

# ANNUAL REPORT

## 2006-07



*a brave transformation*

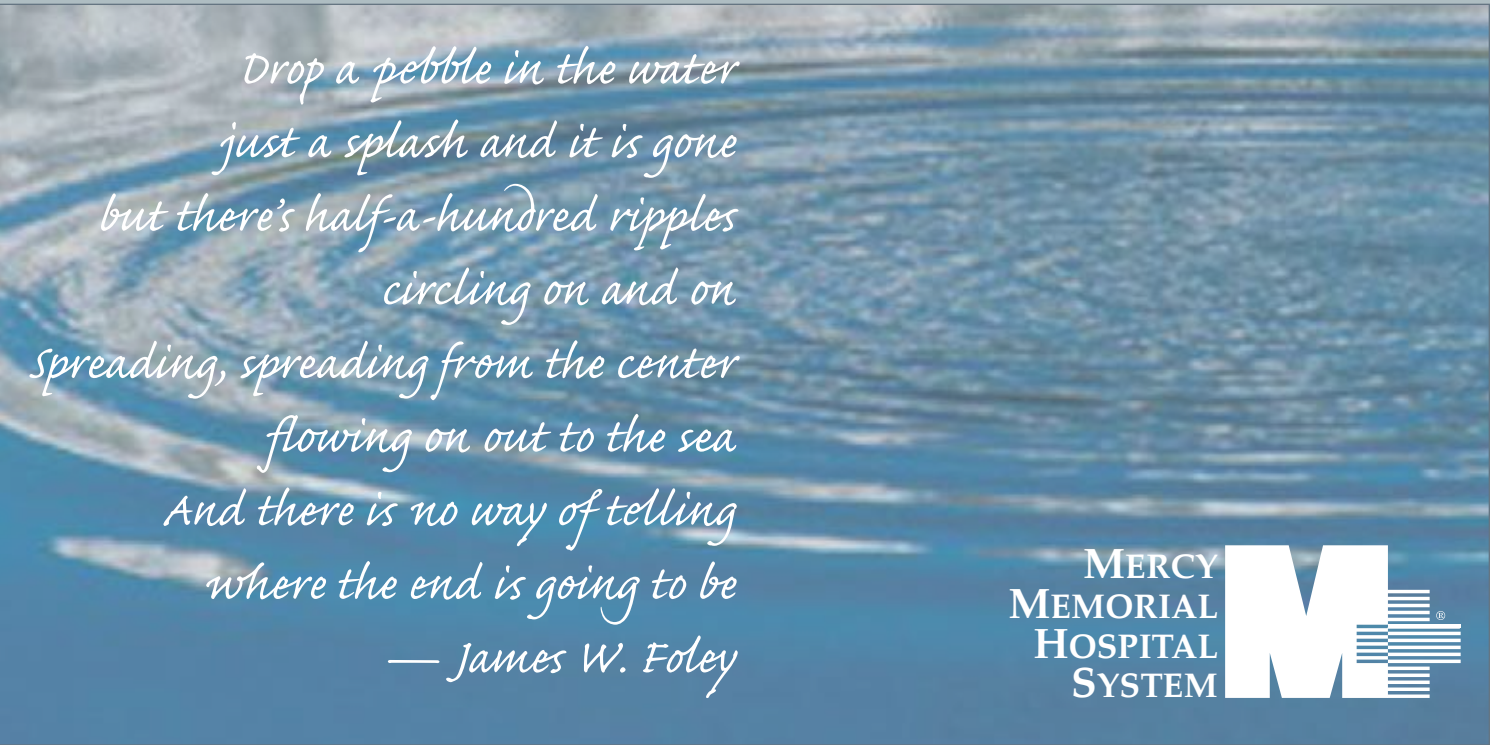


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## OUR MISSION

Provide outstanding healthcare services to the residents of Monroe County and surrounding areas.



## OUR VALUES

Clinical Excellence   ■   Service Excellence   ■   People Excellence   ■   Corporate Excellence



# TO OUR COMMUNITY

Dear Friends of MMHS:

Over the span of a year, your community hospital has continued to provide outstanding healthcare services to the residents of Monroe County and surrounding areas while extending its reach via new facilities, services, programs and technology.

Excerpts from James W. Foley's poem "A Pebble" and the ripple effect the poem alludes to, illustrate the benefits our community will experience with the improvements at Mercy Memorial Hospital. Renovated facilities and added services are examples of MMHS' commitment to Monroe County. The changes will not only help the hospital thrive but also bring more jobs to the area. As a result, the quality of life for Monroe County residents has the potential to improve. This ripple effect is paramount to the success of our community.

With an aggressive strategic plan in place, Mercy Memorial has continued to progress toward its goals.

Our new Emergency Department will comfortably accommodate up to 60,000 visits per year – more than double what our former facility was designed to accommodate. Adding a cardiac catheterization lab will allow patients to stay at home for treatment instead of driving to Toledo or Ann Arbor for procedures. New surgery departments will support the latest in advanced inpatient and outpatient surgical procedures. Patients will have access to more services than ever – without having to leave Monroe.

