

May 14, 2013

**ALL AGREEMENT STATES  
ALL STATE LIAISON OFFICERS**

**NOTIFICATION OF UPCOMING “NRC CHAT” SESSIONS AND GOVDELIVERY EMAIL  
SUBSCRIPTION SERVICE (FSME-13-045)**

**Purpose:** To provide notification that the U.S. Nuclear Regulatory Commission (NRC):  
1) launched a pilot of a live discussion platform known as NRC Chat, and 2) is now offering an email subscription service for information publicized via NRC’s social media tools through GovDelivery.

**Background:** The NRC recently expanded its social media program by adding a live discussion platform known as “NRC Chat.” NRC Chat is similar to the existing NRC blog but features real-time discussion. Each session will be one hour and focus on a specific topic with an NRC expert responding to questions. NRC Chat supports a key element in NRC’s Open Government Plan—enhancing the agency’s communication with the public, stakeholders, partner organizations, and interested parties, through the use of social media technologies. In addition, NRC has started offering an email subscription service using GovDelivery. Through this service, interested individuals can sign up to receive email updates on a variety of topics, including site-specific Japan Lessons Learned activity updates as well as information publicized by NRC through social media channels without having to create accounts for platforms such as Twitter, YouTube, or Flickr.

**Discussion:** NRC expects to hold approximately two Chat sessions a month for about six months and will conduct an evaluation of the platform to include input solicited from interested parties. Examples of upcoming topics, which are subject to change, include severe weather preparedness, new reactors, waste confidence, and security since 9/11. Reminders for upcoming sessions will be tweeted through NRC’s Twitter account (<https://twitter.com/nrcgov>). The Chat sessions will be archived, so transcripts will be continually available for viewing. Information on NRC Chat can be found at the following webpages:

- Main NRC Chat page: <http://chat.nrc-gateway.gov/>
- Updated schedule of topics: <http://chat.nrc-gateway.gov/chat-schedule/>
- Chat comment guidelines: <http://chat.nrc-gateway.gov/comment-guidelines/>

All of these webpages contain a “Follow Us Via Email” function, which allows interested individuals to receive email notification of upcoming Chat sessions.

Regarding GovDelivery, this service can be accessed by clicking on the red envelope in the “Stay Connected” section of the NRC’s website: [www.nrc.gov](http://www.nrc.gov). Please note the “Stay Connected” section also includes links to NRC’s full suite of social media tools (such as Blog, Twitter, YouTube, etc.).

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We encourage all State Liaison Officers and Agreement States to consider reviewing the information contained in the webpages listed above and engaging in NRC's social media activities based on interest and time available.

If you have any questions about this correspondence, please contact the individuals named below.

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