

UNITED STATES OF AMERICA
NUCLEAR REGULATORY COMMISSION

**Title: BRIEFING ON MANAGING GENERIC ISSUES -
PUBLIC MEETING**

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1 UNITED STATES OF AMERICA
2 NUCLEAR REGULATORY COMMISSION

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4 BRIEFING ON MANAGING GENERIC ISSUES

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6 PUBLIC MEETING
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10 Nuclear Regulatory Commission
11 One White Flint Plaza
12 11555 Rockville Pike
13 Rockville, Maryland
14

15 Tuesday, December 19, 1995
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17 The Commission met in open session, pursuant to
18 notice, at 10:04 a.m., the Honorable SHIRLEY A. JACKSON,
19 Chairman of the Commission, presiding.
20

21 COMMISSIONERS PRESENT:

22 SHIRLEY A. JACKSON, Chairman of the Commission
23 KENNETH C. ROGERS, Member of the Commission
24
25

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1 STAFF AND PRESENTERS SEATED AT THE COMMISSION TABLE:

2

3 ANDREW BATES, ACTING SECRETARY

4 KAREN D. CYR, GENERAL COUNSEL

5 JOHN CRAIG, DEPUTY DIRECTOR, DIVISION OF

6 ENGINEERING TECHNOLOGY, RES

7 JAMES TAYLOR, EDO

8 WILLIAM RUSSELL, DIRECTOR, NRR

9 BRIAN GRIMES, DEPUTY DIRECTOR, DIVISION OF REACTOR

10 PROGRAM MANAGEMENT, NRR

11 EDWARD JORDAN, DIRECTOR AEOD

12 THEMIS SPEIS, DEPUTY DIRECTOR, OFFICE OF NUCLEAR

13 REGULATORY RESEARCH

14 CARL PAPERIELLO, DIRECTOR NMSS

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P R O C E E D I N G S

[10:04 a.m.]

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CHAIRMAN JACKSON: Good morning, ladies and gentlemen. Today's briefing is on the NRC's mechanism for addressing generic issues.

The Commission requested this briefing in part to ensure that the public is made aware of the process that the NRC utilizes for identifying and managing the resolution of safety issues which are of a generic nature. It is important to note at the outset of the briefing that the NRC is receptive to receiving potential generic safety issues identified by the 2.206 petition and allegation processes.

It is also important that potential safety issues are dealt with by both the NRC and the industry in a timely and effective way.

Commissioner Rogers, do you have any opening remarks?

COMMISSIONER ROGERS: Nothing, thank you.

CHAIRMAN JACKSON: If not, Mr. Taylor, would you please proceed?

MR. TAYLOR: Good morning.

With me at the table are Carl Paperiello, John Craig, Themis Speis, Bill Russell, Brian Grimes and Ed Jordan. All have a word or two or thoughts on this subject. Not all are presenters, though.

1 After the Three Mile Island accident in 1979, the
2 NRC and the nuclear power industry implemented new programs
3 to identify, review, resolve and feed back the important
4 safety related lessons from power reactor operating
5 experience. The development and implementation of these
6 programs were in response to a failure by NRC and the
7 industry to recognize important precursors to TMI and the
8 existence of a number of potential safety issues that had
9 not been systematically characterized or prioritized for
10 action.

11 Programs within the regions, NRR, NMSS, AEOD and
12 research have been developed and implemented to address this
13 important lesson for power reactors and extended to include
14 all types of licensees. The process is continuous across
15 the range of event or condition severity. The discussion
16 today will address these programs with emphasis on the
17 generic resolution process.

18 Since 1979, the benefits of corporate learning
19 through both industry and NRC feedback of lessons has
20 contributed to a significant improvement of nuclear power
21 plant safety performance. Important lessons continue to be
22 identified, reviewed and fed back and the process continues
23 to be an important element of NRC's work in assuring health
24 and safety.

25 I will now turn the program over to Bill Russell.

1 MR. RUSSELL: If I could have slide number 2,
2 please.

3 [Slide.]

4 MR. RUSSELL: I am going to be going through some
5 introductory remarks to set the stage followed by
6 discussions of each of the offices as to how the programs
7 are being implemented within those offices and how they fit
8 together into an agency overall program and then we will
9 have a wrap-up on some conclusions by the Office of Research
10 who has the agency lead responsibility for our generic
11 issues program.

12 COMMISSIONER ROGERS: Mr. Russell, just before you
13 leave that, at some point will you be saying anything about
14 what the level of effort, FTE and dollar level of effort are
15 in each of these and the total?

16 MR. RUSSELL: I have backup information. I can
17 address that for NRR. I believe the other offices have
18 information and will be able to address that.

19 COMMISSIONER ROGERS: It will be interesting to
20 see how the weightings are --

21 MR. RUSSELL: It is a fairly significant fraction
22 of NRR's resources.

23 If I could have slide 3, please?

24 [Slide.]

25 MR. RUSSELL: Some of this Mr. Taylor has covered

1 but I wanted to highlight that there are many potential
2 sources of information that relate to generic issues of a
3 safety nature.

4 We have operating experience both for U.S.
5 reactors and foreign reactors. We have technical reviews
6 that we conduct, we have inspection findings and research
7 results. All of those activities can result in the
8 development of new insights or new information related to
9 safety concerns for currently operating reactors.

10 These issues can be identified by NRC staff and
11 the conduct of NRC staff activities and we have in each
12 individual's performance appraisal process associated with
13 the reactor program a clear statement that safety issues and
14 the identification issues is a responsibility of individual
15 staff members. This is throughout the program.

16 In addition, we have comments from the ACRS from
17 their reviews of operating experience and other areas, from
18 industry through licensees, principally through licensee
19 event reports on a plant-specific basis or through INPO
20 through our memorandum of agreement with INPO on exchange of
21 information, from owners groups on the feedback in owners
22 groups and also from vendors and vendor reports that are
23 submitted under 10 CFR part 21.

24 In addition, as you mentioned, Dr. Jackson, in
25 your opening remarks, we get concerns from the public. In

1 some cases from employees. We get these through the 2.206
2 petition for enforcement action process and also through
3 allegations, both of which have been recently revisited by
4 the Commission.

5 Slide number 4, please.

6 [Slide.]

7 MR. RUSSELL: By way of background, I am going to
8 try and characterize broadly how the roles of the four
9 offices fit together and then we will go to the individual
10 discussions for each office.

11 Generally, NRR's activities are what I would
12 characterize as short-term reactor-related issues usually of
13 a compliance nature. That would be compliance exception to
14 backfit rule. Some operating experience or information
15 comes in that activities are not being conducted consistent
16 with what our current requirements for those licensees. We
17 often implement short-term actions. These might be in the
18 context of issuing information notices to provide
19 information, generic letters, bulletins in a few instances.

20 These events are evaluated on a daily basis as the
21 information comes in. There is a weekly process to screen
22 them consistently for those few that are felt to be more
23 significant. They are categorized and evaluated and there
24 is an internal process within NRR for doing that. We have
25 also revised our management approaches to follow up on

1 issues once identified from the identification through
2 resolution and then subsequently into implementation.

3 The Office of Research has the agency lead
4 responsibility for managing the agency's program for generic
5 issues. Their activities are generally of a longer-term
6 nature, they involve enhancements to our rules and
7 regulations and they are generally issues which are done
8 through regulatory analysis, cost/benefit approaches in the
9 terms of the backfit rule. They are the agency repository
10 for prioritization activities and maintain NUREG 0933, which
11 you will be hearing about more, which is the agency
12 historical documentation on issues and how those issues were
13 dispositioned and how they feed into implementation where
14 implementation is appropriate.

15 The Office of Nuclear Material, Safety and
16 Safeguards has a wider variety of activities which they
17 license and oversee and, as you will hear, their activities
18 are focused to the particular licensing activity but they do
19 evaluate operating experience and feedback and they follow
20 through in the same context. They do this in the area of
21 medical health, physics, fuel and waste issues.

22 AEOD activities were set up following the Three
23 Mile Island accident to provide a focus for operating
24 experience evaluation. They look at both reactor issues and
25 material issues. They do long-term trends and analysis and

1 other activities and they provide feedback back to the
2 program offices where they identify areas of concern from
3 their experience and their evaluations. So they perform
4 these activities and then they provide information back to
5 the program offices which we then track through resolution
6 and completion. All these fit together in a broad agency
7 framework for addressing operating experience evaluation.

8 What I would like to do now is to turn it over to
9 Research to conduct a more in-depth discussion of their
10 activities which will be followed by each office coming back
11 for overall agency conclusions on what are the next steps.

12 MR. CRAIG: Good morning.

13 Could we have the next slide, please?

14 [Slide.]

15 MR. CRAIG: This slide provides an overview of the
16 presentation from the Office of Research with a definition
17 of generic issues, the classification, a brief summary of
18 the historical basis for action on generic issues as
19 Mr. Taylor mentioned a minute ago. The initiative really
20 got under way following the Three Mile Island accident and
21 it has continued. And then a flow chart that I am sure
22 Commissioner Rogers is familiar with and perhaps you are,
23 Chairman Jackson, that goes through the process of
24 identification, prioritization, resolution for generic
25 issues.

1 As Bill noted, the issues that are responsible,
2 have responsibility in the Office of Research are typically
3 the longer term safety enhancement issues that require some
4 amount of research to define, characterize, and to identify
5 the applicable appropriate resolution.

6 The next slide is a definition of a generic
7 concern.

8 [Slide.]

9 MR. CRAIG: This slide is, the significance is
10 that not all generic concerns are generic issues that we
11 need to evaluate so that we can have a generic concern that
12 involves a broad range of activities whether it be design,
13 engineering issues, material issues, hardware issues, that
14 are applicable to all or several members of a class of
15 licensees or they could be concerns at licensee-related of
16 courses.

17 Next slide, please.

18 [Slide.]

19 MR. CRAIG: Generic safety issue is a safety
20 concern that may affect the design, construction, operation,
21 decommissioning of several or a class of reactors or
22 facilities that may require improvements, new requirements,
23 new regulatory guidance. Sometimes, issues or concerns are
24 identified as generic safety issues and, as we work our way
25 through the issue to define it and evaluate it, the

1 determination is made that no action is necessary and I will
2 talk about an example of that in a minute.

3 Next slide, please.

4 [Slide.]

5 MR. CRAIG: In 1977, not 1976, the Energy
6 Reorganization Act of 1974 was amended and the language in
7 the amendment directed the Commission to develop a plan to
8 specify generic issues, to provide for the analysis of the
9 issues, to list them and to take appropriate action and so
10 that really was the base or the starting point for the
11 generic issues program.

12 The results of the studies of TMI constitute the
13 first big addition to the generic issues program. The
14 issues that were included before that largely were
15 identified during licensing review process, the ACRS
16 identified a number of the issues as did the NRR staff.

17 Following the Three Mile Island accident, some 369
18 issues were added to the plant. 1981 was a milestone
19 because it was the first time the risk/cost evaluates were
20 used to prioritize the issues with respect to their
21 significance so that the staff could better use resources
22 and focus on the more significant issues first.

23 In 1985, 27 human factors were added to the
24 generic prioritization --

25 DR. SPEIS: '83.

1 MR. CRAIG: What's that?

2 DR. SPEIS: '83.

3 CHAIRMAN JACKSON: He is telling you that you
4 skipped a step.

5 MR. CRAIG: I am skipping a step, yes. I wasn't
6 going to read the whole slide.

7 DR. SPEIS: It is an important milestone because
8 the Commission approved the prioritization process.

9 MR. CRAIG: Then following the Chernobyl accident,
10 some 32 additional issues were added and then the status in
11 1995 is that from the time since 1981 approximately -- not
12 approximately -- 252 new issues have been added to bring the
13 total to 820. Ginna, the event at Ginna and Davis-Besse are
14 examples of plant events that added various issues. They
15 are identified and contained in the index 0933 and they are
16 broken out, the identification lists them as Chernobyl or
17 human factors or the earlier events.

