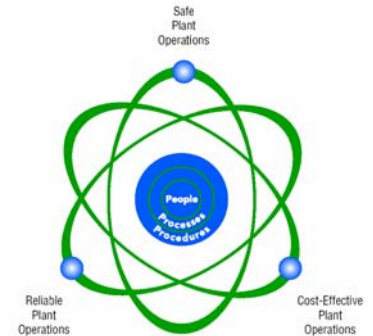


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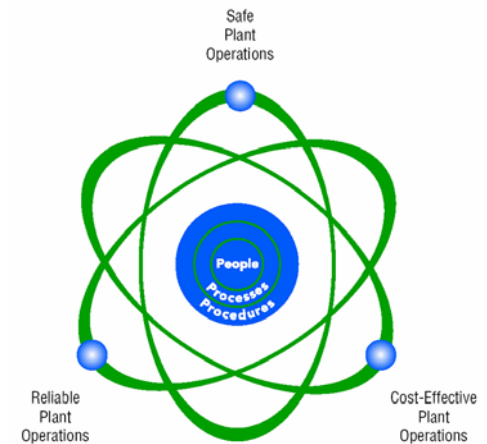
Bill Pearce
Site Vice President



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Introduction

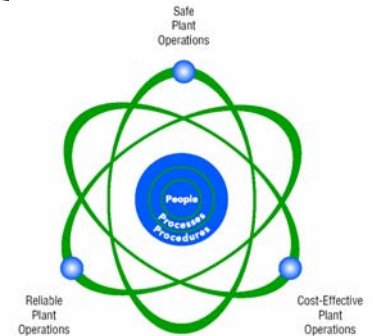
- Plant Status Update - Fred von Ahn
- Performance Improvement Initiative – Tom Lentz
- Corrective Action Program – Terry Evans
- Human Performance – Fred von Ahn
- Closing Remarks



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Plant Status Update

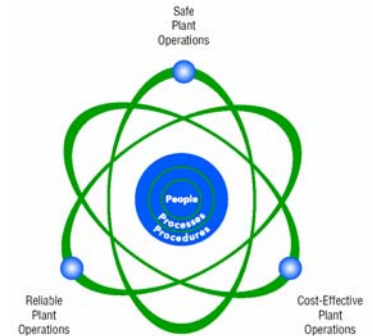
Fred von Ahn
Director, Site Operations



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Plant Status Update

- **Plant Continues to Operate Safely**
- **Trends**
 - ◆ Operational Focus/Organizational Teamwork
 - ◆ Training Improvements
 - ◆ Plant Material Condition/Work Management
- **Focus Areas for Continued Improvement**
 - ◆ Safety System Availability
 - ◆ Human Performance
 - ◆ Corrective Action Program Implementation

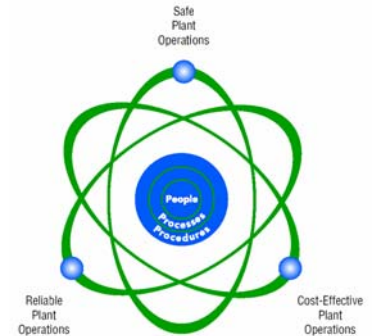


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Performance Improvement Initiative

