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**UNITED STATES OF AMERICA
NUCLEAR REGULATORY COMMISSION**

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Statement/Advanced Notice of Proposed Rulemaking

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1 UNITED STATES OF AMERICA
2 NUCLEAR REGULATORY COMMISSION

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4 BRIEFING ON STATUS OF MAINTENANCE
5 PROGRAM AND POLICY STATEMENT/ADVANCED
6 NOTICE OF PROPOSED RULEMAKING

7 ***

8 PUBLIC MEETING

9
10 Nuclear Regulatory Commission
11 Room 1130
12 1717 H Street, Northwest
13 Washington, D.C.
14

15 Thursday, January 7, 1988
16

17 The Commission met in open session, pursuant to
18 notice, at 2:00 P.m., the Honorable LANDO W. ZECH, Chairman of
19 the Commission, presiding.

20 COMMISSIONERS PRESENT:

21 LANDO W. ZECH, JR., Chairman
22 THOMAS M. ROBERTS, Commissioner
23 FREDERICK M. BERNTHAL, Commissioner
24 KENNETH M. CARR, Commissioner
25 KENNETH C. ROGERS, Commissioner

1 STAFF AND PRESENTERS SEATED AT COMMISSION TABLE:

2 SAMUEL J. CHILK, Secretary

3 WILLIAM C. PARLER, General Counsel

4 VICTOR STELLO, JR., Executive Director

5 for Operations

6 ED JORDAN

7 JAMES SZNIEZEK

8 JACK ROE

9 JOHN ZWOLINSKI

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P R O C E E D I N G S

CHAIRMAN ZECH: Good afternoon, ladies and gentlemen.

The purpose of today's meeting is for the NRC staff to brief the Commission concerning the interim policy statement on maintenance of nuclear power plants. I personally believe that the safe nuclear facilities are reliable nuclear facilities, and reliable nuclear facilities are economic nuclear facilities. Proper maintenance programs that are vigorously executed, in my view, make a substantial contribution to safety. They are reliable, and it just makes good economic sense, too.

The results of the staff's maintenance and surveillance program, combined with the events at operating reactors, plus my own visits and those visits of my fellow Commissioners to the power plants in our country and abroad, have convinced us that maintenance is one area where some power reactor licensees could improve substantially, and where virtually every licensee can improve to some degree.

We at the Commission have recently received a paper from our Secretariat that transmits the staff's recommendation concerning an interim policy statement on maintenance of nuclear power plants. I believe that this briefing today will be valuable in assisting us in our review of that policy statement and be useful in our preparation of our action to take on this statement.

1 During the presentation today, I would like the staff
2 to discuss also their intentions and their schedule for
3 preparing a maintenance rule. I understand that copies of the
4 staff's slides to be used during the presentation today and
5 other papers are available on the table at the back of the
6 room.

7 Do my fellow Commissioners have any opening comments
8 to make?

9 [No response.]

10 CHAIRMAN ZECH: If not, Mr. Stello, would you proceed
11 please.

12 MR. STELLO: Thank you, Mr. Chairman.

13 I would like to address one issue that you raised in
14 your opening comments, and then I will quickly turn to Mr.
15 Sznieszek and Jack Roe for a briefing on the policy statement.

16 That is, the idea of when and how to come forward
17 with a rule on maintenance. Our schedule at the moment is to
18 provide to the Commission in March an advance notice for
19 proposed rulemaking for a maintenance program.

20 The reason for wanting to go to an advance notice is
21 we are not really sure we know how to structure a proposed rule
22 that will do the job that needs to be done and be convinced
23 that we're right, and an advance notice will allow us the
24 opportunity to make sure that that rule is constructed
25 correctly.

1 But more significantly, what we would like to be able
2 to do is to have the policy statement in place and have that
3 policy statement followed, which we believe will add
4 significantly to our ability to understand how to frame a rule
5 that would be useful for the long term. Whether that needs to
6 be very proscriptive in its nature, or whether it ought to be
7 very general--something as simple as just simply saying that
8 the industry shall develop a comprehensive maintenance plan for
9 the year and submit it to the NRC for its approval, to a rule
10 that describes particular detailed elements of the maintenance
11 plan, is one that we want to consider very carefully, because
12 proscriptive rules very often are a problem. I would rather
13 not take that step now, unless it really turns out to be
14 necessary.

15 We think we will have the information we need, if the
16 Commission goes forward and agrees to move forward with this
17 policy statement, that will do a good job and, hopefully, if
18 everything goes well we may be able to advance substantially
19 our schedule for getting a rule. Whether that comes to pass or
20 not of course is conjecture at the moment, but I think if the
21 industry is responsive and does do a very good job, which I
22 expect that they ought, the motive--as you've already
23 indicated, in just capacity and reliability of the plants'
24 overall performance--is there, I think we may be able to move
25 much faster. Of course we will have to wait and see.

1 I would rather have been able to propose something
2 definitive. I really think it would be a mistake to try to
3 move too quickly and make the decision on how to frame that
4 rule right now.

5 With that, let me turn to Mr. Sznieszek to give you a
6 broad overview of where we are, and then we will get into the
7 details of the policy more with Mr. Roe.

8 CHAIRMAN ZECH: Before you begin, let me just make
9 one brief comment on that statement. I would just ask that
10 you, in the next months, keep an open mind to the possibility
11 of going directly to a rule rather than advance notice for
12 proposed rulemaking, if it does seem like that is the
13 appropriate thing to do.

14 MR. STELLO: We will do everything we can to try to
15 take that step.

16 CHAIRMAN ZECH: You will consider it.

17 MR. STELLO: Yes, we will.

18 CHAIRMAN ZECH: All right. Thank you, very much.

19 Mr. Sznieszek, you may proceed.

20 MR. SZNIEZEK: Before Jack Roe begins his detailed
21 briefing on the policy statement, I would like to mention just
22 a few key points.

23 Historically the NRC hasn't put a great deal of
24 attention and emphasis on integrated maintenance programs. We
25 believe this has been reflected in the status of maintenance in

1 the nuclear industry today. We believe that from a safety
2 standpoint it is time for us to change that. It is time for us
3 to start exercising a leadership role in the maintenance area.

4 This leadership role involves a coordinated effort
5 between many NRC offices--NRR, AEOD, Research, and of course
6 the Regions--and we have received this cooperation in going
7 forward up to this point, and we expect it to continue.

8 In exercising this leadership role, we intend to be
9 the impetus behind a changed maintenance ethic in the nuclear
10 industry, one that we believe will enhance safety and would
11 have the side benefits of increased reliability and increased
12 availability of the plants.

13 The first step we see in this impetus is telling the
14 industry what we expect. That is, that we expect the plant
15 equipment to be maintained so that it is available to perform
16 its intended function; and if for some reason it does break, to
17 repair it promptly. That is what we really expect out of the
18 industry.

19 To reinforce this, we believe it is necessary to go
20 out and do multi-discipline maintenance team inspections at the
21 sites to see what is really working out there, to see the
22 extent of safety problems, if any exist, and then to take
23 whatever actions are necessary to correct any safety problems
24 and to make sure that the maintenance was working effectively.

25 COMMISSIONER BERNTHAL: Does that mean that you don't

1 feel we have a good understanding of the current status of
2 maintenance in the plants? In other words, doesn't our normal
3 SALP program and normal on-site inspectors and inspections get
4 a good picture of that? Or what are you saying?

5 MR. SZNIEZEK: I don't believe our normal program
6 today gets a good, integrated picture. Now as part of our
7 inspection program today, inspectors look at maintenance
8 activities. We don't have an integrated program in place to
9 look at everything that impacts on maintenance activities--the
10 health physics interface, the design interface, the interface
11 with operations, things of that nature--and that is what we are
12 really going to be taking a disciplined look at with the multi-
13 discipline team inspections: the interfaces, what really makes
14 maintenance effective at a plant, and see what the utilities
15 have.

16 COMMISSIONER BERNTHAL: So you are talking more not
17 about the hardware evaluation but about management and systems'
18 evaluation.

19 MR. SZNIEZEK: And looking at the status of the
20 actual equipment in the plant--how much is broken, if there are
21 leaks.

22 COMMISSIONER BERNTHAL: I think you just said the
23 opposite of what I said. It sounded like you were saying that
24 we did focus on specific hardware problems in our normal
25 inspections in SALP processes, but that it was the overall

1 integrated picture, including management and systems analysis,
2 that we didn't do that we were going to do in this program.

3 MR. SZNIEZEK: We're doing both in the program that
4 we're going to. We focus more on the hardware today. For
5 example, our inspector goes out and watches a maintenance
6 activity being performed to see if the right procedures are
7 followed, but they don't necessarily look at all the planning
8 and the interfaces that went on before that. We are going to
9 correct that in our new program to really make sure we have a
10 good understanding of what makes maintenance tick at a plant.

11 Also as part of the effort we are going to monitor is
12 what the industry has underway. We are going to monitor them
13 to see if they are effective, and we are going to monitor them
14 through how are they being implemented at the plant; not just
15 paper reviews, but are they actually taking hold in the plant.

16 In addition, it will be in the process to develop a
17 rule and put a rule in place at the appropriate time, and we
18 believe that we will set the stage with the policy statement.
19 We will start doing these team inspections, which we expect to
20 have underway in about the April time frame, to start them, and
21 that will give us a lot of insights into how we should develop
22 a rule.

23 With that, I would like to turn it over to Jack Roe
24 who will lead us through a discussion of the details of the
25 policy statement itself.

1 CHAIRMAN ZECH: Thank you, very much.

2 Mr. Roe, you may proceed.

3 MR. ROE: Thank you, Mr. Chairman.

4 I would like to start first with the background
5 slide.

6 [Slide No. 1.]

7 [Slide No. 2.]

8 MR. ROE: It is important to note that the industry
9 has several initiatives that have been implemented. The most
10 noteworthy for the staff are those conducted by INPO. Of their
11 several initiatives, we find the most interesting are the
12 Guidelines for the Conduct of Maintenance at Nuclear Power
13 Plants, an INPO document that has been sent to all plants, and
14 our understanding is that all plants have committed to conduct
15 a self-assessment against that particular document, or selected
16 portions of that document at their selection.

17 In addition--

18 COMMISSIONER CARR: How long has that been in place?

19 MR. ROE: I believe, sir, that started off in 1985.

20 In the area of assistance visits, INPO has a special
21 team, a Maintenance Assistance and Review Team, where they have
22 a two-week visit of approximately eight members, of which one
23 is a peer evaluator, one or more could be a peer evaluator,
24 someone who actually conducts maintenance at a plant. So far,
25 we have knowledge that they have conducted 12 of these

1 particular assistance visits.

2 In addition, INPO reviews maintenance during their
3 periodic plant evaluations. The staff, from the period of
4 approximately 1985 to 1987, has reviewed the effectiveness of
5 maintenance by 10 site visits, 10 plant visits, and obtaining
6 66 questionnaires from other operating plants.

7 From those particular reviews we have found a wide
8 variation in effectiveness. We have determined that needed
9 maintenance is not being accomplished at some of the
10 facilities. For example, overall statistics show that 64
11 percent of the total forced outage time is due to component
12 failure; 48 percent of 1985 LERs were maintenance-related.

13 We found a high percentage of failures from improper
14 performance of maintenance. It is noteworthy that 30 percent of
15 the abnormal occurrences since 1975 are maintenance-related.
16 Since 1983, the proportion of maintenance-related and LERs has
17 increased.

18 We see that the maintenance/operation interface is
19 inadequate in many areas. For example, statistically 65
20 percent of the loss of safety system functional events were due
21 to human errors--many related to maintenance.

22 We believe that maintenance-related challenges to
23 safety systems are very excessive. Statistically we found that
24 75 percent of ESF actuations in 1984 and 1985 were maintenance-
25 related.

1 [Slide No. 3.]

2 MR. ROE: Next I would like to discuss the content of
3 the policy statement and a little bit of the philosophy behind
4 the way it was developed.

5 This particular policy statement was developed to be
6 concise--

7 COMMISSIONER BERNTHAL: Let me ask one question. I
8 am trying to think of a case where any breakdown of any kind in
9 a plant would not, first of all, be management-related of
10 course, but beyond that--because ultimately everything is
11 management related; if you've got bad maintenance, you could
12 argue it's bad management--but let's get one step down, now.

