

Group DV

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NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
LIA Tech Advisor Audio Files

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Pages 1-40

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1 UNITED STATES OF AMERICA
2 NUCLEAR REGULATORY COMMISSION

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4 JAPAN'S FUKUSHIMA DAIICHI
5 LIA TECH ADVISOR AUDIO FILES

6 + + + + +

7 FRIDAY,
8 MARCH 11, 2011

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%7Y6%8600865094

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4 referenced phone line on the above-referenced date.)

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3 FEMALE PARTICIPANT: U.S. NRC, this is a
4 recorded line. How may I help you?

5 SHERRY COHEN: I'm trying to reach Mr.
6 Ruland at Reactor Safety Team.

7 FEMALE PARTICIPANT: Can you say that
8 name again? I'm sorry.

9 SHERRY COHEN: Bill Ruland, R-U-L-A-N-D,
10 William H. Ruland.

11 FEMALE PARTICIPANT: Okay, and you said
12 he's in the Office of --

13 SHERRY COHEN: Well, he's in NRR, but
14 he's on the Reactor Safety Team for this emergency.

15 FEMALE PARTICIPANT: Okay. Can I have a
16 name and a contact number for you please?

17 SHERRY COHEN: It's Sherry Cohen.

18 FEMALE PARTICIPANT: Cohen?

19 SHERRY COHEN: C-O-H-E-N.

20 FEMALE PARTICIPANT: Yes. I just wanted
21 to be sure, okay.

22 SHERRY COHEN: No problem. It's 301-
23 415-1270.

24 FEMALE PARTICIPANT: Okay. I will try
25 to find him. Is it okay if I have him just call you

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1 right back?

2 SHERRY COHEN: Absolutely. It's not an
3 emergency. I just want to relay a message to him.
4 It's not a big deal.

5 FEMALE PARTICIPANT: Okay.

6 SHERRY COHEN: Okay?

7 FEMALE PARTICIPANT: Thank you.

8 SHERRY COHEN: Thank you.

9 FEMALE PARTICIPANT: Bye-bye.

10 SHERRY COHEN: Bye.

11 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9#MPNL00865094

3 (Dial tone.)

4 (Phone ringing.)

5 HOLLY HARRINGTON: This is Holly
6 Harrington.

7 TIM MCGINTY: Hey, McGinty here. The
8 Chairman is in the Ops Center right now.

9 HOLLY HARRINGTON: Actually, I caught
10 him as I was leaving. So I got the clarification
11 that I needed.

12 TIM MCGINTY: Great. What was the
13 clarification?

14 HOLLY HARRINGTON: What he really wants
15 is a talking -- well, an answer or a talking point
16 that he would share with the public.

17 TIM MCGINTY: Yes.

18 HOLLY HARRINGTON: And then the
19 technical, sort of non-public background
20 information.

21 TIM MCGINTY: That he would share with?

22 HOLLY HARRINGTON: That he would need to
23 understand it himself.

24 TIM MCGINTY: Got it.

25 HOLLY HARRINGTON: Yes, which is fine,

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1 which is great. So what I'm going to do is turn
2 these into questions with sort of a public answer
3 and a technical background answer.

4 TIM MCGINTY: Great.

5 HOLLY HARRINGTON: And the technical
6 background, you guys will probably fill in. I'll do
7 the best that I can. But I'll allow, you know, that
8 will be sort of your thing.

9 TIM MCGINTY: Well, I asked that when
10 Sarah comes over, she hasn't left yet. I said, will
11 you guys turn around right away as fast as you can.

12 We need the technical help on the following list.

13 HOLLY HARRINGTON: If you give me a half
14 an hour, I will have this back to you.

15 TIM MCGINTY: Okay.

16 HOLLY HARRINGTON: Okay and in fact,
17 Sarah really doesn't even need to come, because I'll
18 do my part, and then I will send it to you for your
19 part.

20 TIM MCGINTY: How do you send it over to
21 us?

22 HOLLY HARRINGTON: Well, I can do it in
23 a variety of ways. I can post it on WebEOC and you
24 guys can pull it down, or you just tell me who you
25 want me to email it to.

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1 TIM MCGINTY: WebEOC will be fine, and
2 just let us know when you've done it.

3 HOLLY HARRINGTON: Okay, will do.

4 TIM MCGINTY: All right, thanks. Bye.

5 HOLLY HARRINGTON: Okay, bye.

6 (Tape ends.)
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3 (Dial tone.)

4 (Phone ringing.)

5 OPERATOR: Your call cannot be completed

6 as dialed.

7 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9%!Q2L00865094

3 (Dial tone.)

4 (Phone ringing.)

5 HOLLY HARRINGTON: Yes.

6 TOM BLOUNT: Holly, Tom Blount.

7 HOLLY HARRINGTON: Hi.

8 TOM BLOUNT: Got a question for you. Do
9 you recall the Indonesia tsunami?

10 HOLLY HARRINGTON: Yes.

11 TOM BLOUNT: Do you recall having Q and
12 A's and answers about how that impacted our
13 facilities, a historical file or something like
14 that?

15 HOLLY HARRINGTON: We have a Q and A
16 that was part of the talking points today that
17 relate to tsunamis.

18 TOM BLOUNT: Evidently, we had a
19 dialogue of this sort, and there was a historical
20 file for the Indonesia event.

21 HOLLY HARRINGTON: I don't know what
22 historical file means.

23 TOM BLOUNT: There was -- we did, we
24 went through this exercise on what the design basis
25 tsunami would be, what the severe accident

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1 mitigation strategy would be, that type of thing,
2 and I was wondering if you had seen or recalled
3 anything around that.

4 HOLLY HARRINGTON: I can certainly look
5 for it. Right now, I'm trying to get these Q and
6 A's done for the Chairman, and I'm the only person
7 here. So as soon as I'm done with these, I can look
8 for that.

9 TOM BLOUNT: And that would be fine.
10 That's great.

11 HOLLY HARRINGTON: It's not ringing a
12 bell.

13 TOM BLOUNT: Okay. Yeah, and that's all
14 I was trying to do, is reach you.

15 HOLLY HARRINGTON: But I don't recall
16 that tsunami affecting the United States at all.

17 TOM BLOUNT: It didn't, it didn't. It's
18 kind of like this event, in that if it happened out
19 just off the coast of the United States, how would
20 it play out in our facilities?

21 HOLLY HARRINGTON: But see that's why
22 I'm saying. We do have a talking point that deals
23 with tsunamis specifically, because today we had to
24 answer that question. So if you go onto WebEOC and
25 pull up the talking points that we have posted,

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1 there is at least one talking point that deals with
2 tsunami.

3 TOM BLOUNT: Got it. All right.

4 HOLLY HARRINGTON: Okay.

5 TOM BLOUNT: Thank you, ma'am.

6 HOLLY HARRINGTON: All right, bye-bye.

7 TOM BLOUNT: Bye-bye.

8 (Tape ends.)
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5 referenced phone line on the above-referenced date.)

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(Dial tone.)

(Phone ringing.)

(Error tone.)

OPERATOR: We're sorry, you must first
dial a 1.

(Tape ends.)

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(Dial tone.)

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(Tape ends.)

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3 (Dial tone.)

4 (Phone ringing.)

5 MR. THAGGERT: Hello, (inaudible)
6 residence.

7 ANNETTE STANG: Hi. This is Annette
8 Stang calling from the Nuclear Regulatory
9 Commission. Is Mr. Thaggert (phonetic) in?

10 MR. THAGGERT: Yes, speaking.

11 ANNETTE STANG: Hi. This is a recorded
12 line. I'm calling from the Operations Center.
13 We're looking to fill some positions for the LT
14 director.

15 MR. THAGGERT: You mean now?

16 ANNETTE STANG: Actually, yes. The
17 Operations Center's been manned this afternoon, and
18 actually Tim McGinty's here right now, and Tom
19 Blount just got here, and he's going to stay until
20 like 2:00 a.m., and then we were looking for
21 somebody for either 2:00 a.m. to 7:00 a.m., and also
22 from 11:00 tomorrow to 11:00 tomorrow night.

23 MR. THAGGERT: I could do the 11:00 to
24 11:00 tomorrow night.

25 ANNETTE STANG: You would prefer that

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1 time slot?

2 MR. THAGGERT: Yes.

3 ANNETTE STANG: Okay, all right. Then
4 I'll put you down for that, then. If something
5 should change and they don't go that far into the
6 weekend, then we'll -- somebody here will notify
7 you.

8 MR. THAGGERT: Okay, please do.

9 ANNETTE STANG: Oh, I know. We will
10 definitely. Then I'll put you down for that time
11 slot.

12 MR. THAGGERT: Okay.

13 ANNETTE STANG: Okay. Thank you so
14 much.

15 MR. THAGGERT: Okay, all right.

16 ANNETTE STANG: Yes, bye-bye.

17 (Tape ends.)
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2 File No. 0%9(D_H_00865094

3 (Dial tone.)

4 (Phone ringing.)

5 MIKE SCHULTZ: Hello.

6 ANNETTE STANG: Hi. This is Annette
7 Stang calling from the Operations Center at the
8 NRC. Is this Mr. Schultz?

9 MIKE SCHULTZ: Yes.

10 ANNETTE STANG: Hi. We're manning the
11 Operations Center, and we're looking for someone to
12 come in for the time slot from 2:00 a.m. tomorrow
13 morning, or in a few hours, to 7:00 a.m. Would you
14 be available?

15 MIKE SCHULTZ: Yes.

16 ANNETTE STANG: Okay, great. I'll put
17 you down then.

18 MIKE SCHULTZ: So what's going on?

19 ANNETTE STANG: Well, it's from the
20 tsunami, the Japanese reactor.

21 MIKE SCHULTZ: Yes, yes, yes. I know
22 all of that.

23 ANNETTE STANG: And I'm just making the
24 phone calls. I don't know a whole lot about it.
25 But I can read you the event summary report.

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1 MIKE SCHULTZ: Okay.

2 ANNETTE STANG: Hold on one second.

3 (Pause.)

4 ANNETTE STANG: Hold on one second.
5 I'll let you talk to Sara. Hold on.

6 SARA MROZ: Hi, Mike. This is Sara
7 Mroz. How are you?

8 MIKE SCHULTZ: Good.

9 SARA MROZ: So, a general very high level
10 overview of what's going on. Two of the plants in
11 Japan are having difficulties, and one of the units
12 at one of the plants is losing coolant.

13 MIKE SCHULTZ: Okay.

14 SARA MROZ: So the pressure's rising and
15 they did -- they were talking about venting to let
16 some of the pressure out. But at the other plant,
17 the water level is also dropping.

18 MIKE SCHULTZ: Okay.

19 SARA MROZ: They don't have -- from what
20 I'm understanding, they don't have the offsite power
21 in order to be able to keep things running, and the
22 diesel generators are not operable very well.

23 MIKE SCHULTZ: Okay. All right, thanks.

24 SARA MROZ: Okay. Do you need anything
25 else?

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1 MIKE SCHULTZ: No.

2 SARA MROZ: Okay. Do you want me to
3 give you back to Annette?

4 MIKE SCHULTZ: No, I'll just be in at
5 two o'clock.

6 SARA MROZ: Okay. Thank you so much.

7 MIKE SCHULTZ: Thanks, bye.

8 SARA MROZ: Bye.

9 (Tape ends.)

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2 File No. 0%9)#(%600865094

3 (Dial tone.)

4 (Phone ringing.)

5 MALE PARTICIPANT: Hello.

6 ANNETTE STANG: Hi, this is the NRC
7 operator. This is Annette Stang speaking. Can I
8 speak with Rani Franovich?

9 MALE PARTICIPANT: Sure, hold on a
10 second. I'll see if he's there.

11 ANNETTE STANG: Thank you. Thanks so
12 much.

13 (Pause.)

14 RANI FRANOVICH: Hello.

15 ANNETTE STANG: Hi Rani, it's Annette.

16 RANI FRANOVICH: Hi Annette.

17 ANNETTE STANG: Hey. We're trying to
18 find some people to come in at 2:00 a.m., 2:00 to
19 7:00 a.m.

20 RANI FRANOVICH: Okay.

21 ANNETTE STANG: Could you possibly do
22 that section?

23 RANI FRANOVICH: I can certainly try.

24 ANNETTE STANG: You'd be replacing
25 Nathan. So he'll turn over to you, Nathan

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1 Sanfilippo.

2 RANI FRANOVICH: Okay.

3 ANNETTE STANG: So, all right. If you
4 can come in at 2:00, that's great.

5 RANI FRANOVICH: Okay. And I'll be
6 coming into the Ops Center?

7 ANNETTE STANG: Yes, that's correct, and
8 you'll see Nathan. He'll be glad to turn over to
9 you at that point, I'm sure.

10 RANI FRANOVICH: And then somebody else
11 will be coming on at 7:00?

12 ANNETTE STANG: Right. Jeff Temple will
13 be back.

14 RANI FRANOVICH: Okay. So nobody needed
15 to go into the District?

16 ANNETTE STANG: Nope.

17 RANI FRANOVICH: Where would they have
18 gone if they had gone to the District?

19 ANNETTE STANG: We had one at the
20 National Response Center, I guess, and then one at
21 the State Department. Michael Dudek was down there
22 earlier and so was Kevin Williams.

23 RANI FRANOVICH: Okay, but I guess with
24 the all clear on our own facilities, that's all
25 changed.

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1 ANNETTE STANG: Right, yes.

2 RANI FRANOVICH: Got it.

3 ANNETTE STANG: All right, great.

4 RANI FRANOVICH: Okay.

5 ANNETTE STANG: Thank you so much.

6 RANI FRANOVICH: So I'll come in at 2:00

7 then.

8 ANNETTE STANG: Okay. Thanks a lot.

9 Bye-bye.

10 RANI FRANOVICH: Bye-bye.

11 (Tape ends.)

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2 File No. 0%87V30L00865094

3 (Dial tone.)

4 (Phone ringing.)

5 MICHELLE: Hi, good morning.

6 SARAH: Hi Michelle, this is Sarah.

7 MICHELLE: Hi, Sarah. Can I put you on
8 hold for one quick super-fast second?

9 SARAH: Sure.

10 MICHELLE: Thank you.

11 (Pause.)

12 MICHELLE: I'm so sorry, Sarah.

13 SARAH: That's okay. I'm trying to call
14 -- everyone in our office is in briefings with the
15 Chairman right now.

16 MICHELLE: Okay.

17 SARAH: So I'm trying to kind of help
18 everyone out and figure out, what are you looking
19 for?

20 MICHELLE: Okay. As I was mentioning to
21 Lisa, we've been asked by leadership to kind of
22 circle the wagons with Public Affairs and Outreach
23 in your office, with regards to any press releases
24 going out regarding the tsunami affecting the West
25 Coast, anything like that.

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1 SARAH: Okay, okay. Holly Harrington,
2 who's our OPA person, was on the Nickell (phonetic)
3 call a little while ago.

4 MICHELLE: Okay.

5 SARAH: So she's coordinating with FEMA
6 at that level.

7 MICHELLE: Okay.

8 SARAH: Beyond that, we can certainly
9 let you know if we're sending anything out. At this
10 point, we're not sending anything out.

11 MICHELLE: Okay.

12 SARAH: It's -- we have talking points
13 ready if we were asked, but we're not -- we're not
14 going. We don't have anything to go out with yet.

