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# Supplier Quality Oversight

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# Growing Demand, Growing Supply Base

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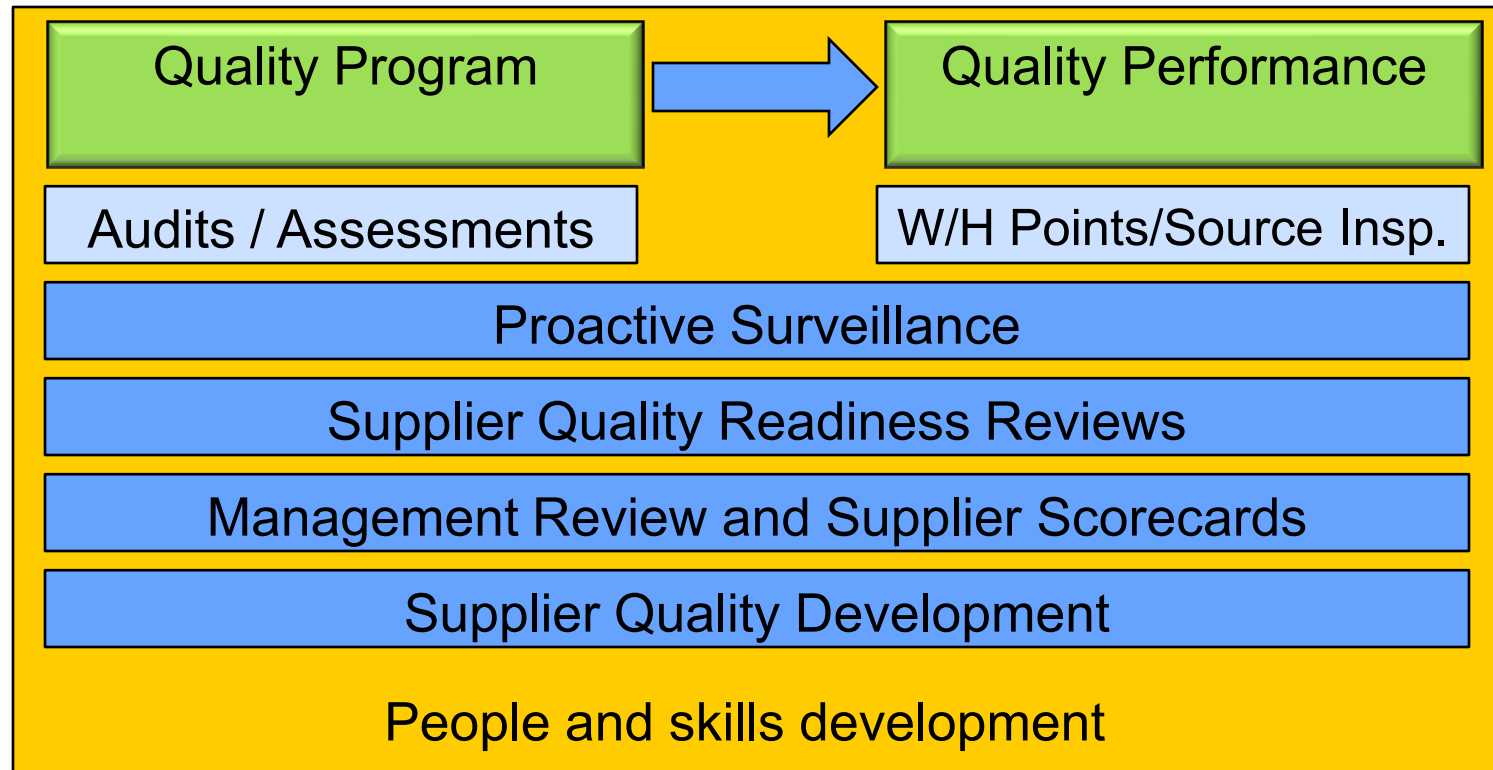
- Westinghouse is engaged in various-sized projects, product delivery, and service initiatives world wide.
  - Vogtle, V.C. Summer, Hualong, and Sanmen AP1000 New Plant Construction
  - Mechanical Components and I&C for new plant construction at UAE and Shin Kori
  - Replacement Steam Generator and major plant modifications
  - Worldwide outage services and plant upgrades
  - Major engineering services contracts
  - Operating Plant I&C upgrades
  - PWR and BWR Fuel delivery to fleet

# Supplier Oversight Summary

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- Oversight and control of suppliers is critical to industry success.
- Westinghouse is proactively and systematically evaluating our process and driving continuous improvement
- Driving proactive oversight and early action to predict and prevent supplier quality issues
  - Multiple processes
  - Formality, rigor, and discipline
  - Frequent Review
  - Early action

# Holistic Approach to Supplier Oversight



Implementing a layered system that provides for proactive intrusion to get leading indicators and predict and prevent issues.

# Operating Experience and Lessons Learned

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- **Suppliers** – First of a Kind scope for large proportion of supply base presents a new level of challenge.
- **People and Leadership**
  - **Standards/Expectations** – Mgt observation & reinforcement
  - **Training , Qualification & Proficiency** – Continuous attention
- **Process and Tools**
  - **Proactive intrusion** to establish risks and leading indicators
  - **Procedure Implementation** – Detailed guidance drives consistency
  - **Frequency, Intrusiveness & Observation** – Tailored
  - **Systematic Monitoring & Trending** – Fact-based and predictive
  - **Proactive Supplier Readiness & Development** – Issue prevention
  - **Executive Engagement and Intervention** – Visibility and involvement in critical supplier performance issues

# Summary

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- Oversight and control of suppliers is critical to industry success
- Proactive and Aggressive approach to predict and prevent issues
- Sustained vigilance is required

# Questions?

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