13 What kind of events, when you say numbers like 75
14 percent maintenance-related, what kind of events where there is
15 a failure could you not ultimately always ascribe to a
16 maintenance breakdown, for example? What kind of failures of
17 hardware of any kind would not be ascribed to maintenance?

18 MR. STELLO: You're looking for examples of things I
19 would say clearly you can't blame maintenance?

20 COMMISSIONER BERNTHAL: Yes.

21 MR. STELLO: Recent events at Palo Verde, the pump
22 shaft.

23 COMMISSIONER BERNTHAL: Okay, design structural
24 flaws.

25 MR. STELLO: Cracked shafts at some of the high head

1 pumps. The TVI diesel generator problems were clearly design
2 problems. The channel box failures in BWRs, vibration
3 problems-- COMMISSIONER BERNTHAL: Design flaws, basically,
4 and manufacturing flaws.

5 MR. ROE: And some of them a combination of both.

6 MR. STELLO: The point being clearly that there are a
7 lot of things that no matter what you do with maintenance, you
8 can't preclude the failure. BWR pipe crack problems. You
9 could do maintenance as much as you want. You're going to have
10 them.

11 MR. ROE: Steam generator tubes are one that can be
12 non-maintenance related.

13 MR. STELLO: A lot of them are from the design.

14 CHAIRMAN ZECH: Personnel errors. Don't forget that.

15 MR. STELLO: Personnel errors, just pure personnel.

16 COMMISSIONER BERNTHAL: Okay.

17 MR. ROE: Back to the content of the policy
18 statement. It is important to note that staff's intention of
19 developing this policy statement is to make it to the point,
20 crisp, and make it straightforward.

21 I would like to address two parts of the policy
22 statement in summary fashion and go into the details of the
23 policy section in the additional information section.

24 The summary section of the policy statement
25 emphasizes the importance that the Commission places on

1 maintenance to nuclear safety.

2 Secondly, it states that we will evaluate industry
3 initiatives for approximately a two-year period. During this
4 two-year period, as Mr. Stello has indicated, the staff intends
5 to issue an advanced notice of proposed rulemaking and, if
6 appropriate, follow it up with a draft rule, and also if
7 appropriate and necessary, to continue with the final rule.

8 Another point I would like to mention overall in the
9 content of the policy statement is the statement that we have
10 made associated with enforcement. The reason I bring this out
11 is that some of our policy statements recently comes to mind
12 the one on training accreditation, our policy on enforcement
13 was that we would modify in some cases while the industry was
14 improving.

15 The staff's position in this particular policy
16 statement is that we will continue our particular enforcement
17 policy--that is, that we will take vigorous enforcement action
18 where we find noncompliances with the Commission's regulations.

19 [Slide No. 4.]

20 MR. ROE: I would like to go on now to address the
21 actual policy.

22 MR. PARLER: I have a question, Mr. Chairman. I
23 don't understand that statement that was just made. May I ask
24 a question?

25 CHAIRMAN ZECH: Certainly. Go ahead.

1 MR. PARLER: If there are no regulations on
2 maintenance, what is the enforcement going to be based against?
3 I don't understand the statement that was just made. I
4 apologize for asking the question.

5 CHAIRMAN ZECH: No, that is a good question. Let's
6 have an answer.

7 MR. PARLER: I have had to testify to that in past
8 sessions.

9 CHAIRMAN ZECH: I know. What is the response.

10 MR. ROE: I would not agree with General Counsel's
11 comment that there are no regulations associated with
12 maintenance. There are a multitude of regulations associated
13 with maintenance. Let me give you a few examples:

14 The tech specs require a significant amount of
15 surveillance activities, and they are based on many industry
16 standards. There is a well-defined program of in-service
17 inspection of nuclear power plant components and in-service
18 testing of nuclear power plant structures and components.

19 CHAIRMAN ZECH: So you are saying there are
20 regulations.

21 MR. ROE: Yes, sir; and there are requirements in
22 Appendix B, our quality assurance, that would require certain
23 activity to be taken commensurate with an item's importance to
24 safety.

25 CHAIRMAN ZECH: I am sure the General Counsel would

1 like to make a statement.

2 MR. PARLER: Well, Mr. Chairman, I appreciate the
3 clarification to remove the ambiguity that exists at least in
4 my mind that we are operating completely under a policy
5 statement and we're thinking about some time over the next two
6 years coming out with an advanced notice, perhaps a proposed
7 rule, perhaps a final rule.

8 The fact is, apparently, that there are a lot of
9 regulations that are already applicable that are codified and
10 that could be enforced. I regret the misunderstanding, and I
11 appreciate the clarification.

12 MR. ROE: We feel I think that the status of the
13 Commission's regulations on maintenance are fragmented. They
14 are in various sections. There is not an integrated approach
15 to the overall subject of maintenance conducted at nuclear
16 power plants.

17 CHAIRMAN ZECH: But when you say they're not
18 integrated and that they're fragmented, that's an important
19 differentiation because there are regulations. I think that's
20 the General Counsel's point.

21 MR. ROE: Yes, there are, but they're fragmented.

22 CHAIRMAN ZECH: All right.

23 COMMISSIONER BERNTHAL: Let's see. Is the point then
24 that--it is certainly a useful management thing for us to pull
25 our managing efforts here, our regulatory efforts together to

1 provide a focus on the perceived problem. Would it also be the
2 objective here in a rule to pull together all these fragmented
3 maintenance things so that they all appear in one place in a
4 tidier list so we know what we are trying to do?

5 MR. STELLO: That was the reason I said at the
6 beginning of this meeting what I said. It isn't clear which
7 approach we ought to follow during the rule, whether we ought
8 to try to get that very detailed proscriptive kind of rule that
9 integrates all of that, or a very simplistic rule that just
10 says develop a maintenance program plan for your facility using
11 this philosophy, submit it to us for our review, and then we
12 will make binding through some mechanism, whether a license
13 amendment or whatever, a requirement that you follow and adhere
14 to that maintenance plan. That is a very simplistic kind of a
15 rule.

16 The integration in all of that stuff, then, takes
17 place somehow, but you evolve the actual maintenance program
18 plan. Then that's the thing you make a requirement, and try to
19 develop a way to weave together all of these pieces in our
20 regulations that deal with the issue, and trying to make sure
21 that they are all integrated.

22 I am not sure which way we ought to go. If I were
23 required to do anything to do anything today, I think I would
24 take the very high road, simplistic road, and just simply say:
25 Develop me a maintenance plan, submit it, and make it a part of

1 the license.

2 CHAIRMAN ZECH: But isn't that somewhat similar to
3 the approach that FAA has now?

4 MR. STELLO: It would be precisely that approach.

5 CHAIRMAN ZECH: So that is one approach that we could
6 take.

7 COMMISSIONER CARR: That is the same as we have got
8 for quality control now in Appendix B.

9 MR. STELLO: In terms of--

10 COMMISSIONER CARR: Have a program.

11 MR. STELLO: Yes.

12 CHAIRMAN ZECH: And let us approve it.

13 MR. STELLO: But what it would require is the actual
14 maintenance program plan, the details, to be submitted in a
15 document for our approval.

16 COMMISSIONER CARR: Let me ask a question on
17 enforcement. Are you talking about this last page that says
18 "Nothing in the policy statement shall limit the authority of
19 the NRC to conduct inspections or take appropriate enforcement
20 action when regulatory requirements are not met?

21 MR. ROE: That is correct, sir.

22 COMMISSIONER CARR: Well, that sounds reasonable
23 enough.

24 MR. ROE: And the reason why we put it in there was
25 to be sure that there was no confusion that some of the actions

1 that the Commission had taken in the past during two-year
2 evaluations, or other similar evaluation periods, was to modify
3 enforcement actions based on an improvement period.

4 COMMISSIONER CARR: All right.

5 CHAIRMAN ZECH: All right, you may proceed.

6 MR. ROE: I would like to address the policy now.
7 The policy is straightforward. We believe and have an
8 expectation that nuclear power plants--that all components,
9 systems, and structures should be available to perform their
10 intended function and, if they are not available to perform
11 their intended function, they should be promptly repaired.

12 I have to stress that in the policy statement the
13 Commission expects that all the components, systems and
14 structures, not just those that may be in a category associated
15 with some other of the Commission's determinations such as
16 safety-related, important to safety, or other
17 characterizations. They should be all the systems.

18 They should include those systems that are associated
19 with the nuclear steam supply system through the balance of
20 plant, and even auxiliary equipment. Today, as an example, in
21 the morning report from the regions there was an item that
22 would seem not to be that important to the functioning of the
23 plant to someone who did not have the proper perspective. It
24 was a report where at one of our boiling water reactors the
25 operators noticed that two of the recirculation pump seal

1 pressure gauges increased from their normal operating
2 temperature--pardon me, normal operating pressure of about 520
3 up to about 800 pounds per square inch gauge, and the reason
4 was that there was found to be close to freezing temperatures
5 in the areas where these gauges were; there seemed to be an
6 effect on the line; and the reason was that the auxiliary
7 boiler providing heating to that particular space was not in
8 service.

9 You can see the importance of having a proper
10 maintenance program for all systems, structures, and components
11 in a nuclear power plant.

12 The second part of the policy is that the Commission
13 expects that each plant should have a prescribed maintenance
14 program that is developed and implemented to include such items
15 as repair, surveillance, diagnostic examinations, preventative
16 measures, post-maintenance testing, and that the program should
17 be developed commensurate with the prescribed functions of the
18 equipment.

19 When we speak of "prescribed functions," we are
20 really addressing as that the plant, the utility, should take a
21 reasoned approach and analysis of the design basis of that
22 particular item, its mode of operation, the recommendations
23 from the vendor, the designer, the supplier, consider the role
24 that that particular piece of equipment plays in the safety
25 and/or the production of power of the facility, and the failure

1 modes, effects, and records of that particular equipment to
2 establish a maintenance program that considers those particular
3 points.

4 For example, in modes of operation areas that should
5 be considered are its actuation. Does it run continuously? Is
6 it intermittent? Is it standby? Taken into consideration
7 should be its environs. Is it in a relatively uncontrolled
8 environment? A controlled environment? Or one that is harsh?
9 Obviously vendor recommendations should be considered.
10 Analysis should be conducted to see if they are adequate, or if
11 they are even available at this particular stage in the plant's
12 life.

13 Obviously taken into consideration should be the role
14 that it plays in the production of power, and in safety.
15 Consideration should be given to whether it has normal or
16 emergency use. And lastly, consideration should be taken of
17 the failure records to determine whether it has frequent
18 failure history which might indicate an improper design, or a
19 design improvement needed; whether it is failing on a premature
20 basis earlier than it was thought to that might indicate a
21 design fault or an improper maintenance program; and other
22 aspects of its failure.

23 The next part of the policy statement is one that
24 addresses additional information. In this particular area, we
25 desire to provide the industry additional information on

1 several areas.

2 The first thing is the definition of maintenance.

3 The second is the framework.

4 Third, is some more information about components,
5 systems, and structures--and especially in that particular
6 area, the NRC's regulatory perspective and regulatory primary
7 approach.

8 The definition of "maintenance." As you see, the
9 staff has proposed a broad definition of maintenance, one that
10 probably is going to touch about 70 percent of the activities
11 of the nuclear power plant. This particular definition of
12 "maintenance" does not focus on the classical maintenance
13 department, but includes supporting functions.

14 It goes all the way, in my mind, from design to
15 support of radiation protection during maintenance activities.
16 In the additional information section, we should some elements
17 that have broad applicability to effective maintenance
18 programs. These are the four that are stated on the slide.

19 The first one is straightforward: A program should
20 be established with objectives based on an analysis of the
21 maintenance requirements for that particular plant.

22 The program should be developed and implemented that
23 addresses corrective, preventative, predictive, surveillance,
24 post-maintenance, testing, and other supporting actions. In
25 this particular area, you should strongly consider the vendor

1 recommendations.

2 In the next area there should be a program evaluation
3 where you develop methods and criteria to evaluate the program.

4 And lastly, there should be a feedback mechanism.
5 This seems so simple and straightforward, almost academic;
6 however, in our evaluations we found that sometimes very
7 important missing elements of this type of framework are
8 missing. That is why we are going to focus to be sure that
9 each one of these particular areas are covered in a maintenance
10 program.