The ripple effect of our enhancements reaches other facets of the hospital. Not only will we offer more services and improved facilities but also the best technology. Many of these diagnostic tools are already in use, serving members of the community by aiding physicians with their diagnoses. With our new 4D breast MRI, some women with suspicious mammograms can avoid a breast biopsy because the 4D MRI has a sensitivity near 100 percent for detecting invasive cancer as small as 3 millimeters. Early discovery saves lives and reduces the cost of treatment.

At MMHS, we are striving to improve the quality of care for our patients while also increasing our presence in the community with preventive care and health education. With participation in events like Health Check in conjunction with United Way, Women's Health Conference in partnership with the Family Medical Center of Michigan, Health Odyssey at the Monroe Senior Center, Put Yourself First Today! free mammograms made possible by a Komen grant, Diabetes Health Fair, prostate screenings, blood drives, and more, Mercy Memorial is reaching out to give back to the community.

Our changes would not be possible without the dedication and guidance of the Board of Trustees. We are sincerely thankful to the Guild for its continuous support and volunteers. As we continue our Capital Campaign, we want to express our gratitude to our generous donors. We are especially appreciative of our dedicated staff and physicians for all they do to help fulfill our commitment to the community.

Regards,



Daniel L. Wakeman  
Mercy Memorial Hospital System  
President & CEO

## OUR VISION

To be Monroe County's  
first choice for  
comprehensive services  
needed for a healthy life.

At Mercy Memorial Hospital System, our mission is to provide outstanding healthcare services to the residents of Monroe County and surrounding areas. By acquiring some of the top technology, we have enhanced our commitment to the community.

With 3.0T Magnetic Resonance Imaging, a 64-slice CT Scanner, digital mammography, among other technologically advanced equipment, patients at MMHS are being screened by some of the best diagnostic tools in the healthcare industry.

The following pages detail the hospital's commitment to the community through clinical excellence.

## NEW PHYSICIANS

The following physicians were granted privileges during the 2006-07 fiscal year:

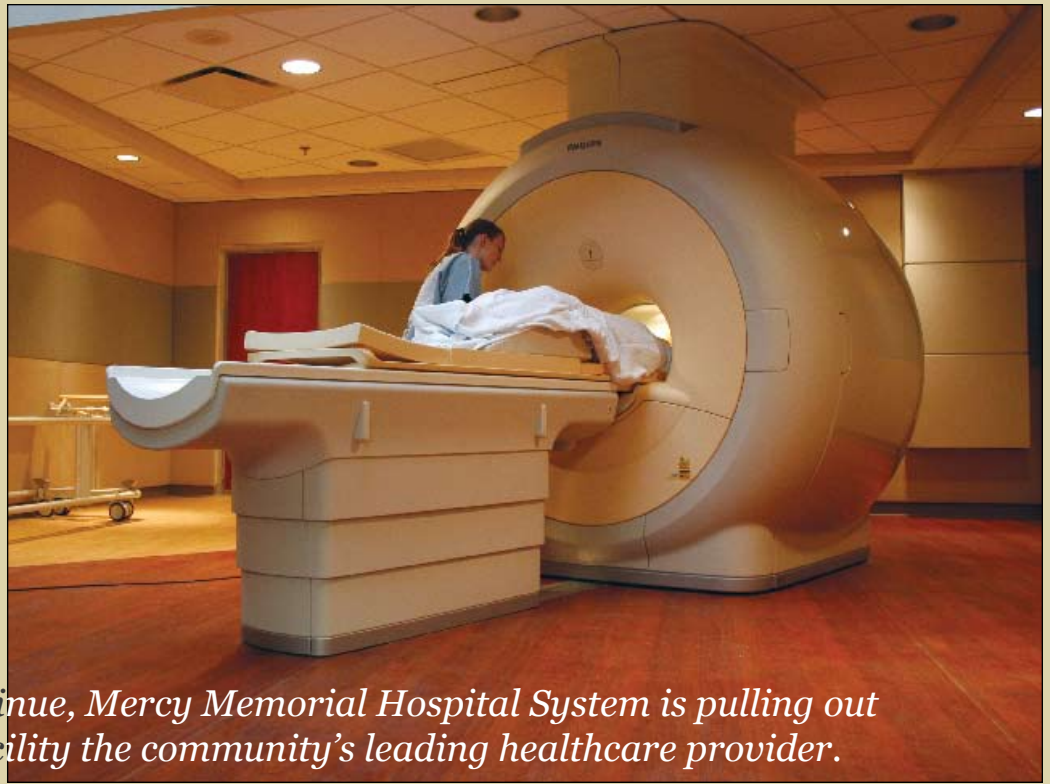
Frankju Arevalo, MD, radiology  
 Michael Arseneault, DO, radiology  
 Stephen Bai, MD, radiology  
 Christian Bartoi, MD, radiology  
 Kenneth Bartold, MD, radiology  
 Stephen Bell, DO, internal medicine  
 Bruno Borin, DO, radiology  
 Costa Buterakos, MD, radiology  
 Vito Casano, MD, radiology  
 Donald Conn, MD, radiology  
 Jerry Drake, MD, radiology  
 Shazia Essani, MD, internal medicine  
 Marc Feldman, MD, internal medicine  
 Gretchen Feller, MD, general surgery  
 John Finger, MD, radiology  
 John Ghesquiere, MD, psychiatry  
 Jayasree Grandhi, MD, internal medicine  
 Mark Hass, MD, radiology  
 Caroline Henein, DO, radiology  
 James Hennessy, MD, pediatric cardiology