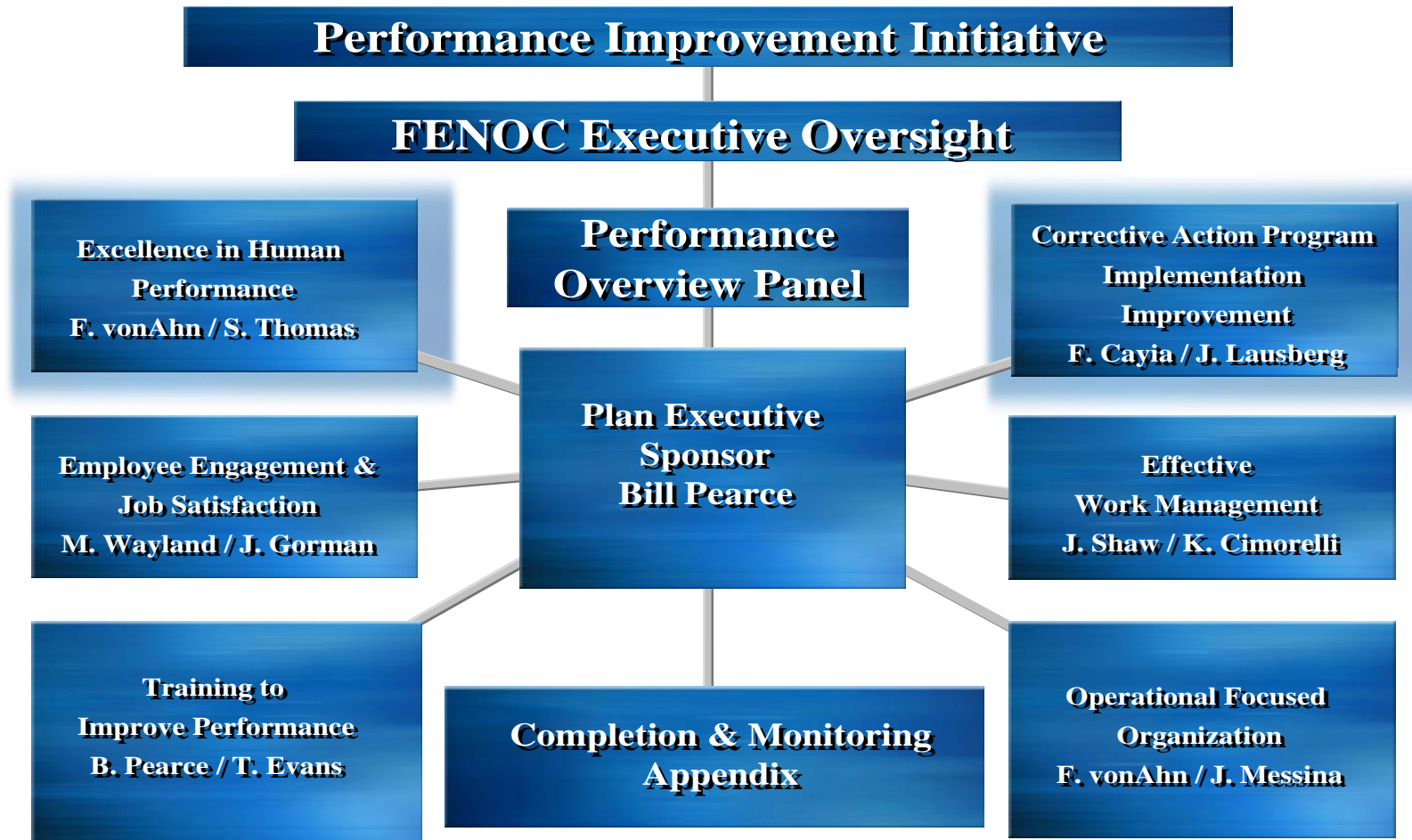
Tom Lentz

Director, Performance Improvement Initiative



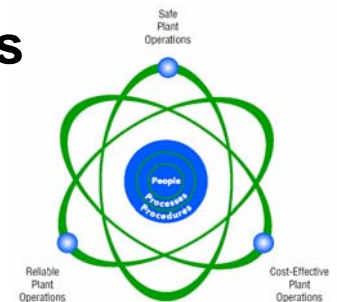
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Performance Improvement Initiative Driving Continuous Improvement



Performance Improvement Initiative Driving Continuous Improvement

- **Initiatives developed from an integrated assessment of Perry Performance**
 - ◆ Based on Root Cause Analysis
 - ◆ Internal/External Assessments
- **The PII will be the mechanism for our people to resolve the cross-cutting issues in the Corrective Action Program and Human Performance**
- **Integrated Check and Adjust Process to ensure results**
 - ◆ Performance Indicators
 - ◆ Effectiveness Reviews and Self-Assessment
 - ◆ Oversight Process

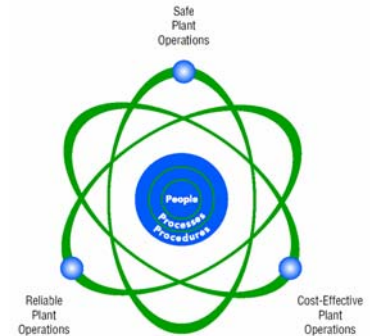


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Performance Improvement Initiative Driving Continuous Improvement