11 The next area that we address is the component,
12 systems, and structures. Here, you see that we state that a
13 maintenance program should be developed and implemented for all
14 component, systems, and structures. We wanted to make that
15 point very, very clear. We do not want people to believe that
16 because there are certain categories that we have placed
17 equipment in, that there is an area where you can stop
18 maintenance, where there are no maintenance programs required.

19 The example I would give, which was a perfect example
20 this morning, is the boiler. The boiler is important.
21 Everything in that particular plant should receive the proper
22 maintenance attention.

23 COMMISSIONER ROBERTS: I don't want to draw this out,
24 but you say that the gauges were registering a high pressure
25 because?

1 MR. ROE: There was freezing in the lines.

2 COMMISSIONER ROBERTS: Because the auxiliary boiler
3 was not lit off?

4 MR. ROE: Because the heat was not supplied to the
5 rooms where these gauges where the lines were located, and the
6 temperature went to the freezing point and solidified the
7 lines.

8 COMMISSIONER ROBERTS: Was the source of heat
9 inoperable? Or had it not been turned on?

10 MR. ROE: It was inoperable. It was not in service,
11 sir.

12 COMMISSIONER ROBERTS: Thank you.

13 MR. ROE: We have discussed the next point, which is
14 commensurate with its function. We should note that in our
15 policy statement we talk about a priority, and we use the
16 approach here that the priority of maintenance activities
17 should be commensurate with its importance to safety.

18 Next, we show in this particular policy statement
19 where the NRC's primary focus will be. Our primary focus is
20 going to be on those structures, systems, and components that
21 have the most regulatory or safety significance. However, we
22 are going to follow through and our secondary attention is
23 going to be placed on those particular items which don't fall
24 into that particular category. We plan to look at both
25 particular areas.

1 I think the most important part of the program in
2 maintenance that the staff desires to undertake is the
3 leadership program, which Mr. Sznieszek and Mr. Stello have
4 addressed. This is where the NRC staff is going to conduct
5 special team-type inspections at selected sites. Our current
6 thinking on selected sites is probably the majority of sites
7 may be even greater than 75 percent of those throughout the
8 Nation.

9 We hope to conduct these particular special team
10 inspections with emphasis on maintenance in approximately two
11 years. We plan to start with a pilot program in the April time
12 frame. We would like to take an opportunity to try the program
13 out, to develop the guidance, to utilize the guidance, and also
14 to have an opportunity for the industry to see how we are
15 carrying out this first stage of the program, and give them an
16 opportunity to address what we have done at that particular
17 site, the guidance that we've used, so that we can get their
18 input when we go on to implement the program--a very similar
19 approach as we are taking in the operator requalification
20 issue, allowing there to be an appropriate amount of industry
21 comment into the process. After we have completed our pilot
22 program, we plan to implement throughout the Nation in all the
23 regions team leaders and team members--team leaders essentially
24 from the regional organization, team members from various
25 components of the NRC, including the NRR headquarters, the

1 other regional offices, AEOD, and research.

2 We plan to have a significant amount of advance
3 preparation for these particular visits. We plan to have
4 approximately seven or so days on site on inspection time, and
5 we are going to provide the results of these particular
6 assessments and inspections in formalized reports so that when
7 the time is appropriate staff will have a firm basis for their
8 findings, and the recommendations to the Commission on going
9 forward with a rule or not.

10 In these particular assessments, you can see that in
11 the next slide, that we've got several areas that we plan to
12 focus on.

13 [Slide No. 5.]

14 MR. ROE: As I indicated, we are developing an
15 assessment plan and guidance at this point. I would like to
16 point out some of the areas that we would be focusing on in the
17 specific areas of review.

18 For example, and not to be all-inclusive, in the
19 management commitment area we would be looking at the corporate
20 level oversight, the tracking of performance, and the funds and
21 focus allocated by management.

22 In work control we would be looking at such areas as
23 procedure, job approval, and maintenance backlog probably with
24 the focus on what we believe is the proper priority. Is the
25 maintenance being addressed and worked off associated with the

1 most important safety functions?

2 In the area of facilities and equipment, we pay
3 particular attention to the material condition of the plan, and
4 also to such areas as the spare parts and material management
5 and facilities such as shops.

6 In the personnel area, we plan to look at such things
7 as training and qualification, and performance, communication,
8 and actual staffing. As you are aware, there has been a
9 significant INPO effort in the training and qualification of
10 the maintenance-oriented crafts.

11 In the area of technical support, we plan to
12 specifically focus on the utilization of the facility of the
13 NPRDS system. Is it actually working there? Is it being
14 utilized? Is it an effective system?

15 We also plan to take a look at how they carry out
16 their preventive maintenance, their predictive maintenance, how
17 they keep their maintenance history, how they go about post-
18 maintenance testing and design changes.

19 That concludes the briefing on the maintenance policy
20 statement and the staff's assessment activities, sir.

21 CHAIRMAN ZECH: All right. Thank you very much.

22 Questions from my fellow Commissioners? Commissioner
23 Roberts?

24 COMMISSIONER ROBERTS: No.

25 CHAIRMAN ZECH: Commissioner Bernthal.

1 COMMISSIONER BERNTHAL: I don't really have very many
2 questions, I guess. Gee, this could be a short meeting.

3 Two questions, short ones. If you decided--and this
4 is speculative at this point--but if you should decide that,
5 based on public comment, or based on your own observations as
6 you go through some of these inspections, that the rule that we
7 might consider here should be a rather detailed rule, as
8 opposed to the rule that Mr. Stello apparently prefers at this
9 point, how would that differ in fact from what we used to refer
10 to as "General Operating Criteria" here?

11 Now I realize that General Operating Criteria would
12 have been a more inclusive volume, by far, but presumably
13 General Operating Criteria would also have encompassed this
14 kind of detail with respect to maintenance, would they have
15 not?

16 MR. STELLO: For maintenance itself, yes.

17 MR. ROE: Yes, sir.

18 MR. STELLO: But it obviously wouldn't include all of
19 their aspects.

20 COMMISSIONER BERNTHAL: No. I understand that.

21 MR. STELLO: This would be one element of that, if
22 you try to get into that great detail.

23 COMMISSIONER BERNTHAL: So as you go back and look at
24 what I gather was a fairly extensive study and program laid
25 down for General Operating Criteria, are you suggesting that we

1 could almost lift the maintenance elements of that and you
2 would have a very strong running start on a detailed
3 maintenance rule?

4 MR. ROE: I don't know if we know enough at this
5 point to make that judgment.

6 MR. STELLO: That study that you're talking about
7 detailed all of those things which are already a part of our
8 requirements, and what you would be looking at is what to fill
9 in. Remember, that study said we already have quite a bit that
10 we require.

11 COMMISSIONER BERNTHAL: That's what you just told us
12 here, though, about maintenance, as well.

13 MR. STELLO: Now what is it that you have to fill in?

14 COMMISSIONER BERNTHAL: Right.

15 MR. STELLO: And how do you have to integrate that in
16 its detail? So there would be quite a bit to add to that.

17 COMMISSIONER BERNTHAL: So it would go beyond the
18 proposed operating criteria in detail.

19 MR. SZNIEZEK: Very possibly.

20 COMMISSIONER CARR: What you've told us is they're
21 meeting the requirements now, and it is not satisfactory.

22 MR. STELLO: Well, I don't think they're all meeting
23 it.

24 MR. ROE: We're not convinced that they're meeting
25 them.

1 MR. STELLO: There are a lot of plants that we really
2 are having--have cited them for maintenance problems. But even
3 those that we aren't citing that are meeting them, it is clear
4 that substantial improvement can be made. I think a lot of it
5 has to do with where we have put our emphasis. We have put so
6 much of that emphasis on the nuclear steam supply part of the
7 plant that you do see an awful lot of the balance of plant that
8 just simply--the industry I think has followed the regulatory
9 lead. Where we have put emphasis, they have; and where we
10 haven't, they haven't.

11 COMMISSIONER BERNTHAL: Okay. Well that answers the
12 first question.

13 The second one, getting back to the other scenario
14 where we do something very, very simple, which I gather would
15 be similar in intent, if not in detail, to what we did for the
16 proposed fitness for duty policy statement, more or less you
17 say that you shall be drug and alcohol free, and in some sense
18 be able to show it. That was sort of the sum and substance,
19 and you would propose something similar here.

20 What about the Japanese model? Have you considered
21 what benefits might accrue from the Commission simply mandating
22 a periodic shutdown for maintenance? That seems to have
23 worked--

24 MR. STELLO: What I have described is the Japanese
25 system.

1 COMMISSIONER BERNTHAL: The Japanese, by law, require
2 a shut down of three months per year.

3 MR. STELLO: Forget that.

4 [Laughter.]

5 COMMISSIONER BERNTHAL: Why should I forget that?

6 MR. STELLO: Because what they also require is what
7 you do during those three months. You will do this maintenance
8 stuff that we agree with.

9 COMMISSIONER BERNTHAL: And how detailed, then--

10 MR. STELLO: And that is what I am describing.

11 COMMISSIONER BERNTHAL: How detailed--

12 MR. STELLO: How long it takes is another matter.

13 COMMISSIONER BERNTHAL: How detailed are the
14 prescriptive requirements that Japan has for those three months
15 of maintenance?

16 MR. STELLO: Very.

17 COMMISSIONER BERNTHAL: And so you would propose to
18 emulate something like that?

19 MR. STELLO: And that is similar to the FAA system,
20 where the FAA goes to the airline and gets the airline to get
21 from the air frame manufacturer, get from the engine
22 manufacturer, give me a complete maintenance program for all of
23 this equipment, and gets the airline to propose that in a
24 document, and then the FAA incorporates it into its
25 regulations.

1 COMMISSIONER BERNTHAL: Okay. I want to get back to
2 the question, though, and I am not going to forget the three
3 months' shutdown. Why wouldn't we, then, do something like
4 that do, however prescriptive it gets in detail?

5 MR. STELLO: Because they don't care how long it
6 takes. What you want is to get the program--

7 COMMISSIONER BERNTHAL: We don't care how long it
8 takes?

9 MR. STELLO: No. We want a good maintenance program.

10 COMMISSIONER BERNTHAL: Why do the Japanese care
11 about how long it takes?

12 MR. STELLO: Well, they are also caring enough now to
13 come back and ask the question whether they ought to be cutting
14 back, and they're looking to cut back on it.

15 COMMISSIONER BERNTHAL: And indeed they were very
16 conservative, but they apparently are not about to change the
17 requirement for a fixed shutdown time.

18 MR. STELLO: Well, they're looking at it right now.

19 COMMISSIONER BERNTHAL: A change in the time, but not
20 the overall requirement for a period of time.

21 MR. STELLO: Oh, no. It is how long. That is what I
22 said.

23 COMMISSIONER BERNTHAL: Right.

24 MR. STELLO: It isn't so much of a concern as to how
25 long it ought to be to do this maintenance.

1 COMMISSIONER BERNTHAL: Maybe I am not making myself
2 clear. Why would we not propose a required, however long it
3 is, a required period of time for shutdown as a reasonable time
4 to perform the required maintenance?

5 MR. STELLO: I guess I'm not communicating. I am
6 answering your question. If you in fact prescribe a particular
7 maintenance program plan that Thou Shalt Follow, it will tell
8 you that you have got to shut down the plant and do this amount
9 of maintenance, and however long that is is however long that
10 is. You have got to do the maintenance in that program plan.

11 A great deal of it will require the plant to be shut
12 down to do it. When you have to overhaul the feedwater pump,
13 would you have to pull out the isolation valves and lap valves
14 and tear the valves down? All that is going to be spelled out
15 in the maintenance plan.

16 COMMISSIONER BERNTHAL: Okay. Presumably--

17 MR. STELLO: However long it takes is how long it
18 takes.

19 COMMISSIONER BERNTHAL: Of course.

20 MR. ROE: Commissioner, I think I can give you an
21 answer that shows the approach that the NRC has taken versus
22 the approach that the Japanese have taken.

23 The Japanese have taken, from what my understanding
24 is, a time period. After so many calendar months or days,
25 there is a shut down. And there are certain types of

1 surveillance testing and other maintenance activities conducted
2 during that time period shut down.

3 The NRC has not as much in that particular area of
4 when the plant shuts down requirements. We do have
5 requirements that necessitate the plants being shut down to
6 accomplish them. But we allow it to take place on the normal
7 refueling cycle. There are a considerable amount of
8 requirements in the Standard Technical Specifications that have
9 to be conducted at the refueling outages.

