



OFFICE OF THE
INSPECTOR GENERAL

UNITED STATES
NUCLEAR REGULATORY COMMISSION
WASHINGTON, D.C. 20555-0001

September 9, 2011

MEMORANDUM TO: R. William Borchardt
Executive Director for Operations

FROM: Stephen D. Dingbaum */RA/*
Assistant Inspector General for Audits

SUBJECT: STATUS OF RECOMMENDATIONS: MEMORANDUM
REPORT: AUDIT OF NRC EMPLOYEE USE OF THE
FEDERAL CALLING CARD (OIG-10-A-15)

REFERENCE: DIRECTOR, OFFICE OF INFORMATION SERVICES
MEMORANDUM DATED JULY 29, 2011

Attached is the Office of the Inspector General's analysis and status of recommendations as discussed in the agency's response dated July 29, 2011. Based on this response, recommendations 1-3 remain in resolved status. Please provide an updated status of the resolved recommendations by January 31, 2012.

If you have any questions or concerns, please contact me at 415-5915 or Kathleen Stetson, Team Leader, at 415-8175.

Attachments: As stated

cc: N. Mamish, OEDO
K. Brock, OEDO
J. Arildsen, OEDO
C. Jaegers, OEDO

Audit Report

AUDIT OF NRC EMPLOYEE USE OF THE FEDERAL CALLING CARD

OIG-10-A-15

Status of Recommendations

Recommendation 1: Develop and implement a plan to assess the validity of high calling card usage on a periodic basis.

**Agency Response Dated
July 29, 2011:**

Agree. As part of the transition of telecommunications services from the FTS2001 contract vehicle to the Networx contract vehicle, the Office of Information Services (OIS) is currently replacing/re-issuing calling cards. The Networx vehicle gives OIS the ability to assess usage and monitor inventories at a more detailed level than is currently available and also provides an opportunity to reassess calling card inventory and requirements. The transition to Networx calling cards will be completed by September 30, 2011. After the transition is completed, OIS will develop and implement a plan to evaluate and identify high calling card usage on a monthly basis. This plan will be implemented by December 31, 2011. An extension to the ticket associated with this recommendation has already been granted.

OIG Analysis: The proposed corrective action addresses the intent of OIG's recommendation. This recommendation will be closed when OIG receives and reviews a copy of the OIS plan to assess the validity of high calling card usage on a monthly basis, and determines the policy has been implemented.

Status: Resolved.

Audit Report

AUDIT OF NRC EMPLOYEE USE OF THE FEDERAL CALLING CARD

OIG-10-A-15

Status of Recommendations

Recommendation 2: Develop and implement a policy to conduct annual inventories of calling cards and reconcile differences in a timely manner.

Agency Response Dated
July 29, 2011:

Agree. Management Directive (MD) 2.3 which is currently under revision contains requirements regarding the maintenance of an accurate inventory of telecommunications devices and services. MD 2.3 is currently progressing through the agency concurrence process. Additionally, as part of the transition of telecommunications services from the FTS2001 contract vehicle to the Networx contract vehicle, OIS is currently replacing/re-issuing calling cards. The Networx vehicle gives OIS the ability to assess usage and monitor inventories at a more detailed level than is currently available and also provides an opportunity to reassess calling card inventory and requirements. The transition to Networx calling cards will be completed by September 30, 2011. After the transition is complete, OIS will develop an internal process to conduct inventories of calling cards and reconcile any differences by December 31, 2011. An extension to the ticket associated with this recommendation has already been granted.

OIG Analysis: The proposed corrective action addresses the intent of OIG's recommendation. This recommendation will be closed when OIG receives and reviews a copy of the OIS policy to conduct annual inventories of calling cards and reconcile differences in a timely manner, and determines the policy has been implemented.

Status: Resolved.

Audit Report

AUDIT OF NRC EMPLOYEE USE OF THE FEDERAL CALLING CARD

OIG-10-A-15

Status of Recommendations

Recommendation 3: Calculate the relative costs of various calling options and, if there are significant differences, communicate information to staff about cost-effective calling options.

Agency Response Dated
July 29, 2011:

Agree. As part of the transition of telecommunications services from the FTS2001 contract vehicle to the Networkx contract vehicle, OIS is currently replacing/re-issuing calling cards. The Networkx vehicle gives OIS the ability to assess usage and monitor inventories at a more detailed level than is currently available and also provides an opportunity to reassess calling card inventory and requirements. The transition to Networkx calling cards will be completed by September 30, 2011. After the transition is completed, OIS will review the costs of calling options. If there are significant cost savings identified, OIS will communicate findings to staff by December 31, 2011. An extension to the ticket associated with this recommendation has already been granted.

OIG Analysis: The proposed corrective action addresses the intent of OIG's recommendation. This recommendation will be closed when OIG receives and reviews documentation that OIS has calculated the relative costs of various calling options and, if there are significant differences, communicated information to staff about cost-effective calling options.

Status: Resolved.