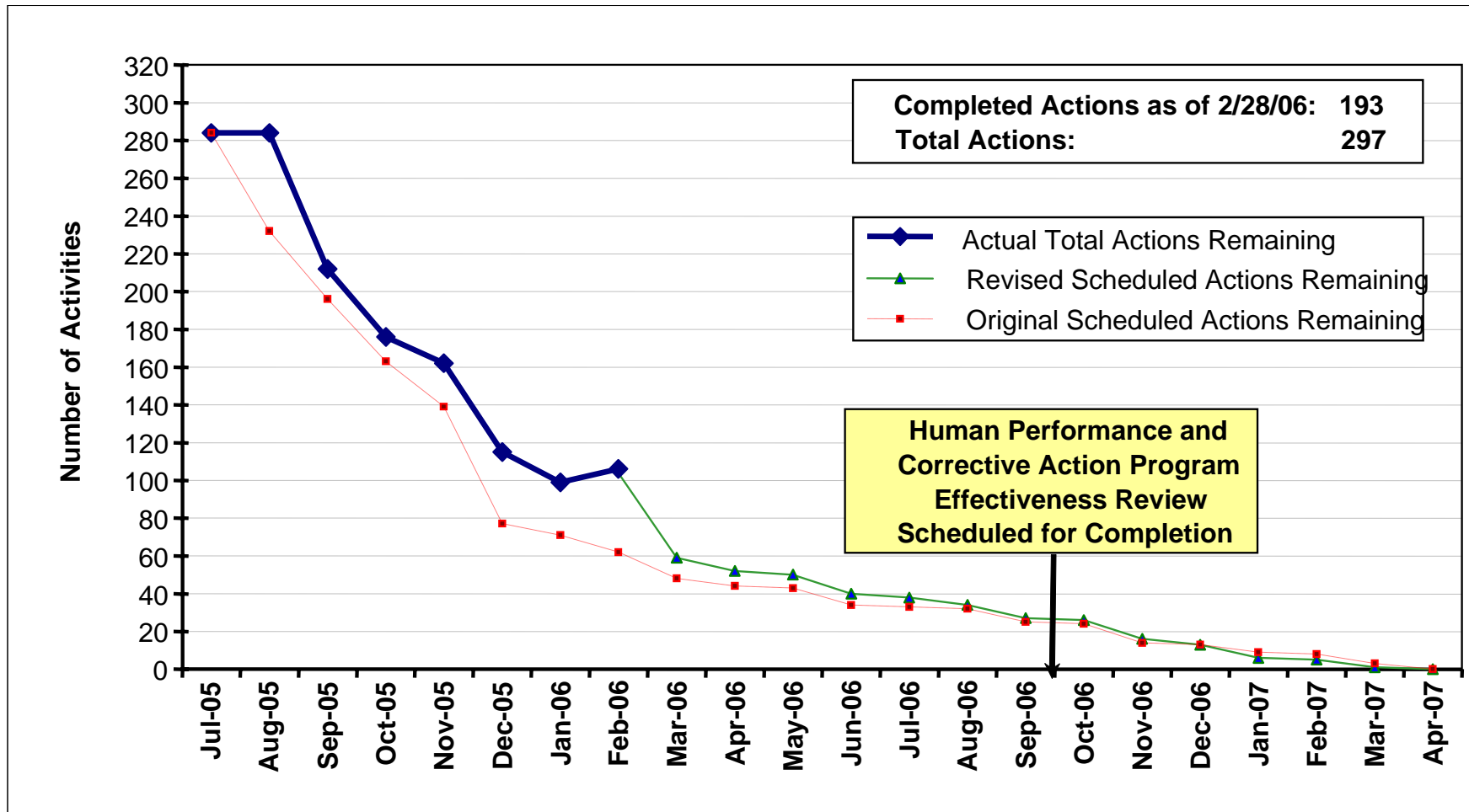
■ Initiative Closure will demonstrate assurance of sustainability

- ◆ Real performance improvement
- ◆ Programs and processes support sustainability
- ◆ Demonstrated commitment to continuous improvement