10 COMMISSIONER BERNTHAL: So you think what the
11 Japanese are doing is unnecessary; that they should simply
12 require their list of things, and not require a specified
13 period of time? Isn't that what you're telling me, that if
14 they've got the list and it is complete, that they shouldn't
15 care how long it takes?

16 MR. STELLO: That is my view. As long as the
17 maintenance is done properly.

18 COMMISSIONER CARR: I don't think that's right.

19 COMMISSIONER BERNTHAL: Don't you think it is an
20 appropriate discipline to ensure that shortcuts aren't taken to
21 do what they do?

22 MR. STELLO: Well, I am more interested in getting
23 the job done right. If that takes a week--

24 COMMISSIONER BERNTHAL: We all are.

25 MR. STELLO: --fine. If it takes a month, fine. But

1 to get the right maintenance done, however long it takes, it
2 takes; and what the Japanese are looking at is whether or not
3 they can still do all of what needs to be done in a shorter
4 period of time, and they think they can.

5 Now whether or not it will turn out that they can't
6 shorten it, that is their judgment. But I don't think that one
7 can sit here and decide, well, let's just shut the unit down
8 for a month a year. If you look at reality, our units on the
9 average are shut down more days by close to a factor of 2 than
10 the Japanese are now.

11 Our average plant availability capacity factors run,
12 as I recall, roughly 20 to 25 percentage points lower than the
13 Japanese. Or another way to say that--

14 COMMISSIONER BERNTHAL: Yes, but that's got all the
15 unplanned shutdowns in it. That is not planned.

16 MR. STELLO: But the total amount of time the plant
17 is shut down per year is longer in the United States than it is
18 in Japan.

19 COMMISSIONER BERNTHAL: But those are unplanned
20 shutdowns, in many cases. They are not--

21 MR. STELLO: During those unplanned shutdowns, they
22 are fixing things.

23 COMMISSIONER BERNTHAL: Indeed.

24 MR. STELLO: That is what they do. And the total
25 amount of time that the plants are shut down in Japan to fix

1 things is shorter than it is in the United States, on average.

2 COMMISSIONER BERNTHAL: Let me try it this way. For
3 all the list of things that you think need to be done, would
4 any reasonable person expect it to take at least a week?

5 MR. STELLO: I think it would take considerably more
6 than a week.

7 COMMISSIONER BERNTHAL: Okay. Would any reasonable
8 person expect it would take a month?

9 MR. STELLO: I think it would take more than a month.
10 I think the typical average is on the order of six weeks.

11 COMMISSIONER BERNTHAL: I would think so, too. So
12 why, for example, then would one not mandate--I'm just asking
13 whether you've looked at this carefully--why would one not
14 mandate, as a minimum, six weeks, as the minimum amount of time
15 that could reasonably be expected to be required for
16 maintenance? That is really what we are talking about.

17 MR. ROE: I think our approach really accomplishes
18 that.

19 COMMISSIONER CARR: But Fred, do you think that ought
20 to be six weeks in a stretch? Or six one-week periods? You
21 don't care, do you?

22 COMMISSIONER BERNTHAL: That is a separate question.
23 I am not sure that matters.

24 COMMISSIONER CARR: Well, it is not separate because
25 I think what Vic said is they are shut down doing the same

1 amount of maintenance, whatever the reason they shut down.

2 MR. STELLO: I think what I said--

3 COMMISSIONER BERNTHAL: I don't care whether it is
4 cumulative or whether it is broken out.

5 COMMISSIONER CARR: And they are getting the same
6 amount of time.

7 MR. ROE: Let me see if I can clarify--

8 MR. STELLO: Let me answer the question directly. I
9 don't think we ought to specify time. I don't think that's
10 what we're trying to do is specify time, but rather a
11 maintenance activity that is proper. If they can do it in six
12 weeks, fine. If they can do it in four weeks, fine. If it
13 takes them twelve weeks, so be it.

14 I think the issue is: What is a good maintenance
15 program for the facility? And that is what we ought to be
16 striving for, and however long it takes, in my view, it takes.
17 And if they can be innovative, if they can find ways to do
18 things efficiently, or plan things very well--

19 COMMISSIONER BERNTHAL: The question is not however
20 long it takes; the question is however short it takes, and
21 whether that should be considered adequate, it seems to me, and
22 you're basically saying it works both ways?

23 MR. STELLO: I don't mean to pursue the point, but I
24 am more interested in the quality of the maintenance activity,
25 and that that be done correctly.

1 COMMISSIONER BERNTHAL: That is what we are all
2 interested in.

3 MR. STELLO: And I think that focusing on time
4 detracts from that. So I would prefer not to, but you have
5 raised the point. I think we ought to think more about it--

6 COMMISSIONER BERNTHAL: You have not considered this
7 possibility.

8 MR. STELLO: --we have not thought very carefully
9 about it, and I think the total discussion on the issue has
10 been here at this Commission meeting. But my instincts tell me
11 that what we really want to focus on is a good, solid
12 maintenance program that is implemented, and implemented well,
13 rather than being concerned with trying to decide.

14 COMMISSIONER BERNTHAL: Well, I don't disagree with
15 that. The point I was trying to make is that this system,
16 whether it is too long or not, there is a minimum reasonable
17 time I think under any circumstance. It seems to be one that
18 has worked extraordinarily well for Japan, and if we are going
19 to get serious about this, it seems to me it behooves us at
20 least to look at what they have done and consider whether
21 something like that should not be a part of this policy.
22 Enough said.

23 CHAIRMAN ZECH: Commissioner Carr.

24 COMMISSIONER CARR: The briefing is all right, but
25 can we get into the policy statement itself?

1 CHAIRMAN ZECH: Go right ahead.

2 COMMISSIONER CARR: On the front page, why do we call
3 it an "interim policy statement," if it is going to be a policy
4 statement?

5 MR. ROE: Simply because it would allow public
6 comment and then it is written in final stage after the public
7 has had an opportunity to give their comments, and we want to
8 assure that we start using it right away. That is why we have
9 used the term "interim," sir.

10 MR. STELLO: What we are asking the Commission to do--
11 -

12 COMMISSIONER CARR: Is that the way we have to do it?

13 MR. STELLO: No. You could issue it for comment, and
14 then issue it--

15 COMMISSIONER CARR: Why can't we just issue it as a
16 policy statement?

17 MR. STELLO: Right now? Today?

18 COMMISSIONER CARR: Yes.

19 MR. STELLO: And make it enforced? You could.

20 COMMISSIONER CARR: Well, there is nothing to
21 enforce.

22 MR. STELLO: Well, it is telling the--

23 MR. SZNIEZEK: It will be in force the day it is
24 issued, but it is interim because we are going to be
25 implementing it while we are going to the public comment stage.

1 COMMISSIONER BERNTHAL: There is nothing to enforce.
2 I repeat what Commissioner Carr just said.

3 MR. STELLO: I think it is asking the Commission to
4 speak and, until the Commission agrees, this is what its policy
5 is.

6 COMMISSIONER CARR: Oh, if it is just interim until
7 we approve it, I can understand that.

8 MR. STELLO: It is interim because what we are
9 suggesting to the Commission is we want you to agree to tell
10 the industry: This is the Commission's policy. We would like
11 your comments on it. When we get your comments from the
12 public, we may wish to change this--it may be a substantial
13 change; it may not. And then when we make a change, we will
14 issue it and say: This is now the Final Commission Policy
15 Statement on this matter. This is what we always do. It is
16 not unusual.

17 The reason for saying "interim" is because we are
18 suggesting to the Commission to tell the industry this is our
19 policy.

20 CHAIRMAN ZECH: You want to make it effective, and
21 you also want to have comments on it.

22 MR. SZNIEZEK: Yes, sir. That is exactly right.

23 MR. STELLO: And that is the reason for the
24 "interim."

25 COMMISSIONER CARR: But all we are telling them is

1 that they ought to have a maintenance program.

2 MR. STELLO: That is right.

3 COMMISSIONER CARR: And that is a good policy. I
4 don't see why it has to be "interim."

5 MR. STELLO: Well, it has a few more things in it.
6 There are a lot of utilities that are not now doing those
7 things.

8 COMMISSIONER CARR: Well, look at page 2. I would
9 like--"appropriate to its prescribed function" bothers me. I
10 would like to just put a period after "level" and say "maintain
11 at a proper level." Everybody is going to look at "appropriate
12 to its prescribed function" and read that in a different sense,
13 if you are on the same policy page as I am.

14 MR. SZNIEZEK: Yes, sir.

15 COMMISSIONER CARR: That same thing in the last
16 paragraph there.

17 MR. STELLO: Yes.

18 COMMISSIONER CARR: Some guys may not think they need
19 that "off-site boiler" there to keep their--they may think the
20 heating is going to come some other way, by sunshine or
21 something. It wasn't put in there to keep the place warm,
22 probably.

23 On the next page on definitions, I think you need to
24 include "post-repair testing and post-repair records." The
25 whole thing of whether this thing is going to work or not is

1 whether you are going to have a good machinery history so you
2 can get reliability in the maintenance. We don't want them to
3 be doing maintenance for maintenance sake. We want them to be
4 doing maintenance on the things that require repair, or require
5 being looked at before they break.

6 So that is equally important to have the records and
7 the post-repair testing in the definition.

8 MR. ROE: That particular definition in the "for
9 example" section of "repair surveillance" was not meant to be
10 all-inclusive. It was just a list, but we will put those in.

11 COMMISSIONER CARR: And I was just giving you another
12 idea.

13 The same on the next page. I think "reliability
14 centered maintenance" belongs in that program for the
15 development and implementation.

16 On Commissioner Bernthal's point there, the Japanese
17 when I visited them are doing an extensive review now because
18 they keep opening up things in this mandatory period looking at
19 them, that don't require any repair, and putting them back
20 together again, and they've done that time and time again. Now
21 they're thinking, why do we do this?

22 COMMISSIONER BERNTHAL: That's right.

23 COMMISSIONER CARR: So I think we need to make sure
24 that doesn't occur.

25 I am uneasy when you get to the "component, systems,

1 and structures" list. I was going along great with this policy
2 statement when we were talking about "all systems," and then
3 you say: Well, but we're going to prioritize and make sure
4 that we give more emphasis to those "safety systems."

5 I, as you know, don't believe you can have two
6 maintenance philosophies. You've either got a good maintenance
7 program and it extends throughout the plant, or you don't have.
8 I would like to delete the list of what they need to maintain
9 and make sure they maintain it all. You've said "all systems."

10 MR. STELLO: We mean that, too. But I think in
11 fairness--

12 COMMISSIONER CARR: Well, having said that, why do
13 you say, but "these" are really important?

14 MR. STELLO: Because we want to tell them we have to
15 be careful of how we're going to allocate resources, and we're
16 going to be emphasizing those things that have the most
17 important safety impact. That's all.

18 COMMISSIONER CARR: We can emphasize that if we want
19 to. We can tell them to emphasize everything.

20 MR. ROE: I think that's what it says, sir.

21 MR. STELLO: We have.

22 COMMISSIONER CARR: It didn't say that to me.

23 MR. STELLO: Oh, okay. That's the intent.

24 MR. SZNIEZEK: We have not relayed the right signal,
25 then.

1 MR. STELLO: Our intent is to do what you said.
2 They've got to do everything, but we're going to be
3 prioritizing where we've spent a lot of resources, depending on
4 the safety significance.

5 COMMISSIONER CARR: Yes, but if we find out something
6 in the secondary plant is shutting them down all the time,
7 we'll emphasize that.

8 MR. STELLO: You bet.

9 MR. ROE: You bet.

10 COMMISSIONER CARR: Okay. But they won't get that
11 message from this, because it's not one of the things you
12 listed.

13 MR. STELLO: Okay. We will fix it.

14 COMMISSIONER CARR: Now when you say you are going to
15 inspect licensee maintenance programs at "selected sites," what
16 is the criteria for selection?

17 MR. SZNIEZEK: Let me address that. We didn't want
18 to say "all," because there might be a couple where we've done
19 a safety system functional inspection that looked at
20 maintenance, so we're not going to go back maybe in that two-
21 year period. Like Jack said, it will probably be 75 or 80
22 percent or so. We just didn't want to commit to all of them,
23 to say that in this document.