Randy Hicks, MD, radiology  
 Bruce Hirshman, DO, pain management  
 Vladislav Jankulov, MD, radiology  
 Tai Kang, MD, radiology  
 Timothy Kasunic, MD, oncology/hematology  
 Dong Kim, MD, radiology  
 Joon Kim, MD, radiology  
 James Kochkodan, MD, radiology  
 Lawrence Lackey, MD, internal medicine  
 Christopher Marting, DO, emergency medicine  
 Surendra Marur, MD, internal medicine  
 Thomas Mehelas, MD, ophthalmology  
 Suhair Mugawish, MD, pulmonary medicine  
 Rajika Munasinghe, MD, internal medicine  
 Sucheta Nanda, MD, anesthesiology  
 Gregory Olson, MD, radiology

John Paesano, DO, radiology  
 Sushma Pandrangi, MD, nephrology  
 Miriam Pellerito, MD, radiology  
 Vijayalaks Ranganatha, MD, pediatrics  
 Falgun Rathod, MD, radiology  
 Mahendranath Reddy, MD, internal medicine  
 Rob Reed, MD, radiology  
 Sophia Roumanis, MD, radiology  
 Purvi Saraiya, MD, neurology  
 Gehring Sauter, MD, radiology  
 Daniel Shumaker, MD, radiology  
 Mohamed Siddique, MD, internal medicine  
 Jiab Suleiman, DO, orthopedic surgery  
 Brent Thompson, MD, radiology  
 Jeffery Trager, DO, emergency medicine  
 Jeffrey Tranchida, MD, radiology  
 Gaurav Vashishta, MD, internal medicine  
 Garrett Walworth, MD, radiology  
 David Yates, MD, radiology  
 Michael Zydeck, MD, radiology



# INSIDE THE NEW MMHS



*As construction efforts continue, Mercy Memorial Hospital System is pulling out all the stops to make our facility the community's leading healthcare provider.*

With its multi-million dollar renovation project well underway, Mercy Memorial Hospital System's campus is beginning to unveil some noticeable changes to the community.

From temporary entrances to blocked walls and hallways, it may seem that the most important changes have been on the appearance and accessibility of the building itself, but that's not the case. In fact, the most exciting improvements are happening inside with the introduction of state-of-the-art technology and cutting edge procedures.

## 3.0T Magnetic Resonance Imaging (pictured above)

— Patients and physicians in the area can now access one of the newest and highest-resolution magnetic resonance imaging scanners available: the fixed-base Philips Achieva 3.0T MRI system. The ultra-high-field MRI system enables faster and higher-resolution scans, resulting in superb image quality and potentially more accurate diagnoses. In addition, patients will appreciate its many comfort-related features.

Because of the level of detail it provides, the 3.0T MRI system can assist radiologists and physicians in the earlier diagnosis of a variety of medical conditions, including brain nervous system disorders, cardiovascular disease and organ disease. The wide patient opening, fast scan times and accurate scans that reduce the need for rescanning all contribute to a patient-friendly design.

**4 Dimensional Breast MRI** — Breast Magnetic Resonance Imaging is one of the safest and most comfortable imaging tests available. It uses magnetic fields without X-ray to obtain more than 3,000 images of the breasts. MRI is very helpful with difficult, suspicious or dense mammograms, especially in the 30-65-year-old age group. In recent years, breast MRI has become an important addition to ultrasound and mammography. With sensitivity near 100 percent for detecting invasive cancer as small as 3 mm, early discovery will save lives and reduce the cost of treatment.

MMHS is one of the few facilities in southeast Michigan using this advanced technology.

During an exam, the patient is on her stomach. Unlike mammography, MRI does not require the breasts to be compressed. Most exams last no longer than 25 minutes.

Breast MRI often is used for evaluating patients with dense breast tissue, breast pain, breast discharge, fibrocystic breast disease or with a personal or family history of breast cancer. It also is used in conjunction with mammography or ultrasound for clarification of inconclusive or abnormal findings. Breast MRI can also be used for the evaluation of implant rupture, radiation/chemotherapy treatments, and searching for primary breast cancer in patients with lymph node disease.

Most major health insurance agencies cover the cost of breast MRI when a patient has a physician order. If a patient's health plan requires the patient to have prior approval for this type of exam, the patient should obtain the necessary paperwork prior to the appointment.

When the exam is complete, a radiologist who specializes in breast MRI will review the images and prepare a report for the doctor. The doctor will then review it with the patient in the context of her overall health.

**Philips Brilliance 64-Slice CT Scanner** — A state-of-the-art multi-slice Computed Tomography (CT) scanner is now available at MMHS. The Brilliance 64-Slice CT scanner from Philips Medical Systems features advanced technology that produces split-second, high quality images, permitting doctors to see more anatomical detail in a fraction of the time needed for other tests. With this new CT scanner, Mercy Memorial Hospital System's radiologists and physicians will be able to more effectively detect and treat a range of life-threatening illnesses.