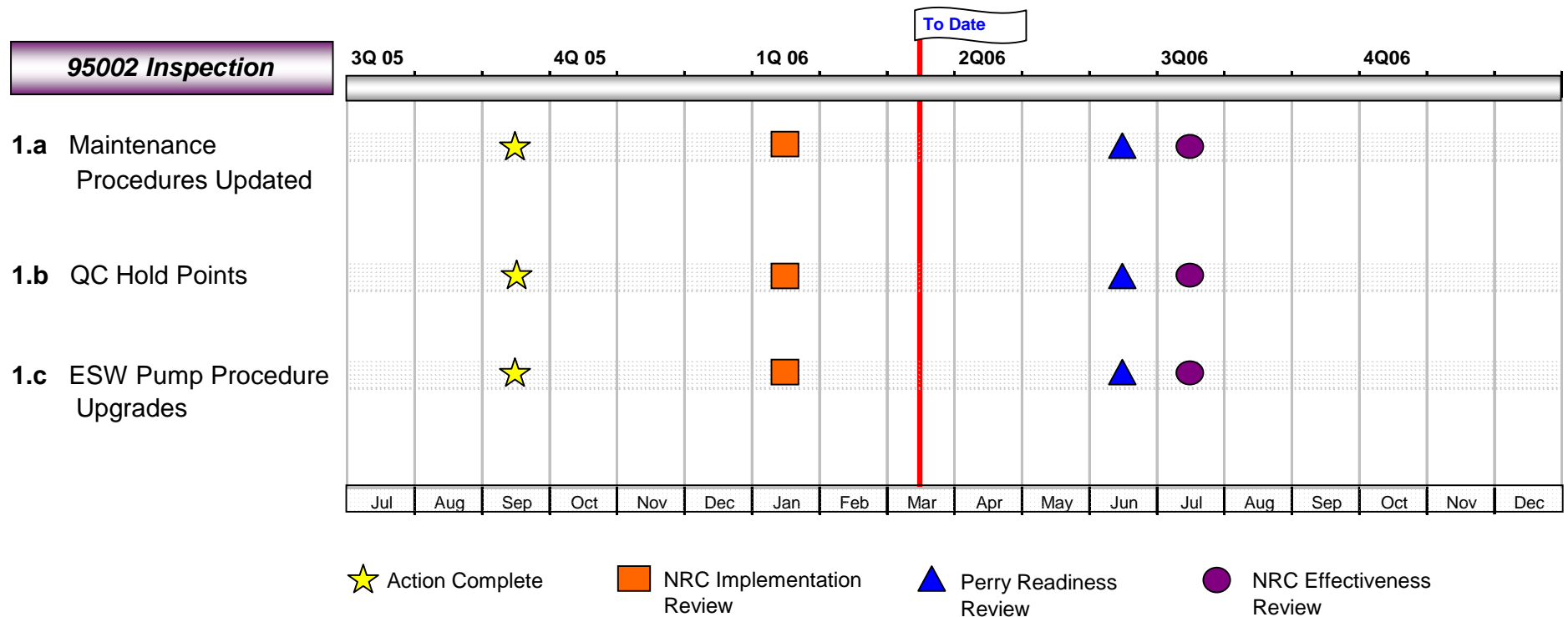


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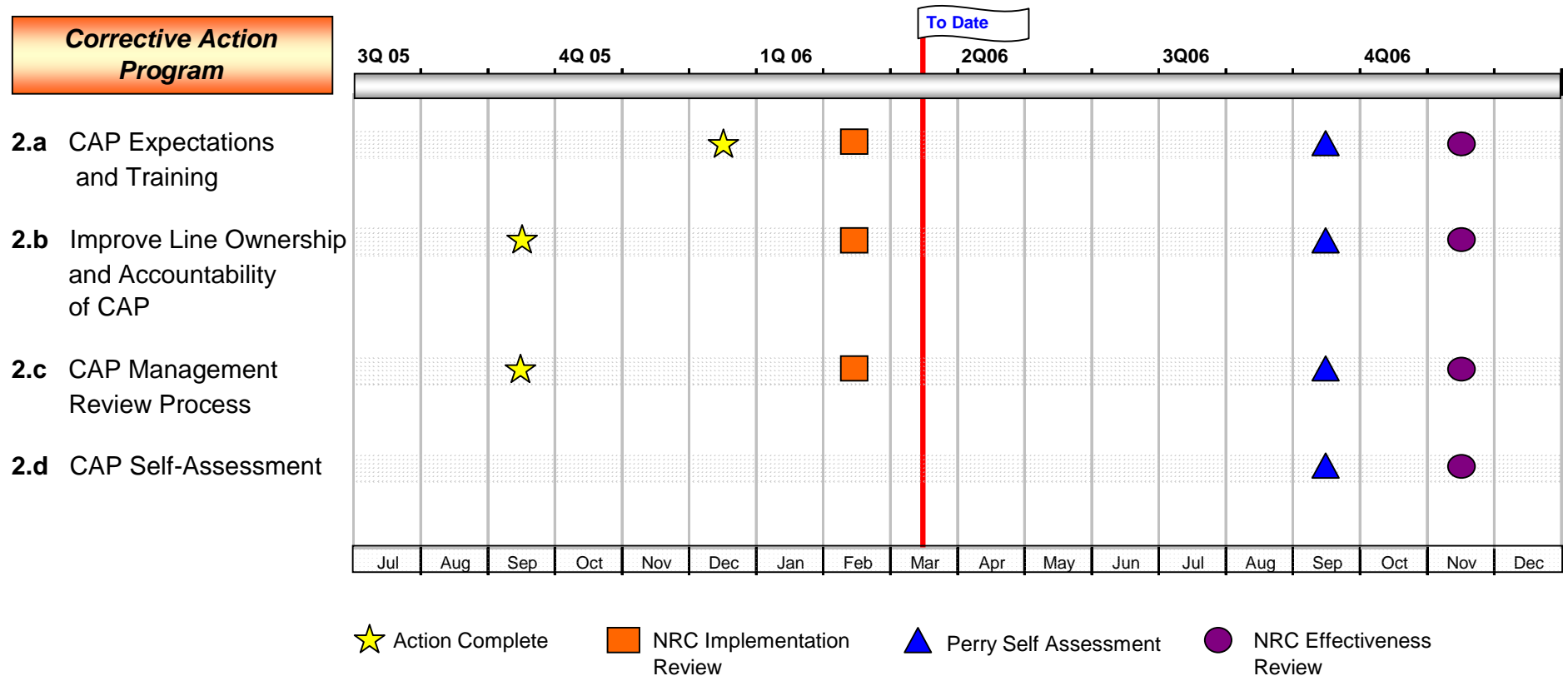
Performance Improvement Initiative Progress Chart