15 MICHELLE: Okay, okay. Yes. I'm not
16 sure exactly what the extent of everything of the
17 call was, I guess. Harry Sherwood had asked if it
18 would be possible to get, you know, like you and
19 Lisa on a line for a minute for a quick call. Would
20 it be possible to do that for like five minutes?

21 SARAH: Lisa is completely tied up right
22 now. I just got -- I was able to get her to break
23 out of the briefing to let me know what was going
24 on, so I could call you, and that is what I got.

25 MICHELLE: Okay, okay.

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1 SARAH: So I mean, if -- we can, I can
2 certainly send you anything that we produce, if that
3 will -- that's all I can promise at this point.

4 MICHELLE: Okay. Now do you have like a
5 brief synopsis of what the Chairman had to say?

6 SARAH: I don't, because I wasn't privy
7 to the call, to the briefing. But I heard a couple
8 of minutes, and they were just sort of talking about
9 the plant status in Japan.

10 MICHELLE: Okay.

11 SARAH: They're concerned about that and
12 if there's any sort of technical support that we
13 could help with.

14 MICHELLE: I see.

15 SARAH: And as for -- as far as
16 California goes, our regional office is maybe going
17 to be entering monitoring mode, but that's not --

18 MICHELLE: Okay. I can share something
19 with you on that side, on our side.

20 SARAH: Okay.

21 MICHELLE: So Craig Feeley (phonetic) is
22 at SONGS right now.

23 SARAH: Okay.

24 MICHELLE: They have -- let me pull up
25 the correct language. Oh, Holly just sent me her

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1 number.

2 SARAH: Okay.

3 MICHELLE: Let's see, okay. Oh, where
4 is it? Okay. The state of California -- The DCPT
5 declared an unusual event with the tsunami warning.
6 Let me see. I know I have something from Craig.
7 Let's see. They are standing by to do a DIR.

8 SARAH: Yes.

9 MICHELLE: Let's see. Ready to
10 (inaudible) DIR is required, pre-identifying a team
11 and placing them on standby. Craig had asked
12 Vanessa to pass along the message to your -- to
13 Headquarters office.

14 SARAH: Right. I saw that.

15 MICHELLE: Okay.

16 SARAH: Joe passed that on.

17 MICHELLE: Okay, so that they're ready
18 to do a dress rehearsal. Okay. So you have that
19 information already.

20 SARAH: Yes.

21 MICHELLE: Okay. Well, I just wanted to
22 make sure of that. Okay, great. So it sounds like
23 we're just --

24 SARAH: Hang on. Let me just look into
25 something for a quick second.

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1 MICHELLE: Sure, sure.

2 (Pause.)

3 SARAH: Okay. So our Region IV is in
4 monitoring mode, is what I just learned. So they
5 may be sending out press releases. But if we hear
6 that they are doing that, I will make sure you guys
7 get a copy.

8 MICHELLE: Brilliant. Thank you so
9 much.

10 SARAH: Okay, and let me give you my
11 cell phone number. I don't know if you have it.

12 MICHELLE: Okay, I don't.

13 SARAH: It's (b)(6)

14 MICHELLE: (b)(6)

15 SARAH: (b)(6)

16 MICHELLE: Okay.

17 SARAH: (b)(6) So if you're having a
18 hard time getting in touch with anyone because no
19 one's at their desk, give me a call there and I'll
20 see what I can round up.

21 MICHELLE: Okay, great.

22 SARAH: I have to go to a meeting from
23 11:00 to 12:00, but if I get called out of that to
24 do anything related to this, I would be available.

25 MICHELLE: Okay, great. Thank you,

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1 Sarah, so much. I appreciate it.

2 SARAH: You're welcome.

3 MICHELLE: All right, bye-bye.

4 SARAH: Bye.

5 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%90@B0_00865094

3 (Dial tone.)

4 (Phone ringing.)

5 TED SMITH: Ted Smith.

6 ANNETTE STANG: Hi, Ted. It's Annette
7 Stang calling from the NRC Operations Center.

8 TED SMITH: Yes, hi Annette.

9 ANNETTE STANG: Hi, how are you doing?

10 TED SMITH: Good.

11 ANNETTE STANG: Sorry to call you so
12 late.

13 TED SMITH: No, no. It's okay.

14 ANNETTE STANG: Could you possibly come
15 in, maybe at one o'clock to relieve Bethany Cecere?

16 TED SMITH: 1:00 a.m.?

17 ANNETTE STANG: Yes.

18 TED SMITH: Okay.

19 ANNETTE STANG: Would that be okay?

20 TED SMITH: Yes. How long do you think?

21 ANNETTE STANG: Well, we've got Jason
22 here until 7:00 a.m., and then Beth Reed's going to
23 relieve him at 7:00 a.m. So I guess if you could
24 possibly be here with Jason until 7:00.

25 TED SMITH: Until 7:00, okay.

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1 ANNETTE STANG: Would that be okay?

2 TED SMITH: Yes. 1:00 until 7:00, okay.

3 ANNETTE STANG: All right, okay. Thank
4 you very much.

5 TED SMITH: I'll come in then. All
6 right.

7 ANNETTE STANG: All right, bye-bye.

8 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%906FC600865094

3 (Dial tone.)

4 (Phone ringing.)

5 (No audio was recorded on the above-
6 referenced phone line on the above-referenced date.)

7 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%907GL600865094

3 (Dial tone.)

4 (Phone ringing.)

5 BETH CECERE: Hello?

6 ANNETTE STANG: Hi, Beth. It's Annette
7 Stang from NRC.

8 BETH CECERE: Yes. Hi, Annette.

9 ANNETTE STANG: Hi. This is a recorded
10 line. I just wanted to see if you were available --
11 did you tell me you were available at 7:00 a.m.?

12 BETH CECERE: Yes, I am.

13 ANNETTE STANG: Okay, great. Then I
14 think we probably will need you then at 7:00 a.m.

15 BETH CECERE: Well, I will be there.

16 ANNETTE STANG: Great. Thank you very
17 much.

18 BETH CECERE: Thank you.

19 ANNETTE STANG: Bye.

20 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%908N9600865094

3 (Dial tone.)

4 (No audio was recorded on the above-
5 referenced phone line on the above-referenced date.)

6 (Tape ends.)

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8 (END OF FILE)

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Title: Japan's Fukushima Daiichi
LIA Tech Advisor Audio Files

Docket Number: N/A

Location: N/A

Date: March 12, 2011

Work Order No.: NRC-0366

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5 LIA TECH ADVISOR AUDIO FILES

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7 SATURDAY,

8 MARCH 12, 2011

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%CD\$FF600865094

3 (Dial tone.)

4 (Phone ringing.)

5 (No audio was recorded on the above-
6 referenced phone line on the above-referenced date.)

7 (Tape ends.)

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(CONFERENCE CALL INITIATED)

File No. 0%@D%8EL00865094

(Dial tone.)

(Phone ringing.)

(Fax tone.)

(Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%@D%P5600865094

3 (Dial tone.)

4 (Phone ringing.)

5 MALE PARTICIPANT: Hello?

6 ANNETTE STANG: Hi, this is the NRC
7 Operations Center. This is a recorded line. This
8 is Annette Stang speaking, how are you?

9 MALE PARTICIPANT: Good.

10 ANNETTE STANG: Good. I'm returning a
11 call regarding your time tomorrow. They have you
12 down for 7:00 a.m. to 3:00 p.m. Is that okay?

13 MALE PARTICIPANT: Yeah.

14 ANNETTE STANG: Great.

15 MALE PARTICIPANT: Okay.

16 ANNETTE STANG: All right, thank you.

17 MALE PARTICIPANT: Okay, see you then.

18 ANNETTE STANG: Bye.

19 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%0H83AL00865094

3 SAPNA HURD: This is Sapna.

4 FEMALE PARTICIPANT: Hi, I'm going to
5 transfer Jeff Lynch now.

6 SAPNA HURD: Okay, perfect. Thanks.
7 Hello?

8 JEFF LYNCH: Hi, how are you doing?

9 SAPNA HURD: Good. How are you Jeff?

10 JEFF LYNCH: Good. Anyway, someone
11 called me today that was about ready to fly out of
12 Albuquerque, New Mexico (indiscernible).

13 SAPNA HURD: Okay.

14 JEFF LYNCH: And they asked if I could
15 do a 3:00 to 11:00 on Monday, and I said I needed to
16 get home, check my schedule, see what I'm working
17 on. But I have a few questions.

18 SAPNA HURD: Okay.

19 JEFF LYNCH: How do I -- well, okay. I
20 have meetings in the morning.

21 SAPNA HURD: Okay, well first of all,
22 what team are you on Jeff?

23 JEFF LYNCH: I'm on red.

24 SAPNA HURD: As far as like are you on
25 the RST?

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1 JEFF LYNCH: Oh excuse me, federal.

2 SAPNA HURD: On what, I'm sorry?

3 JEFF LYNCH: It's the liaison team of
4 the federal liaison team.

5 SAPNA HURD: Okay, okay. So we still
6 actually are looking to fill that. Okay. So you
7 said you had some meetings that day?

8 JEFF LYNCH: Okay. Now I have a
9 question.

10 SAPNA HURD: Uh-huh.

11 JEFF LYNCH: So you probably don't want
12 the person working on an eight hour shift at night
13 to work eight hours before that and work 16 hour
14 days; is that correct?

15 SAPNA HURD: Right.

16 JEFF LYNCH: I mean I'm not quite sure
17 how they, you know, are trying to do it in that
18 aspect. I mean some people are doing, you know,
19 longer shifts. But if you are doing an eight hour
20 shift, then I'm assuming they're not expecting you
21 to be going into your regular hours at work.

22 SAPNA HURD: Right, okay.

23 JEFF LYNCH: So this is my question. I
24 have a meeting scheduled with my division director
25 and with FSLE deputy director in the morning.

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1 SAPNA HURD: Okay.

2 JEFF LYNCH: Now, I guess my question is
3 I imagine something, an emergency like this would
4 take precedence over that.

5 SAPNA HURD: Yes.

6 JEFF LYNCH: But I don't need to get
7 permission then, my division director?

8 SAPNA HURD: I would say that -- I mean
9 I would assume that informing them that you're
10 being, you know, requested to come in. I would
11 assume that they would say -- that you would be able
12 to reschedule a meeting, unless there's something
13 that's crucial and --

14 JEFF LYNCH: No. I mean, it's something
15 that's been ongoing for a long time. So it's
16 nothing critical.

17 SAPNA HURD: Okay. It's something that
18 you can reschedule?

19 JEFF LYNCH: Right.

20 SAPNA HURD: Okay.

21 JEFF LYNCH: If you would just send them
22 an email indicating that I'm needed to fill this on
23 the Emergency Response Team.

24 SAPNA HURD: Okay. I mean, to be
25 honest, like I personally don't know if I have the

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1 authority to do that. We've just been, you know,
2 asked to call and schedule.

3 JEFF LYNCH: (indiscernible)

4 SAPNA HURD: I'm sorry?

5 JEFF LYNCH: I thought you said your
6 name. You didn't? Okay.

7 SAPNA HURD: No. I mean we've just --
8 I'm just on one of the teams, and we're just helping
9 out by calling everyone to schedule, but I don't
10 know if your LT director or coordinator may be able
11 to do that, I'm assuming.

12 JEFF LYNCH: Okay.

13 SAPNA HURD: But --

14 JEFF LYNCH: So I'd have to find --

15 SAPNA HURD: I mean if it's going to be
16 that tough, I mean you know, I don't know. I just
17 came in on shift at 11:00. I'm not sure if they
18 reached out to other folks, but --

19 JEFF LYNCH: Should I call back tomorrow
20 or --

21 SAPNA HURD: Yeah. You can call back
22 tomorrow, if you know -- if you're able to -- I
23 mean, I don't know if you can send an email to your
24 supervisor, saying you know, this is a shift and,
25 you know, would that be okay or whatever. If it's

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1 not, then I guess --

2 JEFF LYNCH: And you know, what's the
3 chances on a Sunday they're going to be opening an
4 email?

5 SAPNA HURD: Right.

6 (Simultaneous speaking.)

7 SAPNA HURD: Well, mine does. That's
8 why I suggested, I mean a lot of the supervisors
9 are, you know, here as well. I don't know if they
10 have BlackBerrys that they check or not. So given
11 the situation, you know, that everybody else is
12 being called here --

13 JEFF LYNCH: So by supervisor, you mean
14 my branch chief or my division director?

15 SAPNA HURD: I mean, whoever you report
16 to directly, I'm assuming. So either your branch
17 chief or your -- I mean, I work directly for the
18 division director. So generally, if I'm being
19 called in during working hours, I usually let him
20 know and also say, you know, something like they
21 have given me a call, asking if I would be able to
22 come in. Would that, you know, be okay? If it's
23 not, then I guess, you know, you would have to let
24 us know that you can't.

25 JEFF LYNCH: Okay.

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1 SAPNA HURD: Okay.

2 JEFF LYNCH: Okay. Well, sorry to sound
3 stupid all these questions I'm asking. It's just --

4 SAPNA HURD: No, it's okay. I mean,
5 it's okay, I understand. I mean if you -- if you
6 need approval from them, then that's okay, because
7 it is during the work week. So you know, give us a
8 call back if you can send an email today maybe. You
9 might hear back tomorrow. You never know.

10 JEFF LYNCH: I'll send one now.

11 SAPNA HURD: Yeah. I would just, you
12 know, I wouldn't worry too, too much about it. If
13 you hear back, then great. You can give us a call
14 back and we can add you on the list.

15 JEFF LYNCH: Okay.

16 SAPNA HURD: Okay.

17 JEFF LYNCH: Okay, thank you.

18 SAPNA HURD: Okay, thanks, bye.

19 JEFF LYNCH: Bye.

20 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9^AUE600865094

3 (Dial tone.)

4 (Phone ringing.)

5 VOICEMAIL: Hello, this is Tia. I'm
6 sorry I'm not here to take your call right now. But
7 if you make sure to leave your name and number,
8 I'll get back to you as soon as I can. Thanks, bye-
9 bye.

10 ANNETTE STANG: Hi Tia. It's Annette
11 Stang calling from the Operations Center. If you
12 could give me a call back if you get a chance. I
13 was wondering if you could possibly come in around
14 7:00 or 8:00 tonight.

15 I didn't know how long you were
16 intending on staying through the night, but I'm
17 coming back in at 11:00 tomorrow, and I was just
18 wondering if there was any possibility that you
19 could come in a little earlier? We're having a hard
20 time. One of the people on the team hasn't ever
21 done any drills or exercises before.

22 She's only been on it for like three
23 weeks, and then the other person can't come in at
24 all this weekend. So anyway, we're down to three
25 people. So if you could give me a call on my cell

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1 phone, (b)(6) Thank you.

2 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9SVQK600865094

3 ANNETTE STANG: NRC Operations Center,
4 this is a recorded line, Annette speaking..

5 FEMALE PARTICIPANT: Hi Annette. I
6 think I got the wrong extension. I got my numbers
7 misconnected. I'm going to try to get this phone to
8 OPA. I think it's -- I'm going to try again.