**DR. MICHAEL CHARBONEAU:** MMHS surgeon has collaborated with nationally recognized surgeon and oncologist from Harper Hospital.

## Complicated operation a success

Mercy Memorial Hospital System surgeon Michael Charboneau, D.O., recently performed a complex oncological surgical case at the hospital in collaboration with Harper Hospital Chief of Surgery and Oncology, Donald Weaver, M.D.

The patient had a large, retroperitoneal mass (a mass located behind the stomach). The location and size of the mass presented an increase in the complexity of the surgery.

Often, cases this complex are referred to tertiary centers in Detroit, Toledo or Ann Arbor.

"In my discussions with Dr. Weaver, the intent for both of us is to provide a more intensive service here for patients who have been diagnosed with cancer," Dr. Charboneau said.

Dr. Charboneau has collaborated with Dr. Weaver and performed similar surgeries at Harper Hospital at the Detroit Medical Center.

Dr. Weaver is recognized nationally for his extensive experience in a variety of general and oncological surgery cases.

He works with general surgeons at community hospitals to help coordinate more complex surgical cases.

Dr. Weaver's willingness to participate in these cases allows surgeries to be done closer to a patient's home, thus improving access and continuity of care. Furthermore, keeping care close to home reduces travel for the patient and his or her family and can improve overall quality of patient care experience.

Dr. Charboneau said he plans to continue to work with Dr. Weaver to perform any surgery that can and should be done here at MMHS.

**"96 percent of women who find and treat breast cancer early will be cancer-free after five years."**

## BEST IN DIGITAL MAMMOGRAPHY

*Studies show digital technology is more accurate*

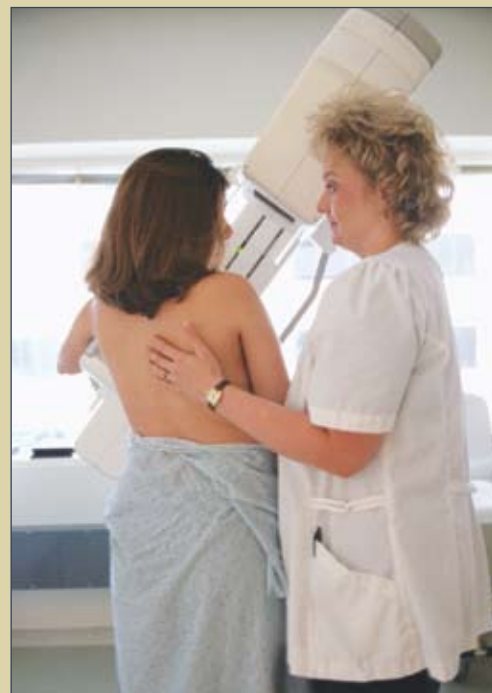
Mercy Memorial Hospital System is pleased to announce that the latest in digital mammography technology is available at the Women's Health Center. With the installation of Fuji's Computed Radiography for Mammography (FCRm) system, developed by FUJIFILM Medical Systems USA, Inc., Mercy Memorial Hospital is now one of the first breast imaging facilities in the U.S. to offer this digital mammography capability.

"Screening mammography is still recognized as the most effective tool available for the early detection of breast cancer," said Cindy Miller, director of imaging services. "And according to a recent landmark study, digital mammography offers significant benefits to certain groups of women."

Digital mammography, a mammogram that uses new detection technologies and computers instead of film, was found in a landmark clinical study of more than 42,000 women to be better than film-screen mammography in detecting breast cancer in three groups: women under 50, pre- and peri-menopausal women, and women with dense breasts. Digital mammograms are 15 percent more accurate among women under age 50 or not yet in menopause, and 11 percent more accurate among women with dense breasts.

From the patient's perspective, the procedure for a digital mammogram is the same as for a conventional film mammogram; however, since the images are available almost immediately and no film development time is necessary, the wait time for the patient is less.

Furthermore, MMHS also uses Fuji's Synapse® PACS, or Picture Archiving and Communication System, which enables the digital mammograms to be electronically viewed, transmitted and stored. Synapse enables the interpreting physician to use digital tools to electronically enhance and magnify the images, and to adjust the contrast to better examine any suspicious areas. This reduces the need for the patient to be called



**Mercy Memorial Hospital System encourages all women over the age of 40 to have an annual mammogram.**

back for additional exposures. The PACS also facilitates long-distance consultations with other specialists since the digital images easily can be transmitted to other facilities. They also can be transferred to a CD if a patient needs to take them to another facility.

"The benefits we are experiencing with Fuji's digital mammography are not only allowing us to do our jobs more effectively and efficiently but, more importantly, they are enabling us to provide the top level of care for our breast imaging patients," Miller said. "Fuji's Computed Radiography for Mammography is the most widely used digital mammography system in the world, and we're pleased to be among one of the first facilities in the U.S. to offer its benefits."

According to the American Cancer Society, breast cancer is the leading cause of cancer death in women between the ages of 15 and 54.





