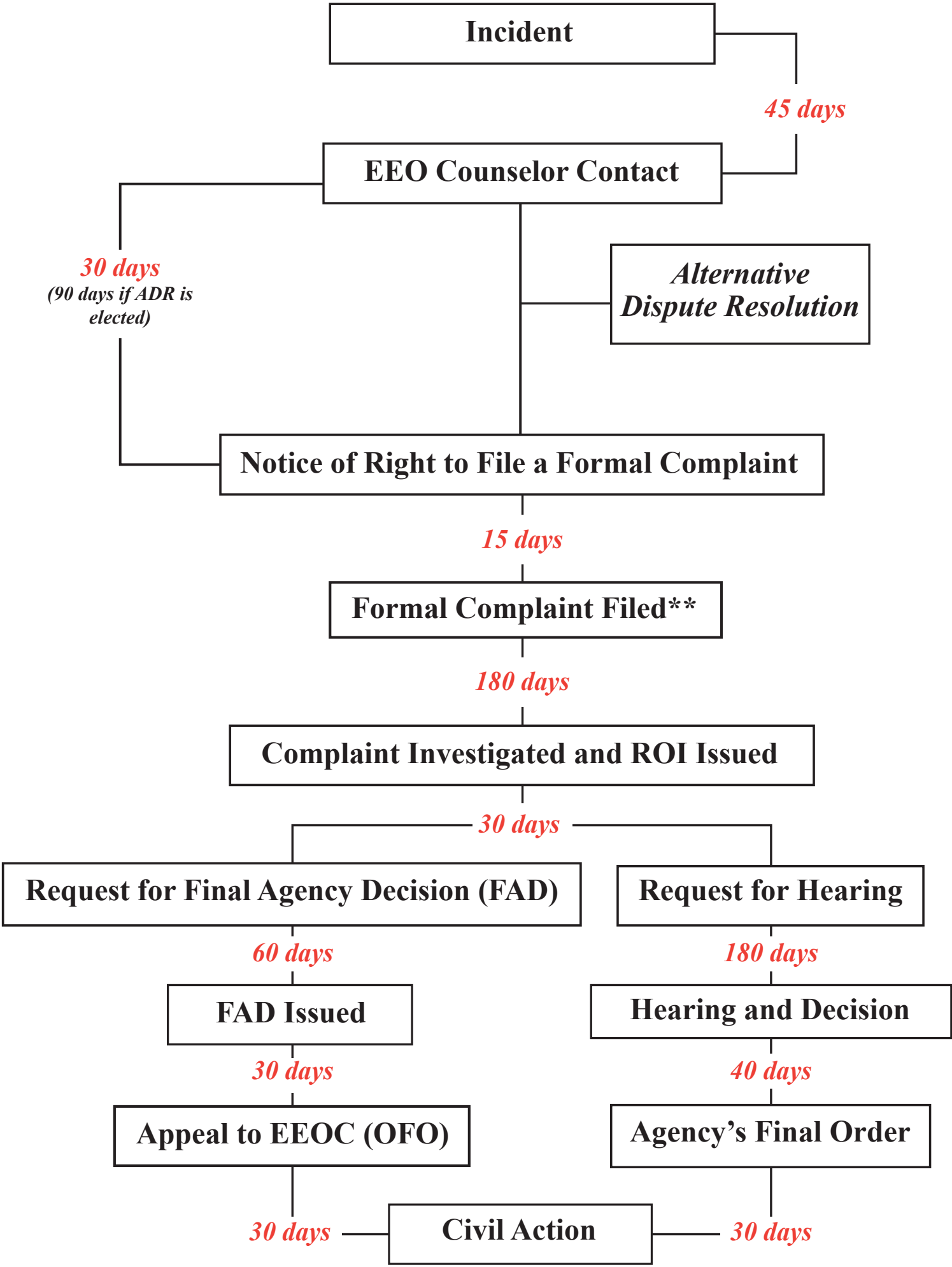


EEO COMPLAINT PROCESS



*Alternative Dispute Resolution is available at all stages of the complaint process.

**Complaints may be dismissed on procedural grounds in accordance with 29 CFR 1614.107.

Days = calendar days

August 2011

Related processes: See 29 CFR Part 1614, Subpart C, for related and alternative processes for addressing complaints.