9 ANNETTE STANG: Okay. Thanks, bye.

10 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9SXT6600865094

3 ANNETTE STANG: NRC Operations Center.

4 This is a recorded line, Annette speaking.

5 FEMALE PARTICIPANT: Hello?

6 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9W-{}(L00865094

3 (Dial tone.)

4 VOICEMAIL: Hello, this is Tia. I'm
5 sorry I'm not here to take your call right now. If
6 you make sure to leave your name and number, I'll
7 get back as soon as I can. Thanks, bye-bye.

8 ANNETTE STANG: Hi Tia, it's Annette
9 Stang calling from the Operations Center. If you
10 could give me a call back on (b)(6) That's
11 my cell phone. Again, that number is (b)(6)
12 7892. Thank you.

13 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9W-5\$_00865094

3 (Dial tone.)

4 (Phone ringing.)

5 OPERATOR: We're sorry. You must first

6 dial --

7 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9WGK5L00865094

3 (Dial tone.)

4 (Phone ringing.)

5 FEMALE PARTICIPANT: Hello?

6 ANNETTE STANG: Hi, this is Annette
7 Stang from the Operations Center. This is a
8 recorded line. How are you?

9 FEMALE PARTICIPANT: Okay.

10 ANNETTE STANG: Good. Hey, I have you
11 on the list here for the white team, for the ABT or
12 the EST.

13 FEMALE PARTICIPANT: For what?

14 ANNETTE STANG: For the administrative
15 assistant for the EBT, for the Operations Center.
16 You're on the white team.

17 FEMALE PARTICIPANT: A white team?

18 ANNETTE STANG: Yeah.

19 FEMALE PARTICIPANT: I'm not really
20 sure what you're talking about.

21 ANNETTE STANG: Is this Christina?

22 FEMALE PARTICIPANT: Oh, not it's not.
23 No, sorry.

24 ANNETTE STANG: Oh okay. All right,
25 thank you.

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1 FEMALE PARTICIPANT: Okay, bye.

2 ANNETTE STANG: Bye.

3 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%9WI43L00865094

3 (Dial tone.)

4 (Phone ringing.)

5 CHRISTINA: Hello?

6 ANNETTE STANG: Hi Christina. It's
7 Annette Stang calling from the Operations Center.
8 This is a recorded line. How are you?

9 CHRISTINA: I'm fine.

10 ANNETTE STANG: Good. Hey, I have your
11 name down on a list here. Are you on the white team
12 for the response?

13 CHRISTINA: Am I on the what team?

14 ANNETTE STANG: White team.

15 CHRISTINA: I just got on a team like
16 maybe three weeks ago. I have no clue what team I'm
17 on or anything else.

18 ANNETTE STANG: Oh, you're kidding.
19 Okay.

20 CHRISTINA: No. I kid you not.

21 ANNETTE STANG: Oh, because the
22 Operations Center has been in monitoring mode for
23 the Japanese tsunami since yesterday afternoon, and
24 we're trying to staff up. So I was trying to see if
25 you could possibly come in tonight at around 7:00.

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1 Have you done a drill before or exercise?

2 CHRISTINA: No, I have never done one.

3 ANNETTE STANG: Oh, okay. All right.
4 I'd hate for you to be in here on your own, if you
5 haven't -- have you shadowed.

6 CHRISTINA: Yeah. I've never -- I
7 haven't done anything. Like I said, I can't think
8 of the guy's name that put me on the team. It's an
9 EPR, but it was just --

10 ANNETTE STANG: Yeah. You'd probably
11 need to at least shadow somebody.

12 CHRISTINA: Yeah. It was just a couple
13 of weeks ago they put me on a team.

14 ANNETTE STANG: Okay, all right. Well
15 then I'm not going to pick on you then.

16 CHRISTINA: Okay.

17 ANNETTE STANG: All right. Well thank
18 you.

19 CHRISTINA: All right, thank you. Bye.

20 (Tape ends.)
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2 File No. 0%9W-X5_00865094

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5 referenced phone line on the above-referenced date.)

6 (Tape ends.)
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4 referenced phone line on the above-referenced date.)

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4 referenced phone line on the above-referenced date.)

5 (Tape ends.)

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NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
LIA Tech Advisor Audio Files

Docket Number: N/A

Location: N/A

Date: March 13, 2011

Work Order No.: NRC-0366

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4 JAPAN'S FUKUSHIMA DAIICHI
5 LIA TECH ADVISOR AUDIO FILES

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8 MARCH 13, 2011

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%BJF70_00865094

3 TIM GRUTTON: Tim Grutton (phonetic),
4 here.

5 SARAH MROZ: Hi Tim, it's Sara, with
6 NRC.

7 TIM GRUTTON: Hi Sara. How are you
8 doing today?

9 SARA MROZ: I'm swell. How are you?

10 TIM GRUTTON: You know, really the last
11 four or five days, I haven't had much to do in the
12 office at all. I've been out of here by two every
13 day, you know.

14 SARA MROZ: Yeah.

15 TIM GRUTTON: You know, actually I feel
16 like somebody ran me over with a snowplow.

17 SARA MROZ: That's pretty much how I
18 feel too. So we're on a recorded line again. Just
19 have to remind you of that.

20 TIM GRUTTON: Okay, okay.

21 SARA MROZ: I have quick --

22 TIM GRUTTON: Are you calling me from
23 the Ops Center?

24 SARA MROZ: I am in the Ops Center
25 again.

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1 TIM GRUTTON: Okay, okay.

2 SARA MROZ: So I have a quick question
3 for you.

4 TIM GRUTTON: Shoot.

5 SARA MROZ: Our RSLOs are fielding a lot
6 of questions from the states like --

7 TIM GRUTTON: I'm sorry, your what? I'm
8 sorry?

9 SARA MROZ: Our Regional State Liaison
10 Officers are getting a lot of questions from the
11 states about like, you know, what if this happened
12 at this particular plant? What if this happened at
13 this particular plant, things like that. So we're
14 developing, or we're trying to develop some answers
15 in generic terms for them. But one of the things
16 that the Chairman wanted us to make sure was --

17 TIM GRUTTON: That we're working with
18 you?

19 SARA MROZ: Well, and see if you guys
20 are getting those questions and how.

21 TIM GRUTTON: Yes.

22 SARA MROZ: I know that we've said that
23 you guys are forwarding questions about reactors.
24 You're telling them they need to talk to us. Any
25 questions about dose, they need to talk to EPA. But

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1 I was just want to know if your RAC chairs
2 (phonetic) are getting -- or if you know if your RAC
3 chairs are getting questions?

4 TIM GRUTTON: Well, our RAC chairs, we
5 had a conference call with RAC chairs today. We're
6 just a few things that are happening here, some
7 background information for you.

8 SARA MROZ: Okay.

9 TIM GRUTTON: First of all, we're
10 probably going to be start having a rolling series
11 of, you know, daily conference calls with our RAC
12 chairs.

13 SARA MROZ: Okay.

14 TIM GRUTTON: We're also going to be
15 sending out a daily, like, digest to our RAC chairs
16 and to anybody else who needs it, with hey, this is
17 the latest set of information we have, you know,
18 links to blogs, all that stuff. Our Public Affairs
19 team is putting it together.

20 SARA MROZ: Okay, okay.

21 TIM GRUTTON: Along those lines, we
22 talked to the RAC chairs today, and the questions
23 are -- a variety of them are starting to filter in
24 the same way. We said, you know, with some of the
25 stuff be patient. We're working on getting the

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1 guidance. In some cases, it's only going to be go
2 talk to these people. One of the things I wanted to
3 have our Public Affairs team reach out to you guys
4 for, and I just don't think it's happened yet,
5 because we've just been overwhelmed, is the -- good
6 Lord, I'm sorry. My brains. I'm extremely tired.
7 My brain just flaked out.

8 SARA MROZ: Me too. I completely
9 understand the loss of thought, so --

10 TIM GRUTTON: Yeah. The other thing is
11 like with your blogs, not just having, like, the
12 receipt, but we wanted and if we need to get
13 somebody up there to actually sit in your Ops Center
14 and help you with the questions and stuff, because I
15 know there's some things that kind of cross the
16 lines. I mean, you can't talk about one without the
17 other kind of thing, and we want --

18 SARA MROZ: Right. I don't think
19 they're there yet, but --

20 TIM GRUTTON: Okay. Well when you get
21 there, and I think Harry knows your outreach team
22 and can talk to them, and bluntly, I mean, I know
23 that in the past, when our Public Affairs and your
24 Public Affairs folks have talked, and it's ironic,
25 because some of your Public Affairs folks actually

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1 used to work for FEMA. I would go to Reliable
2 Comment 09 as an example. There has been a
3 propensity for some of the NRC Communication staff
4 to say "all is well, all is well," and the reality
5 is not that, and they kind of need to be jolted out
6 of their chant that all is well, you know, and that
7 all the communication messages are well too.

8 I would use Exhibit A, you know, a lot
9 of the cross-government communications that have
10 been happening. So just as these things evolve, you
11 know, we're of course going to be in as much
12 consultation and all that other stuff. But I'm just
13 giving you a heads up. I could foresee certain
14 scenarios unfolding, where you know, there was, if
15 the communications teams were not seeing things the
16 same way, but there might be some and up over
17 conversations about the whole thing.

18 SARA MROZ: Right.

19 TIM GRUTTON: If you catch my drift?

20 SARA MROZ: Right, no, and I get that.
21 So one of the issues that I'm trying, I'm thinking
22 about right now, is that we're on shift staffing,
23 you know, in the Ops Center, and I'm the only EP
24 Outreach person that's working at all on the shifts.

25 TIM GRUTTON: Got you, uh-huh. Ahh.

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1 SARA MROZ: So that's -- it gets a
2 little, which is why I call you when I'm on shift,
3 okay.

4 TIM GRUTTON: Yes. I'm starting to
5 connect the dots.

6 SARA MROZ: So and what I think it's
7 better personally that we continue to work together
8 with the existing relationship.

9 TIM GRUTTON: Oh God yes.

10 SARA MROZ: Rather than sort of creating
11 new relationships with whoever's on shift.

12 TIM GRUTTON: I think that would be a
13 very good thing. I'm all for keeping the team --
14 yes, people who know each other can work together.
15 Like well I think, I don't remember if I told you
16 this or not, but one of the things we're doing here
17 is we're setting up a three shift arrangement.

18 SARA MROZ: Okay.

19 TIM GRUTTON: We have a morning shift
20 and afternoons shift and a graveyard shift.

21 SARA MROZ: Okay.

22 TIM GRUTTON: That's just structurally
23 inside of THD. I'm making sure we have a nucleus of
24 people, including, like, Vanessa or myself or Harry
25 Sherwood, you know, a PA person, a health physicist,

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1 a lawyer, just to staff all the different things
2 come through, because we're getting a lot of
3 different questions coming in to us. But also one
4 of the linkages that team needs to make is with you,
5 and whoever your nominee is in the NRC Ops Center.

6 SARA MROZ: Okay.

7 TIM GRUTTON: And you know, if we end up
8 having -- if we end up sending, deciding, mutually
9 deciding it's best we have somebody up in your Ops
10 Center for ongoing stuff, to do liaison up there,
11 you know, we can do what the situation requires.

12 SARA MROZ: Right. It's just, I hear
13 what you're saying. I'm concerned in the who would
14 be that person when I'm not here.

15 TIM GRUTTON: I -- you know, I
16 understand what you're saying.

17 SARA MROZ: So that's what I'm --

18 TIM GRUTTON: How is it being dealt with
19 when you're not in there?

20 SARA MROZ: I don't know that it is.

21 TIM GRUTTON: Okay.

22 SARA MROZ: Or other people are doing
23 stuff, but it's not necessarily getting coordinated
24 with you guys, and I want to make sure that it's
25 coordinated with FEMA rep, rather than, you know,

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1 yes, it's FEMA. But specifically with you guys,
2 because these are EP messages at the end of the day,
3 when I look at it.

4 TIM GRUTTON: Yeah. I'm going to go
5 down the hall right now, and what I want to do is
6 see if you can get Yumi and Harry all on the phone
7 at the same time.

8 SARA MROZ: Okay.

9 TIM GRUTTON: Because this is -- this is
10 really something that's in both of our -- well, I
11 mean, Harry works for me. It's really in his lane.

12 SARA MROZ: Right.

13 TIM GRUTTON: And I want him to be part
14 of figuring out what the solution's going to be to
15 it.

16 SARA MROZ: Okay.

17 TIM GRUTTON: Can actually -- I don't
18 know what Harry's number is, but I'm just walking
19 down the hall and hoping he's still here. And crap,
20 he appears to have headed out for the day.

21 SARA MROZ: Okay.

22 TIM GRUTTON: People leaving at 6:00
23 p.m. They're out of their minds. Let's see if he's
24 here or not. Maybe he's closed the door. Nah, he's
25 gone. Okay. Well, what -- in terms of -- what do

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1 you propose? Because it sounds like part of the
2 problem here is a problem you haven't figured out a
3 solution for at your end.

4 SARA MROZ: Yeah, and so this morning,
5 last night, I left at -- what time did I leave
6 yesterday, 7:30 or something. So between 7:30 last
7 night and three o'clock when I got here today, I had
8 time to actually reflect on what was going on, to
9 realize that this is a problem, because --

10 TIM GRUTTON: Gotcha.

11 SARA MROZ: --every other day, I have
12 been here for the majority of the day. So that's,
13 so now that I've identified the problem, I'm trying
14 to --

15 TIM GRUTTON: Well, is there at least
16 somebody there from EP and All Ships, EP, period.
17 Like Bob Kaylor (phonetic) or Randy Sullivan?

18 SARA MROZ: There are people, but
19 they're doing different jobs.

20 TIM GRUTTON: Okay.

21 SARA MROZ: So none of the EP people are
22 in communications jobs.

23 TIM GRUTTON: Okay. I know. I
24 understand what you're saying, and I completely
25 understand what you're saying. I actually didn't

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1 know you were actually part of the Outreach team. I
2 thought you were like Brian's right hand person.

3 SARA MROZ: No. I'm the Outreach team,
4 but I am also -- I do communications for all of
5 NSIR. TIM GRUTTON: Gotcha.

6 SARA MROZ: So I sort of have a lot of
7 hats. When I'm in the office, I also wear a lot of
8 hats.

9 TIM GRUTTON: Yes. Weren't you part of
10 the Reliable Comment Team back a year and a half
11 ago?

12 SARA MROZ: No.

13 TIM GRUTTON: Okay, yeah.

(b)(5)

14 (b)(5)

15 SARA MROZ: Yeah, I'm sure. I can --

16 TIM GRUTTON: So yes.

17 SARA MROZ: Okay.

18 TIM GRUTTON: Okay. But the -- I think

19 --

20 SARA MROZ: Let me brainstorm on this.
21 Maybe I'll give Joe a call and see what he thinks,
22 because I really think that these messages need to
23 have a heavy EP hand on them more than --

24 TIM GRUTTON: I agree.

25 SARA MROZ: Which when I'm here, most of

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1 the people are like, "What's up, Sara? Look at this
2 stuff." But when I'm not here, I don't know that
3 that's getting looked at, who is looking at it.