24 COMMISSIONER CARR: So what is the criteria for
25 selection of the 75 percent, then?

1 MR. ROE: It is more of a deselection. For example,
2 we are going to do a maintenance inspection this coming month
3 at the Perry Nuclear Power Plant, and we will probably not put
4 them in there because we will have already looked at them. We
5 have done some detailed looks at Rancho Seco before restart.
6 We probably will not go back and put them in the particular
7 pool. It is more the ones that--

8 COMMISSIONER CARR: I am not sure we can afford to do
9 that from a resource standpoint. You realize that they top
10 each other. If you go and look at one plant, pretty soon
11 everybody will call them up and say, what did they look at? It
12 isn't as if they're going to--the word is going to get around
13 on what you're going to go look at when you go look at these
14 maintenance programs.

15 MR. SZNIEZEK: There is no way, Commissioner, they
16 can prepare for one of our inspections. There is no way that
17 they can prepare. When we go in and look, what we look at from
18 the sampling basis changes. We select different components.
19 At one plant we may look at auxiliary feedwater pumps. In
20 another--

21 COMMISSIONER CARR: Well, then, you won't get a
22 comprehensive look at any plant.

23 MR. SZNIEZEK: Oh, yes, we will. You can't look at
24 every component, but you look at their program; you select
25 components, and those component listings can change from plant

1 to plant.

2 COMMISSIONER CARR: All the more reason I don't see
3 why you should go to every plant, but that's--if we can afford
4 it, fine; but I am worried about the resources. It is going to
5 take a lot of people.

6 COMMISSIONER ROGERS: You said 75 to 80 percent, did
7 you not?

8 MR. STELLO: Yes, in two years.

9 MR. ROE: In two years.

10 COMMISSIONER ROGERS: That is a lot of resources.

11 COMMISSIONER CARR: Well, if I might make a
12 suggestion, I would say we ought to hit those plants that are
13 three in maintenance, first.

14 MR. ROE: There's no doubt about that.

15 COMMISSIONER CARR: And then we ought to hit a couple
16 that are willing to see what we can learn. But, you know, the
17 idea that you've got to hit 75 percent of the plants to get a
18 feel for what is going on out there seems to be overkill. But
19 having said that, I will move on.

20 MR. STELLO: Maybe there is a point that I would like
21 to make, that I think as part of what we do in inspection is
22 not just getting information, but the fact that we go in there--
23 we find out what the weakness and the problems are, and we get
24 the utility to fix them. Our whole idea of going through this
25 cycle is to get the maintenance programs to be improved. And

1 as part of the inspection, we will find out where the
2 weaknesses are and get them fixed.

3 COMMISSIONER CARR: Well, that is separate from
4 trying to write a rule, which I thought--

5 MR. STELLO: Oh, yes.

6 COMMISSIONER CARR: --I thought the explanation you
7 gave me was we're going out to look at all these plants so we
8 will know what to put in the rule.

9 MR. ROE: No, that is just a secondary effect.

10 COMMISSIONER CARR: Maybe I didn't understand what
11 you told me.

12 MR. STELLO: We want to go out there and do these
13 inspections to make sure that the plants get their maintenance
14 programs fixed.

15 COMMISSIONER CARR: What maintenance programs?

16 MR. STELLO: The maintenance that they do at the
17 facilities.

18 COMMISSIONER CARR: We don't require them to have
19 one.

20 MR. STELLO: They all are required to perform
21 maintenance.

22 COMMISSIONER CARR: You're right.

23 MR. STELLO: This policy is going to tell them that
24 they'd better have a good maintenance program for everything,
25 and we are going to go out and inspect and find out if they've

1 got that. If they don't, we're going to point out where they
2 don't and they'll have to fix it.

3 COMMISSIONER CARR: Well, then we ought to just put
4 out a rule saying you'll have a maintenance program, and then
5 we can go in and enforce it. If that is the plan for the
6 inspection, we ought to just do it.

7 MR. STELLO: Well, if we knew how to write that rule,
8 that is what we would be proposing today.

9 COMMISSIONER BERNTHAL: Well, it isn't hard to write
10 a rule saying: You shall do a maintenance program.

11 COMMISSIONER CARR: And then if there is something
12 breaks, we can enforce it. Obviously you didn't maintain it if
13 it broke due to lack of maintenance.

14 MR. SZNIEZEK: Yes, but look. We can write a rule
15 that says you've got a maintenance program, and they can write
16 garbage out there. We envision a rule that says: Run a
17 maintenance program that encompasses elements. We want to
18 review it and approve it.

19 Now we can spend two or three years reviewing paper
20 and not get out in the plants and see what they're really
21 doing, to see if there are safety problems. That is why we are
22 sending out teams. Are there safety problems? If there are,
23 how severe? We can take corrective actions when we find
24 problems out there that are impacting safety.

25 COMMISSIONER CARR: Okay. I don't have any problem

1 with that. In fact, you led right in to my next question on
2 page 7. "It is envisioned that the regulatory approach
3 embodied in the rule will be to review each licensee
4 maintenance program plan for adequacy." If we don't want to
5 look at paper, why don't we change "program plan" to "results"?
6 So it will read: "To review each licensee's maintenance
7 results for adequacy."

8 MR. STELLO: I would prefer to put "plan" and
9 "results" both.

10 COMMISSIONER CARR: Well, all right, but you said you
11 didn't want to go out and just look at a bunch of paper. They
12 could have the plan there.

13 MR. SZNIEZEK: Right now we want to find out if there
14 are any safety problems in the plants being caused by
15 maintenance. We are going to go out and look at the plants.

16 COMMISSIONER CARR: I thought we were doing that
17 already.

18 MR. SZNIEZEK: Well, we haven't done a good job of
19 that.

20 COMMISSIONER CARR: Well, let's go do that.

21 MR. SZNIEZEK: That's what we intend to do.

22 COMMISSIONER CARR: But you don't need this policy
23 statement to do that.

24 MR. SZNIEZEK: I agree. It is part of the overall
25 push we're taking to beef up maintenance.

1 COMMISSIONER BERNTHAL: Then why are we sitting here
2 today if we agree on that?

3 COMMISSIONER CARR: Well, as you can tell, I am
4 interested in maintenance.

5 [Laughter.]

6 COMMISSIONER CARR: And I think we do a lousy job of
7 giving those people the impression that we are going to be
8 there looking at what they're doing and how their maintenance
9 program is working. I quit.

10 CHAIRMAN ZECH: Commissioner Rogers.

11 COMMISSIONER ROGERS: Well, I was curious as to how
12 many people you expect to have on this interdisciplinary team,
13 and just what this whole thing is going to cost. What are your
14 estimates of the number of people on each team, and roughly
15 what you think on an annual basis this program is going to cost
16 you?

17 MR. SZNIEZEK: We envision about six to eight people
18 on the team, and on an annual basis it should be about 25 to 30
19 FTE, which we would take from areas that we don't feel are
20 quite as important as the maintenance area. We're not asking
21 for additional resources. We are reorienting our programs to
22 focus on maintenance over the next two years.

23 COMMISSIONER ROGERS: Well, what does that translate
24 into in dollars? Do you know?

25 MR. SZNIEZEK: We're going to do it with our own

1 staff, primarily, with very little contractors, so we're not
2 talking--

3 MR. ROE: If we're talking salary and benefits, on
4 the order of \$2.5 million.

5 COMMISSIONER CARR: A six-man team on how many days
6 at a site?

7 MR. ROE: Seven inspection days.

8 MR. SZNIEZEK: Seven to eight days, on average.

9 MR. ROE: On-site, sir.

10 COMMISSIONER CARR: You won't get done in two years,
11 then.

12 MR. ROE: We will get it done in two years.

13 MR. SZNIEZEK: We did a health physics' appraisal
14 program a few years ago in one year with a five- to six-man
15 team. We did every site in the country in one year.

16 COMMISSIONER BERNTHAL: How many plants did we have,
17 and what was the agency's budget at that time?

18 MR. SZNIEZEK: A rough answer is about half what we
19 have now.

20 COMMISSIONER BERNTHAL: Half the plants, and what was
21 the budget?

22 MR. ROE: The budget at that time, in equivalent
23 dollars is really hard to address because there was such a
24 large research component and such a small research component
25 now to make the correlation.

1 MR. SZNIEZEK: We had maybe half the plants, but we
2 had more than half the units. We wrote, as I recall, about 60
3 inspection reports.

4 COMMISSIONER CARR: Seven days at a site for those?

5 MR. SZNIEZEK: It was two weeks. We put together a
6 lot of teams and we went out and did it. But that is where we
7 started to turn around the health physics program at these
8 plants, not through additional--

9 COMMISSIONER CARR: Oh, I am a firm believer in
10 inspection. Don't get me wrong. I think inspection will do 99
11 percent of the work.

12 MR. ROE: I agree.

13 MR. SZNIEZEK: And that is why it is in here, to let
14 people know we are coming out and looking.

15 COMMISSIONER CARR: Well, I had better rewrite the
16 policy statement to tell them that. Instead of being an
17 assessment team, it is an inspection.

18 MR. ROE: I agree.

19 COMMISSIONER BERNTHAL: How many people are going to
20 be on each team, if I may ask?

21 MR. SZNIEZEK: Six to eight.

22 MR. ROE: Six to eight.

23 COMMISSIONER BERNTHAL: So you've got 80 plants
24 you're going to do. You take a week per plant, and you've got
25 6 to 8 people in the space of 2 years?

1 MR. ROE: We do it by sites. We don't do it by
2 plants, like Oconee 1, 2, 3.

3 COMMISSIONER BERNTHAL: A week per site?

4 MR. SZNIEZEK: Approximately.

5 COMMISSIONER BERNTHAL: I'm sorry. Go ahead.

6 COMMISSIONER ROGERS: Well, it will be interesting to
7 see how you've got it worked out to do it in that period of
8 time. I feel a little uncomfortable about that.

9 But my concern is a little bit along the same lines
10 as Commissioner Carr, that the emphasis seems to be on programs
11 rather than results. I hope that this doesn't look as if
12 somehow or other we are taking the responsibility when it is
13 the licensee that is to take the responsibility.

14 MR. ROE: Sir, if I could address those two points,
15 the first thing is that specifically the staff's intention is
16 to get away from paper reviews and to look at the performance
17 of these programs in the field.

18 If we were to use the standard approach, they would
19 submit us a paper plan, we would review a paper plan, we would
20 write them back a request for additional information, they
21 would send us additional information; we would never know
22 whether it was performing at the plant.

23 We want a balanced view. Obviously there will be a
24 look at the paper when we are out there at the site, but there
25 will also be a look at the performance. There will be a look

1 at how they conduct maintenance. Actually, maybe even to
2 follow one job. We found some very interesting things when we
3 have gone out there and just said, you are going to do this
4 particular pump seal. The last one that was addressed in the
5 staff meeting in this particular plant was the pump seal. We
6 got ready, set up all the procedures, and unfortunately they
7 hadn't drawn the proper seal from stock. So they had
8 everything ready to go except for they couldn't do the job.

9 Those are important things to know about the
10 performance of maintenance. That shows a problem with spare
11 parts' management--something that would not be seen in just a
12 paper review. So we expect to have a focus on a broad spectrum
13 of activity so we can get an integrated look.

14 I do not believe the staff has any intention of
15 releasing the burden of proper maintenance programs from the
16 utilities. As a matter of fact, I hope these maintenance
17 inspections enhance that particular responsibility.

18 COMMISSIONER ROGERS: It is just that all the time I
19 am concerned that we don't start taking the initiative that
20 really should be the licensee's; that we should be evaluating
21 them and holding them accountable, but I am just concerned
22 about that always, and maintenance is something that they have
23 to do and we will never do. You can look at it, but you won't
24 do it, and they are the ones that have to actually do it.

25 MR. SZNIEZEK: Our philosophy in maintenance is

1 another area that has to be directed. The licensee is
2 responsible for the safety of that plant, but we are here to
3 make sure they carry out their responsibilities.

4 MR. PARLER: Mr. Chairman?

5 CHAIRMAN ZECH: Yes.

6 MR. PARLER: That is not only a question of
7 philosophy, but it is a matter, at least in my interpretation,
8 of a statutory requirement. That is really fundamental. It is
9 their responsibility and it always will be their
10 responsibility. This is a regulatory really overview or
11 oversight agency.

