

Appendix A
Avenues for Receiving Public Concerns and Complaints at NRC

Specific Programs and Processes

- 10 CFR 2.206 petition process
- 24-hour Operations Center
- Agencywide Documents Access and Management System (ADAMS) User Group
- Allegations Program
- Civil Rights Program
- Federal Tort Claims Act
- Freedom of Information Act Public Liaison
- Office of the Inspector General
- Outreach and Compliance Coordination Program
- Small Business Program
- Special Help Desk for Electronic Information Exchange Workflows and Electronic Hearing Docket

Other Opportunities

- Direct correspondence (e.g., e-mail, call, letter) to the agency, Commission, or staff members
- Legal pleadings and adjudicatory hearings
- Public meetings and engagement sessions
- Rulemaking, licensing, and other documents issued for public comment

Enclosure