4 TIM GRUTTON: Yeah.

5 SARA MROZ: So let me try to figure out
6 what's been going on, and give it some thought, and
7 then I'll get back in touch with you about how we
8 should coordinate, because I want to -- I do want to
9 make sure that the messages are consistent. If you
10 guys have anything that you've produced already, if
11 you want to send that over and then --

12 TIM GRUTTON: Yeah. I think that this
13 first thing I'm getting, I'm proofreading or getting
14 ready to proofread right now, will be our opening,
15 will be our first. We've had some talking points we
16 sent out, but I think those are going to be folded
17 into this.

18 SARA MROZ: Okay.

19 TIM GRUTTON: So you'll have a first
20 look at what we're sending. The other thing too is,
21 while I think it's important to fix the problem
22 you're discussing here, I also think this is going
23 to be a marathon, not a sprint.

24 SARA MROZ: I know.

25 TIM GRUTTON: So even if it doesn't --

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1 if it doesn't get fixed tomorrow, the world's not
2 going to end, and honestly, even if there's things
3 that, let's say, went out tonight that weren't
4 perfectly coordinated, the world's not going to end.

5 SARA MROZ: Right, no. No, no, no. I'm
6 just -- it's overall. My biggest concern is about
7 the messaging overall, that it hasn't had the EP
8 hand. But then to make sure that it does get
9 coordinated with you guys, so that RAC chairs and
10 our RSLOs aren't saying conflicting information.

11 TIM GRUTTON: Uh-huh. Well, I guess I
12 was -- I'm sorry. I was just trying to phrase it so
13 that if you couldn't immediately figure out a
14 solution to it, you didn't think that we were
15 actually trying to burn you in effigy.

16 SARA MROZ: No, no. I hope you
17 wouldn't.

18 TIM GRUTTON: No, heavens no. No. I
19 just meant I know it's going to take you a little
20 time to figure it out, that's all. I know that
21 while you're figuring out, there might be some
22 things that pop up, that don't go quite the way they
23 would have if you had figured it out. I totally
24 understand. That's the cost of doing business.
25 That's what I'm trying to say.

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1 SARA MROZ: Okay, okay.

2 TIM GRUTTON: But yeah. Well, let us
3 know what you figure out for coverage at your end,
4 because that sounds really like what the issue is,
5 because we have people here, both in FEMA External
6 Affairs and in this office, who are going to be
7 rostered up, who are going to be available for you
8 around the clock, if need be, to interact.

9 SARA MROZ: Okay, and starting tomorrow,
10 have you met Jim Anderson?

11 TIM GRUTTON: I might have and didn't
12 realize it.

13 SARA MROZ: Okay. He works for Joe, and
14 so --

15 TIM GRUTTON: No relation presumably?

16 SARA MROZ: No relation. It's very
17 confusing, though. But he was here last night and
18 he's in EP. So that's at least an EP hand, and Eric
19 Schrader (phonetic) is also -- he works for Bob, and
20 so he's going to be here, and it's just going to be
21 the three of us rotating. So that might -- that
22 might solve the problem, as long as what's going out
23 of the Ops Center actually gets coordinated through
24 us first, and that's what I'm not sure is happening.
25 So if I can make sure that happens, then the

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1 problem might be solved.

2 TIM GRUTTON: Okay. No, that sounds
3 quite reasonable. But I mean the other thing too
4 is, like, if we need to send people up there, or
5 like whatever, if there needs to be some kind of
6 gerry rig arrangement, you know. If you have --
7 like if you have like a Bob Kaylor who's working the
8 shift, and we need another person up there from our
9 office to actually sit with your communications
10 team, you know, so that there's a stunt double for
11 you guys helping out up there, or there's -- I mean,
12 we are quite flexible and quite willing to be
13 creative with helping you solve this. I really
14 appreciate you reaching out and saying, and
15 recognizing that there was probably something that
16 needed to be changed at your end. In fact, the next
17 time I talk to Chris and Brian, I'm going to tell
18 them thank you very much and give you some kudos
19 too.

20 SARA MROZ: Well thanks. Okay. Well,
21 I'll be in touch.

22 TIM GRUTTON: Are you -- and the other
23 thing is are you the only person over there who's
24 like "wait a minute, we need to do something with
25 this right now"?

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1 SARA MROZ: No. I mean the Chairman
2 said "Hey, you guys gotta make sure that these
3 messages are coordinated with FEMA, because they
4 have people too."

5 TIM GRUTTON: Okay. I guess a better
6 way to put it is that, I know you're the one solving
7 the problem and everybody knows the Chairman said
8 that, but do Brian and Chris know, right now, that
9 you're actually grappling a little bit with how to
10 solve this, want to get right people on hand?

11 SARA MROZ: Brian and Chris aren't here
12 right now. They're off shift.

13 TIM GRUTTON: Okay. They're off shift.
14 Well, I guess who (indiscernible, possibly "here
15 matters") up there to actually try to -- up there to
16 try to do reach out, because if you're really
17 usually the lone wolf out in the EP, you know, EP
18 public communicator, the only one who's actually
19 attached to the shift work, I was just -- I mean you
20 mentioned before, you might be able to set up so you
21 have a three person rotation that's going through.
22 But you really can't -- you can run indefinite
23 operations that you're going to have a three-person
24 rotation.

25 SARA MROZ: Absolutely, right. Which is

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1 why we all got pulled out of training this week.

2 TIM GRUTTON: Well, what I'd suggest you
3 do, because I think -- I think you can teach -- how
4 can I put this right? I think given what you, the
5 hand you're playing right now, it might be easier
6 for you to teach -- you might actually be able to
7 repurpose EP people as communications people, faster
8 than you can reprogram communications people as EP
9 people.

10 SARA MROZ: Right, and that's what we've
11 done.

12 TIM GRUTTON: So yeah.

13 SARA MROZ: To get those other two
14 people involved. They're EP people, but they're not
15 communications people, but they can communicate. So
16 therefore, they're becoming communications people.

17 TIM GRUTTON: I'm sorry. I'm picturing
18 them, you know, sitting there, like you know, like
19 Planet of Apes. Like who, who, who.

20 SARA MROZ: Well, you know. I mean we
21 have different levels of plain language abilities --

22 TIM GRUTTON: We have the same capacity
23 issues you do too. I understand exactly what you're
24 talking about.

25 SARA MROZ: Okay.

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1 TIM GRUTTON: So okay. Well thank you.
2 Thank you very much for the call, and I'll be --
3 I'm going to be off. I'm going to be out of pocket
4 this evening. Harry will, Harry Sherwood will be
5 keeping an eye on things.

6 SARA MROZ: Okay. Can you give me
7 Harry's cell phone number, if you have it handy?

8 TIM GRUTTON: I believe I do. Okay,
9 Sherwood. Harry's cell phone number is -- you ready
10 to copy?

11 SARA MROZ: Yep.

12 TIM GRUTTON: It's (b)(6)

13 SARA MROZ: (b)(6)

14 TIM GRUTTON: Yeah, (b)(6)

15 SARA MROZ: (b)(6) Okay. Let me read
16 that back. (b)(6)

17 TIM GRUTTON: I believe so, yes.

18 SARA MROZ: Okay, great. Thank you.

19 TIM GRUTTON: Hey, thanks a lot.
20 Anything else shaking that we needed to know about?

21 SARA MROZ: Nothing that we knew since
22 the last status update that went out. They're
23 putting together another status update to go out
24 probably nine o'clock time frame, ten o'clock time
25 frame, somewhere in there.

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1 TIM GRUTTON: Okay. Yeah, it seems like
2 things are coming unhinged, at more Japanese
3 reactors at the same sites.

4 SARA MROZ: It's, you know, it's like --
5 I feel like every time I leave, it seems like things
6 are stable, and then I hear the news and something
7 happens, and daylight breaks and something happens.

8 TIM GRUTTON: Yeah.

9 SARA MROZ: So --

10 TIM GRUTTON: Well, it's getting to the
11 point where they're running out of reactors to fall
12 apart on them in the affected area.

13 SARA MROZ: Yeah. So yeah. We'll see.

14 But the one thing that I heard is that the weather
15 over there, there's a storm front moving in that's
16 going to change the weather pattern over the next
17 few days.

18 TIM GRUTTON: Is the wind going to start
19 blowing the other way?

20 SARA MROZ: Blowing inland, yeah.

21 TIM GRUTTON: Oh dear, okay.

22 SARA MROZ: So, but they're not doing
23 anything other than venting at this point that we
24 are aware of. Like periodic venting.

25 TIM GRUTTON: Okay. Well, if I'm not

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1 mistaken, there's actually at this point three sets
2 of plants that are having problems. The ones that
3 have been the most critical, the ones seven miles up
4 the road and then Onagawa, further up the coast.

5 SARA MROZ: Yes. But we're still
6 focused primarily on the Daiichi ones.

7 TIM GRUTTON: Daiichi, yes. So the
8 Daiichi ones, and are the ones that's with the same
9 first name, Fukushima and a different second name?

10 SARA MROZ: Daini.

11 TIM GRUTTON: Yeah Daini. The Daiichi
12 ones are the ones that the containment buildings
13 have been getting blow up by hydrogen explosions?

14 SARA MROZ: Right.

15 TIM GRUTTON: The other ones, the ones
16 that are seven miles up the road, the other side of
17 the Fukushima complex, they're just having a hard
18 time making sure everything's cooled there. But
19 they're, in order of magnitude, less serious than
20 the ones on the coast, right?

21 SARA MROZ: Right, right.

22 TIM GRUTTON: And then finally Onagawa,
23 they're also having some issues, but they seem to be
24 coping okay?

25 SARA MROZ: Seem to be. It's also very

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1 hard to get information on Onagawa, because they're
2 owned by a different company.

3 TIM GRUTTON: Gotcha.

4 SARA MROZ: And that company isn't
5 putting out as much information as Tokyo Electric,
6 which owns Fukushima. So that's part of our problem
7 here. Now that we have people actually in Japan, we
8 might be getting information on them, but I'm not
9 positive on that.

10 TIM GRUTTON: Are you going to be around
11 tomorrow?

12 SARA MROZ: I will be around tomorrow
13 starting at three.

14 TIM GRUTTON: 3:00 p.m., okay.

15 SARA MROZ: I'm on the swing shift 3:00
16 to 11:00.

17 TIM GRUTTON: Okay, okay. Well, the
18 scoop is this. We, I think Harry actually is going
19 to be probably reaching out, just your normal Public
20 Affairs people during the day. But just with the
21 battle rhythm, we're going to have teams reshaping
22 up here. We can get with Harry and just have a
23 longer conversation about stuff tomorrow afternoon,
24 because there's a bunch of different issues piling
25 up here that need to be adjudicated, and there might

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1 be a discussion and some of your other Public
2 Affairs colleagues that we can all do
3 simultaneously.

4 SARA MROZ: Okay, okay. What time are
5 you guys going to do your daily calls with RAC
6 chairs?

7 TIM GRUTTON: That's going to be -- the
8 daily call with the RAC chairs is -- I think it's
9 going to be at 11:30. That's the time, I believe,
10 it's been set up for tomorrow morning.

11 SARA MROZ: Okay. Would it be possible
12 for somebody from our place to listen in on that?

13 TIM GRUTTON: Yes. That would be not
14 only possible, but appreciated.

15 SARA MROZ: Okay. Well, if you can -- I
16 don't have a computer with email today. Send an
17 email to my, personal, like my sarah.mroz email
18 address.

19 TIM GRUTTON: Okay.

20 SARA MROZ: With the details of that,
21 and I'll make sure that we have somebody on that
22 call.

23 TIM GRUTTON: Okay. I will do it, and
24 I'll probably copy in, you know, like Chris and
25 Brian and that part of the gang.

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1 SARA MROZ: Yeah, that's fine. But just
2 make sure -- if he can make sure I get, since I'm
3 here now.

4 TIM GRUTTON: Yeah, and just so you
5 know, something I just saw, by the way. Some of the
6 other problems I think you guys are going to be
7 dealing with. (b)(5)

8 (b)(5)

9 SARA MROZ: Oh boy.

10 TIM GRUTTON: Huh?

11 SARA MROZ: Oh boy.

12 TIM GRUTTON: (b)(5)

13 (b)(5)

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22 (b)(5)

23 So it's something you
24 guys might want to take a look at. But I suspect
25 this is the first of many.

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1 SARA MROZ: I'm sure. Public Affairs
2 people are on it.

3 TIM GRUTTON: Yeah. Well, we also had
4 this afternoon, like we had people out in Region V
5 talking about well, we need to start running
6 earthquake models, to see if the plants here can,
7 you know, the New Madrid can withstand a 9.0. I'm
8 like, you know, time out. There's going to be, I'm
9 sure, a unified effort to incorporate stuff being
10 learned from Japan. But we do not just want to
11 start doing this stuff. I mean it's not even a
12 week, you know. The problem, the problems of what
13 they were brainstorming about were too wide and too
14 deep to even go into now.

15 But I was like this is just the wrong way to address
16 this. There needs to be, you know, we all need to
17 work together and have a unified effort, and I
18 suspect it's going to be determined far above our
19 pay grades.

20 SARA MROZ: Probably.

21 TIM GRUTTON: So anyways, well thank you
22 very much for the call. We will be in touch
23 tomorrow. I'll see what I can do -- I will see.
24 You will get invited to that RAC call at 11:30,
25 okay.

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1 SARA MROZ: Okay, and do you have my
2 cell phone number?

3 TIM GRUTTON: I do not.

4 SARA MROZ: Let me give it to you,
5 because that's these days the best way to reach me.
6 It's (b)(6)

7 TIM GRUTTON: Okay.

8 SARA MROZ: Just because I'm kind of
9 wandering a bit, so --

10 TIM GRUTTON: Okay, will do. Thank you
11 very much. You have a great evening.

12 SARA MROZ: You're welcome, you too.

13 TIM GRUTTON: Bye-bye.

14 SARA MROZ: Bye.
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Official Transcript of Proceedings
NUCLEAR REGULATORY COMMISSION

Title: Japan's Fukushima Daiichi
LIA Tech Advisor Audio Files

Docket Number: N/A

Location: N/A

Date: March 15, 2011

Work Order No.: NRC-0366

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7 TUESDAY

8 MARCH 15, 2011

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%C1!X0L00865094

3 (No audio was recorded on the above-
4 referenced phone line on the above-referenced date.)

5 (Tape ends.)
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(CONFERENCE CALL INITIATED)

File No. 0%CM@G6_00865094

SAPNA HURD: Hi, this is Sapna.

DUANE HARDESTY: Hi Sapna. This is Duane Hardesty. You had called and left a message for me?

SAPNA HURD: Hi Duane, how are you?

DUANE HARDESTY: I'm well, thank you.

SAPNA HURD: And I don't have the sheet with me. I'm just trying to help the group of folks that are scheduling. I believe I --

DUANE HARDESTY: You mentioned something about Friday.

SAPNA HURD: Yes. I can't remember what shift. If you don't mind holding just for a moment, I'll grab the scheduling sheet real quick.

DUANE HARDESTY: No problem at all.

SAPNA HURD: Thank you.

(Pause.)

SAPNA HURD: Okay, Duane. Let's see, and I just want to let you know this is a recorded line. 7:00 a.m. to 3:00 p.m., Friday March 18th?

DUANE HARDESTY: Absolutely, I can be available.

SAPNA HURD: You can do that. Okay, and

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1 that is for the PMTR coordinator. Okay, 7:00 a.m.
2 to 3:00 p.m., then. Thank you so much, and if
3 something changes, please give us a call back and
4 let us know.