18 0933 will be revised. It is in printing right
19 now. It is revised semi-annually and the Commission could
20 expect a copy of that this month or early next month.

21 CHAIRMAN JACKSON: Before you go on, how many of
22 the 820 issues have been resolved or closed because the
23 staff has determined that no action is necessary and how
24 many have been fully resolved or implemented?

25 MR. CRAIG: If we could go to backup slide number

1 2, please.

2 [Slide.]

3 MR. CRAIG: Of the 820, 350 have been resolved,
4 101 were dropped for low safety significance, low impact.
5 We have a total of eight, there are five that are nearly
6 resolved and three more to be prioritized.

7 As far as the ones that are fully implemented, I
8 don't have a number that I can give you right now. We can
9 get that number.

10 CHAIRMAN JACKSON: Would you also pass along to
11 the other offices a copy of this?

12 DR. SPEIS: I would like to add that these numbers
13 don't include a number of issues on which NRR is working
14 right now which are in the compliance category which still
15 have to be evaluated and prioritized.

16 CHAIRMAN JACKSON: How much --

17 MR. RUSSELL: It varies. We will be going into
18 this in some detail. Currently, we have on the order of 50
19 to 60 generic communication compliance type issues that we
20 are working and a number of issues that the resources
21 involved are that we have formal management action plans to
22 control the resources, et cetera. So we have on the order
23 of 20 of those that are currently open.

24 This reflects the status of the issues that are
25 formally in 0933. When we come up with operating

1 experience, it raises a question about compliance since we
2 are not talking about adding new requirements, rather
3 ensuring conformance to existing requirements. We generally
4 handle those differently from the 0933 process.

5 We are not on the stages of -- we will get to some
6 recommendations to integrate the two together so there is
7 one database of both generic issues that may result in
8 additional requirements plus generic issues that come up
9 from operating experience of a compliance nature or others.
10 So what we are trying to do is get the one database that
11 will be available and we will be talking about that in some
12 detail.

13 CHAIRMAN JACKSON: Okay, let's go on.

14 MR. CRAIG: The next slide, please, slide 9.

15 [Slide.]

16 MR. CRAIG: This is a flowchart of the generic
17 issues processes defined in 0933. And as Bill mentioned
18 earlier in the identification phase, there are a broad
19 number of sources of identification of generic issues,
20 public plant operating experience, certainly plant events,
21 TMI, Chernobyl and others that were the source of a number
22 of issues being identified and they continue to be
23 identified today. The subsequent slides will discuss these
24 in a little bit more detail.

25 The next step, prioritization, is the process we

1 go through, the cost/benefit analysis, we look at the risk
2 and the RES office director approves the prioritization of
3 an issue and it at that point gets entered into 0933 and
4 copies are sent to the ACRS.

5 Following the evaluation of the issue, a
6 resolution or the fix, the corrective action, is identified.

7 CHAIRMAN JACKSON: How does that play off with the
8 NRR involvement through those stages and how is the
9 separation made in terms of what is appropriately handled
10 between NRR versus an issue being handled by Research?

11 MR. CRAIG: This process, the flowchart here,
12 identifies the issues that are -- some of them are being
13 handled by NRR, fatigue and EQ but they have been identified
14 as generic safety issues and they are included in 0933.

15 As Bill mentioned, the issues that are currently
16 being addressed in NRR as compliance issues would not go
17 through this process and that process is the new process
18 that NRR is developing right now.

19 CHAIRMAN JACKSON: I understood that but I think I
20 am asking a slightly different question. It has to do with
21 leaving aside the compliance issues.

22 MR. RUSSELL: As it relates to potential new
23 requirements or enhancements, the project management
24 responsibility for oversight is with the Office of Research.
25 The implementation of individual items may be in a number of

1 offices and it may require coordination between offices to
2 accomplish the resolution of the task.

3 John gave examples of issues -- fatigue issues and
4 the equipment qualification issues, which are being tracked,
5 are in the 0933 process. Research has gone through. They
6 have been prioritized. We are now in the resolution stage.

7 It happens to be that those issues are being
8 jointly worked by NRR and Research and we have a detailed
9 action plan that describes how that coordination is being
10 done.

11 There is a memorandum between Research and NRR as
12 to how we interact on these issues. There is an office
13 letter in Research that describes their process, which we
14 also follow. We are in the process of internally finalizing
15 the NRR internal procedures to make sure that they are
16 consistent, but the actual staff resources to resolve an
17 issue could be in any one of a number of offices and they
18 could involve inspection activities, et cetera, so we do
19 then have a specific plan for each one if there is a
20 substantial number of resources involved in the resolution.

21 CHAIRMAN JACKSON: But at the prioritization
22 phase, it's strictly in Research?

23 MR. RUSSELL: As it relates to an enhancement, a
24 potential new requirement for generic issue resolution, that
25 is Research. They are coordinated with the other offices.

1 Once the prioritization is done it is fed back to the other
2 offices for concurrence comments prior to the Director of
3 Research finalizing on high, medium, low or drop.

4 MR. CRAIG: Right and the prioritization itself is
5 reviewed by the experts in the other office so there is a
6 peer review that takes place within the other office so if
7 the prioritization had been done by Research and it involved
8 reactor systems for example, the Reactor Systems Branch in
9 NRR would do a peer review of that prioritization, so there
10 is interaction there and review there.

11 COMMISSIONER ROGERS: Just another question. Is
12 there in principle a second chart just like this with NMSS
13 replacing NRR in the prioritization resolution and position
14 and so on?

15 DR. PAPERIELLO: No.

16 COMMISSIONER ROGERS: Or is that totally
17 different?

18 DR. PAPERIELLO: No, it's a different process.

19 CHAIRMAN JACKSON: It's totally different?

20 DR. PAPERIELLO: Totally different. In part I'll
21 get into it because it is diverse. How do I compare a
22 priority in a high level waste program with SDMP. Different
23 people driven by different considerations.

24 CHAIRMAN JACKSON: Let's wait till we get to that
25 then, but you are saying, to answer Commissioner Rogers'

1 question, that it is a different process.

2 DR. PAPERIELLO: Yes, totally different.

3 CHAIRMAN JACKSON: Okay.

4 MR. CRAIG: I want to stay with the flow chart for
5 just a minute. As the resolution is identified, if it is a
6 generic letter or a bulletin or a rule or reg guide, then
7 the normal review concurrence process for that product would
8 be in place, so at that point the offices would begin to
9 get -- there would already be coordination before that, but
10 as we went forward with the rule, revision or generic letter
11 there would be office level review, ACRS, CRGR review,
12 Commission review if it was appropriate.

13 The imposition phase would be the actual issuance
14 of the document, rule, reg guide, et cetera, and at that
15 point then implementation would be the first step where a
16 licensee would become involved and they would make a
17 response, a commitment to meet the due date or provide a
18 schedule back to NRR and then the verification processes as
19 we go through and identify the resolution and the imposition
20 steps we would determine what type of inspection would be
21 appropriate to verify that the corrective actions have been
22 implemented and then that would be promulgated as part of
23 the NRC Inspection Manual through a temporary inspection
24 notice.

25 Next slide, please.

1 [Slide.]

2 MR. CRAIG: We have talked about identification.
3 The only points that haven't been touched on perhaps are the
4 sources that we get allegations in periodically that may
5 identify generic concerns and as a review of topical reports
6 or IPEs are two additional sources for identification of
7 issues.

8 CHAIRMAN JACKSON: Do you know how many have been
9 identified through the 2.206 petition and through
10 allegations?

11 MR. CRAIG: The number is small. I don't know a
12 number but --

13 MR. RUSSELL: I think that as it relates to
14 enhancements that are regulations, I don't believe that we
15 have many that fall into that category as far as new
16 requirements. Generally allegations and petitions relate to
17 noncompliance with some existing requirement so it generally
18 is in the activities of the things that NRR looks at and we
19 do not have the same historical record because we really
20 have just restarted what I would characterize as consistent
21 management controls on these issues last summer.

22 We have been operating under some interim office
23 guidance trying to develop the data base and the other
24 information. We'll talk about that in a moment, but there
25 are quite a number that do come in through allegations and

1 2.206s, so it is a significant source.

2 CHAIRMAN JACKSON: Do we -- when you talk about
3 it, will you be indicating how we keep the individual and/or
4 organization informed on the Staff's progress in resolving
5 any issues?

6 MR. RUSSELL: Yes. Jim just reminded me that
7 probably the one that was most significant in the context of
8 allegations or concerns relates all the way back to
9 equipment qualification in harsh environments and that goes
10 back into the late 1970 timeframe prior to Three Mile Island
11 and some of those issues are still being looked at.

12 MR. TAYLOR: Yes. That was outside --

13 MR. RUSSELL: That was petitions from the Union of
14 Concerned Scientists, UCCS.

15 CHAIRMAN JACKSON: Okay, thank you.

16 MR. TAYLOR: Yes, that is a good example of a very
17 important subject that took a number of years to resolve but
18 it was an important subject. It led to a rule. It was
19 brought to the agency from outside. I was not here.

20 MR. RUSSELL: Yes, I was here and it was brought
21 from the outside.

22 CHAIRMAN JACKSON: Okay.

23 MR. CRAIG: The next slide, please.

24 [Slide.]

25 MR. CRAIG: We talked about prioritization and

1 covered some of the information on the slide. I'll note
2 that the prioritization is a determination that's made by
3 the staff with input from contractors for cost estimates,
4 risk assessments and consequence calculations so it is both
5 a quantitative and qualitative assessment of the benefits
6 and the cost of proposed resolutions

7 I'll note that when license renewal became -- when
8 the rule was being promulgated the staff went back and
9 reviewed all the generic issues that had been prioritized as
10 medium and low to determine whether or not if an additional
11 20 years of operation had been included in the original
12 prioritization analysis whether or not the decision would
13 have been changed.

14 As a result of that review there were three to
15 five that had been low that would have shifted to medium but
16 the overall categorization of the issue and conclusions
17 would not have changed, so that the prioritization process
18 includes consideration for both 40 and 60 years of
19 operation.

20 I noted that each prioritization is subject to
21 peer review by technical experts on the staff.

22 Next slide, please.

23 [Slide.]

24 MR. CRAIG: Talked about the resolution phase.
25 It's the identification of the action as necessary, whether

1 it's a task action plan analysis, experiments, generic
2 letters, rules, changes to reg guides or no actions -- a
3 broad spectrum of those -- the imposition, the
4 implementation and verification are relatively
5 straightforward although it can take a fair amount of time.

6 I'll talk about two issues, generic safety issues,
7 as examples. One is Generic Issue 15 and it relates to
8 radiation embrittlement of reactor vessel supports.

9 It's a high flux isotope reactor at Oak Ridge and
10 as part of their surveillance program they identified the
11 supports were becoming brittle faster than expected and so
12 there were some questions about why and what that meant.

13 As a result, the work that was done there, the
14 determination was made that the embrittlement was caused by
15 the gamma flux in addition to neutrons and the particular
16 configuration there is that the metal was in a high gamma
17 field, which is not the case at power reactors, light water
18 power reactors, so it was a case where there was a
19 phenomenon that was identified that was not clearly
20 understood. It was evaluated and we determined that no
21 action was necessary.

22 Another issue that has been recently identified is
23 Generic Safety Issue 165. It has to do with the operation
24 of small, two to three inch, spring-operated valves and we
25 have seen some problems with valves opening and closing,

1 failing to open, failing to close.

2 That was an issue that was identified by a member
3 of the NRR staff and so we are looking at that and that is
4 in the early phases of work right now. It's been
5 prioritized, so those are examples where no action was
6 necessary. One I don't know whether any action will be
7 necessary for the valves or not, one by the NRR staff and
8 one at a research reactor.