12 CHAIRMAN ZECH: I certainly agree with that.

13 COMMISSIONER ROGERS: Well, but you can enhance or
14 diminish that sense of responsibility by your posture. What I
15 am saying is I want to make sure our posture is something that
16 reminds the licensee all the time that they have to take the
17 initiative; it isn't because we are coming for an inspection
18 that it is necessary to do something. It is necessary to do it
19 to maintain a safe system.

20 Therefore, I think that that message should really be
21 in here to a greater degree than I see it in this policy
22 statement. It doesn't really say that, and I think it is
23 something that should be said, and said, and said until it is
24 just automatic.

25 The other point is that in the feedback area it is a

1 little detailed, but I don't think there is any sense in here
2 that I picked up that the use will be made of information with
3 respect to maintenance from other sites, and from other plants'
4 experience.

5 Now I know that that is expected, but somehow the
6 lessons learned seem to be related to the lessons learned at
7 that particular site. It seems to somewhat imply that. It is
8 not necessarily so, but it should be an obligation of course to
9 the licensee to make sure that they are totally informed about
10 any kind of maintenance procedures that evolve from experience
11 elsewhere in the world, and that ought to be part of it.

12 MR. STELLO: I think that this is an area where we
13 and INPO need to focus on that very hard.

14 COMMISSIONER ROGERS: Yes.

15 MR. ROE: We have seen some positive steps taken by
16 INPO in this area. The peer evaluator program, obviously in
17 going to another plant when it is your responsibility back at
18 your particular plant to see how others do it, and the
19 experience is very positive also; there are initiatives in the
20 area of maintenance managers workshops. It is good to provide
21 this type of lessons learned back and forth, and we have seen
22 that it has been fairly effective.

23 COMMISSIONER ROGERS: And just a comment, that the
24 covering memorandum from Mr. Stello on this policy issue seems
25 to indicate a much greater degree of uncertainty as to whether

1 a rule will actually be issued or not than the policy statement
2 seems to indicate itself. The thrust of the covering
3 memorandum says that there will be a two-year period to
4 evaluate the effectiveness, and to decide whether a maintenance
5 rule is required, and if so what form the rule should take;
6 whereas this policy statement simply says, as I read it, that
7 we are going to get started on writing that rule, period. It
8 really doesn't say that there is an uncertainty as to whether
9 that rule will ultimately be put into effect.

10 So I would read the covering memorandum from Mr.
11 Stello as a much weaker commitment to put in place a rule than
12 the interim policy statement would indicate. And of course it
13 is the interim policy statement which will become the public
14 document. So that I think we should be clear on where we stand
15 on that, because I would read your covering memorandum to
16 indicate that, well, we're going to test this idea of a rule by
17 putting this policy statement out and consider it, and at the
18 end of the evaluation period the NRC will decide whether a
19 maintenance rule is required and, if so, what form the rule
20 should take.

21 Whereas, I would say in reading the interim policy
22 statement it seems much more of a firm commitment to put the
23 rule into place; it's just that we don't know how to write it
24 now. So there is a difference in emphasis there, and I think
25 we should be clear on how we are proceeding.

1 I would say that there may be a little uncertainty
2 here as to just where we do stand on this. Are we ready to go
3 for a rule, and we need two years to on how to write it? Or
4 are we really genuinely uncertain as to whether a rule is the
5 best way to go or not?

6 MR. STELLO: We intend to provide to the Commission
7 the first step in that process, which is an advance notice, in
8 March and that will make it clear to everyone that it is the
9 Commission's intent to go forward on rulemaking in this area.

10 Now whether at the end of that process the Commission
11 decides to issue a rule or not, it is the Commission's
12 decision. We are going to initiate a process that will lead us
13 down the rulemaking path.

14 COMMISSIONER CARR: I have a little problem with the
15 criteria for evaluation, that you're going to decide whether it
16 is good or not, you know, because they don't know what the
17 criteria is and neither do I on how you are going to say
18 whether they've got a good maintenance program or not. You
19 have got some criteria in mind?

20 MR. STELLO: I think at the end of a week, with seven
21 or eight people, I would expect that you ought to be able to
22 get from them a fairly good judgment of, is the maintenance at
23 that facility good, bad, or indifferent, and if it has
24 weaknesses, what are those weaknesses, and what needs to be
25 fixed to make it okay.

1 COMMISSIONER CARR: Is that going to help me make the
2 rule, then?

3 MR. STELLO: Well, I think it tells you all of the
4 things that you might want to consider if you try to write a
5 proscriptive rule for developing a plan. I am not sure that
6 that is the way to go, but I think it would, yes, give you the
7 kinds of things that would be very detailed and prescriptive
8 that need to be in the plan. It could get as prescriptive as
9 to say you shall do testing, tear down, overhaul every X.
10 There are maintenance rules that are that specific.

11 COMMISSIONER CARR: Right, and as broad as "you shall
12 keep it running."

13 MR. STELLO: Right, which maybe it ought to be. I
14 don't know.

15 COMMISSIONER ROGERS: Well, this comes back to
16 another question I had, which is where do you stand on the
17 concept of performance indicators for maintenance. Is that
18 part of your thinking here on program evaluation, to try to
19 develop performance indicators?

20 MR. STELLO: The Commission has directed that the
21 staff look at developing a suitable performance indicator. I
22 just asked Mr. Jordan. Our schedule for that is to try to have
23 something proposed by February.

24 COMMISSIONER ROGERS: On maintenance?

25 MR. STELLO: The Commission has already directed us.

1 COMMISSIONER BERNTHAL: Yes. If I may interject on
2 that point, one of the comments which I don't guess the
3 majority supported, but one of the things which I had wondered
4 prior to the staff "developing suitable performance
5 indicators," one of the things I had hoped they would do is
6 feed back to the Commission at some interim point what in your
7 judgment could be considered suitable performance indicators.
8 That is not proceeding on the presumption that there are
9 suitable performance indicators, because I have no doubt that
10 if the Commission tells you to find some, you will come back
11 with some; but rather to indicate to us what you might think
12 would be such indicators.

13 I don't want to interrupt Commissioner Rogers here,
14 but perhaps before the end of this meeting we could get an
15 interim report, if Mr. Jordan or someone has a few words on
16 that subject.

17 MR. STELLO: If the Commission desires, Mr. Jordan is
18 here and can ad lib the status of that.

19 COMMISSIONER ROGERS: I would be interested in
20 hearing that.

21 COMMISSIONER BERNTHAL: Yes. I think it relates very
22 much to this question of program evaluation and how you are
23 going to be looking at evaluating programs, and on what kind of
24 a basis. Performance indicators is coming to grips with that
25 question. Trying to develop performance indicators is

1 certainly the first step towards being able to evaluate a
2 program, in my opinion.

3 CHAIRMAN ZECH: Let's ask Mr. Jordan to step up to
4 the microphone and give us a very brief status report. Would
5 you, please.

6 MR. JORDAN: Yes, sir. Ed Jordan at EOD.

7 The performance indicator that we have found to be
8 most practical at this time for maintenance is a cause Code
9 across the existing performance indicators that would include
10 maintenance as one of the causes. Jack Roe alluded to that by
11 saying that in identifying some of the plants with poor
12 maintenance, the cause of significant events for instance was
13 maintenance in many cases. So when we look at scrams,
14 significant events, safety system failures, those kinds of
15 existing performance indicators with a cause code and we find a
16 particular plant that has maintenance as a cause predominant
17 over the other causes, then we have a case to say that there is
18 perhaps a problem with maintenance at that plant.

19 So the staff has collected a great deal of data. We
20 do expect to come to the Commission in late February or March
21 with a proposal for that kind of an indicator.

22 CHAIRMAN ZECH: All right. Thank you, very much.
23 Anything else, Commissioner Rogers?

24 COMMISSIONER ROGERS: No. That's all.

25 CHAIRMAN ZECH: Just let me make a couple of

1 comments, and maybe a couple of questions, and perhaps my
2 fellow Commissioners will have other comments or questions on
3 this very important issue.

4 First of all on criteria, it seems to me that
5 although this has been mentioned at the meeting, before you go
6 out on your first inspection that you really ought to have a
7 criteria developed so that you will have some kind of a
8 standard to go on. I am aware of the fact that INPO has been
9 involved in maintenance programs and evaluations and
10 assessments, and they use what they call "guidelines." It seems
11 to me that we need what I would term "criteria" so that your
12 people going out really have a good idea what to look for.

13 It also leads me to the concern about qualified
14 inspectors and team members. We are taking on a rather focused
15 area. I would hope that we would have people that have
16 credibility and maintenance background so that we can be
17 confident that their assessment is a proper one.

18 Are we going to do any specific training? Could you
19 speak for just a few minutes on the type of people we intend to
20 send out, and perhaps their background?

21 MR. ROE: Sir, I can address two of the comments you
22 have made so far. The staff understands the need for a
23 criteria and an assessment or inspection plan. We have one
24 under development now. It is going to take a logical approach.
25 There will be specific types of worksheets and logic flow

1 diagrams so that we are able to cover the areas in the sampling
2 basis that we think is important and things that show relevant
3 in one area to be sure that we follow up if there is a
4 relationship to another.

5 With respect to qualified individuals, based on our
6 knowledge of the capabilities of the Headquarters staff and the
7 region-based staff, we believe that we have sufficient numbers
8 of qualified people to carry out the program. We do intend to
9 provide them training on the program on what we expect to be
10 looked at, and how we expect to find these to be sent back in
11 to us, sir.

12 CHAIRMAN ZECH: I would suggest that you might want
13 to look at the regions, and perhaps the residents. We have a
14 lot of talent out there, too, and I am sure we have some of our
15 people in those areas that could be really helpful, and you
16 might want to put them with your teams if they have a certain
17 expertise that you feel is valuable.

18 It also might be worthwhile to use the peer approach.
19 I wouldn't see anything wrong with getting an expert to go with
20 you from perhaps outside our agency that would be able to
21 provide expertise that might be valuable.

22 In other words, my view is that we need the criteria.
23 We need competent, credible inspectors; and it also concerns me
24 that we are only going to make a single visit. I recognize
25 there are tremendous resources involved in this really, and I

1 appreciate the fact that you are going to refocus resources,
2 and I don't think we can do it any other way. But this is a
3 big commitment, and with only making one visit to the site I
4 guess my concern would be that the first few visits I'm sure
5 you're going to learn a lot. But with only one visit to the
6 site, it is going to perhaps be a challenge to make sure that
7 we can be confident of our own evaluation and our own
8 assessment, especially on those first few visits.

9 So I would ask that you go into perhaps some special
10 planning, or even your own training period, before you launch
11 off on this very significant effort.

12 MR. ROE: I agree with you. I think that one of the
13 benefits that we have at this time in the maintenance team that
14 is going to carry out this program from the Headquarters is the
15 branch chief that will be in place when we carry out this
16 program has extensive regional experience, including being a
17 member of the Performance Appraisal Team.

18 The two section chiefs that I have involved in this
19 particular area, one of them that is principally involved has
20 had experience in a multitude of these particular assessments
21 already. The other one that I have that provides us expertise
22 and assistance was a senior resident inspector and has a strong
23 background not only in operations but in construction, so he
24 understands a great deal about the codes and requirements of
25 maintenance from that aspect.

1 So we believe that we have strength there. But
2 certainly we will heed your words and make sure that we provide
3 the training that is necessary to do a competent job.

4 CHAIRMAN ZECH: Just a word on maintenance
5 performance indicators. It is my understanding that we have a
6 program--you can call it a performance indicator program I
7 think--that is going to affect a lot of data, anyway, that we
8 have been collecting for many years. It seems to me that
9 perhaps that is being used in your attempt to come up with a
10 performance indicator for maintenance.

11 But isn't it true that we do have a considerable
12 amount of data that we have available to us maybe over a five-
13 year period that could give you at least some kind of a
14 benchmark for establishing criteria for maintenance? Is that
15 true? That is my understanding, but I would appreciate your
16 educating me if that's not correct.

17 MR. ROE: There is a fairly reasonable basis of
18 information. One of the shortcomings is that a lot of the
19 reporting requirements the Commission has does not take a look
20 at the balance of plant and other important systems, and that
21 is extremely important to the staff now.

22 In the policy statement, in our approach, we have
23 told you that we believe that maintenance has got to be carried
24 out for all the systems.