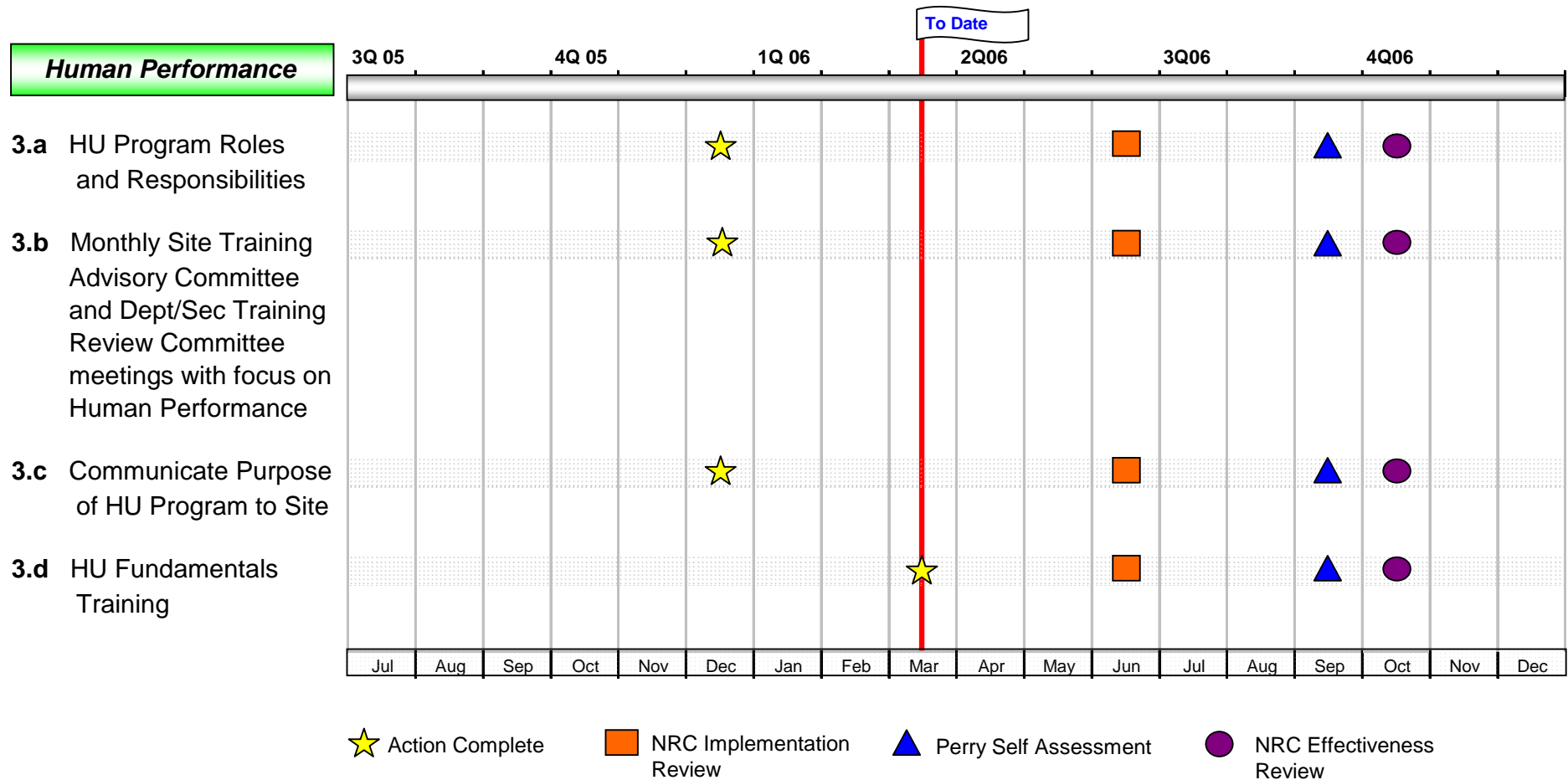
Progress of Commitments



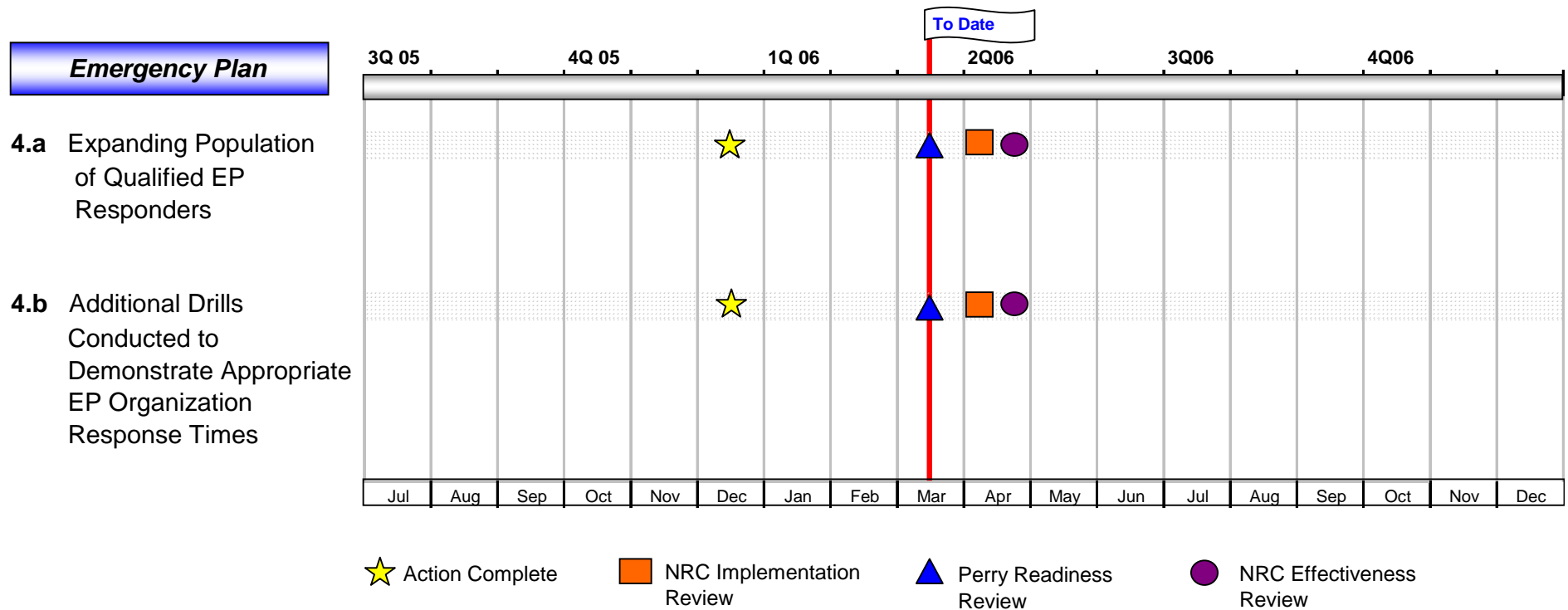
Progress of Commitments



Progress of Commitments

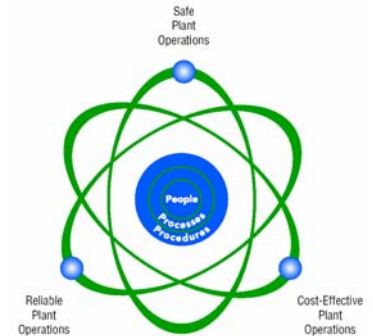


Progress of Commitments



Corrective Action Program

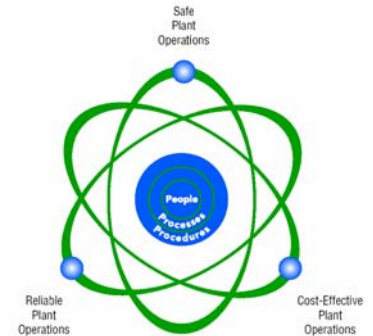
Terry Evans
*Acting Director, Site Performance
Improvement*



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Corrective Action Program

- Performance Improvement Initiative Actions
 - ◆ Corrective Action Program (CAP) Changes
 - ◆ CAP Training
 - ◆ Pre-job Briefing of Root and Apparent Causes
- Additional Actions
 - ◆ FENOC Corrective Action Program Summit
 - ◆ Corrective Action Program Learning Map
 - ◆ Cooper Benchmark Trip



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Corrective Action Program

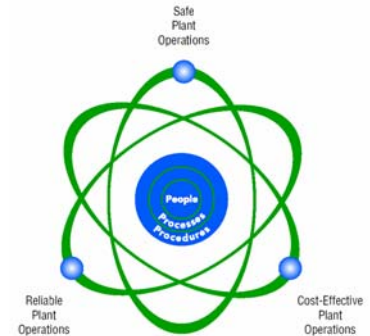
■ Results