9 CHAIRMAN JACKSON: Did it turn out to be an issue
10 for research reactors, more broadly?

11 MR. CRAIG: Interestingly, it didn't. We provided
12 the information to the research reactor community at large
13 and it was the configuration of the location and the fact
14 that the other reactors don't have components in that kind
15 of a gamma field.

16 CHAIRMAN JACKSON: So in that case you are saying
17 not only did it not turn out to be an issue for power
18 reactors, it turned out not to be an issue for research
19 reactors except in one case.

20 MR. CRAIG: That's correct.

21 CHAIRMAN JACKSON: That led to it -- okay.

22 MR. CRAIG: Okay, and with that I'll turn it over
23 to Brian Grimes.

24 MR. RUSSELL: If I could just highlight one other
25 comment, and I think it is important. It's not in the

1 slide.

2 One other thing that came out of the requirement
3 to develop generic issues relates to licensing decisions and
4 how you proceed to license facilities given that there are
5 generic issues that have not yet been resolved.

6 You essentially need to develop a safety rationale
7 as to why it is okay to proceed with licensing with these
8 generic issues open. That came out of a River Bend
9 decision. That's been part of our activities routinely
10 since the resumption of licensing following Three Mile
11 Island.

12 In each case for each generic issue there is a
13 basis even though the issue is not yet resolved and it may
14 result in some new requirements, why it's okay in the
15 intervening period to continue.

16 That also applies to issues that may come up of a
17 compliance nature. That is, until you have decided what
18 needs to be done to resolve the issue, to get back into
19 compliance, what is the basis for continued operation. We
20 generally have documented these bases for continued
21 operation in 0933, in the action plans associated with the
22 issues that are prioritized I believe it's high and for all
23 unresolved safety issues does it include mediums and highs?

24 MR. CRAIG: I think it's just highs.

25 MR. RUSSELL: So that is the approach that has

1 been taken in that area as it relates to items that are of a
2 compliance nature. This is an area that we found we have
3 not done such a good job in the past of documenting the
4 rationale as to why it is okay to continue.

5 We are now doing that and for each formal action
6 plan we are documenting the bases for why with this
7 compliance issue potentially outstanding it's okay in the
8 interim until such time there's corrective action.

9 CHAIRMAN JACKSON: When you say "document" you
10 mean that you have done some analysis --

11 MR. RUSSELL: Yes.

12 CHAIRMAN JACKSON: -- and if there's any
13 compensatory action that has to be taken, that is also a
14 part of it?

15 MR. RUSSELL: Those compensatory actions would
16 have been considered but there is in fact a safety rationale
17 for these. We are now quarterly publishing on the status of
18 the action plans. The action plans themselves go into the
19 Public Document Room and this section of the action plan is
20 publicly available.

21 This is part of the regulatory process that had
22 not been done as rigorously in the past as it relates to
23 compliance issues and issues associated with operating
24 reactors.

25 We were doing a very rigorous job as it related to

1 licensing of facilities and the safety evaluations for new
2 plants following the decision in River Bend. I believe it
3 was ALAB-444.

4 CHAIRMAN JACKSON: And you have been doing this,
5 this has been available to the public since when?

6 MR. RUSSELL: We have now started doing it more
7 rigorously and completely since the summer of '94.

8 It was somewhat hit-and-miss before that and if
9 the issue was not deemed to be very safety-significant we
10 were less rigorous in documenting, so this is an area of
11 process improvement within NRR that's been going on for the
12 last year or so.

13 CHAIRMAN JACKSON: So it is publicly available.

14 MR. RUSSELL: Yes, it is. We started that in
15 October.

16 COMMISSIONER ROGERS: Well, there's another
17 question relating to that and that is do you have any kind
18 of a cutoff on time, the time that one allows these
19 compensatory measures to exist and be out of compliance even
20 though these measures have been put in place?

21 Is there any cutoff and is there some process for
22 going back and seeing that there aren't any of these that
23 linger on for years and years and years?

24 MR. RUSSELL: The answer is that there is not a
25 cutoff. For example, compensatory measures for thermo-lag

1 issues have been in place for some time. We had reviewed and
2 found that those compensatory measures were acceptable.

3 What we are doing is we are developing indicators
4 of where we stand on performance, that is, how old are the
5 issues, how long has it taken us to get them to resolution
6 and put them in the implementation stage.

7 Some they are relatively quick. Others are longer
8 and you'll hear that we are looking at developing some
9 performance indicators of our own as it relates to the
10 various priorities, how old are they, what is the oldest, so
11 that we can bring some management discipline to this
12 process. We are not there yet.

13 CHAIRMAN JACKSON: The compliance on the
14 compliance issues if there are action plans associated with
15 them, those don't have time lines built into them?

16 MR. RUSSELL: They do. Each action plan has a
17 schedule for resolution with detailed milestones, and those
18 are reviewed at my level monthly within NRR as to where we
19 are in making progress in implementing, and we publish those
20 now quarterly, and they are also available electronically.

21 CHAIRMAN JACKSON: So how does that relate to
22 Commissioner Roger's question about a cutoff?

23 MR. RUSSELL: The issue is one of not only
24 resolution but also implementation. If implementation
25 requires studies, analysis, evaluation, the compensatory

1 measures a licensee may take could be in place while those
2 issues are being studied, resolved, et cetera.

3 The example being thermal lag. Some facilities
4 are literally going to take a few years to implement the
5 corrective actions. In the meantime, they are going to
6 continue with fire watches and other compensatory measures
7 which were found to be acceptable.

8 COMMISSIONER ROGERS: I think there has been a
9 little problem that I have seen in the past, and that is the
10 difference between resolution and implementation.
11 Resolution doesn't mean everything is taken care of. It
12 just means that you have identified a means to deal with it
13 and approved it, but it hasn't necessarily been carried out
14 yet.

15 MR. RUSSELL: That's correct. In fact, typically
16 in the context of imposition, we will go out with either a
17 rule which is less frequent, more often it is a regulatory
18 guide or a revision to the standard review plan or a generic
19 letter. Sometimes they are future actions to be taken,
20 other times they are backfit to all licensees, depending
21 upon how the regulatory analysis comes out. But even within
22 that context, an individual licensee can propose another
23 alternative that may be more optimal for them from the
24 standpoint of resources, cost, et cetera, and so they can
25 propose an alternative approach, and then that gets involved

1 in reviewing that approach and determining whether it is
2 acceptable or not, so that the imposition phase can be
3 extended.

4 We do have within NRR a tracking system for every
5 issue that goes into that. It is called a multi-plant
6 action. Each one is tracked with a specific action open on
7 the plant, and it is tracked from the date of issuance of
8 the generic requirement, whether it is a generic letter,
9 rule, et cetera, until such time as it is implemented and
10 closed out and verified with inspection activity. Some of
11 them are quite old. On average, they generally run in the
12 range of three years. We have goals for tracking those
13 faster. We provide reports to the Commission annually on
14 where we stand with those. That process is longer.

15 CHAIRMAN JACKSON: What then do you use as
16 performance measures that determine or measure success?

17 MR. RUSSELL: We are working on that now. We have
18 some initial pilots we are using. We have been collecting
19 data for about six months. We are looking at them in the
20 context of the priority, and we use a one, two, three, four
21 priority in NRR as compared to the high, medium, low drop,
22 but it is basically very similar. Looking at the priority,
23 the age of it, performance against plan, if there are
24 significant resources involved, through resolution, and what
25 kind of progress is being made. But we are in the early

1 stages of doing that. We are not as experienced with that
2 as we are with licensing actions and processing license
3 amendments, exemptions, request for relief. We just don't
4 have the database or the experience yet.

5 CHAIRMAN JACKSON: Is it also a question of
6 resources?

7 MR. RUSSELL: It is, but we have found that if we
8 don't manage these effectively that the resources that are
9 necessary to recover from that are often greater than
10 expending the resources in the first place. So we are
11 allocating resources internally to better manage this
12 activity. The total effort in NRR is probably 20 percent of
13 the total resources of the headquarters staff to go into one
14 aspect or another of monitoring operating experience.

15 CHAIRMAN JACKSON: That is on an FTE basis?

16 MR. RUSSELL: That's correct.

17 What I would like to do is now have Brian take and
18 walk you through what are the changes we have put in place
19 with interim office letters, and then how we are going to go
20 from the interim situation to a final office letter and get
21 it into the agency's overall program or procedure so that it
22 is a well documented, complete program.

23 [Slide.]

24 MR. GRIMES: Slide 13 provides a little overview
25 of what I plan to talk about today in terms of the NRR

1 process. As Bill mentioned, about 20 percent of our effort
2 goes into the activities, generic activities, I will talk
3 about today. We have previously mentioned that we focus in
4 NRR mainly on the compliance activities as opposed to the
5 enhancement activities in research, and we look at the daily
6 information that comes in. This includes events,
7 allegations, Part 21 reports, and we determine immediate and
8 short-term action.

9 The allegations, which you mentioned, Chairman
10 Jackson, are treated separately in terms of tracking. For
11 many of the events, we screen these and put them in a
12 database if we think they are not significant enough to
13 require action. However, every allegation is followed
14 through to a documented completion, including communication
15 with the alleged to determine that we have properly
16 interpreted their concern, updating them on status if it
17 takes a long time, and then a final closeout documented with
18 the alleged. So each of those is handled more rigorously
19 than we do the body of operating information.

20 I guess in terms of relationship between the
21 offices, I think of NRR as doing triage on the initial
22 incoming. We focus on the things that need immediate
23 action, research has a long-term view on generic issues,
24 AEOD has a long-term trending view on events that come in.
25 We do what needs to be done immediately in terms of reactor

1 safety.

2 CHAIRMAN JACKSON: Where is that division made?
3 Is it made in your office or is it made in research, or is
4 there an interoffice?

5 MR. RUSSELL: That is one of the issues that was a
6 weakness in the past in NRR is we did not have a centralized
7 consistent screening of activities. If it was a report
8 coming in from a vendor, it would often go to the vendor
9 inspection branch for resolution, and those were handled
10 separately. So we were somewhat in separate silos as to how
11 operating experience was being evaluated.

12 What we have done is, we have pulled it all
13 together. We have one organizational unit responsible, and
14 we have participation from the other offices in both the
15 review of the daily event calls and in the weekly screening,
16 so it is managed and conducted by NRR, but it has
17 participation of the other offices as well.

18 MR. GRIMES: Briefly, the new process that I will
19 be talking about tries to assure, as Bill mentioned, the
20 centralized screening and structured prioritization for the
21 activities in NRR, provides that designated task managers
22 for the issues that we decide need to have effort put into,
23 provides a means for control and tracking of these
24 activities. We try to assure a systematic documentation of
25 the regulatory assessment. By that, we mean why are we

1 doing what we are doing, and why are we not doing more. We
2 could react to things by, in the extreme, shutting down
3 facilities, but, in general, we look at the safety basis for
4 why do we have assurance that we can allow plants to operate
5 while we work on the problems. So that is what that
6 regulatory assessment is about.

7 We provide the information publicly, the status of
8 the major items, and particularly the closeout of the
9 activities that we are working on in terms of information
10 notices and generic letters. We assure coordination in our
11 new process among the offices, and we then are working on
12 what you mentioned previously, methods to measure our
13 program's success.

14 [Slide.]

15 MR. GRIMES: The next slide, 14, just repeats the
16 overview that Bill mentioned before. That in the past we
17 had more effective project management on plant specific
18 issues than we did for generic issues and we have now, at
19 the present, integrated this into a central point in the
20 organization, although it still has input from all the
21 points of NRR technical activities, but we manage it in one
22 place.

23 The next few slides I would like to present how
24 this integrated process works.

25 [Slide.]