25 CHAIRMAN ZECH: Well, but isn't it true that the

1 NPRDS system--

2 MR. STELLO: Oh, yes. Yes.

3 MR. ROE: Yes.

4 CHAIRMAN ZECH: --that INPO has, we have all that
5 information at the Commission available to us?

6 MR. STELLO: Yes.

7 CHAIRMAN ZECH: Do we not?

8 MR. STELLO: Yes. Absolutely.

9 CHAIRMAN ZECH: So that is a tremendous amount of
10 bank, I would believe, of relevant information.

11 MR. STELLO: And I think in addition you have a
12 rather significant summary of overall maintenance in the SALP
13 reports over the years. While they did focus on particular
14 aspects, they nevertheless are also an indicator. But the
15 NPRDS detailed component failure is available.

16 CHAIRMAN ZECH: All I am saying is that when you are
17 setting up really a very aggressive and new program like this,
18 we want to get together and use as much available data as we
19 can.

20 MR. STELLO: Yes.

21 CHAIRMAN ZECH: My concern is that you have credible
22 people, that you have criteria, that you really start out on
23 this adventure with a fair amount of confidence and background
24 that you can make a good assessment because an awful lot of
25 resources are involved in this, and we want to make sure that

1 we accomplish something. As we discussed earlier, it is
2 results we are looking for, and we are looking for improvement.

3 My view is that there is room for improvement in
4 maintenance, and in some plants there is room for a lot of
5 improvement. Generally speaking at least, to some degree there
6 is room for improvement in almost all of them.

7 So I certainly commend the program. I do think that
8 we probably want to move, my view is, eventually toward a rule.
9 That is certainly what I have in mind. But I think that we
10 must walk before we can run here because it is the utility
11 responsibility for safety of operation, as well as for
12 maintenance, and we are the regulator and not the operator.
13 That has been pointed out earlier, and I think we must continue
14 to be mindful of that.

15 On the other hand, if we are going to regulate safety
16 properly, maintenance is an area that I think is important that
17 we get into in a vigorous sort of way.

18 Well, let me just ask--

19 COMMISSIONER ROGERS: Excuse me, Mr. Chairman.

20 CHAIRMAN ZECH: Yes. Go ahead.

21 COMMISSIONER ROGERS: If I could just follow up on a
22 point that I think you opened there, and I think it is a very
23 interesting one that hadn't occurred to me.

24 CHAIRMAN ZECH: Please.

25 COMMISSIONER ROGERS: That is, that we are committing

1 considerable resources to this effort, this inspection effort.
2 It may very well be that we might decide that this should be a
3 continuing activity of the Commission; that it is not just to
4 write the rule, but it is the way things ought to be done in
5 the future. And that might or might not be the case, but I
6 think we should anticipate that as a distinct possibility.

7 It seems to me that we are changing the situation,
8 perhaps in a very significant way in terms of commitment of
9 resources and our expectations from that commitment, and I
10 think we ought to have something we can measure. I think that
11 some thought should go into--it probably has already--but
12 trying to start off with a base here that we know where we are,
13 and then as a result of this program and whatever resources we
14 are committing to it, some results should be apparent. They
15 won't be apparent immediately. They will be apparent
16 particularly if this performance indicator that Mr. Jordan
17 spoke about is the best one, then that is a delayed reaction
18 indicator. You are not going to see a big change in those
19 numbers immediately, even if you have a big change in
20 maintenance, or you might not.

21 So I would say that it will take several years before
22 that indicator is one that is going to really give you
23 definitive numbers that you really feel that this thing really
24 has made a difference. So I think that it is important to
25 think of this as not only a program to accomplish something,

1 but also in a sense an experiment that should yield us some
2 data as to what our investment here produced.

3 So you want to start off with some kind of a common
4 base of data that then you will start to compare to three,
5 four, five years down the road. I think it is very important
6 at the outset to give some thought to designing this program
7 not only in terms of what you hope to accomplish, but how you
8 are going to measure what you think might take place.

9 So from the standpoint of experimental design, I
10 would say I would encourage you to give some thought at the
11 very beginning that when you start this clock going, these
12 inspections and results and so on and so forth, that three,
13 four, five years later whenever it is appropriate to make a
14 comprehensive measurement, you can go back and look at the
15 situation that you started with, the situation you wound up
16 with, and try to see whether in some sense this program really
17 did accomplish something in a very measurable way.

18 Now that is always going to be hard because you are
19 dealing with very complex system, and a lot of other things are
20 changing, kind of isolate the variables and so on and so forth
21 to the degree that you would like, but as much as possible I
22 would encourage you to design the measures of performance of
23 this program, this new program, at the very outset.

24 CHAIRMAN ZECH: And that is exactly what I had in
25 mind, too, and I thank you, Commissioner Rogers, for those

1 comments. Because when I am thinking of criteria to start
2 with, and so forth, as Commissioner Rogers pointed out, too,
3 another way to say that might be to start with a benchmark so
4 we can measure it, so we can measure performance and results.

5 So I think the criteria should be very well thought
6 out and be considered kind of a benchmark to start with so that
7 we can measure progress as we go along. In other words, I
8 think we should try to make this as professional, thoroughly
9 credible ambitious program that it is, but credible and
10 professionally recognized as something that really can be
11 measured to the extent that you can measure these difficult
12 areas.

13 But also I think it has the opportunity, the
14 possibility, of even going perhaps beyond the maintenance and
15 can allow us to be aware, for example, of the problems we
16 mentioned earlier of conditions that might cause the plant to
17 shut down, or whatever.

18 For example, we really should be thinking about is it
19 really right to continue to run surveillance and testing while
20 the plant is operating, to the extent that we do? Are there
21 maintenance that we allow and encourage now when the plant is
22 operating, even at 100 percent power, that we really should
23 change that policy?

24 My view is that we do an awful lot of tinkering with
25 plant, well meaning though it might be, in testing,

1 surveillance, and maintenance while the plant is operating that
2 causes problems, as you've mentioned earlier in the briefing.
3 So in other words, it is not just maintenance, although we are
4 focusing on that. But I would hope that perhaps we could step
5 back as we look at these programs and measure from the
6 benchmark up, measure what has happened in results of plant
7 operations, of course always focusing on safety because that is
8 our business.

9 But it seems to me that this does have the potential
10 for making our regulatory responsibilities--for improving our
11 regulatory responsibilities, and at the same time contributing
12 to safer operations. At the same time, hopefully, making the
13 plants operate more reliably and more efficiently.

14 But I do think that this is a very important
15 endeavor. I recognize that my personal view is we are coming
16 to this emphasis on maintenance awfully late in the game, but
17 better late than never, and I commend the staff for the efforts
18 you have made so far.

19 I would ask my fellow Commissioners, too. We have
20 had some specific comments to make on the policy. We have the
21 policy statement. I would respectfully ask their input as
22 promptly as they can give it to us so we can correlate comments
23 they may have and get back to the staff soon with our own
24 decision on the policy statement.

25 I know my other Commissioners may have other

1 questions. Commissioner Bernthal, you indicated you had.

2 COMMISSIONER BERNTHAL: I had only the performance
3 indicator one. I think we have beat that up pretty well now.
4 I would say one thing. I am encouraged by the apparent early-
5 on thing that you plan to do--that is, to tag events and label
6 clearly those that are maintenance-related. In fact, I think
7 all of our performance indicators really are a focus on data we
8 already had and just weren't compiling and tabulating and using
9 them statistically perhaps in the way that we could have been,
10 and I think this is a good start, subject of course to the
11 reservation that Commissioner Rogers mentioned.

12 One quick question. Was the policy statement
13 proposal run by the ACRS. Have they looked at it, yet?

14 MR. ROE: It hasn't been proposed to them yet.

15 COMMISSIONER BERNTHAL: When are we going to do that?
16 Shouldn't they look at it?

17 MR. STELLO: The proposal was that they would look at
18 it as part of the comment period.

19 MR. ROE: As part of the comment period, and if my
20 memory serves me it is about the 11th or 12th of February where
21 we are going to brief them.

22 COMMISSIONER BERNTHAL: Do we have a comment over
23 here?

24 MR. ZWOLINSKI: Jack is correct.

25 COMMISSIONER BERNTHAL: All right. Well, a minor

1 point, I guess I am not sure that it has been normal practice
2 that the ACRS is considered as part of the public comment
3 period. I would think that they would normally look at these
4 things perhaps in tandem with the Commission looking at them,
5 if not before the Commission looks at them.

6 In any case, I would like to have the ACRS comments
7 on the policy statement proposal at it stands right now and any
8 subsequent policy statement draft. I think that is important.

9 MR. STELLO: Well, you understand that it will
10 probably be several months before we will be able to issue
11 anything, even a policy statement.

12 CHAIRMAN ZECH: The point is, if we do that, and I
13 think it is appropriate that we do that, should we wait for
14 those comments before we execute the interim policy statement.
15 Maybe that is a decision the Commission should consider while
16 the we're looking over the statement itself.

17 I think definitely we want the ACRS' comments. I
18 guess the point is, is it better to get them before we issue
19 the initial statement, or get them during the comment period as
20 we go along. So why don't my fellow Commissioners consider
21 that kind of a decision here in the next few days as we are
22 looking over the comments, at the same time we look at the
23 statement itself.

24 Are there any other comments from anybody?

25 COMMISSIONER CARR: Well, I would like to say one

1 thing about that. There are some utilities out there who are
2 doing an excellent job of maintenance and it is not all bad.
3 They have all got a program of some sort. I think they are all
4 beginning to realize it is important to do it, and what we are
5 trying to do is encourage them. But I think it is important
6 that we be on record. As I say, what it is going to do is cost
7 them money, but in the long run they're going to get it back.

8 CHAIRMAN ZECH: Any other comments?

9 COMMISSIONER BERNTHAL: Well, again I want to stress
10 that I would hope and expect to see a serious look at the
11 Japanese system, being as it is probably the most successful
12 maintenance system in the world for a program of its size.

13 CHAIRMAN ZECH: All right.

14 Let me just conclude, then, by thanking the staff for
15 a very excellent presentation, and also to just emphasize that
16 there is, at least in my view and I think my fellow
17 Commissioners would agree with me fully, that there is a clear
18 and direct relationship between maintenance and plant safety,
19 and we should look at our regulatory framework to see whether
20 and where we can improve this.

21 Certainly we recognize that maintenance is a utility
22 responsibility, but safety is our business. And if it does
23 have a direct application to safety, that is why we are
24 concerned.

25 Let me just say again, I would ask my fellow

1 Commissioners to take whatever actions they can on the policy
2 statement so that we can come back to the staff promptly. I
3 think this is a very important program that we should move on
4 as quickly as we feel confident that we can.

5 If there are no other comments, we stand adjourned.

6 [Whereupon, at 3:35 p.m., the Commissioners meeting
7 was adjourned.]

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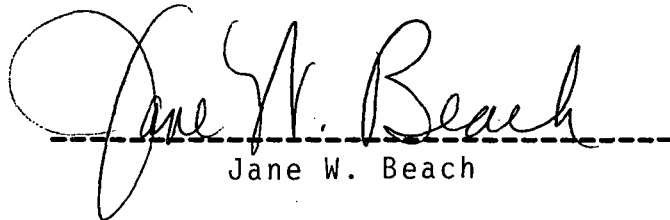
1
2 REPORTER'S CERTIFICATE
3

4 This is to certify that the attached events of a
5 meeting of the U.S. Nuclear Regulatory Commission entitled:
6

7 TITLE OF MEETING: Briefing on Status of Maintenance Program and
8 PLACE OF MEETING: Policy Statement/Advanced Notice of Proposed
Rulemaking Washington, D.C.

9 DATE OF MEETING: Thursday, January 7, 1988
10

11 were held as herein appears, and that this is the original
12 transcript thereof for the file of the Commission taken
13 stenographically by me, thereafter reduced to typewriting by
14 me or under the direction of the court reporting company, and
15 that the transcript is a true and accurate record of the
16 foregoing events.