- ◆ Improved Corrective Action Review Board (CARB) effectiveness
- ◆ Improved management oversight of CAP health
- ◆ Timeliness of Apparent and Root Cause investigations
- ◆ Improvement in quality of Root (6 month average) and Apparent Cause evaluations as a % of CARB accepted
- ◆ Plant material condition improvements have basis in effective use of the Corrective Action Program

Corrective Action Program

■ Focus Areas for Continued Improvement

- ◆ Address sustainability/adequacy of action item closures
- ◆ Continue to improve Extent of Cause and Extent of Condition investigations
- ◆ Reduce backlog – resolve today's issues today
- ◆ Establish behavior that CAP is core business

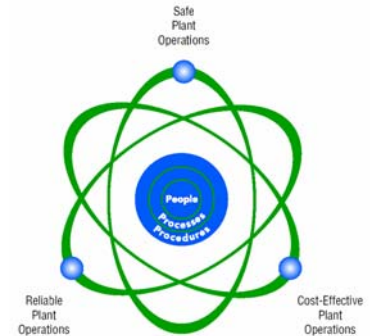


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Corrective Action Program

■ Assurance of Sustainability

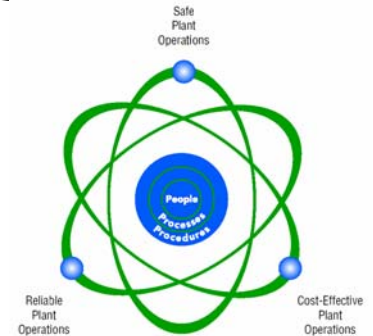
- ◆ Improved Performance
 - Performance Indicators show improvement in many areas
- ◆ Programs and Processes
- ◆ Ensuring Continuous Improvement by
 - Self-Assessment and Benchmarking
 - Corrective Action Review Board
 - FENOC Fleet Oversight



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Human Performance

Fred von Ahn
Director, Site Operations



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Human Performance

■ Actions

- ◆ Human Performance Fundamentals training for line managers, section advocates and site personnel
- ◆ Human Performance Leadership Team established
- ◆ Human Performance “Outage” actions
 - Industry Experts/FENOC fleet support
- ◆ Conger & Elsea Common Cause Analysis of Procedural Adherence Issues
- ◆ Continued coaching and reinforcement of expectations by management
- ◆ Interim Effectiveness Review completed