1 MR. GRIMES: First, Slide 15 is the identification
2 and management of one important point that we emphasize to
3 all the technical staff is that even though we have
4 centralized this process, all staff are still responsible to
5 be alert and identify potential safety issues. Then those
6 are fed into a central screening process, and we store these
7 data that come in in a database that can be accessed later,
8 make sure we have access to trending types of information.

9 The multi-discipline review is done on a daily
10 basis with NRR and AEOD on conference calls, and on a weekly
11 basis by a review assessments panel which also involves the
12 Office of Research participating. This is one of the ways
13 we integrate our activities and make sure there is not a
14 duplication among the offices.

15 [Slide.]

16 MR. GRIMES: The next slide covers the difference
17 between immediate action and the more systematic process for
18 short-term issues. Occasionally, once or twice a year,
19 typically, we will come up with a situation that requires
20 really immediate action. There is not time to go through
21 the process of waiting for the weekly panel meeting to
22 screen this type of thing. There NRR managers consult and
23 we get an immediate information notice out so that the
24 industry knows what the topic is, and we proceed through an
25 expedited process with the committee to review generic

1 requirements, the CRGR, to issue whatever bulletin or
2 generic letter might be needed.

3 CHAIRMAN JACKSON: Could you give me a recent
4 example?

5 MR. RUSSELL: The debris in the suppression pools
6 in the boiling water reactors. We had earlier been looking
7 at strainer effectiveness and debris, which would be caused
8 by an accident. We had information from the Limerick event
9 which indicated that cleanliness, foreign material exclusion
10 could also cause a loss of safety function. We promptly
11 followed, issued the information notice, and we went through
12 the process, did not go out for public comment, et cetera,
13 we took it through, the CRGR review was after the fact, sent
14 the information to the Commission and then issued it. So
15 that is an example of one that we put on a fast-track.

16 Essentially, on a case-by-case with management
17 involvement in processing it through. The procedures for
18 doing that are laid out, but it does not follow all of the
19 detail that you would for an issue where you have time to
20 address it in a more systematic way.

21 MR. GRIMES: The short-term issues are covered in
22 a more systematic manner, and the panel meeting weekly
23 reviews and proposes a regulatory action and a timeframe for
24 completion for these items. Also makes sure that the staff
25 has a good understanding of what the justification is for

1 the effort and the priority, and the type of action that is
2 planned.

3 [Slide.]

4 MR. GRIMES: Slide 17 describes the decisionmaking
5 process and prioritization by the panel. The panel has a
6 charter which describes the guidelines on the factors that
7 they are to consider. The acronyms or initials here stand
8 for the Events Communications Branch, the Plant Systems
9 Branch -- I am sorry, the Probabilistic Safety Branch is
10 PSB, Human Factors Branch, Research and AEOD. So we have
11 multiple membership. We try to bring multi-disciplines to
12 bear including the risk aspects.

13 The technical resources are brought in as
14 appropriate to the particular topics. If it is a structural
15 problem, we have somebody from the Structural Branch. If it
16 is a valve problem, we would have somebody from the
17 Mechanical Engineering Branch in the panel discussions. The
18 panel considers generic aspects, such as the number of
19 plants this affects. If it is clearly just one plant, the
20 panel may not even see it because the staff has screened it
21 out. But if they do decide that it is likely to affect only
22 one unit or two units, they would decide not to proceed on a
23 generic basis but have somebody followup on a plant specific
24 basis.

25 In other words, consider the risk factors, is it a

1 common mode failure, could it go undetected for long periods
2 of time, that sort of thing.

3 The potential responses of the panel involved,
4 they could decide that we have looked at this before, and
5 this is just another example of someone who did not
6 implement it correctly, and we need to followup on a site-
7 specific basis, or that it is not significant enough to
8 warrant any action.

9 Even those that are not significant enough as
10 viewed at the present time are kept in a database so that if
11 another such event comes up and somebody researches it, they
12 will find that we had that sort of event six months ago, or
13 three years ago, and we can pick up a pattern and correct
14 our earlier error in judgment.

15 The panel may propose the type of short-term
16 action, they may decide that it involves enhancement or a
17 backfit. In that case, it needs to be referred to research
18 for their prioritization in a formal manner. They may
19 decide to recommend a particular kind of generic
20 communication. Of course, all these actions that are
21 initiated by the panel have to go through the normal branch
22 and division and office review process. If it is a generic
23 letter or bulletin, for example, it not only needs technical
24 staff review but CRGR review before it finally is issued.

25 The panel focuses on initiating the actions that

1 it believes are needed and screening out those things where
2 the staff does not need to spend effort.

3 [Slide.]

4 MR. GRIMES: The next slide, 18, indicates that on
5 each of the items where there is to be effort expended on a
6 generic area, there is a task manager assigned, usually
7 within the Events Assessment and Generic Communications
8 Branch. Those things that look like they are going to have
9 large amounts of effort put in or have action plans
10 developed have a separate guideline within NRR on if it is
11 going to take more than a year, it is going to take more
12 than 800 hours of staff work, you should develop some more
13 formal plan. That may occur not at the panel meeting, but
14 as the staff starts to develop the issue. In that case, the
15 technical staff would initiate the development of the action
16 plan.

17 We issue internal monthly reports for the action
18 plans, the rulemaking, and also a list of the other items,
19 the 50 or 60 items that Bill mentioned that are being worked
20 on for information notices or generic communications, other
21 generic communications.

22 We publish a public status version of this
23 quarterly and, very importantly, Bill does a personal review
24 of this report on a monthly basis. In fact, tomorrow we
25 review the December internal report with Bill. We highlight

1 things that are slipping and things that have significant
2 technical issues arising on them for his information and
3 also for his direction as to strategy and coping with the
4 tougher issues.

5 As Bill also mentioned, we are developing
6 performance measures for the process which I will have on
7 the later slide.

8 COMMISSIONER ROGERS: Just before you leave that
9 slide, Mr. Grimes, that 800 staff hours threshold, where did
10 that come from? That seems like a pretty high threshold to
11 me.

12 MR. RUSSELL: We have, for all activities, they go
13 into a computer based tracking system, and we can estimate
14 resources to complete, we can assign reviewers, and that is
15 done electronically online in NRR, and that is the way we
16 manage all of our licensing activities, et cetera.

17 The feeling was, if we start to approach a half-
18 a-year of staff effort, then you needed to have a formal
19 plan of action, milestones, schedules, assignment of
20 responsibility, and some way for management visibility to
21 track the issues.

22 There are lower thresholds, for example, as to
23 what can be approved at a branch chief level, division
24 director level. This is the top level. This requires
25 division director or associate director approval of the

1 activity and a formal plan of action and milestones for
2 completion, and once they lay that out, they know that they
3 are then accountable to me with the monthly meetings to
4 describe where we are in addressing these.

5 So, depending upon the magnitude of the effort, we
6 put it in different control systems. That is not to say
7 that things less than 800 hours aren't planned and
8 scheduled, it is just that they are done online
9 electronically using the WIS system within NRR.

10 COMMISSIONER ROGERS: I see. So, in this case,
11 action plan has a very specific meaning.

12 MR. RUSSELL: Has a very specific meaning. We
13 have an internal office letter that describes it. It has a
14 plan of action, milestones, technical approach described,
15 interface with other offices, particularly if you are also
16 talking about gathering information from sites, if you need
17 to go to sites and gather information by way of conducting
18 activities at sites, that is another criteria for when you
19 would have a formal action plan.

20 MR. GRIMES: This is essentially the top 20 or so
21 items that are being looked at.

22 MR. RUSSELL: We have a list. We have a back up
23 slide with a list of the action plans so that you can get a
24 feel. These are generally issues you will be well familiar
25 with. We are working on one now for 50.59 reviews.

1 MR. GRIMES: If we back up to Slide Number 10 and
2 11, we can show them in sequence.

3 [Slide.]

4 MR. GRIMES: That shows the first 15. Let's hold
5 Number 10.

6 MR. TAYLOR: These are recognizable.

7 COMMISSIONER ROGERS: Yes.

8 MR. GRIMES: And Number 11.

9 [Slide.]

10 MR. RUSSELL: We also have some that are
11 internally working that we have not yet completed the action
12 plans on for issues that have recently emerged that we are
13 providing responses back to the Commission on and to senior
14 management with respect to how we are planning these
15 activities, but essentially when we get into a staff
16 activity that is going to require a significant chunk of
17 resources to complete, whether it is a revision of
18 inspection procedures or it is a licensing issue, or it is
19 imposing requirements, we use this as an internal tool to
20 manage how we are expending our resources to ensure that we
21 have adequate controls over how they are being expended.

22 MR. GRIMES: Go back to Number 19.

23 [Slide.]

24 MR. GRIMES: This just notes some of what we have
25 talked about in terms of documentation strategy and

1 structure. We have the action plans and we have
2 rulemakings, other guidance, regulatory guides sometimes
3 issue, and generic communication and compliance activities,
4 typically information notices, generic letters or bulletins.
5 I mentioned the tech searchable database for quick access
6 and to try to minimize duplication of past effort.

7 And then we are developing the use of 0933 which
8 research manages to have an annex to cover the NRR
9 activities. So that somebody in one place, in one document,
10 can find not only the generic activities that research is
11 managing on an enhancement basis, but also the status of the
12 major compliance activities that NRR is tracking.

13 [Slide.]

14 MR. GRIMES: Slide 20, to briefly mention the
15 planned future activities, we plan to continue to issue our
16 public quarterly version of the action plan or generic
17 communications activities to the public, and we are in the
18 final stages of finishing two NRR office letters which we
19 have been working with on an interim basis since last March,
20 and we have gained experience with those and we are now
21 finalizing some final office letters to provide the staff
22 guidance, both on the action plans and on the screening
23 process for NRR activities.

24 We plan to have some staff seminars in the future
25 to make sure that all the staff, not just the staff that has

1 been doing this activity, is well aware and understands how
2 they fit into the process.

3 [Slide.]

4 MR. GRIMES: Then the performance measures are
5 covered on Number 21.

6 We need to take a look at how effective our
7 process is. As Bill said, we have just been collecting data
8 for about six months in a systematic way, but we plan to
9 track the number of items that are current, the average age
10 of the various classes of items, and what priorities we are
11 assigning to these items, and how much effort we are putting
12 into the various classes of activities. If one of these
13 parameters starts to diverge, we then need some management
14 attention to say, is there a reason for that happening, or
15 is the process escaping us, do we need to better manage our
16 resources and focus our resources on the activities we think
17 are most important.

18 COMMISSIONER ROGERS: Excuse me, just before you
19 leave talking on this resource question. Have you
20 considered going back retroactively to see what the cost to
21 the licensees were of implementing any of these generic
22 fixes? We do a regulatory analysis at some point and that
23 gets set aside after we decide to go ahead. Do we ever go
24 back and see how well that regulatory analysis of costs of
25 implementation actually compares with what it did cost

1 licensees to carry out a generic letter?

2 MR. RUSSELL: We have had feedback from licensees
3 as it relates to the regulatory analysis in what I will
4 characterize as NRC assumptions or estimated costs compared
5 to what licensee actual cost may be. This is one of the
6 reasons we changed the process to go out and seek public
7 comments on that at the time we are going forward such that
8 if the industry has information, they can provide that
9 information.

10 As it relates to this part of the activity, which
11 is resources expended to resolve, what we are trying to do
12 is develop some information internally on what does an
13 average generic communication activity require? We end up
14 with resource estimates for action plans, but we do our
15 budgeting before we know about the activities, so this is
16 one where we do need to develop some more information to
17 have a better handle on what it has cost us in the past to
18 get to the point of resolution. We have very good
19 information on what it takes to implement. That is, to
20 track from a multi-plan action through implementation, what
21 is the cost to review, because we collect that information
22 on a plant specific basis, and we can provide reports as to
23 what any particular issue cost because it is fee billable,
24 et cetera. So we have that information.