5 DUANE HARDESTY: Okay. 7:00 a.m., 3:00
6 p.m., the 18th of March, PMTR coordinator.

7 SAPNA HURD: Yes, sir.

8 DUANE HARDESTY: All right, thank you.

9 SAPNA HURD: Thank you, bye-bye.

10 (Tape ends.)
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1 (CONFERENCE CALL INITIATED)

2 File No. 0%CQQR4L00865094

3 (Dial tone.)

4 (Phone ringing.)

5 VOICEMAIL: Hi. You have reached

6 Annette Stang at the Nuclear Regulatory --

7 (Tape ends.)

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9 (END OF FILE)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%D^W5DL00865094

3 (Conference call initiated.)

4 OPERATOR: Transferring. This call may
5 be recorded. If you need the assistance of an
6 Operations officer, press *0. Transferring to the
7 Government Liaison Counterpart Link Conference.
8 After the tone, please state your name and
9 organization, followed by the # key.

10 STUART EASSON: Stuart Easson, State
11 Liaison FSME.

12 RICH: And we'll give it a minute or
13 two. I just want to emphasize a few things,
14 whoever's on the line now. We are on a recorded
15 line and, you know, just keep that in mind at all
16 times.

17 ROSETTA: Thank you. I have to go find
18 Doug.

19 RICH: Okay. Other regions we got on,
20 other than I?

21 BOB: Bob is on from Region II.

22 RICH: So we got II?

23 MALE PARTICIPANT: Region IV is on,
24 Rich.

25 RICH: Great, okay. I know Alan will be

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1 on momentarily.

2 ROSETTA: Hold on a moment. Let me try
3 to hit mute.

4 RICH: You got it.

5 ALAN: Hello there, this is Alan.

6 RICH: Alan, thank you. Just give us a
7 sec. Everyone's not on.

8 ALAN: I'll put it on speaker phone.

9 (Pause.)

10 RICH: Alan, thank you. Just give us a
11 sec. Everyone's --

12 ALAN: I'll put you on speaker phone.

13 (Pause.)

14 ROSETTA: Everybody's still there,
15 right?

16 MALE PARTICIPANT: Yes, we're still here
17 in Region III.

18 ROSETTA: Okay. It got a little quiet,
19 thanks.

20 MALE PARTICIPANT: All right.

21 ROSETTA: I think are we waiting for
22 Region II to come on?

23 MALE PARTICIPANT: No, we're all there.
24 One had to come back.

25 MALE PARTICIPANT: We're all there.

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1 ROSETTA: Everyone's on?

2 RICH: I think all four regions are on,
3 is that correct?

4 BOB: Region II is on.

5 RICH: Nancy?

6 NANCY: Region I's on.

7 RICH: Ellen and Bill, you're there,
8 right?

9 BILL: Yes. Region III -- Jared
10 (phonetic), myself and Hal (phonetic) are here.

11 RICH: Okay.

12 ROSETTA: Just a moment.

13 MALE PARTICIPANT: Region IV is on.

14 RICH: Okay. We're getting -- we're in
15 the Ops Center, Rosetta and myself, and I think it's
16 going to be a very busy day. The reason for our
17 call was really to just get things set up, that
18 again reminding everyone this is a recorded line,
19 and you know, just keep that in mind at all times,
20 number one.

21 Number two, again, the key was it was
22 going to be a very busy day. I think, you know,
23 there's a lot more news coming out of Japan.
24 Official, any official statements at this point we
25 don't have and we can't make. But we're thinking

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1 later today, we may be hearing about those. So it's
2 kind of a heads up.

3 We're working on trying to get sources,
4 determine the sources of answers to questions that
5 you all have, which we can both imagine and also
6 that we have the 23 Q's and A's, but some other
7 information that Rosetta will address in just a
8 moment. But one of the areas of concern that we're
9 trying to get answers to is, should people choose to
10 leave Japan at this time, if they're landing
11 anywhere in this country, if there is their own fear
12 that of radioactive contamination, or if in fact
13 we're learning of who's doing monitoring somewhere
14 across the country.

15 That's what we're trying to get to the
16 bottom of also. Are we doing monitoring across this
17 country, should that be the case? How to answer
18 your questions at the state level, and where to
19 direct you for those answers. So that's kind of
20 what we're in the throes of trying to find out for
21 all the states, for you all, and how to communicate
22 with states on those issues.

23 I think Rosetta's got some detail, a
24 little bit more detail on some of the things we do
25 have. But I just wanted to open up to that. Again,

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1 today I think is going to be kind of a very busy
2 day, and an important one where we all communicate
3 as well as we possibly, possibly can. Rosetta.

4 ROSETTA: I think the Q's and A's from
5 Public Affairs, I want to make sure that you got
6 those. I think they did come out last night.

7 RICH: How many are those?

8 ROSETTA: There are 23.

9 RICH: That's the list of 23 --

10 ROSETTA: And I want to make sure you
11 all did receive that.

12 MALE PARTICIPANT: Where were they sent
13 and how?

14 ROSETTA: Amanda Noonan sent them from
15 the Operations Center this morning.

16 NANCY: Region I has them, Rosetta.
17 Thank you.

18 ROSETTA: Yes. They should be in your
19 email.

20 MALE PARTICIPANT: Region III has them.

21 BOB: Region II has them.

22 ROSETTA: Okay. Bill, you need to look
23 in your email to see if they're there.

24 NANCY: Are they up on the SharePoint
25 site?

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1 ROSETTA: I don't know. That's a good
2 question. I'll ask about that.

3 MALE PARTICIPANT: I just want to make
4 sure the one I'm --

5 NANCY: Just checking. We were just
6 wondering.

7 ROSETTA: Yeah. The SharePoint site, I
8 think, is what NRR is working on.

9 RICH: Just a FYI everyone. What I have
10 in front of me is questions and answers for OPA,
11 March 15, 2011, 8:50 p.m. I think we're all singing
12 from the same sheet?

13 ROSETTA: Yes.

14 RICH: So that's it, though. But we'll
15 get into the question of the SharePoint.

16 MALE PARTICIPANT: I've got it now, and
17 I would recommend putting it on the SharePoint.
18 SharePoint was promoted heavily during our
19 conference call yesterday. I'd like to see that as
20 our central repository for information.

21 RICH: Okay. Now I guess the question
22 is, I'm going to ask this question. You know, let's
23 be clear about this guidance, and maybe Amanda was
24 in her email. This is for, and Rosetta maybe you
25 know. Is this releasable to the states? I want to

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1 know that right now.

2 ROSETTA: I think that's --

3 RICH: And I don't know the answer. I
4 haven't looked at the nature of all these questions
5 at this point.

6 NANCY: You mean the questions today?

7 ROSETTA: These are public. These are -
8 -

9 NANCY: Exactly. I'm sorry, Rosetta.

10 RICH: No, thank you. This is helpful.

11 ROSETTA: These are, as far as I'm
12 concerned, they are public information. You know,
13 it's information certainly that the states can say
14 -- it's information that have been -- yeah.

15 RICH: So this is for the public. Thank
16 you.

17 ROSETTA: Yes. I want to let people
18 know that I did speak to Holly Harrington in Public
19 Affairs. What we're understanding is that DHS will
20 be stepping in to sort of handle the messaging, as
21 to, you know, what the country is doing.

22 We also recognize that as things are
23 escalating in Japan, that there will be a number of
24 calls in relative to, you know, risk and how do we,
25 you know, deal with my contamination or possible and

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1 that kind of thing.

2 So we believe, and I'm saying we
3 believe, CDC is working to set up a call center
4 basically, and when we get that kind of information,
5 we'll certainly share that with everybody. We'll be
6 sending that out. With regard to --

7 ALAN: Rosetta?

8 ROSETTA: Yes.

9 ALAN: Rosetta, this is Alan. Sorry to
10 interrupt. I just want to get back with one more
11 clarity on the Q's and A's and everything. So when
12 we talked about we can share that with a state, I
13 understand that part of it. Can I make that an
14 attachment to an email that they normally would, you
15 know, in that format? So in written, I can share
16 that with them as an attachment?

17 ROSETTA: Yes, I believe so. Hold on
18 one moment. Let me put you on mute just for a
19 moment. Amanda's just walked in. Hold on.

20 ALAN: Great. Thank you.

21 (Pause.)

22 RICH: We get a little busy here
23 sometimes. So give us about a minute or two, okay?

24 ALAN: Will do, sir.

25 RICH: Thanks. Appreciate it.

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1 (Pause.)

2 RICH: What, we'll try and find out
3 about getting that on the SharePoint. So Rosetta, I
4 think you were --

5 ROSETTA: Yes. I did indicate that, you
6 know, finally, things have been fairly quiet, as you
7 know. We have talked about not wanting to get out
8 in front of things that are going on basically, you
9 know, as the agency, because that's where we've been
10 instructed from the White House.

11 DHS is going to be stepping in to sort
12 of handle the public messaging on this, and we
13 believe that CDC will be setting up a call center to
14 which calls can be referred.

15 With regard to further information,
16 let's say, to states, I know that there is
17 discussion. Charlie is bringing before the
18 Executive Team the question of sharing the, what we
19 call the SITREP Reports, Situation Reports. I know
20 HHS has called in to ask whether NRC can, you know,
21 share that.

22 They are sharing it with the federal
23 family, but at this point, not with states. That's
24 something that the ET has to address. But I will
25 tell you that what most, the reaction from people

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1 generally in here has been, not at this time.

2 The focus, the message that we are
3 really getting loud and clear here is, the focus is
4 on Japan and citizens in that country. In this
5 country, there's not a threat at this point. There
6 are -- our issue certainly will be how to handle
7 citizens who are coming back into the country, and
8 scanning them, you know, for potential
9 contamination, and that's what's being worked on
10 right now in general.

11 But that's pretty much what I have, the
12 information we have at this point in time to tell
13 you.

14 NANCY: Hey Rosetta, we just got
15 something out of the Ops Center. It says that -- I
16 mean obviously with this call you're having, and
17 with the message just came out of the Ops Center
18 about things are going to ramp up and a lot of media
19 questions. What's going on?

20 ROSETTA: Well, let me tell you there.
21 The -- well, what's going on?

22 NANCY: It seems like you guys know
23 something, and that's why -- I mean I'm just saying
24 how it sounds. Like you know something that's going
25 to be coming out, and so that's why you know things

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1 are going to really ramp up today. So we're just
2 kind of asking --

3 ROSETTA: What we understand --

4 NANCY: -reading more into that.

5 ROSETTA: What we understand in general
6 is there is degradation at the reactors in Japan,
7 and they're trying to work on that. It may
8 escalate, and that's basically what we know at this
9 point and what we're allowed to say at this point.

10 So we're just getting ready for
11 potential, you know, influx of calls. Holly
12 Harrington, Public Affairs, they are setting up --
13 they're going to be setting up a call sort of -- not
14 a call list, but an area where we can send
15 information, let's say questions, and Public Affairs
16 is going to be handling that.

17 But, and they've got a couple of
18 contacts there. But things are degrading over
19 there, basically is what it is, and that's all we're
20 allowed to say at this point.

21 NANCY: Okay, thank you.

22 BOB: Rosetta, this is Bob.

23 ROSETTA: Yes, Bob.

24 BOB: Can we back up to Alan's question?
25 Can I forward these 23 questions and answers to the

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1 states?

2 ROSETTA: Yes.

3 RICH: The answer is yes, we're going to
4 get them on the SharePoint site. I just made that
5 request. But please, please -- I know I don't need
6 to tell you this. But please do a quick review of
7 the 23, and anticipate what your states may ask, and
8 do a little introductory in your email.

9 BOB: Oh, I will.

10 RICH: I see none of that is here, and
11 you know, I can't apologize for it. I'm just
12 looking --

13 ROSETTA: In there, you will see the
14 last question, of course, that State Department
15 number, Consular Services --

16 BOB: Right, yes.

17 ROSETTA: --has been put in. I was able
18 to get that put in, and it really it just basically
19 now. But I think that the message for now is there
20 is not a threat here in the United States.

21 BOB: Right.

22 ROSETTA: And you know, but there isn't
23 a threat here, and that's the point. You know,
24 we've been looking for the other part of the federal
25 family to get out there and, you know, make some

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1 messages, because we don't really have the lead
2 there.

3 NANCY: Rosetta, with regards to the
4 questions that we got yesterday, the Chairman
5 questions that were made for the Chairman that are
6 on that website. If we take out the sections that
7 say not for public, are we allowed to release those
8 questions to the state?

9 RICH: What is everyone's understanding
10 on that? I believe that was the case.

11 BOB: Yes, I thought we agreed on that
12 also.

13 NANCY: Okay, okay. I'm just getting a
14 little confused. Good, thank you.

15 RICH: Wait a minute, hold on, hold on.
16 One at a time. Bill.

17 BILL: I was not aware that those were
18 releasable.

19 NANCY: Yes.

20 RICH: Okay, well I want to -- that's
21 why I want to make sure we understand. So I'm
22 trying to make sure. We've got 23 questions that
23 are releasable, that we just communicated about.

24 ROSETTA: What I was told in general is
25 the Chairman questions weren't releasable, that they

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1 were provided, I guess, for him to do some briefings
2 with. Okay, I will agree. Looking at them, the
3 public portion of those questions, I don't have them
4 in front of me right now, seems pretty innocuous to
5 me.

6 RICH: How many were there, 15?

7 NANCY: We agree.

8 RICH: How many questions?

9 ROSETTA: I don't have it in front of
10 me. I'm trying to look. Oh, here they are. There
11 were 31 questions.

12 MALE PARTICIPANT: I think the list has
13 grown since yesterday.

14 ROSETTA: Oh, probably so.

15 RICH: I envision something --

16 ROSETTA: We don't -- no, it hasn't. I
17 will tell you, we don't have --

18 RICH: I'm envisioning something here.
19 We've got two sets of Q's and A's, and I'm --

20 ROSETTA: Oh, there were several sets,
21 you know.

22 RICH: Okay. So I think we need to just
23 recognize this. Maybe we need to name them or
24 something, but we'll think about organizing that.

25 ROSETTA: These I have written on here,

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1 actually on the questions and answers for Chairman
2 Jaczko, says I have written up they're not public.

3 RICH: So we need an answer to you all
4 on the 32, I'm going to call it 30 -- how many
5 questions.

6 ROSETTA: Yes.

7 NANCY: And obviously we remove the
8 portions of the non-public.

9 RICH: And maybe that makes it public.
10 But please let us get back on the 30 -- how many
11 questions are there?

12 ROSETTA: Rich, there are 32.

13 RICH: We're going to get back to you on
14 the 32 list, then.

15 ROSETTA: 31.

16 RICH: 31? We'll get back to you on
17 that.

18 ALAN: I think -- this is Alan from
19 Region III. I think we have a product now that
20 Amanda has sent out that we've talked about, that we
21 can put in as an attachments, that I email and
22 inform the states and everything.

23 I feel pretty comfortable if we get that
24 document out. That's going to, you know, that's
25 going to be a tremendously good step forward and

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1 everything. So from my standpoint of going for the
2 other ones too, which probably there's a lot of
3 redundancy in that (indiscernible), that's not
4 really a high priority on my list.