# HOSPITAL RECEIVES GOVERNOR'S AWARD

**M**ercy Memorial Hospital System received the MPRO 2006 Governor's Award for Improving Patient Safety and Quality of Care in the Hospital Setting. MMHS received the accolade for the Surgical Care Improvement Project (SCIP).

"Award recipients are committed to providing Michigan citizens with high quality healthcare," Governor Jennifer M. Granholm said. "The award is testament to the dedication of these hospitals that give patients the quality care they need and deserve each and every time."

The Governor's Award is based on clinical data for the 2006 calendar year. While the Governor and MPRO have partnered to honor hospitals since 2003, this marks the first time that the Governor has recognized the very top performing Michigan hospitals in the areas related to the Governor's Award for Improving Patient Safety and the Quality of Care in the Hospital Setting and Critical Access Hospital Setting.

Award criteria align with improving care in a number of clinical

areas. MMHS chose from pre-selected clinical areas.

These clinical areas are designated as national healthcare priorities by the Centers for Medicare & Medicaid Services.

Acute Care hospitals individually selected from one or more of the following areas:

- Appropriate Care Measure (ACM) Award
- Surgical Care Improvement Project (SCIP) Award
- AV Fistula Award
- Systems Improvement – Health Information Technology (HIT) Award

MMHS established a multidisciplinary team to spearhead improvement measures using proven, evidence-based practices.

"Together, our staff is demonstrating that we are providing the very best in medical treatment and care — the right care, each and every time," said MMHS spokesperson Barry McDonald. "Our efforts have been enhanced through our collaborations with MPRO, Michigan's Medicare Quality Improvement Organization."

## Prominent radiology group now provides services at MMHS

One of Michigan's largest radiology physician groups has started providing imaging services at Mercy Memorial Hospital System. The Harris, Birkhill, Wang, Songe & Associates group has served southeast Michigan since 1945.

Currently, this group provides imaging services to the Oakwood Healthcare Sys-

tem, Henry Ford Healthcare System and several private clinical offices.

The group consists of 34 board-certified radiologists, including 18 fellowship-trained subspecialties.

The goal is continued commitment to imaging excellence.

The group will bring specialty experience

in CT, MRI, interventional radiology, mammography, ultrasound, neuroradiology and nuclear medicine.

"Services will be enhanced through 24/7 coverage and improved interpretation through greater specialization," said Dr. Norma Flores, the group's chief of radiology.



# inthe community

your leading healthcare provider

MERCY  
MEMORIAL  
HOSPITAL  
SYSTEM

Visit our website at  
mercymemorial.org  
for more information  
on how we support  
our community

## MERCY MEMORIAL NURSING CENTER



After years of planning and hard work, Mercy Memorial Nursing Center opened a greenhouse on its campus for residents to enjoy.

MMHS was a proud sponsor at this year's March of Dimes WalkAmerica, held at Sterling State Park. More than 50 MMHS staff members came out in April to walk on behalf of the hospital. These donations, combined with other fundraising efforts, raised money for March of Dimes research.

## MARCH OF DIMES



## RACING FOR RECOVERY



The third annual Racing for Recovery Half and Sprint Triathlon was June 10 at Sterling State Park. More than 300 participants from 16 states and two countries competed in the event. MMHS provided medical support and more than 40 volunteers.

## *Caring for our own – extra effort outside the halls of MMHS*



Mercy Memorial Hospital System teamed up with local businesses and organizations to host a car seat safety check at Harwood Used Cars.

Sponsors for the event included MMHS, Radio Disney AM 910, Michigan State Police, CAN (Child Advocacy Network), Babies R Us, Safe Kids, Frenchtown Fire Department, Harwood Automotive and State Farm Insurance, which also provided a grant to fund the event.

Forty-one seats were checked throughout the day and seats that were deemed unsafe were replaced with new ones free of charge. Pam Peach, an RN at Mercy Memorial Hospital System, spearheaded the event.

SERVICE EXCELLENCE

# REWARDING MMHS EMPLOYEES

In an annual employee survey, MMHS employees made their voices heard: They wanted to be recognized more frequently for doing the right things. The question we had to ask was, "What are the right things and how should people be meaningfully recognized?"

- Are the "right things" the same as the things we do today?
- How can we make sure employees are achieving MMHS's strategic goals?
- Now that we have cutting-edge technologies like the 3.0T MRI, how can we make sure we are matching them with cutting-edge delivery of care?
- Most importantly, how can we recognize our people for changing so that they are doing the right thing?

Today, MMHS is on the cutting edge of employee performance management. In a team effort with PerformInsight, a Chicago-based workforce performance management company, MMHS is analyzing the competencies and activities that people need to do to deliver cutting-edge clinical care and excellent customer service to its community.

Through the hospital-wide Rewarding Excellence program, each department is researching the best practices and developing programs that will move MMHS into the top 20 percent of hospitals in its class by 2011. Many departments are shooting beyond that goal to use the same practices as the top 20 percent of all hospitals in the nation. In the end, doing things right is in the best interest of our entire community.

Rewarding Excellence also helps MMHS reduce

cost by placing all employee communications online along with other resources such as links to external information sources and hospital policies and procedures. As a result, it will improve our efficiency, reduce cost and help protect the environment while improving performance.