25 The cost for individual licensees to implement we

1 don't collect. What we do is, we inspect to ensure that
2 they have, in fact, implemented the activity in a manner
3 that is satisfactory.

4 CHAIRMAN JACKSON: You might want to as far as the
5 most high priority items, if the licensees are willing to
6 give you that information and to track that with time to
7 implementation to get a sense of how effectively and how
8 quickly and what it is costing for them to, in fact, comply.

9 MR. RUSSELL: I can give you a general feel that
10 usually the more expensive or the higher the impact the
11 item, the longer it takes to get it implemented. We have
12 seen that in some extreme cases.

13 CHAIRMAN JACKSON: Also, there is also an issue,
14 of course, I would assume, of choice. I mean, there must be
15 some different modes of implementing a solution or a
16 resolution that can impact what it would cost the licensees.

17 MR. RUSSELL: That is typically the case. We go
18 out with the generic letter, we identify the issue, we
19 identify an acceptable resolution of the issue, but that
20 doesn't limit the licensee to only that issue and they may
21 propose something else.

22 CHAIRMAN JACKSON: So that is not the resolution.

23 MR. RUSSELL: It is not the resolution. They have
24 options to propose back, and then we would review that.

25 MR. JORDAN: We do have one feedback path. The

1 CRGR periodically meets with utilities individually, and
2 that is one of the questions we ask them about the cost
3 relative to implementing generic actions. We, about four
4 years ago, sent out a questionnaire on about five generic
5 issues that were implemented to compare what the staff's
6 estimate of the costs were with the actual implementation.
7 Surprisingly, for that set, the cost were reasonably close.
8 There was a large gradient among the licensees with regards
9 to cost, which leads to the perception by some licensees
10 that this was much more expensive than it should and, of
11 course, others that didn't have huge costs associated with
12 that particular generic issue.

13 So I think one of the problems we have is, there
14 is a remarkable gradient between licensees for a particular
15 action.

16 MR. RUSSELL: Thank you, Ed.

17 MR. GRIMES: I think that completes NRR.

18 DR. PAPERIELLO: Yes. The NMSS process for review
19 of events and identification of generic issues is not
20 centralized as it is for reactors, and this is mostly
21 because of the very diverse areas that are regulated by
22 NMSS.

23 We have issues that look like generic issues but
24 don't map one on one to those that are in NRR. For example,
25 burn up credit for spent fuel, the work done on the Bowman

1 report for underground criticality, the radiographer
2 certification, the key technical issues and the high-level
3 waste program are all issues that, in many ways, look like
4 the generic issues on the reactor side of the program, but
5 they effect different types of licensees.

6 Our issues follow the program, so we have a
7 medical management plan that addresses issues that are in
8 the medical area. We have SDMP program that addresses areas
9 in decommissioning sites. We have risk harmonization with
10 the EPA. We have our key technical issues for the high-
11 level waste repository and are very unique to Yucca
12 Mountain, they are not generic in the sense that they even
13 affect other high-level waste methods of disposition. Some
14 of them, in the case of the generally licensed gauges, we
15 have an effort ongoing with the Agreement States, and some
16 of these issues cut across the Agreement States.

17 So the events are screened by the staff and issues
18 are reviewed by the staff that are in the particular program
19 areas. We managed the programs this year, for the first
20 time, through our operating plan. In which we are trying to
21 balance the resources applied to licensing in a given area,
22 development of guidance in a given area, the issues, the
23 inspection and licensing procedures.

24 We do have a followup on events mostly done by the
25 regional inspection staff. In certain areas, we have put a

1 lot of resources. For example, we have established a
2 medical misadministration coordinator who follows up very
3 closely on all our efforts on all misadministration to
4 guarantee that everything that is in the management
5 directive on misadministration followup is accomplished,
6 that we have a database on every bit of information we have
7 on the misadministration, and it is all retrievable.

8 We have also used the AEOD nuclear events database
9 to keep the information on the events and it is a database
10 that can be screened for identification of generic issues.

11 Since 1987, the NMSS division director has held
12 monthly meetings to review all of the events that have
13 occurred in the previous month and also to look at events
14 that are being followed closely by headquarters. I have
15 expanded these monthly briefings to include participation by
16 the regions, by teleconference, and we also include the
17 agreement state events in this review.

18 COMMISSIONER ROGERS: Do you include research in
19 that? Is there any involvement with research in that?

20 DR. PAPERIELLO: AEOD but not research. AEOD,
21 state programs and NMSS have these meetings.

22 The next slide.

23 [Slide.]

24 DR. PAPERIELLO: In 1994, there was an event
25 review task group looking at event followup and its major

1 findings were that the material event review was far less
2 formal than the reactor event review. There was a lack of
3 uniformity in reviewing agreement state events and that
4 there was the -- in the materials program, there were far
5 fewer resources for event followup review on the reactor
6 side.

7 I am planning and have begun the creation of a
8 regional coordinating and event section which will more
9 closely tract and support reactive inspections, looking at
10 events and supporting the reactive inspection part.

11 CHAIRMAN JACKSON: Let me ask you three questions,
12 Carl, if I may, that relate to this viewgraph.

13 First, to what extent is there identification of
14 generic issues from other sources? You know, other than the
15 event review source that you have essentially focused on
16 here?

17 Second, to what extent is risk assessment used in
18 event review and in the identification of generic issues?

19 Then, I guess, third and perhaps you are going to
20 talk about this more, is what specifically is being done to
21 formalize the process for identification, prioritization of
22 generic issues within NMSS to move toward promoting where,
23 as much as possible, uniformity and effectiveness perhaps
24 with consistent standards? You mentioned having cognizant
25 staff so maybe you could speak to those three.

1 DR. PAPERIELLO: We formulate issues and I don't
2 want to say generic issues because some of the issues are so
3 narrow for one facility only that, although they look like
4 generic events or generic issues, they are just not. I
5 mean --

6 CHAIRMAN JACKSON: But that is presumably what
7 your categorization and prioritization process would do for
8 you?

9 DR. PAPERIELLO: But they are prioritized, and it
10 is not a very formal process, within the given program
11 because there is not a great deal of fungibility of people
12 or resources from one program to another. In other words,
13 the resources involving in a medical area are not too useful
14 in resolving criticality issues in an underground repository
15 and that is what makes the cut across programs far more
16 difficult.

17 CHAIRMAN JACKSON: I am not talking about that. I
18 am talking about within a given program area.

19 DR. PAPERIELLO: Mostly the availability of
20 resources to work on it and need to meet certain deadlines,
21 whether it is a license application or a standard review
22 plan. That normally determines what gets the attention.

23 Slide 24.

24 [Slide.]

25 DR. PAPERIELLO: Since 1980, NMSS has issued

1 approximately 180 event-related generic communications,
2 mostly information notices. I have given an example of a
3 variety of information notices and bulletins that we have
4 issued in the past.

5 I would note that currently, for giving an
6 example, we are following a problem with one type of
7 connector on a high dose rate brachytherapy unit. This was
8 identified at our monthly events review. It only involves
9 one brand of machine. It is an imported device. We issued
10 an IN to medical licensees on the problem, we issued a CAL
11 to the distributor of the connector to stop its distribution
12 and it is currently being redesigned. It has been
13 redesigned and we are following the effectiveness of the
14 test of the redesigned connector.

15 But, you know, our events don't involve hundreds
16 of hours of followup work. On the other hand, there is just
17 a large number of them in very much unrelated areas and
18 since 1988 we have issued a newsletter on a quarterly basis
19 to all our licensees and include information on various
20 kinds of events and issues that we are working on to bring
21 to their attention.

22 The NMSS program just does not look like the
23 reactor program for a whole variety of historical reasons.

24 MR. TAYLOR: Before we leave that slide, I would
25 like to point out to the public that it was not a

1 criticality incident at Wilmington but a control for
2 criticality. Just so nobody misinterprets that, right,
3 Carl?

4 DR. PAPERIELLO: Right.

5 MR. TAYLOR: Excuse me for interrupting.

6 CHAIRMAN JACKSON: Clarification is always
7 welcome.

8 DR. PAPERIELLO: I am not sure I answered all your
9 questions.

10 CHAIRMAN JACKSON: I will come back to you.

11 MR. JORDAN: Could I have slide 25, please.

12 [Slide.]

13 MR. JORDAN: This is simply an introductory slide
14 to the AEOD activities. I would emphasize the role as an
15 independent analysis in the evaluation of operational safety
16 experience.

17 CHAIRMAN JACKSON: I am not sure we can hear you
18 too well.

19 MR. JORDAN: Okay.

20 To communicate lessons of this experience to both
21 industry and the NRC and the office does have the primary
22 NRC responsibility for long-term review of operational
23 experience, for examination review of foreign experience
24 included and we do cover all NRC licensed activities and I
25 confess the same problems in our shop that Carl Paperiello

1 has addressed in terms of the wide spectrum of technical
2 skills and I would say a paucity of information in terms of
3 reports.

4 That is getting better and we are working at using
5 the databases and I will talk a little bit about feedback of
6 operating experience for the materials area.

7 Could I have the next slide, please.

8 [Slide.]

9 MR. JORDAN: The products associated with review
10 of operating experience have I would say evolved into two
11 categories. One is a set of databases and data collection
12 systems that one can trend and evaluate experience and try
13 to identify sequences or precursor events. And the other is
14 in-depth review, examination of collections of experience to
15 try to then support a feedback.

16 Out of these, the ones that I would say are
17 growing in interest, the common cause figure database is an
18 area that we are working on that I expect to see some gains
19 in. System reliability reports is an area that is growing.
20 I expect to see gains there.

21 We do have the rulemaking as the Commission is
22 aware in progress and some coordination for voluntary
23 collection of the data with industry.

24 Could I have the next slide, please.

25 [Slide.]

1 MR. JORDAN: This is a set of examples of four
2 issues that were initiated in part by AEOD studies and
3 reports and I would start with the safety valve reliability
4 issue. That particular item, as was stated earlier, was
5 identified also by NRR staff. This is spring-actuated
6 safety and relief valves. The issue is one that valves
7 frequently don't meet their tolerances and so there was a
8 need for study and now it is established that there is a
9 need for standard practices by the industry in maintenance
10 focus.

11 Motor-operated valve problems, that has covered a
12 lot of time, a lot of effort. The initial issues were of
13 the actual torque settings, perhaps not providing assurance
14 that the valve would operate in an accident condition and
15 has grown to a very large effort which has improved the
16 reliability of motor-operated valves substantially.

17 Servicewater system degradation, that started --
18 each of these evolved from some clue along the way. That
19 started with concerns over the development of bivalves that
20 then grew and collected in systems. When they died, their
21 shells came loose and suddenly you would have a blockage of
22 heat exchangers. When one examined that, then one found
23 that many of these heat exchangers also had serious silting
24 that built up and there were no tests that were measuring in
25 fact the effectiveness of the heat exchangers, we were only

1 measuring flow, because these heat exchangers and safety
2 systems weren't challenged with heat loads. So this led to
3 the generic issue 32 and 36.

4 Air systems also was a slowly evolving issue where
5 air systems, in general the compressors and the
6 accumulators, are non-safety grade, however they feed
7 safety-related equipment, instruments. those systems, I
8 think our first clue was desiccant powder began collecting
9 in solenoid valves, small apertures and generated then
10 failures. These were common mode failures and so this was a
11 basis for generic issue 43.

12 So these are examples of issues that AEOD was
13 involved in servicing through studies that led to generic
14 issues.

15 Could I have the next slide, please.

16 [Slide.]

