



**UNITED STATES**  
**NUCLEAR REGULATORY COMMISSION**  
WASHINGTON, D.C. 20555-0001

**OFFICE OF THE  
INSPECTOR GENERAL**

June 29, 2015

MEMORANDUM TO: Chairman Burns

FROM: Hubert T. Bell */RA/*  
Inspector General

SUBJECT: AUDIT OF NRC'S WEB-BASED LICENSING SYSTEM  
(WBL) (OIG-15-A-17)

Attached is the Office of the Inspector General's (OIG) audit report titled *Audit of NRC'S Web-Based Licensing System (WBL)*. The audit objective was to determine whether WBL meets its required operational capabilities and provides for the security, availability, and integrity of the system data.

OIG found that through its design and continuous improvement process, WBL generally meets its required operational capabilities as outlined in the system's requirements documents. WBL replaces the legacy License Tracking System with a Web-based relational database and application system. However, use of WBL can be improved to better support effective and efficient operations. Currently, efficiency and effectiveness are hindered by varied use of WBL among NRC regions, outdated business processes, and lack of standardization.

If you have any questions, please contact Stephen D. Dingbaum, Assistant Inspector General for Audits, at 415-5915 or me at 415-5930.

Attachment: As stated

cc: Commissioner Svinicki  
Commissioner Ostendorff  
Commissioner Baran  
M. Galloway, OEDO