A pilot program with Imaging has begun. Nursing and other departments are scheduled to start soon. Within a year, all services that touch patients at MMHS will have been through the process. We already are receiving higher patient satisfaction scores with the new Imaging program and look forward to similar improvements in other departments in the near future.

– Contributed by: Robert Friesen and Patricia Poupard



## Rape Crisis program offers support for victims

Mercy Memorial Hospital System recently started a grant-funded Rape Crisis Center. The Rape Crisis Center provides trained victim advocates to create an environment that systematically advances the care and advocacy of individuals who have experienced violence, specifically sexual assault.

The Rape Crisis Center offers 24-hour advocacy services for survivors of sexual assault and/or friends or family; accompaniment to hospital, law

enforcement agency and/or court hearings; advocacy, support referrals, education; victim crime compensation completion; counseling; and community education on rape prevention. The 24-hour hotline for the center is (734) 240-8800.

"As a hospital, we have an obligation to educate the public that there is help out there, they just need to pick up the phone and call," said Melodie Brooks, director of the Rape Crisis Center.

## BOARD MEMBERS

*Mercy Memorial Hospital Corporation &  
Monroe Community Health Services Board of Trustees*

John A. Zarb, Chair; Gerald W. Heck, Vice Chair; Timothy S. Bennett, Secretary; Sister Frances A. Mlocek, IHM, CPA, Treasurer; Colleen J. Nowak, Guild President; Deborah A. Sabo, CPA, Member at Large; Manhar J. Tejura, M.D., Chief of Medical Staff; Tedd March, D.O., Vice Chief of Medical Staff; Daniel L. Wakeman, President & CEO; Karen M. Bellino; H. Douglas Chaffin; Suzanne M. Gartz; June Jennison; John D. Kohler; James A. Miller, D.O.; Aaron P. Simonton; Arlene R. Walsh

*Monroe Health Ventures Board of Directors*

Sarah Richardville, Chair; Sandra McConnell, Secretary/Treasurer; Douglas R. Gipson; Gerald W. Heck; Pamela L. Pettinari; Debra Shah

## MEDICAL EXECUTIVE COMMITTEE

M. Tejura, M.D., Chief of Staff; T. March, D.O., Vice Chief of Staff/Chairman of Credentials Committee; J. Amin, M.D., Secretary-Treasurer; H. Isak, M.D., Chief of Anesthesiology; S. Grider, D.O., Chief of Emergency Medicine; A. Bhurgri, M.D., Chief of Medicine; S. Mossallam, D.O., Chief of Obstetrics & Gynecology; N. Carzon, M.D., Chief of Pathology; J. Pasko, M.D., Chief of Pediatrics; G. Koloff, M.D., Chief of Psychiatry; N. Flores, M.D., Chief of Radiology; K. McNamee, M.D., Chief of Surgery; A. Songco, M.D., Chairman of Infection Control/Tissue/Death Committee; S. Reed, M.D., Chairman of Medical Records Committee; A. Kabir, M.D., Chairman of Utilization Committee; R. Nair, M.D., Member at Large; J. Kalenkiewicz, M.D., Chairman of Blood Transfusion/Education/Library Committee; A. Melonakos, M.D., Chairman of Constitution & Bylaws Committee; M. Javaid, M.D., Chairman of ICU/CCU Committee; T. Qureshi, M.D., Chairman of Information Management & Technology Committee; H. Steward, M.D., Chairman of Medical Ethics Committee; V. Rimanelli, D.O., Chairman of Pharmacy & Therapeutics Committee; J. Miller, D.O., Physician Performance Committee; M. Sherrard, D.O., Past Chief of Staff

## GRANT FUNDS FREE MAMMOGRAMS

Mercy Memorial Hospital System has been awarded a Susan G. Komen For the Cure grant, which will be used to fund a program for free mammograms for Monroe County women.

The grant money is for the balance of 2007 and ends March 31, 2008. The \$38,826 grant will be used to fund "Put Yourself First Today!" a free mammogram program for Monroe County women. Women are eligible for the program if they are

Monroe County residents, 40 and older (women under 40 need a physician order), and uninsured or underinsured with a demonstrated financial need.

Women who qualify for a free mammogram through the grant-funded program should call (734) 240-8440 to complete the pre-screening process.

MMHS partners with Monroe Cancer Connection to transport any "Put Yourself First Today!" patient to and from her appointment, if necessary.

## MMHS is committed to the Monroe community

Mercy Memorial Hospital System participates in a number of public programs and healthcare-related causes, including Health Check in conjunction with United Way, Health Odyssey at the Monroe Senior Center, Diabetes Screenings, Vascular Screening Clinics, blood drives, Prostate Screenings, Diabetes Health

Fair, Put Yourself First Today! free mammograms made possible by a Komen grant and the Women's Health Conference in partnership with the Family Medical Center of Michigan, among many other causes.

MMHS employees, volunteers and physicians often participate in these events.