17 MR. JORDAN: The next area is contributions to
18 resolution of generic issues. We want to be instrumental in
19 not only identifying but resolving. So some of these are on
20 both lists so recommendations on the part of the studies
21 lead to resolution.

22 In addition subsequent studies lead to more
23 precise or more sharp determination of what kind of actions
24 are necessary. I would pick out air systems again to say
25 that one of the ways of effective resolution is to put out a

1 definitive document that identifies the problem. Then
2 through workshops and meetings with industry and with owners
3 groups get a constituency that believes and understands the
4 problem and then works toward resolution individually in
5 supporting generic letters that NRR would issue to effect a
6 resolution.

7 Could I have the next slide, please.

8 [Slide.]

9 MR. JORDAN: This is a list of more recent
10 examples of AEOD publications that led to generic letters.
11 These are the compliance type of more rapid action items,
12 although the first example is one that I don't think we
13 would say was a rapid action. The issue of pressure
14 locking, thermal binding of gate valves also evolved over
15 the years and when we obtained sufficient instances and
16 basis, then it has resulted in action, Generic Letter 95-07
17 is the action that will communicate that one to industry in
18 a strong fashion. That one has a history of also industry
19 in I would say the late '80s proposing to resolve but being
20 unable to within their own resources. So it has required a
21 great deal of action on the part of the NRC.

22 A much earlier issue that was instrumental in
23 leading to a resolution would be the power oscillation in
24 boiling water reactors. The LaSalle plant encountered
25 instability and a review, a detailed review of that

1 particular matter, led subsequently to the bulletin 88-07
2 that has I believe created a reasonable resolution of that
3 issue.

4 Could I have the next slide, please.

5 [Slide.]

6 MR. JORDAN: These are current reports on the
7 range of generic problems. I would raise the reactor
8 coolant system blowdown at Wolf Creek as an important issue.
9 This was a specific followup that AEOD staff did to an event
10 that seemed to be somewhat benign, but actually had some
11 more serious consequences in that it was an event that both
12 blew down the reactor, and also potentially would disable
13 the safety systems, the ECCS, since the blowdown could have
14 steam blanketed the suction line from the storage tank. We
15 discussed that issue at the accident sequence precursor
16 meeting last month with the Commission.

17 I would highlight the last item, the assessment of
18 PBR reactor control rod drive mechanism and nozzle cracking.
19 AEOD did an independent review of the activities associated
20 with that problem and found that the activities that we were
21 ongoing were appropriate. However, it was identified that
22 the CE vessel nozzles had the same fabrication techniques
23 and materials as some of the Westinghouse fabrication and,
24 therefore, should be included in the inspection. So it
25 broadened the opportunity to identify potential cracking.

1 Could I have the next slide, please.

2 [Slide.]

3 MR. JORDAN: AEOD has also instituted more
4 management controls on both the development and studies of
5 generic matters. For many years there were so many issues
6 out there that it was a matter of picking sequentially. Now
7 one needs to prioritize and pick very carefully from those
8 issues that remain and, of course, have a means to
9 reactively add items whenever appropriate. These are the
10 current ongoing studies. System reliability studies we feel
11 are quite important that we are able to now identify the
12 relative reliability of the systems and compare them with
13 PRA type values. So that work is continuing.

14 We have a survey of non-power reactors that we are
15 about to complete, which is an area we had not examined
16 previously. We also trend allocations to look for generic
17 issues out of the allegation system in an independent
18 fashion.

19 With that, I would, I think, end my presentation.

20 COMMISSIONER ROGERS: Just why is the emergency
21 power source for Oconee a generic issue, what is generic
22 about it?

23 MR. JORDAN: It is not really generic, and so that
24 is a misstatement. The Oconee power source is a unique
25 power arrangement with the Keowee Dam, and so it is unfair

1 to categorize it as generic. It is a study that we are
2 doing as an independent review with regards to NRR's
3 licensing.

4 MR. TAYLOR: That is a misnomer.

5 COMMISSIONER ROGERS: There is nothing generic
6 about that. It seemed very special.

7 MR. TAYLOR: You are right, sir.

8 MR. JORDAN: There should be nothing generic about
9 it.

10 COMMISSIONER ROGERS: Fine.

11 MR. JORDAN: Maybe I will make one comment about
12 the materials area. One of the things we have done
13 differently in the materials area is, after doing a review
14 or study, because they are so different, we have developed
15 some video training aids to send to sets of licensees, like
16 the medical licensees or radiography licensees, since it is
17 hard to identify generic issues and feedback in a bulletin
18 or generic letter fashion. So there is a different
19 treatment of that set of licensees.

20 Thank you.

21 MR. CRAIG: Could we have Slide 32, please.

22 [Slide.]

23 MR. CRAIG: As we prepared for the briefing and we
24 went over the slides, and it became apparent that the
25 current discussion that is publicly available of dealing

1 with and handling generic issues didn't cover the activities
2 that are evolving within NRR nor the four different cuts
3 that take place in NMSS, so we identified a couple of
4 actions to be completed during the next year.

5 One of them is to revise the procedures that we
6 have to reflect the integrated generic issue process so that
7 the process steps and the decision criteria that are going
8 to be used within NRR and with NMSS will be added to the
9 discussion of the generic issue process that is utilized in
10 RES, it is currently contained in 0933, so that there will
11 be in one place a documented process for each one of the
12 offices to show how the NRC deals with generic issues.

13 In addition to that, the information that is
14 currently in 0933 is available on electronic database, and
15 we want to update that information so that it can be
16 searchable by standard review plan sections. That will make
17 it much more usable by the regions, NRR technical staff, and
18 RES technical staff as that applies to reactor facilities.
19 That will be an improvement there, and that database, I
20 believe, will also be available to the public.

21 So those are two actions that we think are
22 appropriate to implement during the next year.

23 MR. TAYLOR: That concludes our presentation.

24 CHAIRMAN JACKSON: Okay. Let me ask you a couple
25 of follow on questions. I think that you have tried to

1 address this already in the presentations, but how do the
2 roles, again, of NRR, NMSS, and AEOD differ as far as
3 evaluating operating experience goes?

4 MR. RUSSELL: The principal activity for NRR is to
5 overview all of the information that could have a
6 relationship to the safety of currently operating reactors.
7 And so we conduct the screening on a real-time basis to try
8 and glean out of that anything which would be of an
9 immediate concern, or something which would be of a short-
10 term compliance nature. Operating experience may also
11 identify areas for potential new requirements that should be
12 imposed through a process. Those are issues which are
13 passed to research for formal prioritization.

14 The role of AEOD is one of what I would
15 characterize as long-term evaluations of trends and
16 patterns, not being involved in the day-to-day fire drills
17 so that you can do a more thorough review of operating
18 experience, and once they have completed those studies, they
19 pass them back to NRR. We have been doing much better, I
20 think, in the coordination between AEOD and NRR on areas for
21 potential studies, what looks to be an area of concern that
22 could use a more in-depth review, and there has been
23 dialogue back and forth between the staffs and with Ed and I
24 on the relative priorities and importance for studies as to
25 how resources are going to be expended.

1 I would characterize that research activities ar
2 generally ones of overall management of the generic issue
3 program, plus focusing on issues which would be enhancements
4 to requirements. It could be an added protection
5 requirement, I mean, the PTS rule that was promulgated fell
6 into that category, but generally they are enhancements to
7 regulations under the backfit rule.

8 NRR is generally compliance-oriented, short-term,
9 something need to be done, and NRR has the responsibility
10 for developing the rationale as to why it is okay to
11 continue operation in light of this generic compliance issue
12 or continue licensing activities in light of the fact that
13 there is an unresolved issue at this point in time.

14 CHAIRMAN JACKSON: Is there one central tracking
15 system agency-wide relative to generic issues or is it
16 separate in each office?

17 MR. RUSSELL: Not yet. That is the direction we
18 are moving toward. We track the issues of a compliance
19 nature within NRR. We have been doing that for some time.
20 We are now getting to the point where we will be able to
21 provide a feeder in the appropriate format so that it can go
22 into 0933 and be promulgated. That is the whole approach to
23 moving to an electronic data base to do that.

24 CHAIRMAN JACKSON: So who has responsibility for
25 developing this central?

1 MR. RUSSELL: This central activity is the Office
2 of Research.

3 CHAIRMAN JACKSON: This is agency-wide?

4 DR. SPEIS: Again, I would like to stress what Mr.
5 Russell said, that 0933 has been focused primarily on safety
6 enhancement issues, and it is the central repository of all
7 the issues. So right now, NRR is developing criteria at
8 what time or to introduce those issues into the 0933.

9 CHAIRMAN JACKSON: But 0933 captures, if I am
10 understanding, part of the universe?

11 DR. SPEIS: Part of the universe, and mostly
12 enhancements.

13 CHAIRMAN JACKSON: When I talk about a centralized
14 tracking, I mean it has the different categories included.

15 MR. RUSSELL: Right now the two activities are
16 separated, being managed individually within the offices,
17 and what we are trying to do is, within the next year, get
18 it to the point where they are centrally managed, tracked,
19 and being reported.

20 CHAIRMAN JACKSON: That is what I wanted to get an
21 answer to.

22 MR. RUSSELL: While NRR will be continuing to
23 track the compliance activities, et cetera, we will provide
24 a feeder to them that will then go out publicly and be
25 available.

1 CHAIRMAN JACKSON: So all of it will be captured
2 in one place that would include the compliance, include the
3 enhancements, et cetera, but would also include relevant
4 things from NMSS?

5 MR. RUSSELL: Yes.

6 CHAIRMAN JACKSON: And all of this is tracking to
7 about a one-year timeframe?

8 MR. RUSSELL: That's correct. We want to revise
9 the agency directive system and the relevant office letter
10 to be consistent with that process, so that will take some
11 time. I think that, from a practical standpoint, and
12 important issue is being able to locate information within
13 the database so that, as the panel is meeting and looking at
14 new issues that are coming up, they can find whether that
15 issue has come up before. So have characterized that the
16 standard review plan approach is like the Dewey Decimal
17 System of 0933 once we get there.

18 CHAIRMAN JACKSON: That shows your age, Bill.

19 [Laughter.]

20 MR. RUSSELL: But I want to have a mechanism where
21 you can tie criteria and requirements which we have
22 available in the format of the standard review plan, what is
23 the criteria, what is the literal requirement, and how do
24 you tie that to what has been your operating experience? So
25 that is a development activity we want to start. We have it

1 available electronically. We have not yet developed it into
2 a text relational database to be able to do that yet.

3 CHAIRMAN JACKSON: What has been the role -- you
4 were going to have an addition?

5 MR. JORDAN: I just wanted to make sure that I
6 wasn't committed to something that I didn't understand.
7 AEOD currently identifies issues and we formalize them
8 depending on their significance by a letter to Bill Russell
9 or a letter to Brian Grimes, or a letter to Research that,
10 here is our concern. In other cases, we may do a study that
11 is relatively benign with regards to a recommendation. So
12 our studies don't enter into the tracking system until they
13 initiate a generic issue.

14 So, for instance, right now, 0933 does for those
15 items that I listed plus others, have the reference to an
16 AEOD report that formed a basis or a foundation for it, but
17 our normal work products, until that happened, would not be
18 in the tracking system.

19 MR. RUSSELL: But they do all come centrally to
20 NRR and they are going to go through the panel process. If
21 they have done a study and there are recommendations, if we
22 have to staff that and look at potentially issuing a generic
23 requirement, it will go into the process through the
24 screening panel, get tracked, and at that point in time it
25 will be going into 0933.