17
18 
Jane W. Beach
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22 Ann Riley & Associates, Ltd.
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**MAINTENANCE POLICY STATEMENT
COMMISSION MEETING
JANUARY 7, 1987**

BACKGROUND

- INDUSTRY INITIATIVES ARE BEING IMPLEMENTED
- WIDE VARIATION IN EFFECTIVENESS
- NEEDED MAINTENANCE NOT BEING ACCOMPLISHED OR NOT PERFORMED EFFECTIVELY AT SOME PLANTS
- HIGH PERCENTAGE OF FAILURES FROM IMPROPER PERFORMANCE OF MAINTENANCE
- MAINTENANCE/OPERATIONS INTERFACE INADEQUATE
- MAINTENANCE-RELATED CHALLENGES TO SAFETY SYSTEMS IS EXCESSIVE

CONTENT OF THE POLICY STATEMENT

SUMMARY

POLICY

- BACKGROUND
- POLICY STATEMENT

ADDITIONAL INFORMATION

- DEFINITION OF MAINTENANCE
- FRAMEWORK FOR MAINTENANCE PROGRAMS
- COMPONENTS, SYSTEMS AND STRUCTURES
- NRC ASSESSMENT ACTIVITIES

ENFORCEMENT

POLICY

POLICY STATEMENT

**ALL COMPONENTS, SYSTEMS,
STRUCTURES**

- AVAILABLE TO PERFORM
INTENDED FUNCTION**
- PROMPTLY REPAIRED**

PRESCRIBED MAINTENANCE PROGRAM

ADDITIONAL INFORMATION

DEFINITION OF MAINTENANCE

- o AGGREGATE OF FUNCTIONS TO ASSURE SAFETY AND RELIABILITY
- o INCLUDES SUPPORTING FUNCTIONS

FRAMEWORK

- o ESTABLISH PROGRAM OBJECTIVES
- o DEVELOP AND IMPLEMENT PROGRAM
- o PROGRAM EVALUATION
- o FEEDBACK

COMPONENTS, SYSTEMS AND STRUCTURES

- o MAINTENANCE PROGRAM FOR ALL COMPONENTS, SYSTEMS AND STRUCTURES
- o COMMENSURATE WITH ITS FUNCTION
- o NRC FOCUS PRIMARY ATTENTION ON LISTED ITEMS

NRC PLANT ASSESSMENT

- o EXISTENCE/DEVELOPMENT OF MAINTENANCE PROGRAM PLANT
 - FOUR ELEMENTS

- o SPECIFIC AREAS OF REVIEW
 - MANAGEMENT COMMITMENT
 - WORK CONTROL (E.G., PLANNING AND SCHEDULING, BACKLOG, WORK CLOSE-OUT)
 - FACILITIES AND EQUIPMENT (E.G., SPARE PARTS, TOOLS, PLANT MATERIAL CONDITION)
 - PERSONNEL (E.G., TRAINING, STAFFING, PERSONNEL PERFORMANCE)
 - TECHNICAL SUPPORT/INTERFACES



POLICY ISSUE

(Notation Vote)

December 30, 1987

SECY-87-314

For: The Commissioners

From: Victor Stello, Jr.
Executive Director for Operations

Subject: INTERIM POLICY STATEMENT ON MAINTENANCE OF NUCLEAR POWER PLANTS

Purpose: To provide the Commission with an Interim Policy Statement on Maintenance (Enclosure).

Background: Since 1985, when the NRC Maintenance and Surveillance Program Plan was developed, the staff has provided the Commission with several reports and briefings to describe the status of maintenance in the U.S. nuclear industry. The staff's findings presented in these communications clearly established the relationship between maintenance and plant safety. In April 1987, the Commission directed the staff to develop a Policy Statement to formalize the Commission's position on maintenance.

Discussion: The Policy Statement on Maintenance (1) defines maintenance in a comprehensive manner; (2) describes a framework for effective maintenance programs; (3) states the Commission's position on structures, systems, and components to be included in maintenance programs; (4) specifies future NRC action, and (5) recognizes industry initiatives.

The Policy Statement has been developed, in part, to assure that various rules, regulations and requirements are fully integrated within each utility's organization. The underlying philosophy of the proposed Policy Statement is that corrective, preventive and predictive maintenance should be conducted on all plant equipment.

CONTACT: John P. Jankovich, NRR
49-24892

The Interim Policy Statement specifies a two-year period to evaluate the effectiveness of industry initiatives. The staff will conduct team inspections at selected sites over the next two years, commencing in Spring 1988. At the end of the evaluation period the NRC will decide whether a maintenance rule is required and, if so, what form the rule should take.


To prepare for that decision, the staff will develop an Advance Notice of Proposed Rulemaking (ANPR) and develop a proposed rule during the evaluation period. The ANPR will recognize the variability of designs and vendor components and systems, and emphasize the importance of developing a comprehensive maintenance program plan. Each licensee is envisioned to have a maintenance program plan which accounts for plant-specific differences in designs, vendors, and maintenance practices. It is expected that the regulatory framework for the ANPR will include a review of the individual licensee maintenance program plans similarly to those utilized in other regulated industries or other countries (e.g., the maintenance programs of the airline industry in the United States or nuclear power industry in Japan).

During this trial period, the NRC will continue to take action to ensure that existing regulatory requirements are met.

Resources: NRC will carry out team inspections at selected licensed facilities to assess industry progress. Resources for the team inspections will be reprogrammed from existing NRR programs.

Recommendation: That the Commission approve the Interim Policy Statement on Maintenance and note that it will be published in the Federal Register with a comment period of 60 days.

Schedule: Recommend affirmation at an open meeting.


Victor Stello, Jr.
Executive Director
for Operations

Enclosure:
NRC Interim Commission Policy Statement on
Maintenance of Nuclear Power Plants

Commissioners' comments or consent should be provided directly to the Office of the Secretary by c.o.b. Friday, January 15, 1988.

Commission Staff Office comments, if any, should be submitted to the Commissioners NLT Friday, January 8, 1988, with an information copy to the Office of the Secretary. If the paper is of such a nature that it requires additional time for analytical review and comment, the Commissioners and the Secretariat should be apprised of when comments may be expected.

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ENCLOSURE

[7590-01]

NUCLEAR REGULATORY COMMISSION

INTERIM COMMISSION POLICY STATEMENT
ON MAINTENANCE OF NUCLEAR POWER PLANTS

AGENCY: Nuclear Regulatory Commission.

ACTION: Interim policy statement.

SUMMARY: This interim policy statement is to inform the industry of the expectations of the Commission regarding the maintenance of nuclear power plants. With this interim policy statement, the Commission intends to emphasize the importance of maintenance in nuclear safety and to evaluate the industry initiatives underway to upgrade maintenance programs during a two-year evaluation period.

EFFECTIVE DATE: This interim policy statement is effective upon publication in the Federal Register. However, the public is invited to submit comments by _____. On the basis of the submitted comments, the Commission will determine whether to modify this interim policy statement.

FOR FURTHER INFORMATION CONTACT: Jack W. Roe, Office of Nuclear Reactor Regulation, U.S. Nuclear Regulatory Commission, Washington, DC 20555, telephone (301) 492-4803.

SUPPLEMENTARY INFORMATION:

POLICY

Background

The Commission has a program to evaluate continually the operational performance of nuclear power plants. Analysis of operational events has shown that, in many cases, nuclear power plant equipment is not being maintained at a level appropriate to its prescribed function. A limited examination of nuclear power plant maintenance programs has found a wide variation in the effectiveness of these programs. Inadequate maintenance at some plants has been a significant contributor to plant reliability problems and, hence, is of safety concern. It is for this reason that this policy statement is being issued.

Policy Statement

It is the objective of the Commission that all components, systems and structures of nuclear power plants be maintained so that they are available to perform their intended functions. In order to accomplish this objective, each licensee should develop and implement a maintenance program which includes repair, surveillance, diagnostic examinations and preventive measures and which provides for the availability and prompt repair of plant components, systems and structures appropriate to their prescribed function.

ADDITIONAL INFORMATION:

Definition of Maintenance

The Commission defines maintenance as the aggregate of those functions aimed at preserving or restoring safety, reliability, and availability of plant structures, systems, and components. As such, maintenance includes not only activities traditionally associated with identifying and correcting actual or potential degraded conditions, i.e., repair, surveillance, diagnostic examinations, and preventive measures; but extends to include all supporting functions for the conduct of these activities. For example, each of the following supporting functions has an integral role in maintenance: engineering analyses and technical support; organization; planning, scheduling, and work control; reporting, trending, and analysis activities; staffing and qualifications for mechanical, electrical, electronic, instrumentation and control, and chemistry functions; supervisory control; parts and tool management; interface with operations, review groups, and similar activities; and radiation exposure control.

Framework for Maintenance Programs

Each commercial nuclear power plant should develop and implement a well-defined and effective program to assure that maintenance activities are conducted to preserve or restore the availability and reliability of plant structures, systems and components. Although licensees are organized and

managed in different ways, the following elements have broad applicability in any framework for an effective maintenance program:

1. Establish program objectives. It is important to analyze plant maintenance requirements including technical, management and organization needs and establish maintenance program objectives. The objectives should include those requirements necessary to ensure that all plant components, systems and structures are maintained so that they are available to perform their intended functions.
2. Develop and implement program. The maintenance program should accomplish the objectives. An adequate program should consider: technology in the areas of corrective maintenance, preventive maintenance, predictive maintenance and surveillance; engineering support and plant modifications; quality assurance; equipment history and trending; management of parts, tools and facilities; procedures; post-maintenance testing and return-to-service activities; maintenance management and organization in the areas of planning, scheduling, shift coverage, and resource allocation; quality control; radiological exposure control; staffing, qualification and training; interface with plant operations; and interface with plant and corporate management. Maintenance recommendations or requirements of individual vendors must receive appropriate attention in the development of the maintenance program.

3. Program evaluation. Licensees should develop methods and criteria to evaluate the effectiveness of maintenance activities on a periodic basis to assure that the objectives are being met.
4. Feedback. Evaluation results should be fed back into the program objectives and the maintenance program to assure that lessons are learned and shortcomings are corrected.

Components, Systems and Structures

Maintenance programs should encompass all plant components, systems and structures. However, the Commission's position is that priority attention should be devoted to components, systems or structures commensurate with their importance to safety. Although the Commission expects maintenance programs to cover all aspects of plant operations, the Commission will focus primary attention to those items..

- (a) Relied upon to remain functional during and following design basis events to ensure:
 - (1) The integrity of the reactor coolant pressure boundary;
 - (2) The capability to shut down the reactor and maintain it in a safe shut down condition; or
 - (3) The capability to prevent or mitigate the consequences of accidents that could result in potential offsite exposures comparable to the 10 CFR Part 100 guidelines;

(b) Whose failure could lead to:

- (1) A reactor scram, or
- (2) A transient, or
- (3) A condition outside the design basis of the plant, or
- (4) Being in an unanalyzed condition that compromises safety, or
- (5) An uncontrolled release of radioactive material;

(c) Utilized in emergency operating procedures;

(d) Utilized in monitoring the status of reactor parameters;

(e) Utilized in fire protection;

(f) Utilized in the prevention or monitoring of radiation exposure; and

(g) Utilized in plant security.

NRC Activities

In order to monitor industry progress in meeting the expectations of this policy statement, the NRC staff will conduct assessment efforts. During the two-year evaluation period, the NRC assessment efforts will include:

- (a) Direct inspections and assessments of licensee maintenance programs at selected sites.

- (b) Review of the licensee's use of the Nuclear Plant Reliability Data System (NPRDS) reporting program and related activities concerning trending and analysis of failure data.
- (c) Review of the INPO plant and corporate evaluation programs and evaluation reports in the area of maintenance.

During the two-year assessment period, the Commission intends to issue an Advance Notice of Proposed Rulemaking and develop a draft rule on maintenance. It is envisioned that the regulatory approach embodied in the rule will be to review each licensee maintenance program plan for adequacy. This approach is expected to be similar to those existing in other regulated industries (e.g., maintenance programs of the U.S. airline industry) or in other countries (e.g., the nuclear power industry in Japan).

Industry Activities

The Commission recognizes that the industry has made progress in developing and implementing programs intended to improve nuclear power plant maintenance. The Commission realizes the importance of these initiatives and wishes to encourage further self-improvement, including the development of consensus standards.

Enforcement

Nothing in this policy statement shall limit the authority of the NRC to conduct inspections or to take appropriate enforcement action when regulatory requirements are not met.

Dated at Washington, DC, this ____ day of _____, 1988.

For the Nuclear Regulatory Commission.

Samuel J. Chilk,

Secretary of the Commission