# MMHS CAPITAL

## *a brave* transformation

**M**ercy Memorial Hospital System of Monroe (MMHS) exists to provide excellent, accessible and personalized medical care, close to home, for the people of Monroe County. Our commitment is to be Monroe County's primary choice for comprehensive services for a healthy life. We are at an exciting and vital juncture, enthusiastically poised to take a leadership position in the quality of medical care and services offered in southeastern Michigan. We invite you to share our vision and passion to launch the next phase in caring for our own – ushering in an even brighter future of superior healthcare for our families, friends and communities.

### ECONOMIC IMPACT

The imperative to retain and expand the services provided by our locally controlled, award-winning community hospital is clear from a healthcare perspective. Equally important is the positive economic impact this venture will provide to Monroe and the surrounding communities.

To meet the needs of our changing community, we need to ensure our future. The board and administrative leadership of Mercy Memorial Hospital System have developed an ambitious and comprehensive strategic plan to improve and expand its facilities.

When completed, the important modernization of our emergency and surgery departments, state-of-the-art technology, and private patient rooms will enable MMHS to compare favorably with hospitals in much larger cities. The availability of highly advanced healthcare within minutes of any local community also will help to attract new business and residents.

- **Employment growth:** These improvements will help us fulfill our commitment to the community of being “an accessible community hospital system respected for our quality and known for friendly, personalized care that is close to home.”

As one of the largest employers in Monroe County, we will continue to provide quality job opportunities to more than 1,600 community members and increase our employment numbers by nearly 400 employees.



### INCREASING MARKET SHARE

While MMHS treats 65 percent of the inpatient cases in and around the city of Monroe, another 20 percent travel to Toledo to receive “high end” care. Additionally, many patients in the western portion of the county travel to Ypsilanti and Ann Arbor for advanced treatment. Increasing inpatient and outpatient volumes translate into annual revenue growth. The net result is an estimated \$24.5 million increase in annual revenue from inside and outside Monroe County.

### INVESTMENT

The anticipated investment of this project will be in excess of \$60 million. This project has been reviewed and is supported by the prestigious Standard & Poor's and Moody's organizations, leading to approval by the Monroe Hospital Finance Authority to initiate a \$49 million bond offering to fund vital enhancements. Exciting features of the expansion will include:

# AL CAMPAIGN



- **Emergency Department:** The emergency department currently manages more than 40,000 visits per year in a facility designed to accommodate 25,000 visits. The new emergency center will be able to accommodate up to 60,000 visits and improve patient service in a comfortable private setting.
- **Surgery Department:** The surgery department, last upgraded more than 20 years ago, will be designed to support the latest in advanced inpatient and outpatient surgical procedures. On the first floor, the surgical teams will have immediate access to the latest diagnostic technology. The location alone will maximize efficiency and improve patient care by minimizing transport. The expanded waiting and recovery areas will provide greater patient and visitor comfort while enabling the hospital to perform high-end procedures.
- **Imaging Department:** An updated radiology suite will include

the latest in diagnostic technology, including a 64-slice CT Scanner, a powerful fixed magnetic resonance scanner and digital imaging technology. Along with a new cardiac catheterization/special procedures suite, these advancements will improve Mercy Memorial Hospital System's ability to recruit and train healthcare staff to treat inpatient needs.

## CHARITABLE CONTRIBUTIONS

We are also seeking to obtain \$15 million in charitable contributions. This will help fund other projects such as:

- **Private rooms:** A new patient tower will add 12 larger rooms and provide additional space to allow the hospital to gradually convert to all private rooms. The net effect will not be more licensed beds, but more space and privacy.

## TRANSFORMING AN IMAGE

MMHS must transform itself to increase capacity; this includes advanced cardiac and vascular testing and treatment, larger operating rooms, increased acquisition of state-of-the-art technology, the offering of private rooms and efficient patient and information flow.

- **Financial status:** With a strong balance sheet, it is critical that we transform our health system to reverse the recent trend of disappointing operating margins.
- **Maintain independence:** MMHS is one of six remaining independent, private, not-for-profit community hospitals in southeast Michigan. Our value of independence translates into local governance to control the local assets. While we may align with other providers to offer high quality services locally, it will be the local governance that will determine who we work with for what services.

In order to maintain a strong economic position for the foreseeable future, the transformation must start now. Any financial assistance Mercy Memorial Hospital System receives is not only an investment in the health and economic strength of the community, but it also sends a clear message that our community intends to keep its healthcare asset independent.

*For more information on the Capital Campaign, contact campaign coordinator Molly Moore at (734) 621-2967.*