1 CHAIRMAN JACKSON: What has been the role of
2 industry in the evaluation and resolution of generic issues?

3 MR. RUSSELL: This is an area where I think there
4 can be some substantial improvement. We have had meeting
5 where Mr. Taylor and I discussed this with industry. It is
6 one of the reasons for making this information publicly
7 early in the context of what are the potential compliance
8 issues, generic issues we are working on because the
9 circumstances have been in the past that if the staff
10 studies an issue and does it in isolation, then the first
11 time that you go out for public comment, you have a fully
12 staffed issue with estimated costs, et cetera, the initial
13 reaction is often one of, well, we don't agree that that is
14 even an issue at all you need to work on. So then you start
15 over.

16 So one of the objectives with identifying these
17 issues in the reactor program early is to get the industry
18 to focus on those as well. We have now had some meeting
19 with NEI where we have looked at the priorities of the
20 issues that they have, we have compared that to the
21 information we have released publicly on the action plans an
22 the generic communications and compliance activities. What
23 we are trying to do is see what issues are going to be
24 handled by NEI, which may be passed to an owners group
25 because it only relates to a class of reactors or how they

1 are going to be managed.

2 My objective would be to get the industry to
3 interact earlier and see if they can provide information
4 that either puts the issue in context and says it is an
5 issue or it is not, and if it is not, why, or if something
6 needs to be done to get them to interact early, and propose
7 alternatives that may be a more effective and efficient way
8 of resolving the issue.

9 So this is one of the responses, I think, that is
10 reasonable in light of Towers-Perrin and some of the past
11 activities, we need to identify these issues earlier when
12 they are in the developmental stage while we are resolving
13 them rather than only going out for public comment at the
14 point when we feel it is technically resolved and here is
15 what needs to be done.

16 CHAIRMAN JACKSON: Right.

17 Commissioner Rogers, do you have questions?

18 COMMISSIONER ROGERS: Yes, a couple of questions
19 and an observation. Do you have any records of how many
20 urgent short-term and long-term issues surface each year of
21 each of type and what the trends are on those?

22 MR. GRIMES: I think, in general, we seem to
23 maintain a current inventory of about 60 issues, and we do
24 issue on the order of I think this year it will probably be
25 about 70 information notices from NRR. So I think you can

1 gauge from that that we generate and process about 70 of
2 these items a year.

3 MR. RUSSELL: But as far as the rapid response,
4 more significant issues, that would really relate to the
5 number of cases where we have issued a bulletin or taken
6 some other prompt action. I don't have the actual numbers,
7 but based upon -- I would say it is a few, maybe two a year
8 on average.

9 Generic letters, which generally have a longer
10 timeframe, that is, it is one that you go through a public
11 comment process, et cetera, and you have some time for
12 development, that may be in the category of five or six a
13 year on average. But the short turnaround, quickly respond
14 does not happen that frequently. Some years you may have
15 three, other years you may not have any. We can certainly
16 provide that historical information to the Commission.

17 COMMISSIONER ROGERS: If it wouldn't be too much
18 of a problem, I wouldn't make a big research project out of
19 it, but if you have it handy, I would like it.

20 MR. RUSSELL: No, it is available electronically,
21 I just don't have it at the table.

22 MR. GRIMES: Generic letter have been more in
23 number recently partly because of line item improvements for
24 improved standard technical specifications, for example.

25 MR. RUSSELL: You are not interested in areas

1 where we have communicated to provide vehicles for relief,
2 you are interested in where we have had to take action based
3 on operating experience feedback, and we can give you that
4 relatively quickly.

5 COMMISSIONER ROGERS: Right. The observation that
6 occurs to me here is that there seems to be a big difference
7 between NMSS's approach and everything else. That may be
8 partly or largely historical, and it may be just by the
9 nature of the business. But it does seem to me that maybe
10 things could be a little bit more common. In particular, I
11 am a bit concerned to hear that research doesn't get into
12 these weekly meetings or monthly meetings, or so. I think
13 that may be that they don't find that they can contribute, I
14 don't know. Have you tried it, has research tried to sit in
15 on those and see over a period of time whether there is
16 something useful coming out from their point of view that
17 tells them some things that they ought to be thinking about?

18 DR. PAPERIELLO: I will invite them. I have
19 thought about this as we are talking here, and I don't see
20 in many of my programs the amount of activity and research
21 participation that exists on the reactor side, being
22 familiar with both sides. I see NMSS as, in some ways,
23 again, probably for historical reasons, far more
24 centralized, in one sense, in its programs. In other words,
25 there has not been the kind of AEOD activity and materials

1 that there has been on the reactor side until relatively
2 recently, I mean in a couple of years when the database, the
3 more formal database, was developed, and there are many
4 areas in NMSS where research programs are actually being
5 conducted by NMSS, not by research.

6 For example, one was the conversion of tritium gas
7 to water in devices. Much of the work on medical devices in
8 terms of PRA applications to a high-dose rate brachytherapy
9 and teletherapy were all research contracts that NMSS had,
10 and NMSS project managers followed, not in research. Again,
11 I don't know how we got there, but that was the as-found
12 situation.

13 So we have been a lot in isolation.

14 CHAIRMAN JACKSON: My impression is that
15 Commissioner Rogers is, perhaps, making a suggestion to you.

16 DR. PAPERIELLO: Yes.

17 COMMISSIONER ROGERS: He suddenly got it.

18 DR. SPEIS: If I may say something, being from the
19 Office of Research, we will work with NMSS, especially if
20 NMSS thinks that it is time to develop some time type of
21 prioritization process or scheme, and work with them to
22 discuss or give them the lessons learned in developing the
23 process that we have in place for reactor related issues.
24 So we will followup and see if we can help based on the
25 expertise and the insights that we have gained.

1 COMMISSIONER ROGERS: And you might learn
2 something from being there.

3 DR. SPEIS: We will follow this up.

4 COMMISSIONER ROGERS: Thank you.

5 CHAIRMAN JACKSON: I think that that kind of an
6 issue, suggestion, points up something in terms of
7 approaches that can help to enhance consistency and optimal
8 use of resources within the agency.

9 I would like to thank you for briefing the
10 Commission, and I think it is important for our licensees
11 and for the public to understand how generic safety issues
12 are identified and resolved by the NRC.

13 Since all of the NRC's major offices are involved
14 in this activity, and this is essentially reinforcing the
15 line that you have been hearing through the briefing, it is
16 important that their respective roles are clearly
17 understood, but that efforts within each office are
18 coordinated with other offices as appropriate, that
19 duplication of effort is eliminated, and that processes are
20 established to address generic safety issues agency-wide are
21 as consistent as possible and effective.

22 It strikes me that one potential element relates
23 to, in addition to what you have already begun to put into
24 place, the centralized tracking. An improvement, I know, to
25 the processes for addressing generic issues are being

1 explored within the strategic assessment and rebaselining, and
2 I look forward to the conclusion of that effort.

3 Although the NRC must conduct an independent
4 assessment of a potential generic safety issue, I do believe
5 there could be great value in resolving generic issues in a
6 timely manner by obtaining, as Mr. Russell indicated you
7 want to do, industry participation in evaluating the issue
8 at an early stage.

9 Although the reactor industry is a mature one, and
10 materials is ever evolving, and in the reactor area some
11 might feel that the identification of generic safety issues
12 is expected to decline, there are other factors which may
13 contribute to the identification of generic issues such as
14 ones related to aging reactors as well as the introduction
15 of new technologies. So it is important that the NRC
16 continue to be vigilant in your efforts to identify and
17 resolve generic safety issues, and to work with industry in
18 doing so.

19 If you don't have any further comments, this
20 meeting is adjourned.

21 COMMISSIONER ROGERS: Thank you very much.

22 [Whereupon, at 11:49 a.m., the meeting was
23 concluded.]

24

25

CERTIFICATE

This is to certify that the attached description of a meeting of the U.S. Nuclear Regulatory Commission entitled:

TITLE OF MEETING: BRIEFING ON MANAGING GENERIC ISSUES -
PUBLIC MEETING

PLACE OF MEETING: Rockville, Maryland

DATE OF MEETING: Tuesday, December 19, 1995

was held as herein appears, is a true and accurate record of the meeting, and that this is the original transcript thereof taken stenographically by me, thereafter reduced to typewriting by me or under the direction of the court reporting company

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COMMISSION BRIEFING
MANAGING GENERIC ISSUES

DECEMBER 19, 1995

AGENDA

- **Introduction - (NRR)**
- **NRC Generic Safety Issues program (RES)**
- **NRR's generic activities program (NRR)**
- **NMSS' generic activities program (NMSS)**
- **AEOD's generic activities program (AEOD)**
- **Conclusions and agency follow-up actions (RES)**

SOURCES OF INFORMATION

- **Operating experience - U.S. & foreign**
- **Technical reviews & inspection findings**
- **Research results**
- **NRC staff**
- **ACRS**
- **Industry - licensees, INPO, owners groups, vendor reports**
- **Public - 2.206, allegations**

OFFICE RESPONSIBILITIES RELATED TO GENERIC ISSUES

- **NRR - Short-term, reactor-related issues - usually compliance, implement short term actions, evaluation of daily operational events, weekly events analysis - categorization**
- **RES - Long-term Generic Issues - primarily safety enhancements, NRC repository for Generic Issues, prioritization and resolution of Generic Issues**
- **NMSS - Operating experience evaluation and follow-up of medical, health physics, fuel, and waste**
- **AEOD - Collects, reviews and evaluates operating experience, develops trends and pattern analyses for issues of generic nature**

OUTLINE OF PROGRAM OVERVIEW (RES)

- **Introduction - Definition of Generic Issues**
- **Classification of Generic Issues**
 - **Safety and non-safety**
- **Historical basis for action on Generic Issues**
- **Generic Issue process**
 - **Identification, prioritization, resolution, imposition, implementation, verification**

INTRODUCTION

- **Definition of Generic Concern:**
 - **Concerns involving engineering, materials, systems, or severe accidents, which are applicable to all, several or a class of licensees or licensee-related facilities.**

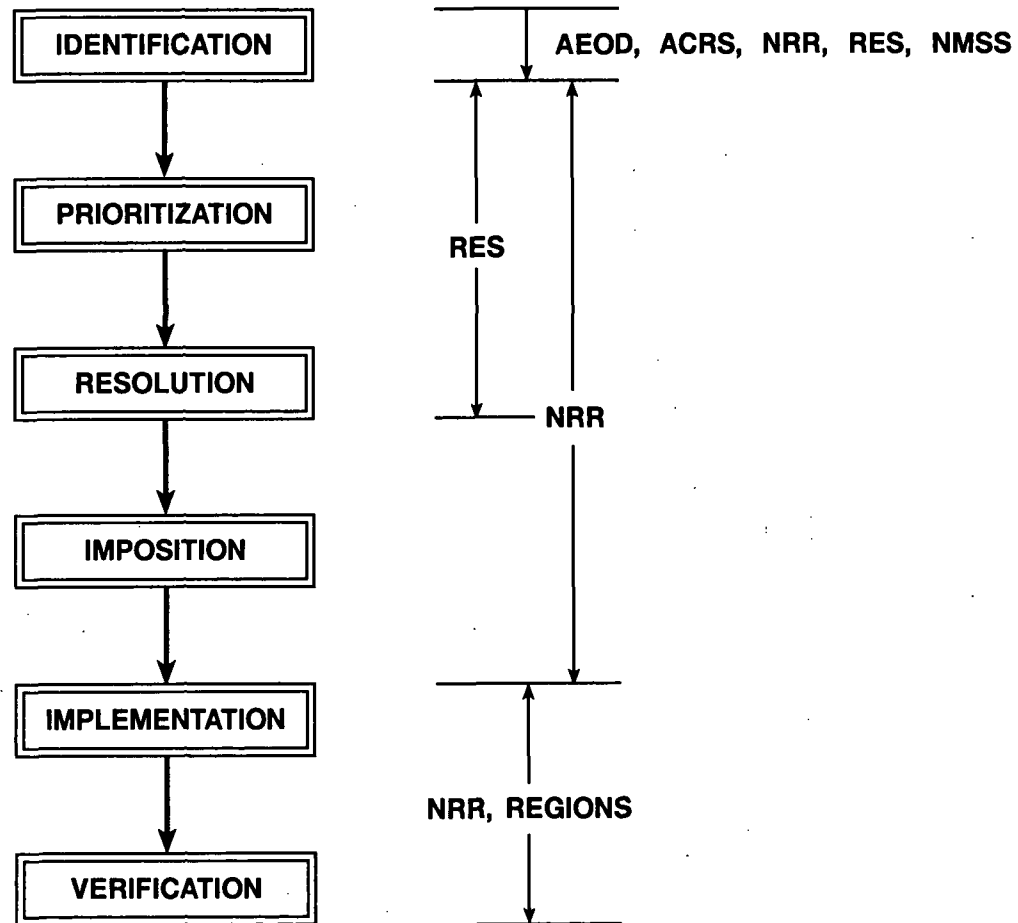
CLASSIFICATION OF ISSUES

- **Safety: Generic Safety Issue (GSI)**
 - **A safety concern that may affect the design, construction, operation or decommissioning of all, several, or a class of reactors or facilities, and may require improvements or new requirements/guidance.**