5 ROSETTA: Well, the questions, the Q's
6 and A's that are labeled as 8:50, yesterday March
7 15, those are public. The others, I have marked not
8 public. This is something that the Chairman used in
9 a briefing.

10 RICH: But we're, I'm going to get --

11 ROSETTA: But we will check that out.

12 RICH: We'll get to the bottom --

13 ROSETTA: We'll actually pull out the
14 non-public stuff.

15 NANCY: Yeah, and if the answer is okay,
16 then we can leave it up to each region to determine
17 whether they want to put them out or not.

18 RICH: Very good. But let us get back
19 to you on the 31.

20 NANCY: We will wait.

21 BILL: Rich and Rosetta, this is Bill.
22 I'm asking this question not because I'm trying to
23 shirk my duties or anything. But for consistency of
24 message, is there any merit to the protocol of
25 having these questions come straight from

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1 headquarters to all 50 states with the same message?

2 RICH: My feeling is that you guys have
3 the most direct contact with your states, with your
4 SLOs. If you wish, we can craft a very brief two-
5 sentence paragraph, three sentences that says, the
6 following 23 questions respond to many -- you know,
7 I've got to look at the detail of the questions. If
8 that's what you want --

9 ROSETTA: That's something that you all
10 can do. We're really looking for you all to use, to
11 have a direct --

12 (Simultaneous speaking.)

13 RICH: I think our answer to that is
14 coming from you all I think is best.

15 ROSETTA: And that's in the past.
16 That's basically, you know, what we've been --
17 that's been pounded into us certainly. You are the
18 SLOs' direct point of contact.

19 BILL: Here's my reason for asking that.
20 We're in a response mode, right, and Headquarters
21 has the lead for response mode. We in the regions
22 are not in a response mode. But if the expectation
23 is that we're going to be, you know, working on the
24 liaison team, then we're essentially in a response
25 mode.

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1 These things, the message that's been
2 still pounded home is that, you know, there's a
3 tight control on information. Information can only
4 be released, you know, in certain quantities, and if
5 the control of the information is centrally done
6 there at Headquarters --

7 RICH: Bill.

8 BILL: --we run the risk of this
9 happening. Go ahead, Rich.

10 RICH: My feeling is this. Whatever
11 information we have, we share immediate -- that we
12 are allowed to share -- we share immediately with
13 you. That we have it does none of us any good,
14 because there's nothing that Rosetta and myself and
15 anyone else in this liaison room, which includes the
16 federal and international folks.

17 No one can use that information. If we
18 have info that we can't use, A, we can't share it
19 with you, and B, it's doing us as well no good.
20 What we're trying -- anything that we can share, we
21 immediately share with you. What we anticipate is
22 you would immediately share with your state liaison
23 officers.

24 Is that responsive? I mean we're all in
25 a response mode at this point, and you know, there's

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1 a lot of activity going on here too. We want to get
2 into your hands whatever is most timely and that can
3 be used effectively by you all with your states.
4 Does that respond a little to your query?

5 BILL: It's a response.

6 RICH: That's all I can give you at this
7 time. If you want, we can do a quick summary
8 paragraph on each of the questions, the questions,
9 so you all have the same, identical message. Is
10 that necessary? Let me know.

11 NANCY: We don't need that for Region I,
12 thank you.

13 BOB: We're okay on Region II.

14 RICH: Okay.

15 ROSETTA: I wanted to let you all know
16 that they've pulled out one of our machines here.
17 So you will see Rich, the LIA04 or whoever will be
18 sitting in that seat.

19 They've taken the other liaison thing
20 out to accommodate some administrative staff here.
21 But I will be responding from OST05. O-S as in Sam,
22 T as in Tom, 05, and I will try to put my name down
23 there, just so you know who that's coming from.

24 NANCY: Rosetta, I guess what is the
25 difference between the two lines, the 04 line and

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1 now the 05 line, or is it just --

2 ROSETTA: No. It's mine will say OST05,
3 just because I'm sitting at a computer.

4 NANCY: Two of you now. Okay, we've got
5 it.

6 ROSETTA: There's two of us now. We
7 were --

8 NANCY: Okay. So do we want to CC them
9 always, so that it will have both on there?

10 ROSETTA: That would be great.

11 NANCY: Okay. We'll do that then.

12 RICH: Absolutely yes.

13 ROSETTA: That would be great, and then
14 that's what we're going to try to do the same here.
15 I don't know why they --

16 RICH: What else do we have to say at
17 this point?

18 ROSETTA: Nothing much, other than that,
19 you know, we recognize the frustration out there,
20 believe you me, and we recognize -- you know, we are
21 just as frustrated, recognizing that states want
22 information. And like I said, we've grabbed
23 Charlie. He's in there. Marty and his shift knew.

24 Of course, he and I aren't working the same shifts
25 at all. But it's something that they have to bring

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1 up before the ET.

2 When I mentioned about the SITREP
3 reports, we got a call in here and Charlie's
4 reaction was, you know, we're not sharing any of
5 that right now, but I will bring that up to the rest
6 of the team.

7 NANCY: And that's all we ask. I mean
8 that actually would be great, if we could share
9 those. But we understand.

10 ROSETTA: I know, and I did send it --

11 NANCY: And we understand.

12 ROSETTA: Yes, and that's just sort of
13 how it is. But orders from Headquarters. I
14 remember my grandmother telling me about orders from
15 headquarters years ago. I sort of laugh at that
16 when I hear it. But it still rings true today.

17 MALE PARTICIPANT: Can you guys give us
18 a situation report of what's happening in the Ops
19 Center? Are we still -- are you guys still planning
20 on just a 7:00 a.m. to 7:00 p.m. staffing, or has
21 that gone back to around the clock?

22 RICH: No. Again, everything's going to
23 be in flux. Right now, as of last night, we were
24 7:00 a.m. to 7:00 p.m. As of 8:00 a.m. this
25 morning, we don't know if that's going to be the

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1 case. So we will be here 7:00 a.m. to 7:00 p.m.
2 without a doubt. We may be here much later than
3 that, depending, and much earlier than that.

4 ROSETTA: It just depends.

5 RICH: It's really -- look.

6 ROSETTA: It's an Ops Center call.

7 RICH: You see the news. It's all in
8 flux, and when you think things might be getting a
9 little better, they seem to be getting a little
10 worse. So you know, we've got to be flexible.
11 We're being flexible here with it. So we'll let
12 everyone know what we're doing with that.

13 Any other questions around the room here
14 and around the --

15 ROSETTA: Are any of you traveling in
16 the next few days or anything? I was just thinking
17 -- I mean you all have your BlackBerrys. We can
18 reach you by email certainly or cell phones, should
19 we have to.

20 MALE PARTICIPANT: We cancelled our
21 travel plans.

22 MALE PARTICIPANT: Oh, I'm not
23 traveling, but my BlackBerry does not receive NRC
24 email.

25 ROSETTA: Oh.

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1 MALE PARTICIPANT: My BlackBerry's
2 broken too.

3 ROSETTA: Okay.

4 NANCY: But we do have -- we have --

5 MALE PARTICIPANT: (indiscernible)

6 NANCY: Shut up.

(b)(6)

(b)(6)

8 ROSETTA: (b)(5)

(b)(6)

10 NANCY: Yes, we have -- but we're on
11 Citrix at home.

12 MALE PARTICIPANT: Yes, we have Citrix.

13 NANCY: But you know really, seriously -
14 -

15 ROSETTA: Is cell phone a better way to
16 contact you?

17 NANCY: If we're off hours, that's how -
18 -really we would appreciate that, because that's how
19 we got caught off guard on Friday, being a weekend
20 and not hearing anything.

21 RICH: Can you please repeat what you
22 just said? What about off hours?

23 NANCY: For off hours --

24 ROSETTA: Cell phone.

25 NANCY: Cell phone, because you know,

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1 that's what happened over the weekend. We didn't
2 even know there were press releases or anything
3 going out, because you know, we're not tuned in.

4 RICH: Okay.

5 NANCY: We try to have a life at night
6 like everybody else does.

7 ROSETTA: Oh, good for you.

8 RICH: Okay. We've got everyone's cell.

9 ROSETTA: We'd like to try to emulate
10 that here too.

11 NANCY: That would be nice.

12 ROSETTA: But it's not like -- it's not
13 happening.

14 NANCY: Not gonna happen. But just
15 saying, it is better, you know, if we get called by
16 cell.

17 RICH: Okay. We've got your cell
18 numbers.

19 NANCY: Yes.

20 RICH: I would like to say I've got a
21 few detailed emails that have come in regarding
22 states, and there might be three of them. But I'm
23 just going to read this. This came in at 10:41.
24 Bob Free from Texas Radiation Control Program. I
25 got a phone number. Would like a state liaison rep

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1 to call regarding a question with plume data.

2 ROSETTA: Which we won't be having that
3 kind of information.

4 RICH: So I just want to let -- that's
5 for Bill. Maybe you want to call him and say what
6 exactly, what kind of technical, what kind of
7 evaluation? You know, maybe they're looking can
8 they release it. I don't know what he's asking.
9 But if you could do a follow-up with Bob Free, I
10 will send this to you. Bill, you got that verbal,
11 but I'll send this to you.

12 BILL: Send it to me.

13 RICH: Okay.

14 BILL: Rich, I have a question that I
15 want to ask when you're finished.

16 RICH: Good, thank you. But I just sent
17 that to you. If you want me to give him a quick
18 call, just whatever. But right now, it's in your
19 hands. There was another one. Hold on one moment.
20 I may not find it. Did you --

21 ROSETTA: I'm not getting any of these,
22 unfortunately online.

23 RICH: Hold on one second. I've got to
24 ask Rosetta a quick question.

25 (Pause.)

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1 ROSETTA: It's Rosetta again. Earlier,
2 I was indicating that Public Affairs was setting up
3 sort of like a message board or whatever. The two
4 people in Public Affairs that we can send inquiries
5 to by email would be Ron Deavers and Amy Bonascuro
6 (phonetic), although like I said, that's really more
7 public inquiries. That's all Rich wanted me to
8 indicate.

9 But that's not going to really satisfy
10 state requests. But this is really more for public,
11 or this is sort of if, you know, people are having
12 concerns about, you know, loved ones there and
13 they're going to be handling those basic questions
14 there. But the federal family has to get on board,
15 and we've got to get clear permission to be sharing
16 some of these other reports with the states.

17 That's really what we're trying to push
18 for here.

19 MALE PARTICIPANT: Okay. Rosetta, could
20 I ask a question? It's kind of changing gears here.
21 You guys okay with that?

22 ROSETTA: Yes.

23 MALE PARTICIPANT: Hey. Could you give
24 a summary of what the FEMA call was yesterday that
25 you left to talk about?

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1 ROSETTA: Oh yes. Basically, DHS held a
2 call with states, and from memory going on, it was
3 mainly the people that were participating that we
4 heard from was Washington, California, Arizona,
5 Idaho, Wyoming. Oh, Bill Guam (phonetic) was also
6 on the line and kept saying, please don't forget
7 about the territories.

8 The call was basically DHS checking in
9 with the states to find out how they were doing,
10 what they were doing, and the states, you know,
11 basically indicated that for the majority of them,
12 we're reporting that, you know, either they had
13 calls or didn't.

14 California was having apparently a lot
15 of activity and concerns. People were wondering why
16 KI was not being issued and why it wasn't being
17 recommended, and of course the state wasn't
18 recommending it or certainly requiring it.

19 There seemed to be an overall feeling on
20 the state's part, which I could certainly subscribe
21 to knowing what's going on here, is that they felt
22 like they weren't getting a message, a uniform
23 message to give.

24 So they did ask DHS, suggested that it
25 would be very helpful if this could happen, if there

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1 would be sort of a uniform message that they could
2 give out across the board, and DHS took that
3 basically and said thank you. Hold on a moment, if
4 you will. We've got to go offline for a moment.

5 (Pause.)

6 MALE PARTICIPANT: Is the link still
7 established?

8 BOB: I think so.

9 ROSETTA: It's still established. If
10 you wait a moment, we're talking to Charlie Miller.
11 Hold on.

12 (Pause.)

13 ROSETTA: Hey, Bob.

14 BOB: Yes.

15 ROSETTA: While we have you on the line,
16 just to let you know that, you know, I sent you that
17 email on Monday, where FEMA Region III invited
18 Virginia, Art Warren, on the call.

19 BOB: Right, right.

20 ROSETTA: There were some things on that
21 that we said we would -- on that call that we said
22 we would send everybody, and that was like press
23 release, past press releases and, you know, just
24 some things we had put out over the weekend.

25 BOB: Right.

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1 ROSETTA: What we're doing is we're
2 going to -- so we sent them to Art, since he was on
3 the call. But we're not going to send -- we just
4 took him off our distribution list from now on,
5 okay.

6 BOB: Oh, that's fine.

7 ROSETTA: Yes, okay. Just to let you
8 know that. So if he wonders why he's suddenly not
9 getting anything, you may have to talk to him about
10 that.

11 BOB: Oh, I don't know.

12 ROSETTA: Okay, thanks.

13 BOB: Okay.

14 ROSETTA: I mean, we'd be happy to put
15 him on, but we don't want to circumvent what you're
16 doing.

17 BOB: Okay. Very good, thank you.

18 (Pause.)

19 ROSETTA: So I guess with this call, I
20 guess you're starting to feel like what the states
21 feel like.

22 BOB: Yes, that's a good analogy.

23 ROSETTA: Yeah.

24 (Pause.)

25 RICH: This is Rich again, and being on

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1 mute, I'm able to hear your comments. So I do, I
2 appreciate what you do.

3 ROSETTA: Rich, it was in jest.

4 RICH: No, no, no. It communicates a
5 message, which is, you know, I was on the other end
6 of the line yesterday at home, and I sensed, you
7 know, being on the other end, on the telecon
8 yesterday, I could feel and hear some of the
9 frustration differently than when I'm in, you know,
10 our telecon here.

11 So that's helpful, and I recognize
12 what's being said. That being said, we're just
13 talking to Charlie a little bit, and you know, he's
14 just -- we're all just reemphasizing again. At this
15 time, by all means, this is not a domestic
16 radiological nuclear concern or event, and that is
17 the priority here, in terms of both message, and you
18 know, understanding of where things are at.

19 With that said, we're trying to address
20 any issues or questions of that nature. So as an
21 example, the Texas Radiation folks looking for plume
22 data, the position of Headquarters at this point,
23 I'm just telling you like it is, like what I'm
24 hearing, which is they're just going to have to wait
25 on that kind of thing.

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1 ROSETTA: We don't have it.

2 RICH: If we've got it, if we're getting
3 emails, A) we may or may not have it. I don't think
4 we do whatsoever. I'm not going to research to find
5 out if they've got plume data on this kind of thing,
6 and that's the kind of -- the message that we're
7 getting and that we're sending to you all, and we
8 hope you reinforce is --

9 ROSETTA: And convey that message as
10 well.

11 RICH: Yeah, reinforce with your states
12 is, you know, we are dealing with radiological and
13 nuclear issues here domestically and at this time,
14 there are none, and the country is not receiving,
15 you know, any impacts from any radiological material
16 or any kind of plumes, and for the time being,
17 that's the message we're communicating. But we will
18 communicate anything beyond that as soon as we get
19 it.