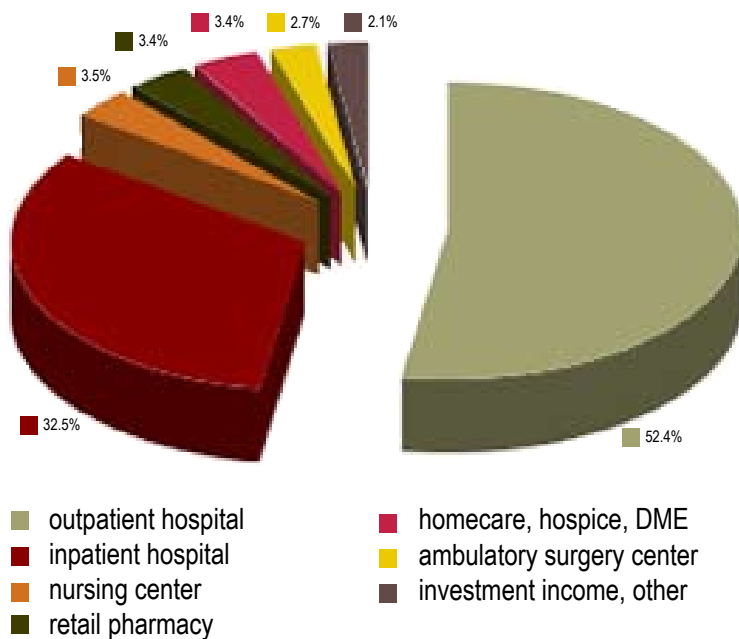
**bringing our**  
*future* **HOME**

# financial data

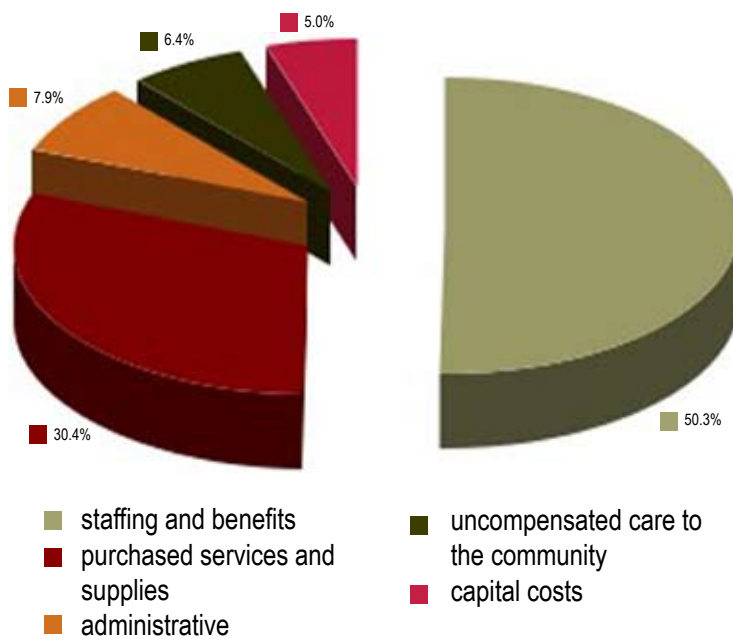
July 1, 2006 through June 30, 2007

**M**ercy Memorial Hospital System is a non-profit hospital that adheres to a much different mandate than for-profit hospitals. MMHS has no shareholders or investors. The hospital reinvests in new equipment, facilities and services to provide the community with the best possible patient care.

## where our funds came from (total revenue: \$149,694,000)



## how the funds were used (total expenditures: \$160,526,000)



## statistical highlights

### hospital statistics

|                        | 2006    | 2007    |
|------------------------|---------|---------|
| total discharges       | 9,381   | 9,040   |
| patient days           | 37,313  | 36,132  |
| births                 | 914     | 893     |
| average length of stay | 3.98    | 4.00    |
| surgeries              | 10,724  | 10,928  |
| emergency room visits  | 41,159  | 42,040  |
| outpatient visits      | 167,123 | 189,592 |

### nursing center statistics

|                        |        |        |
|------------------------|--------|--------|
| discharges             | 536    | 456    |
| patient days           | 22,480 | 21,332 |
| average length of stay | 41.9   | 46.8   |

### ambulatory surgery center

|           | 2006  | 2007  |
|-----------|-------|-------|
| surgeries | 5,090 | 5,542 |

### retail pharmacy

|               |        |        |
|---------------|--------|--------|
| prescriptions | 91,503 | 99,507 |
|---------------|--------|--------|

### system statistics

|                       |         |         |
|-----------------------|---------|---------|
| full-time equivalents | 1,238.2 | 1,263.8 |
| volunteer hours       | 39,649  | 44,269  |



# Mercy Memorial Hospital System

## donor appreciation

Mercy Memorial Hospital System acknowledges the following individuals and organizations for their contributions from **JULY 2006** through **JUNE 2007**. They have taken an active role in enhancing our community hospital system by supporting MMHS programs and services, including the “Bringing Our Future Home” Capital Campaign and event sponsorships. Mercy Memorial Hospital Corporation is a not-for-profit organization under section 501 (c)(3) of the Internal Revenue Code. Charitable support is welcomed and appreciated.

### **“BRINGING OUR FUTURE HOME” CAMPAIGN**

Dr. and Mrs. Mark A. Beattie  
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## PUBLISHED BY:

Community & Foundation Relations  
Barry McDonald, Vice President of  
Business Development & Strategy  
Jayme Ramson, Editor  
Liesel Riggs, Community Relations  
Rose Sigler, Foundation Relations  
Daniel Wakeman, President & CEO

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*Drop a pebble in the water  
just a splash and it is gone  
but there's half-a-hundred ripples  
circling on and on  
spreading, spreading from the center  
flowing on out to the sea  
And there is no way of telling  
where the end is going to be  
— James W. Foley*



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