HISTORICAL BASIS FOR ACTION ON GENERIC ISSUES

- 1976 - Section 210, Energy Reorganization Act of 1974, as amended (PL 95-209)**
- 1978 - Commission established Generic Issue program**
 - Policy Statement**
 - First compilation of 142 issues, NUREG-0410**
 - Task Action Plan items, A, B, C, D**
- 1980 - List expanded with 369 TMI Action Plan items**
- 1981 - Risk/cost evaluations used for first time to set priorities for 511 issues**
- 1983 - Commission approved value/impact prioritization method; NUREG-0933**
- 1985 - 27 human factors issues added**
- 1989 - 32 issues based on Chernobyl added**
- 1995 - 250 other “new” issues added to list since 1981 making a total of 820 issues**

THE GENERIC ISSUE PROCESS



- **IDENTIFICATION**

- **Generic concerns most often are identified from staff evaluation of operating experience, and reanalysis of operations, systems or procedures.**
- **Generic concerns may also be identified by individuals or organizations within the NRC staff, the ACRS, the nuclear power industry, the public, allegations, from research programs, or staff review of topical reports and IPE's**

- **PRIORITIZATION**

- **Engineering and quantitative assessment of safety benefits (decrease in risk due to resolution) and NRC and industry impacts (cost to implement)**
- **Priority ranking from public risk reduction potential, impact/value ratio, license renewal period of 20 years, and other considerations: high, medium, low, drop**
- **Publish in NUREG-0933, “A Prioritization of Generic Safety Issues;” tracking in Generic Issue Management Control System (GIMCS)**

- **RESOLUTION**

- NRC Task Action Plan, analyses, experiments, etc.
- Development of proposed resolution; regulatory analysis (alternatives, value/impact)
- Preparation and approval of resolution package (rule, Reg. Guide, no action)

- **IMPOSITION**

- Issuance of action document

- **IMPLEMENTATION**

- Licensee actions to take appropriate action

- **VERIFICATION**

- NRR/Regions inspect to assure actions correctly being done

NRR ROLE IN THE GENERIC ISSUE PROGRAM

- **Compliance issues**
- **Evaluate daily operational experience**
 - **Events, allegations, Part 21 reports, etc.**
- **Immediate and short-term action**
- **New Process:**
 - **Centralized screening and structured prioritization**
 - **Designated task manager**
 - **Control and tracking of generic activities**
 - **Systematic documentation of regulatory assessment**
 - **Publicly available information**
 - **Coordination of activities between offices**
 - **Measurement of program success**

NRR SHORT-TERM GENERIC ISSUES PROCESS

Typically generic compliance issues

Past

- **Multiple sources had been screened for potentially generic information by different NRR processes.**
- **Effective project management for plant specific issues, but less effective management for issues affecting more than one plant.**

Present:

- **Integrated single process created for identification, evaluation, prioritization, management, and resolution of short-term generic compliance issues.**
- **Recent NRR reorganization centralizes short-term generic compliance issue project management in one division.**

IDENTIFICATION AND MANAGEMENT

- **All staff continue to be responsible for identifying safety issues.**
- **Source data are centrally screened and stored; identified issues are prioritized, and project managed.**
- **Multi-discipline review of source data (Daily AEOD/NRR conference call and weekly NRR/AEOD/RES Events Assessment Panel).**
- **Urgent, immediate action v. short-term issues**

URGENT V. SHORT-TERM ISSUES

Urgent

- Immediate action before Panel consideration
- Action requires compliance licensee action
- Information Notice followed by Bulletin when appropriate

Short-term (bases for continued operation)

- Issue requires time for evaluation
- Panel reviews and proposes regulatory action, NRR priority, and time frame for completion
- Regulatory assessment for interim until resolution
 - Justification for proposed NRR priority, action type and resources documented (i.e. why planned regulatory action is adequate)

NRR PRIORITY DETERMINATION

- **Panel decision making process (weekly)**
 - Panel charter
 - Membership (PECB, SPSB, HHFB, RES, AEOD)
 - Technical resources (Tech. Branches, PMs, RGNs)
- **Panel considerations (# of plants, risk, past, etc.)**
- **Potential responses**
 - Already resolved by past action
 - Kept in database for future, no action required now
 - Short-term action
 - Action involving potential enhancement
 - Referral to RES as potential GSI
 - Orders, bulletins, generic letters, information notices, inspection guidance

MANAGEMENT AND TRACKING

- **Task manager (usually within the Events Assessment and Generic Communications Branch) identified for each issue**
- **Action plans developed for issues needing more than 800 staff hours or one year to resolve**
- **Internal monthly reports issued for action plans, rulemaking, and other generic communication and compliance issues.**
 - **Published publicly quarterly**
- **Performance measures**
- **Monthly executive review by the NRR Office Director**

RESOLUTION AND DOCUMENTATION

- **Integrated documentation strategy and structure**
 - **NRR Action Plans**
 - **Rulemakings and guidance**
 - **Generic Communication and Compliance Activities (GCCAs)**
- **Common text-searchable database to provide quick access and minimize duplication of past effort**
- **NUREG-0933, “A Prioritization of Generic Safety Issues,” established publicly available document**

PLANNED FUTURE ACTIVITIES

- **Continue to issue periodically a public version of the NRR action plan and Generic Communications and Compliance Activities (GCCA) reports**
- **Issue final NRR office letters**
- **Conduct staff training**
- **Develop additional management tools including performance measures**

PERFORMANCE MEASURES

- **Effectiveness of NRR resolution activities:**
 - **Task Action Plans (TAPS)**
 - **Generic Communications and Compliance Activities (GCCAs)**
- **Characteristics**
 - **Number of items**
 - **Age of items**
 - **Priority of items**
 - **Resources expended**

NMSS EVENT REVIEW AND FOLLOW-UP

- **Events screened by cognizant staff for significant issues.**
 - **industrial and medical events (IMNS)**
 - **fuel cycle and safeguards events (FCSS)**
 - **waste management and decommissioning events (DWM)**
 - **transportation and spent fuel events (SFPO)**
- **Follow-up of all events by regional inspection staff.**
 - **Medical Misadministration Coordinator (in NMSS)**
 - **AEOD Nuclear Materials Events Database**
- **Since 1987, monthly NMSS Director Operational Event Briefings have been conducted to review and discuss the most significant events.**
- **Follow-up of significant issues by NMSS staff and AEOD.**

NMSS EVENT REVIEW AND FOLLOW-UP

- **Findings of 1994 Event Review Task Group**
 - **Material event review less formal than reactor event review.**
 - **Lack of uniformity in reviewing Agreement State events.**
 - **Effectiveness of materials program limited by resources.**
- **NMSS is planning to improve its capability through the formation of a Regional Coordination and Events Section**

NMSS EVENT REVIEW AND FOLLOW-UP

- **Since 1980, NMSS has issued approximately 180 event-related generic communications (mostly information notices) on a wide range of topics. Examples include --**
 - **Bulletin 91-01 after the criticality incident at General Electric (Wilmington, NC).**
 - **Bulletins 92-03 and 93-01 after the brachytherapy incident at Oncology Services Corporation (Indiana, PA).**
 - **Information Notices 92-62 and 93-07 after the fresh fuel transportation accident in Springfield, MA.**
 - **Information Notice 95-51 after the internal contamination incidents at NIH and MIT.**
- **Since 1988, NMSS has issued a quarterly newsletter to all of its licensees containing information about events, enforcement actions, and other items of regulatory concern.**

OFFICE FOR ANALYSIS AND EVALUATION OF OPERATIONAL DATA

- **Established by Commission in 1979**
- **Formed as partial response to lessons learned from TMI accident**
- **Independent analysis and evaluation of operational safety data**
- **Communicate lessons of experience to industry and NRC**
- **Primary NRC responsibility for long term review of operational experience**
- **All NRC-licensed activities**

MAJOR AEOD PRODUCTS

- **Sequence Coding and Search System database**
- **Common-cause failure database**
- **Nuclear material events database**
- **Accident Sequence Precursor reports**
- **System reliability reports**
- **Performance Indicator reports**
- **In-depth component, systems, human performance, repetitive problem study reports**

FORMAL GENERIC ISSUES INITIATED BY AEOD REPORTS

- **Over 25 new issues initiated in the past 15 years**
- **Examples**
 - **Safety valve reliability**
AEOD/S92-02 **GI 165**
 - **MOV operator problems**
AEOD/C603 **GI 54**
 - **Service water system degradation**
AEOD/EO16, C105 **GI 32, 36**
 - **Air systems**
AEOD/E123 **GI 43**

AEOD REPORTS CONTRIBUTING TO RESOLUTION OF GENERIC ISSUES

- **Reports supported resolutions of over 15 issues**
- **Examples**
 - **Diesel generator failures**
AEOD/S91-01 **GI B-56**
 - **Service water systems**
AEOD/C801 **GI 51** **GL 89-13**
 - **Steam binding of auxiliary
feedwater pumps**
AEOD/C404 **GI 93** **GL 88-03**
 - **Air systems**
AEOD/C701 **GI 43** **GL 88-14**

AEOD REPORTS ON GENERIC PROBLEMS

- **Examples**

- **Pressure locking of gate valves**
AEOD/S92-07 **GL 95-07**
- **Solenoid operated valves**
AEOD/C90-01 **GL 91-15**
- **Loss of decay heat removal**
AEOD/C503 **GL 88-17**
- **Power oscillations in**
Boiling Water Reactors
AEOD/S803 **BULLETIN 88-07**

RECENT REPORTS ON GENERIC PROBLEMS

- **Examples**

- **Turbine-generator overspeed protection systems at U.S. Light Water Reactors** **AEOD/S94-01**
- **Reactor coolant system blowdown at Wolf Creek on September 17, 1994** **AEOD/S95-01**
- **Potential damage to low-pressure injection valves during surveillance testing** **AEOD/T95-02**
- **Assessment of PWR reactor control rod drive mechanism nozzle cracking** **NUREG/CR6245**

ONGOING GENERIC STUDIES

- **Examples**
 - **System reliability studies**
 - **Efficacy of anticipated transient without scram (ATWS) modifications**
 - **Effectiveness of testing programs**
 - **Survey of non-power reactors**
 - **Economic impact on safety**
 - **Trends in allegations**
 - **Evaluation of emergency power source for Oconee**

CONCLUSIONS

- **Actions to be completed during the next year**
 - **Revise procedures to reflect integrated generic issue process:**
 - **Process steps**
 - **Decision criteria**
 - **Update the current NUREG 0933 electronic data base that currently includes information such as discussion of issue, resolution and implementation to be searchable by Standard Review Plan (SRP) section**