20 DOUG: Yes. Hey Rich, this is Doug.

21 RICH: Yes.

22 DOUG: I got that question from
23 Massachusetts, and I have an OPA-approved response.
24 I think it went to all the SLOs. That can be
25 forwarded if you need it. Again, we should probably

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1 keep that for a question bank.

2 NANCY: I mean it's generic, but it's --

3 RICH: Yes, send it to me. I'd like to
4 see it.

5 DOUG: Okay. I thought you already had
6 it.

7 (Simultaneous speaking.)

8 DOUG: --got forwarded along.

9 RICH: And realize, we're all coming in
10 in sometimes 12 hour shifts.

11 DOUG: I understand.

12 RICH: I forget what I've got, what I
13 don't have. I'm trying to save my own directory of
14 things that I know are in one place. But I hear the
15 frustration, and I know you want to be able to share
16 with as much as you with states, and we will get as
17 much info to you as we can.

18 You've all got my cell phone, I hope.
19 You can contact me any time. Go ahead.

20 ROSETTA: (inaudible) address from
21 Texas. We're going to be getting (inaudible).

22 RICH: Yes. Why don't we -- hold on one
23 second. Give me one second.

24 (Pause.)

25 RICH: I like that. Yes, Rosetta and I

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1 were talking about here's an incoming from Texas,
2 Mr. Bob Free. We're going to get them from
3 everyone, and if they deal with a health and safety
4 nature, we will deal with them accordingly. We'll
5 provide information or we'll provide you with the
6 contact.

7 But if they're plume data or earthquake
8 data or, you know, design basis questions, that kind
9 of thing, we're going to request that you all be
10 responsive to them. We'll get -- and then I'll shut
11 up and hopefully you all get back to me.

12 We'll put the emails, the communications
13 in your hands and say, you know again, the message
14 is, the focus is on health and safety and
15 radiological concerns, and there are none in this
16 country at this time, and what Rosetta's been
17 reinforcing, that we can -- you know, these other
18 queries will be gotten to, or you know, we can
19 possibly provide plume data down the road. But
20 right now, it's just not going to happen. Does that
21 make some sense?

22 BOB: I think so.

23 RICH: All right. You want to do round-
24 robin questions, Q's and A's anyone?

25 BOB: Region II has none.

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1 ROSETTA: Thank you, Bob.

2 RICH: One?

3 NANCY: Oh, I'm sorry. We have none.

4 RICH: Alan, Harold.

5 MALE PARTICIPANT: I don't think we have
6 questions at all.

7 MALE PARTICIPANT: Yes, the --

8 MALE PARTICIPANT: Oh, hang on. We have
9 one question here.

10 MALE PARTICIPANT: I didn't catch it
11 all. Like Rosetta, when you were talking about your
12 new work station at the Response Center, that we
13 should copy OST05.

14 ROSETTA: OST zero five, OST zero five.

15 RICH: Well wait. OST zero. Is that a
16 capital letter?

17 ROSETTA: It's OST05.HOC, which stands
18 for Headquarters Operations Center, at nrc.gov. But
19 we should be -- we should try to be -- oh, Rich your
20 phone's gotten -- there we go. Turn it upside down.

21 RICH: Okay. So there you go. It's
22 OST05.

23 MALE PARTICIPANT: Can I ask what was
24 the other ones that I was -- we're getting --

25 ROSETTA: LIA04.

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1 RICH: Rosetta and I are sitting side by
2 side, and we've really been one station, which has
3 been LIA04 for the last 72 hours. Now we're opening
4 up two stations, and that is OST zero -- sorry,
5 five?

6 ROSETTA: Five, and it should be LIA,
7 but it's not.

8 RICH: There you go.

9 ROSETTA: They pulled the computer, so
10 it doesn't matter.

11 NANCY: Hey Rosetta, just I don't know
12 if you guys can do this because it might be too
13 overwhelming. But if you do get a call directly
14 from one of our states --

15 ROSETTA: Yes.

16 NANCY: Not a public of the state, you
17 know, but like Texas there.

18 ROSETTA: Yes, yes.

19 NANCY: Is there a way of just, you
20 know, letting us know that you were in contact with
21 one of our states?

22 ROSETTA: Oh, yes.

23 NANCY: I mean, you know, throw us an
24 email or something, just so, you know, we can always
25 reach out too.

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1 ROSETTA: That's great, and we would
2 appreciate your help on that because they may very
3 well be calling you too, you know. I'm sort of
4 assuming -- I really sort of assume that they would
5 call you all more.

6 RICH: We will keep you in the loop of
7 any individual state person.

8 NANCY: And maybe what you told them,
9 because I don't want them then calling me and then
10 trying to bounce off what you guys told them versus
11 -- and I think this is Bill's concern too -- about
12 what you're telling them versus what they can get
13 from me.

14 ROSETTA: Right, right.

15 NANCY: It's important for us to make
16 sure we understand what was told.

17 RICH: Just like I did with the KI
18 yesterday, letting you folks know who I spoke with
19 and what we did, you know, in the individual states.
20 We will do that, we assure you.

21 NANCY: Okay, and just to let you know,
22 we did have an official from one of the school
23 districts yesterday or the day before.

24 We told our states on Monday to get
25 somebody something, you know, we can always go for

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1 our Public Affairs. So apparently they asked a
2 question of our Public Affairs, and they answered it
3 incorrectly.

4 ROSETTA: Oh?

5 NANCY: So it got bounced back. We got
6 it resolved from the NRC side, but we're going to
7 reach out to the individual today, just to find out
8 exactly what his question was, and then we'll try --
9 we'll put it back in process.

10 ROSETTA: Okay.

11 NANCY: It was an EPZ question and
12 apparently OPA thought that it was really a PAD
13 question. So he basically told the person the state
14 is in charge of the decision-making for how we came
15 up with the 10-mile EPZ, and that's incorrect.
16 That's FEMA and NRC.

17 So you know, I got it fixed, but we're
18 just -- I'm just letting you know. We're going to
19 reach out to the individual, and then we'll
20 understand exactly what he was trying to do, and
21 then we'll put it back through process.

22 ROSETTA: Great.

23 ALAN: Region III. Rich, I sent that
24 message in this morning, the one question from --
25 that I got from Ohio and Wisconsin, talked about the

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1 screening process at airports.

2 RICH: You know, we're all thinking in
3 parallel.

4 ALAN: Well, I just got an update
5 message, saying that the person from Ohio was
6 clarifying, saying that he thought, he believed the
7 screening was being done in Detroit.

8 RICH: Well, what we're working with
9 frankly is with our FEMA folks and others, to
10 determine any screening at airports. We're trying
11 to get --

12 ROSETTA: We're trying to get an answer
13 to that.

14 ALAN: I think he tried to remind me,
15 because that's what he thought that it was more
16 (indiscernible), that that's where it was happening.

17 RICH: Screening, radiological
18 screening?

19 ALAN: Yes.

20 RICH: Okay.

21 MALE PARTICIPANT: I thought we were
22 directing those type of questions to DHS?

23 RICH: Well, personally I believe it's a
24 very important question, and so we may be directing
25 them. But I think we all are going to want answers

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1 to those questions. People should --

2 ALAN: Well, I guess my expectation is
3 that I get to the liaison team and everything. From
4 our agency standpoint, they're going to make the
5 decision on where they're going to go to.

6 RICH: Meaning here, us, the liaison?

7 ALAN: Right, exactly.

8 RICH: And that's what we're trying to
9 get you, an across-the-board answer on the whole
10 country in terms of airports.

11 ALAN: I know. But I don't have
12 expectations of me going to DHS.

13 RICH: No, I totally agree. Thank you,
14 Alan. But to me, that's one of my higher
15 priorities, to find out from our FEMA and DHS folks
16 what is being done to folks coming in from Japan, in
17 terms of screening. So yes, that's a high priority
18 for us here, to get an answer to that.

19 BILL: Rich, this is Bill. I think that
20 speaks, that supports the idea of a nationwide
21 conference call some more.

22 ROSETTA: Exactly.

23 RICH: Let me try and understand that
24 statement.

25 ROSETTA: What we had talked about was

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1 we're holding a call with the states, you know, and
2 that is certainly like what DHS was trying to do
3 with their (inaudible) people. But when I --

4 RICH: Let's be really clear.

5 ROSETTA: But that's something that
6 probably won't happen, you know, right away.

7 RICH: Let's be clear, in terms of
8 you're saying a conference call with all 50?

9 BILL: Yes.

10 RICH: That could be a very, very
11 difficult conference call to hold. I would really
12 want to manage that kind of call, such as --

13 BILL: I'm not asking you to manage it.
14 I'm saying it needs to be done at a national level,
15 and probably at an inter-agency level.

16 ROSETTA: Yes, that's right. You're
17 right, Bill.

18 RICH: I got the message. Okay. Let's
19 leave it at that for now. I appreciate that.

20 BILL: Rich, this is Bill.

21 RICH: Go ahead.

22 BILL: What's our -- what, have we
23 decided what we're going to do about the
24 territories?

25 RICH: Yes.

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1 ROSETTA: Well, they need to be
2 included. I know yesterday on DHS call, they were -
3 - the person from Guam was saying don't forget about
4 us.

5 RICH: Thank you, Rosetta. Really, that
6 one announcement, the press release that came out
7 three days ago, you know, basically it said western
8 states and our territories are not at risk. You and
9 I need to decide who's going to handle that.

10 ROSETTA: I sent out a press release to
11 whatever the three contacts were in that email that
12 you provided.

13 RICH: When did you send that out?

14 ROSETTA: When was I last in the office?
15 Monday.

16 RICH: Bill, I did not know it went out
17 to the three.

18 ROSETTA: I think I did do that.

19 RICH: Okay. So that's been
20 communicated. But we will communicate directly with
21 these three email addresses as we send things out.
22 Well, Region IV and ourselves, we need to figure
23 out. Do you want to, should you be covering those
24 three emails or shall we? I think you should do it,
25 be doing it though.

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1 BILL: You think I should be doing it?

2 RICH: I really do, yeah.

3 BILL: Recognize, I have no established
4 relationship with these people. These emails will
5 be coming in cold. I will not be able to, you know,
6 take time to try to dial around to, you know, to
7 establish a personal contact with anybody.

8 ROSETTA: Nor will we.

9 RICH: Yes. Why don't you and I talk
10 offline, and folks, if some of us need to talk
11 offline, you've got my cell phone. I don't want to
12 get bombarded either.

13 ROSETTA: And do recognize it is a
14 recorded line.

15 RICH: No, I'm saying offline, on my
16 cell. Bill, why don't we talk in just a few?

17 BILL: Okay, we'll do that, and then my
18 other question is, or I have a request. If it looks
19 like we're going to be going around the clock or
20 we're going to be going after hours, I'd like you to
21 get me that information as soon as possible.

22 In which case I'll make a recommendation
23 to my management, that we staff up our Incident
24 Response Center at least partially with a
25 governmental liaison function and go with 12 hour

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1 shifts. Because I'm not going to be able to do this
2 as part of my regular duties.

3 RICH: I hear you. Okay. We'll get
4 whatever information that we can to you immediately.
5 Trust me.

6 BILL: I appreciate that.

7 RICH: Okay.

8 BILL: I have a little bit of something
9 to say if you guys have time. But if not, I can
10 just send it via email.

11 ROSETTA: How long will it take you?

12 RICH: Go ahead, shoot.

13 BILL: It involves a conference call
14 that I was on with the state of California. They
15 were asking me very, very -- in very pleading terms,
16 to get onto a conference call that they conducted at
17 four o'clock Pacific time, that was basically a
18 discussion of the event and the relative hazards.

19 I got on the call. I was not
20 individually asked for any statement, and not
21 individually asked any questions. But I noted that
22 other agencies were on the call. In fact, when the
23 gentleman from California asked me to get on the
24 call, he said NRC was the only one that was not on a
25 previous call that they had. They're apparently

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1 conducting these calls daily.

2 But there were 101 participants on this
3 call, and it included EPA National and it included
4 other representatives, I couldn't tell if they were
5 national or not, from U.S. HHS and DOE and FEMA, and
6 there was general agreement with what the Chairman
7 had said on Monday about no harmful levels being,
8 you know, reaching the United States.

9 The lady from EPA, and I can't remember
10 her last name. Sarah. What's Sarah's last name?

11 RICH: Who are you asking?

12 BILL: Anybody on the line.

13 RICH: I don't know Sarah's last name at
14 EPA.

15 BILL: But from EPA. She's with the, I
16 think, the Office of Indoor Air and Radiation.
17 Somebody in EPA, I don't know if it was her or not,
18 but they said that based on projections that they
19 have, any radiation levels that reach the United
20 States would be thousands of times lower than the
21 EPA tags.

22 That was a very significant statement,
23 and that went a long way towards addressing the
24 concerns of folks in California. There were two
25 questions that were brought up, and I'll forward

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1 those to the liaison team and to Mr. Nguyen via the
2 protocol we established yesterday, so that they can
3 get it scrubbed and put on the SharePoint site.

4 ROSETTA: Okay, great.

5 BILL: There will be another call at
6 1600 --

7 ROSETTA: Oh Bill, I'm sorry. I just
8 wanted to back up. Whatever you send to him, would
9 you also include us on that email?

10 BILL: It's given that I'll include
11 LIA04 and OST05.

12 ROSETTA: Thank you.

13 BILL: There's going to be another call
14 at 1600. I made a recommendation to my regional
15 management that somebody from NRC be on that call,
16 and it would probably be more appropriate for
17 somebody from say, the Protective Measures Team to
18 be able to answer what NRC's doing. Now if we don't
19 feel we can do that, we can defer.

20 RICH: That's four o'clock California
21 time?

22 BILL: At four o'clock California, that
23 would be seven o'clock your time.

24 RICH: And just --

25 ROSETTA: Whose call is it? Who put the

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1 call together?

2 BILL: So basically the California
3 Emergency Management Agency as the lead agency, but
4 it's involving just about every state government
5 agency in California, and a significant number of
6 local emergency management folks, excuse me, as
7 well. Department of Health, all that other stuff.

8 RICH: Okay. Do you have call-in
9 information, that kind of thing?

10 BILL: I do, and I'll put that in the
11 email I send out.

12 RICH: Please do, and then we'll talk
13 before then.

14 BILL: Okay. Let me just make sure that
15 I understand what the marching orders are from this
16 call. We are to be able to provide these OPA Q's
17 and A's, the number --

18 ROSETTA: 23.

19 BILL: 23 questions dated at 8:30 this
20 morning, 8:50 this morning, with no restrictions
21 placed on them?

22 ROSETTA: This was -- what I see was at
23 8:50 p.m. yesterday. We don't have any more recent
24 ones.

25 BILL: Yes, 8:50 p.m. yesterday. We're

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1 to provide these to the states, with no restrictions
2 placed on them.

3 I understand there were some problems
4 with me providing the radiation control program
5 directors over the weekend. Am I prohibited from
6 sharing this with the radiation control program
7 directors from my states, or is that something I can
8 do as well?

9 RICH: That would make no sense, right.

10 BILL: It would make tremendous sense.

11 RICH: No, no, no. It would make no
12 sense that you can share it with the public and you
13 cannot share it with your RCPDs.

