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February 13, 2004

Mr. Hubert J. Miller, Regional Administrator  
United States Nuclear Regulatory Commission  
Region I  
475 Allendale Road  
King of Prussia, PA 19406-1415

Subject: NRC Letter dated January 28, 2004; Work Environment  
for Raising and Addressing Safety Concerns at the Salem  
and Hope Creek Generating Stations

Dear Mr. Miller:

I am writing to provide you my personal assurance that Public Service Enterprise Group Incorporated ("PSEG") is aggressively addressing the issues raised in your January 28, 2004 letter. PSEG will provide a comprehensive response as contemplated by your letter within 30 days, as you requested.

I am involved in overseeing our response and am available to speak to you at any time. I have Chartered an Assessment Team which includes former senior industry executives and regulators, with extensive management, regulatory and operating experience. The Assessment Team will comprehensively assess our work environment and provide recommendations. We will integrate those recommendations with the efforts we presently have underway, which you noted in your letter are already leading to some change under new management. We must sustain that progress, and to do so requires that we have an appropriate environment for raising and addressing concerns.

The Assessment Team will keep me informed of its activities, findings and recommendations. The Team will formally report its conclusions to Frank Cassidy, President of PSEG Power and Roy Anderson, Chief Nuclear Officer, who will be responsible for overall implementation. I will provide close oversight of this effort and continue to report on it to the Nuclear Committee of our Board of Directors.

After we submit our formal written response, Frank, Roy and Chris Bakken, Senior Vice President of Nuclear Operations, will meet with Region I to describe our work plan and management's efforts to improve the work environment. At