Human Performance

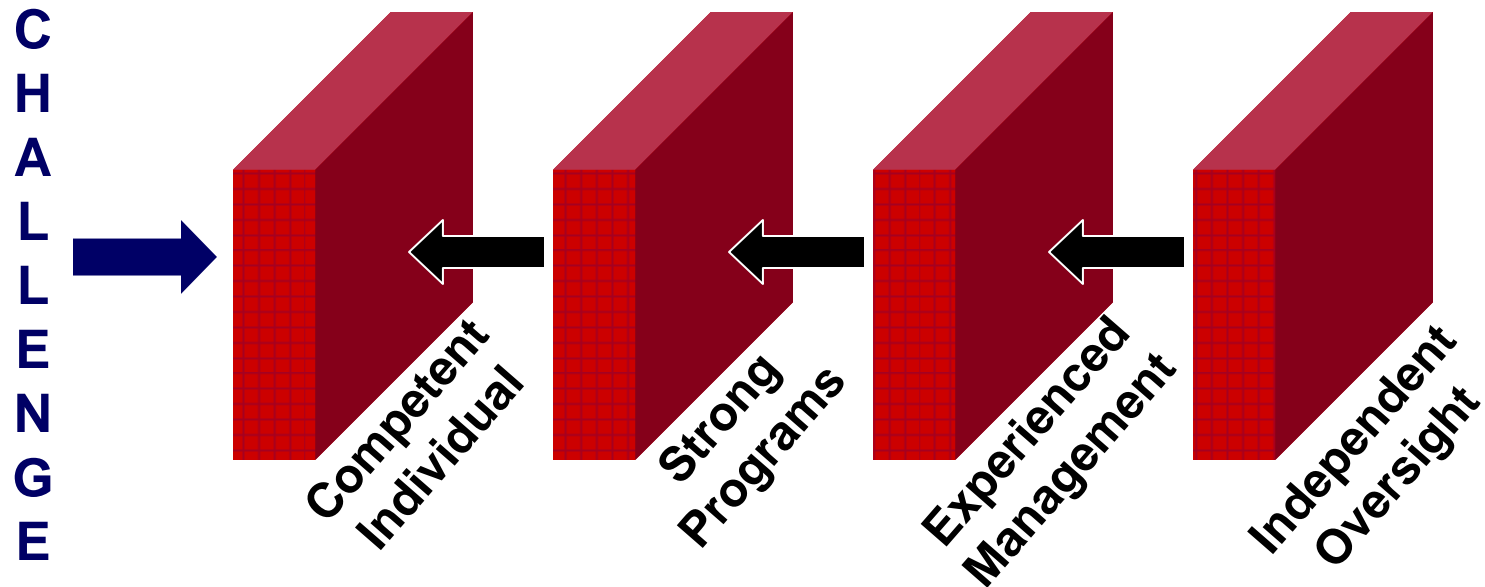
■ Results

- ◆ Improved Individual Human Performance
 - Completing key plant work activities without human performance events
 - Improved dialog regarding Human Performance
- ◆ Marked improvement in management “in-field” observation time and coaching

Human Performance

■ Focus Areas for Continued Improvement

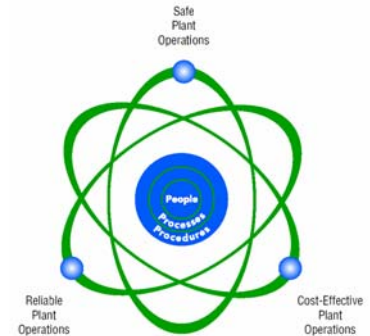
- ◆ Strengthening Organizational Defenses



Human Performance

■ Assurance of Sustainability

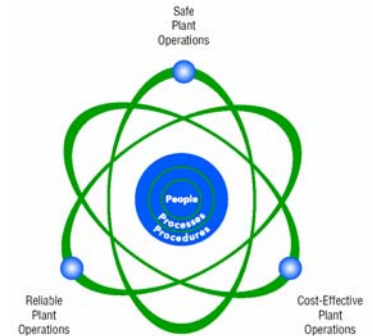
- ◆ Improved Performance
 - Performance Indicators demonstrate continuous improvement
- ◆ Reinforced by Programs and Processes
 - Human Performance Program
 - Field and Training Observations
 - Benchmarking and Self-Assessment
- ◆ Ensuring Continuous Improvement by
 - Benchmarking and Self-Assessment
 - Fleet Oversight



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Closing Remarks

Bill Pearce
Site Vice President



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