14 BILL: Okay. I just want to make sure
15 that that's not a problem, because --

16 ROSETTA: They're really to be used as
17 talking points for the states, and to, you know,
18 give them some information.

19 BILL: Right, I understand there was
20 some backlash, such that some folks from HHS asked
21 for cc'd copies of all this stuff, and I had the
22 email for the one person but not for the second
23 person. So I'll make sure that individual is cc'd
24 on this when it goes out to RCPDs.

25 RICH: Okay. Is that it for now?

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1 BILL: That's it for me.

2 RICH: I think we got all four regions
3 in. All questions are good. Thank you. Bill, I'll
4 call you offline, give you a little bit of time
5 first.

6 BILL: That will be fine.

7 RICH: Should I call you right at home
8 in five minutes.

9 BILL: Call me at home in five minutes.

10 RICH: I'll do that. That's it, folks.

11 ROSETTA: Thank you. We'll be back in
12 touch, and we appreciate your patience.

13 RICH: We'll talk to you soon.

14 NANCY: Thanks, guys.

15 RICH: Thanks a lot, bye-bye.

16 MALE PARTICIPANT: Bye-bye.

17 (Tape ends.)
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5 referenced phone line on the above-referenced date.)

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5 referenced phone line on the above-referenced date.)

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5 referenced phone line on the above-referenced date.)

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3 (Dial tone.)

4 (Phone ringing.)

5 MALE PARTICIPANT: U.S. Nuclear
6 Regulatory Commission.

7 STUART EASSON: Hi. I'm trying to reach
8 a phone number. Could you connect me to 1-670-664-
9 8500.

10 MALE PARTICIPANT: Hold on. Your name?

11 STUART EASSON: Stuart Easson.

12 MALE PARTICIPANT: And where are you
13 calling? Where is this now?

14 STUART EASSON: It's in Northern Mariana
15 Islands.

16 MALE PARTICIPANT: Okay. Is this within
17 the U.S. (inaudible).

18 STUART EASSON: It's a territory, so
19 yes.

20 MALE PARTICIPANT: And what's the
21 telephone number now?

22 STUART EASSON: It's 670-664-8500, and
23 that's the main number. I don't know what they have
24 listed on there.

25 MALE PARTICIPANT: Hold on, please.

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1 STUART EASSON: Okay, thank you.

2 (Pause.)

3 (Phone ringing.)

4 (Tape ends.)

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5 referenced phone line on the above-referenced date.)

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(Dial tone.)

(Phone ringing.)

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(Tape ends.)

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Date: March 17, 2011

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(Tape ends.)

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(Dial tone.)

(Phone ringing.)

OPERATOR: Please enter mailbox number
now.

(Number pressed.)

OPERATOR: Unable to locate selected
mailbox. Please enter mailbox number now. Unable
to locate selected mailbox. Please enter mailbox
number now.

FEMALE PARTICIPANT: Trish Milligan.

OPERATOR: Unable to locate selected
mailbox.

(Tape ends.)

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2 File No. 0%FDK^B600865094

3 (Dial tone.)

4 (Phone ringing.)

5 MALE PARTICIPANT: U.S. Nuclear
6 Regulatory Commission.

7 FEMALE PARTICIPANT: Yes. I need to
8 speak to Trish Milligan please.

9 MALE PARTICIPANT: One moment.

10 (Pause.)

11 (Phone ringing.)

12 VOICEMAIL: Hi. This is Patricia
13 Milligan of the Nuclear Regulatory Commission. I'm
14 either on the phone or away from my desk, and I
15 can't take your call right now. So please leave me
16 a message, and I'll get back with you as soon as I
17 possibly can. Thanks for calling.

18 BONNIE SHEFFIELD: Hey Trish. This is
19 Bonnie Sheffield. I don't know if you remember me
20 or not. We were on the KI Committee. I work at
21 FEMA, and with all this that's going on, they've
22 requested that we get the information as to what
23 states got the KI, and I thought it was in the
24 report, but no one's listening to me, and how many
25 KI was distributed. You know, an example of for

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1 Kansas, you gave 10,000 or you know, like that.
2 Then you'd know what state and the amount of what
3 was distributed. Currently, the FRPCC needs this,
4 so I apologize for this craziness, but call me. I'm
5 in the NRC Ops Center, if you want to contact me
6 here, or you can call me at 303 -- I'm sorry. I'll
7 have to call you back with my number, sorry.

8 (Tape ends.)
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(Tape ends.)

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(Dial tone.)

(Phone ringing.)

VOICEMAIL: Hi, this is Patricia
Milligan at the Nuclear Regulatory Commission.

(Tape ends.)

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3 (Dial tone.)

4 (Phone ringing.)

5 OPERATOR: The wireless customer you are
6 calling is not available. Please try again later.

7 (Tape ends.)

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6 referenced phone line on the above-referenced date.)

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3 (Dial tone.)

4 (Phone ringing.)

5 OPERATOR: We're sorry. Your call
6 cannot be completed as dialed. Please check the
7 area code or number --

8 (Tape ends.)

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(Dial tone.)

(Phone ringing.)

(Conversation in foreign language.)

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MARK LOMBARD: Mark Lombard, NRC
Operations Team. This is a recorded line.

FEMALE PARTICIPANT: Yes. I was trying
to reach Bonnie Sheffield.

MARK LOMBARD: Hold on one second.

FEMALE PARTICIPANT: All right, thank
you.

(Pause.)

BONNIE SHEFFIELD: This is FEMA, this is
Bonnie. Can I help you?

FEMALE PARTICIPANT: Hey Bonnie. I did
talk to -- so you know he's on his way over.

BONNIE SHEFFIELD: Oh, okay. Okay,
good.

FEMALE PARTICIPANT: Yes. The thing is
I need, I want you to take a day off tomorrow, and I
want Harry to fill in tomorrow, because I can't have
you all working straight through like that. That's
too much. I'm tired from working this whole time,
and y'all gotta be tired.

BONNIE SHEFFIELD: Okay. I was gone
most of last week. I only started working here on
Thursday. So for me, this is, it's not that long.

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1 If you don't mind it, I was going to take like
2 Thursday or Friday off this week, because --

3 FEMALE PARTICIPANT: I'd rather for you
4 to take tomorrow. That way I'm giving -- because I
5 don't -- I want to make sure everybody's getting a
6 break.

7 BONNIE SHEFFIELD: Oh okay, that's fine.

8 FEMALE PARTICIPANT: So and then you can
9 go back over there on Wednesday.

10 BONNIE SHEFFIELD: Okay.

11 FEMALE PARTICIPANT: I just think -- I
12 mean --

13 BONNIE SHEFFIELD: No, no. That's fine,
14 that's fine.

15 FEMALE PARTICIPANT: Yeah. That way, it
16 will give you time to refuel and everything.

17 BONNIE SHEFFIELD: Okay.

18 FEMALE PARTICIPANT: I mean because you
19 -- actually, you're going to get comp time, and you
20 know, you want to work less hours. So just take a
21 break. Yeah, just take a break for a little bit,
22 you know, just for one day.

23 BONNIE SHEFFIELD: Okay.

24 FEMALE PARTICIPANT: Do your laundry and
25 all that other stuff and get yourself okay. But

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1 you've been working how many hours a day, 13?

2 BONNIE SHEFFIELD: No. I'm just --
3 we're only working eight. See, that's what I'm
4 saying. It's not that difficult. We're only
5 working eight hours.

6 FEMALE PARTICIPANT: Okay.

7 BONNIE SHEFFIELD: So it's just eight
8 hours, you know, from 7:00 to 3:00.

9 FEMALE PARTICIPANT: You've been working
10 since Thursday. So it's Friday, Saturday, Sunday,
11 Monday.

12 BONNIE SHEFFIELD: Uh-huh.

13 FEMALE PARTICIPANT: Yeah, but see --
14 yeah, take a day Bonnie, just for that, because you
15 know, the thing is how often are we giving people
16 time like a weekend. Even though they had the U.S.
17 AID desk open, the guys were working from their
18 homes. So they weren't -- they didn't have to come
19 in the office.

20 BONNIE SHEFFIELD: Oh, okay.

21 FEMALE PARTICIPANT: So they've gotten a
22 break. But I've got to make sure you and Ken get a
23 break too. I've got to work on Ken next, but I'm
24 getting you now, and then you can come back in.

25 BONNIE SHEFFIELD: Okay.

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1 FEMALE PARTICIPANT: And then
2 (indiscernible). Yeah. We'll figure it out. But I
3 need you to just take a break tomorrow.

4 BONNIE SHEFFIELD: Okay.

5 FEMALE PARTICIPANT: (indiscernible)
6 comes in, take a break, and then you go back to your
7 post tomorrow.

8 BONNIE SHEFFIELD: Okay. Sounds good.

9 FEMALE PARTICIPANT: I mean you know,
10 the day after. I'm not trying to take you from your
11 post, but go back to your post the next day, okay.

12 BONNIE SHEFFIELD: Okay, that's fine.
13 That will be fine. Okay. Thank you.

14 FEMALE PARTICIPANT: Thanks Bonnie.

15 BONNIE SHEFFIELD: Uh-huh.

16 FEMALE PARTICIPANT: Bye-bye.

17 (Tape ends.)
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2 File No. 0%KKEH4_00865094

3 (Dial tone.)

4 (Phone ringing.)

5 (No audio was recorded on the above-
6 referenced phone line on the above-referenced date.)

7 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%KKFBO600865094

3 (Dial tone.)

4 (Phone ringing.)

5 MALE PARTICIPANT: AID.

6 MARK LOMBARD: Yeah, is Mike Dudek
7 around?

8 MALE PARTICIPANT: He's on another call.

9 Can I take a message or do you want to hold?

10 MARK LOMBARD: This is Mark Lombard from
11 NRC Operations Center.

12 MALE PARTICIPANT: Okay.

13 MARK LOMBARD: I just wanted to -- I
14 just sent him an email. I just want to touch base
15 with him and discuss it a little bit.

16 MALE PARTICIPANT: All right, hang on.

17 MARK LOMBARD: Thanks.

18 (Pause.)

19 MALE PARTICIPANT: I'm going to put you
20 on hold for just a minute.

21 MARK LOMBARD: Thank you.

22 (Pause.)

23 MALE PARTICIPANT: He'll be on in just a
24 minute. Hang on.

25 MARK LOMBARD: All right, thank you.

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1 MIKE DUDEK: Hello, this is Michael.

2 MARK LOMBARD: This is Mark Lombard.

3 MIKE DUDEK: Hi. I'm really sorry about
4 keeping you on hold. I'm right in the middle of
5 doing something, getting travel for these people.

6 MARK LOMBARD: No, don't worry about it.
7 Not a problem at all. I just wanted to make sure.
8 I sent you an email, and there's really only one
9 agenda item for the one o'clock call, and I didn't
10 know if you were getting pressed for more details.

11 But it was a full court press down here.
12 They were shooting flames at us.

13 MIKE DUDEK: Oh man.

14 MARK LOMBARD: It was like well, because
15 the Assistant Administrator, she's the only one in
16 the office. So she's running the show. She's got
17 three other calls at two o'clock and she was like
18 where is this on my priority, what's this for. Like
19 how am I possibly going to do this? So like
20 (indiscernible) staff was under fire.

21 MIKE DUDEK: Yeah.

22 MARK LOMBARD: She's like well, it
23 sounds like the one o'clock is the one I really need
24 to be on.

25 MIKE DUDEK: Yes.

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1 MARK LOMBARD: Set priorities, and then
2 the two o'clock, my staff can just tie in for an FYI
3 and then backbrief me.

4 MIKE DUDEK: Right.

5 MARK LOMBARD: I think that's their path
6 forward, but they're tying up two hours of her time
7 (indiscernible), but she's got 25 other people on
8 the ground and --

9 MIKE DUDEK: Oh yeah. I understand,
10 absolutely.

11 MARK LOMBARD: I'm hoping that the one
12 o'clock is going to be maybe a 15 minute call,
13 unless nobody wants to take -- step up and take the
14 lead. But we'll see how that goes.

15 MIKE DUDEK: Yeah, we'll see. But thank
16 you for -- your email was greatly appreciated. I
17 already forwarded it to them, and they've got smiles
18 on their faces again, so --

19 MARK LOMBARD: Oh good, okay. No fire
20 coming out, right?

21 MIKE DUDEK: No fire.

22 MARK LOMBARD: Okay, cool. I just
23 wanted to touch base with you directly to make sure.

24 MIKE DUDEK: Thank you, sir.

25 MARK LOMBARD: All right. You're

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1 welcome.

2 MIKE DUDEK: Bye-bye.

3 (Tape ends.)

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1 (CONFERENCE CALL INITIATED)

2 File No. 0%L9GF(L00865094

3 KEN: NRC Operations. This is FEMA
4 Liaison Ken Wireland (phonetic). This is a recorded
5 line. How can I help you?

6 HARRY: Hey Ken, this is Harry.

7 KEN: Hey.

8 HARRY: Hey. I'm going to report there
9 tomorrow morning, but I just need -- what is the
10 address to their building so I can MapQuest it in?

11 KEN: It's One or Two White Flint North.

12 HARRY: One or Two?

13 KEN: Yeah, yeah. There's two
14 buildings.

15 HARRY: Oh, so --

16 KEN: One White Flint North is the --
17 it's a real tall building, and Two White Flint North
18 is the building where the Ops Center's in.

19 HARRY: You said One White Flint?

20 KEN: Yes.

21 HARRY: White Flint. I'm trying to see
22 what comes up on my GPS. White Flint, is that two
23 words or is that one word?

24 KEN: Two.

25 HARRY: Two words. White Flint. No,

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1 it's not recognizing it on my thing. Daggonit.
2 What city is that?

3 KEN: Rockville.

4 HARRY: Rockville. How's everything
5 going, going pretty good?

6 KEN: Yeah. Things are fairly quiet.
7 They're getting a briefing from the team right now.
8 Yeah, they're on a conference call with the team
9 that's over in Japan.

10 HARRY: Oh, okay. I gotcha.

11 KEN: Yeah. But they're still
12 frustrated. It's like they saw smoke or steam, but
13 nobody's confirmed that it's smoke or steam, that
14 kind of stuff.

15 HARRY: Oh, and they can't -- they
16 don't, they can't recognize what it is, huh?

17 KEN: Right.

18 HARRY: Oh wow. That's messed up. So
19 that's the road that it's on, White Flint Road or
20 White Flint Avenue or what?

21 KEN: No. It's actually -- this would
22 be Rockville Pike, Route 355.

23 HARRY: Oh, it's on Rockville Pike?

24 KEN: Yep.

25 HARRY: 355 Rockville Pike. Okay, all

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1 right. Thank you.

2 KEN: No, no, no, no. It's not 355
3 Rockville Pike; it's state route 355 is Rockville
4 Pike.

5 HARRY: Oh. Oh, okay. But it's on
6 Rockville Pike? Yeah, give me the address.

7 KEN: Yep, okay. Let me ask. Hold on a
8 second.

9 (Pause.)

10 KEN: Hey Harry?

11 HARRY: Yeah.

12 KEN: It's 11155 Rockville Pike.

13 HARRY: 11155 Rockville Pike?

14 KEN: Correct.

15 HARRY: Okay, thanks man.

16 KEN: Uh-huh.

17 HARRY: Bye.

18 (Tape ends.)

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7 TUESDAY

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