

PMTurkeyCOLPEm Resource

From: Comar, Manny
Sent: Monday, May 04, 2015 3:41 PM
To: Steve Franzone
Cc: TurkeyCOL Resource; Karas, Rebecca; Stieve, Alice; Seber, Dogan
Subject: Difficulty opening the file

Steve: These are some of the problems about the information related to reading room files. Please can you address them.

1. I am having trouble opening the file "TNPP Marine Seismic Examples 5-1-2015". The file is very large (~21 MB). I am having a hard time opening and keeping the file open. We get an error message when the file is attempting to load that something is wrong with the pdf file or the viewing window gets hung-up and my browser quits. When I get into the file on rare occasion as soon as I start paging through it the browser quits. I tried accessing the site with my own personal computer, still no luck. The call to Deal Interactive help desk also could not figure it out. The file failed to open because access was denied.

2. The other important file in the latest round of files in the reading room is the 251-34 Summary Discussion 4-30-15 READ FIRST. The problem at this point is that it cannot be comfortably viewed by the staff and therefore review these 2 very important, large complex files within the reading room window because access all the navigation and viewing tools that Adobe Acrobat Pro provides in its own application environment. The one file is so large and bandwidth so uncertain that it is a struggle to open and read the file.

We need to see these DRAFT files on a submitted pdf before we can have public meeting. We need to see before we can formulate our own questions.

Please give this issue your highest attention.

Thanks

Manny Comar
Senior Project Manager
Nuclear Regulatory Commission
Office of New Reactors
301-415-3863
Manny.comar@nrc.gov

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Email Number: 999

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Subject: Difficulty opening the file
Sent Date: 5/4/2015 3:41:12 PM
Received Date: 5/4/2015 3:41:13 PM
From: Comar, Manny

Created By: Manny.Comar@nrc.gov

Recipients:

"TurkeyCOL Resource" <TurkeyCOL.Resource@nrc.gov>
Tracking Status: None
"Karas, Rebecca" <Rebecca.Karas@nrc.gov>
Tracking Status: None
"Stieve, Alice" <Alice.Stieve@nrc.gov>
Tracking Status: None
"Seber, Dogan" <Dogan.Seber@nrc.gov>
Tracking Status: None
"Steve Franzzone" <steve.Franzone@fpl.com>
Tracking Status: None

Post Office: HQCLSTR01.nrc.gov

Files	Size	Date & Time
MESSAGE	1684	5/4/2015 3:41:13 PM

Options

Priority: Standard
Return Notification: No
Reply Requested: No
Sensitivity: Normal
Expiration Date:
Recipients Received: