10 CFR 71.95 Reporting – Conditions of approval in Certificate of Compliance 9290 not observed in making a shipment

To Whom it May Concern,

Best Theratronics Ltd has been making shipments in violation of the CoC 9310 requirements in sentence 6(b) by not maintaining the packaging in accordance with the Maintenance Program in Chapter 8 of the application (SARP). In particular, the inner brace and plywood base inside the transport cavity being subjected to regular visual inspections. Although these components are removed from the overpacks and verified at every shipment, we do not have a sign off on any of the documentation to show the verification.

This situation was brought to light in the USNRC audit of September 20, 2016 and has been ongoing. CAPA 160908 was issued to address this violation and the corrections are being forwarded as a part of the reply to report 71-0943/2016-201. Best Theratronics is the only user of this packaging, no other registered users exist.

Please find below an itemized list of all shipments where the CofC was not met. Please note there were no incidents noted in any of these shipments.

Sales Order	From	To	F430 Serial Number	Shipment Date (month and year)
41700	Rahway, NJ	San Antonio, TX	001, 004	Jan-2010
41592	San Diego, CA	San Antonio, TX	005, 007	Jan-2010
41892	Chesterfield, MO	San Antonio, TX	005, 007	Feb-2010
43714	Rockland, MD	Rockland, MD	001, 004	Jan-2011
43689	Greenville, NC	San Antonio, TX	005, 007	Feb-2011
45092	Albany, NY	Albany, NY	006, 007	Oct-2011
45980	New Haven, CT	New Haven, CT	006, 009	Apr-2012
46098	Boston, MA.	Boston, MA.	001, 002	Apr-2012
48219	San Diego, CA	San Diego, CA	003, 008	Sep-2013
48888	Cambridge, MA.	Cambridge, MA.	001, 002	Mar-2014
50153	Rahway, NJ	San Antonio, TX	004, 007	Nov-2014
50750	Baltimore, MD	San Antonio, TX	005, 006	Mar-2015
50753	Chicago, IL	San Antonio, TX	008, 009	Apr-2015
51771	Collegeville, PA.	San Antonio, TX	006, 009	Dec-2015
53552	Boston, MA	San Antonio, TX	006, 009	Oct-2016



Samantha Mason
Radiation Safety Officer

NMSSD1
NMSS

Best[®] Theratronics

413 March Road, Ottawa, ON K2K 0E4 Canada

U.S. Nuclear Regulatory Commission
ATTN: Document Control Desk
NRC Storage & Distribution Facility
4934 Boiling Brook Parkway
Rockville, MD 20852
Phone: 301-415-7000