

# Lessons Learned/ Operating Experience

Nuclear Competency or Competitive Advantage?

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Chief Operating Officer

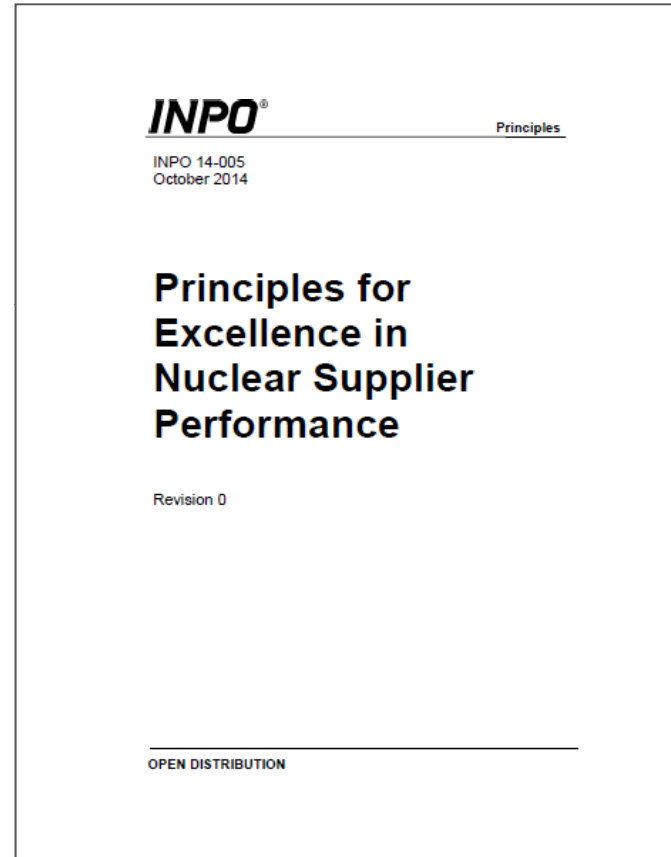
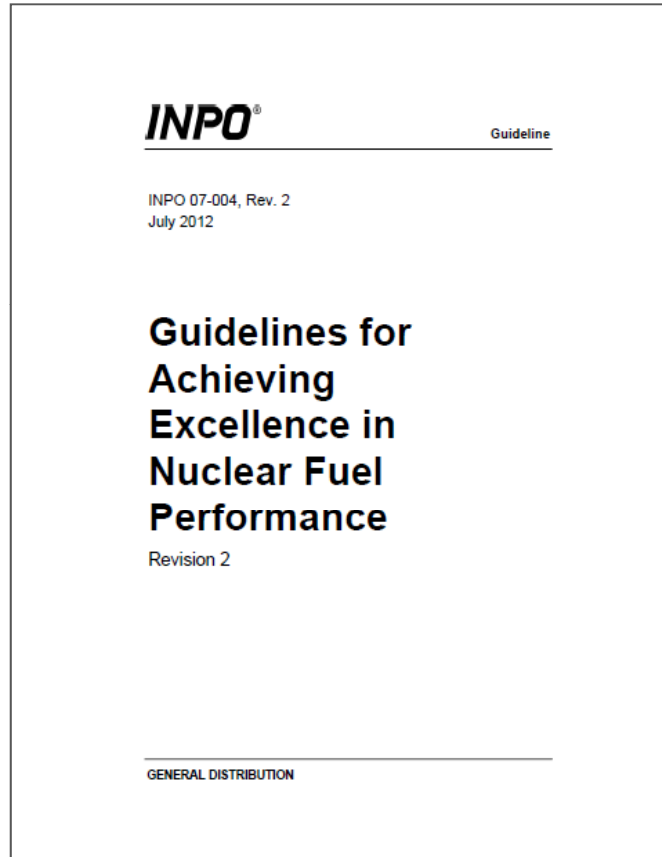
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# Lessons Learned/Operating Experience



# Continuous Learning For Industry Reliability

NRC Event Reports and other Communications

NEI Facility Operating Committee

- Fuel Cycle Facility Technical Representation
- Bi-Weekly Telecom
- Quarterly Meetings

Fuel Fabricators Benchmarking Group (Est. 2014)

- Business Leaders from NFS, Westinghouse, GNF
- Formal presentations
- Establishing a shared OE process

# Benchmark of Fabricator Best Practices

## Internal Lessons Learned

- Product Line/Plant Resets
- Corrected and Investigated
- Rapid, Open Communication
- Applied Learning
- Retrievable Knowledge

## External Operating Experience

- Significant Resets/Events
- Thorough Investigations
- Regulatory Oversight
- Legal Reviews
- Proprietary/Protected
- Applied Learning



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# Shared OE Process for Fabricators



## Internal processes:

*Modeled after industry best practices*

*Simple process proposed for Fabricator sharing*

## Business values:

*Competitive advantage!*

*Free learning?!?*

*Proprietary Information!*

*Legal reviews!*

*Communication delayed!*



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# Continuous Learning...

Competitive Advantage or Nuclear Competency?

**“Best in the World, or  
Best FOR the World?”... internal GE unknown**



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