

**A Survey of Waterford Residents on Taxes, Town Services,  
and Dealing with the Loss of Revenue from Millstone**

**Conducted by:**

**Center for Survey Research and Analysis  
University of Connecticut**

**November 2000**

This report reviews the key findings from a scientific survey of 1,008 Waterford, CT residents. The survey was conducted by the Center for Survey Research and Analysis at the University of Connecticut.

The survey was conducted by telephone from October 3 through October 21, 2000. Sampling error for the survey is +/- 3% at the 95% level of confidence. The purpose of the survey was to measure attitudes about town services and local taxes in light of the situation created by the sale of the Millstone facility.

A full copy of the questionnaire and results is attached to this summary of findings. Also attached is a set of data tables that break down responses by key subgroups, such as gender and age.

These are the key findings from the survey:

I. Ratings of the Town and Town Services

Residents were asked to rate the quality of life in Waterford, and most offer a positive rating. Half of residents (50%) rate the quality of life in the town as "excellent," and another 45 percent say it is "good." Four percent rate the quality of life in Waterford as "fair," and zero percent say "poor."

When asked about how the quality of life in town has changed over the past 5 years, 21 percent say that it has "gotten better" while 7 percent say it has "gotten worse." About two-thirds (65%) of residents say that the quality of life in Waterford has "stayed about the same" over the past 5 years.

In looking to the future, 44 percent believe that over the next five years the quality of life in the town will not change. The number who feel that life in Waterford will "get better" (24%) is about the same as the number who feel it will "get worse" (23%).

Residents are enthusiastic about Waterford as a place to raise a family. Fifty-five percent indicate that Waterford is an "excellent" place to raise a family, and another 38 percent say it is a "good" place to raise a family. Only 5 percent say it is a "fair" place to raise a family and zero percent say it is "poor."

When asked to rate the quality of the environment in Waterford, 28 percent say "excellent," 55 percent say "good," 13 percent say "fair," and 3 percent say "poor."

Residents give similar ratings to Waterford as a place to do business. One-quarter (25%) feel that the town is an "excellent" place for businesses to operate, half (50%) say it is "good," 12 percent say "fair," and 3 percent feel it is "poor."

In thinking about the job that Waterford town government is doing, 11 percent give a rating of "excellent," 57 percent say "good," 22 percent say "fair," and 3 percent say "poor."

In addition to an overall rating of town government performance, the survey asked residents to rate specific services provided by the town. The following shows these ratings:

	<u>Excel-</u> <u>lent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>DK</u>
Fire protection	57%	33%	2%	0%	7%
Refuse collection	54%	39%	4%	1%	3%
Library services	53%	36%	4%	0%	7%
Parks/Recreation	50%	40%	6%	1%	4%
Ambulance service	49%	27%	2%	1%	22%
Public schools	42%	40%	7%	1%	10%
Snow plow and ice control	37%	47%	12%	2%	3%
Street cleaning/maintenance	36%	49%	12%	3%	1%
Police department	33%	52%	9%	3%	3%
Social/youth services	27%	42%	10%	2%	20%

## II. Awareness and Concern of Millstone Situation

The survey asked Waterford residents about their level of awareness of how the sale of Millstone affects local taxes. About half (51%) of residents say they have read or heard "a lot" about this, another one-quarter (26%) say "some," 16 percent say "a little," and only 6 percent have read or heard "nothing" about this issue.

Along with relatively high levels of awareness of the situation, many residents express concern about the loss of tax revenue to the Town. Specifically, 43 percent say they are "very" concerned about this problem, and another 39 percent are "somewhat" concerned. Less than one-in-five are either "not too" (13%) or "not at all" concerned (4%).

The salience and concern about the Millstone issue is also reflected in responses to an open-ended question about the most important issue facing the town. Twenty-seven percent of residents single out the Millstone sale as the single most important issue facing Waterford, and another 16 percent say the potential increase in property taxes is most important. After these two issues, the next most commonly mentioned issue is the quality of education which is mentioned by 6 percent of residents.

### III. Public Attitudes about How to Deal with Tax Losses

Residents were asked a variety of questions on how the town should deal with the loss of tax revenue from Millstone. The first question queried residents on what the overall approach should be by asking them to choose which of the following three statements best expressed their own opinion:

1. The town should significantly increase local taxes to cover the loss of revenue from Millstone and maintain town services at the current level.
2. The town should not raise local taxes at all, but cut down substantially on town services.
3. The town should both increase taxes and cut services.

No single approach achieves majority support. The town residents are about equally divided between only raising taxes (30%) and only cutting services (31%). A plurality, however, favor a combination of tax increases and service cuts (38%).

### IV. Attitudes about Taxes

Waterford residents overwhelmingly agree that they get their money's worth for the local property taxes that they pay. Specifically, 85 percent say they get their money's worth while only 12 percent say they pay too much for what they get in town services.

Also, a strong majority (77%) describe the current level of property taxes in Waterford as "about right." Ten percent say that taxes in the town are "too high," while another 10% say they are "too low."

Residents were asked about how acceptable it would be for the town to increase property taxes to make up for the loss of revenue from the sale of Millstone. Specifically, they were asked the following:

"The Town estimates that it will need to raise local property taxes to make up for the loss of Millstone. With the loss of taxes from Millstone, the town thinks it will need to raise property taxes by 6 percent for each year over the next 10 years. Would the 6 percent annual increase in local property taxes be acceptable to you, or not?"

This same question was repeated three times, asking about an annual increase in local property taxes of 5 percent, 4 percent and 3 percent, respectively.

The findings from this set of questions follows:

- One-quarter (25%) of residents say that a tax increase at any level is not acceptable.
- One-third (33%) of residents say that they would accept an annual tax increase of 6 percent over the next 10 years.
- Forty-two percent of residents say they would accept an annual tax increase of 5 percent over the next 10 years.
- Fifty-seven percent of residents say they would accept an annual tax increase of 4 percent over the next 10 years.
- Three-quarters (75%) of residents say they would accept an annual tax increase of 3 percent over the next 10 years.

The survey results, then, suggest strong majority (75%) acceptance of a 3 percent annual increase in local property taxes over the next ten years as a way to help make up for lost revenue from the sale of Millstone. A slimmer majority (57%) are willing to accept an annual increase of 4 percent. At the 5 percent annual increase level, however, less than a majority (42%) are willing to accept the increase.

#### V. Attitudes about Increased User Fees

Residents were asked if it is acceptable or unacceptable for the town to increase fees for certain services and permits as a way to offset the loss of tax revenue from the sale of Millstone. The following are the results of the survey:

	<u>Acceptable</u>	<u>Unacceptable</u>	<u>DK</u>
Raise building permit fees	69%	21%	10%
Raise parks/rec. fees	58%	38%	4%
Raise garbage disposal fees	40%	53%	7%
Raise sewerage use fees	38%	54%	8%
Raise public water use fees	37%	55%	9%

The survey finds that a majority of residents say it is acceptable to them for the town to increase building permit fees (69%) and parks and recreation fees (58%).

## VI. Attitudes about Cutting Town Services

In addition to evaluating public opinion regarding increasing taxes and fees to deal with the Millstone situation, town residents were also asked if they would support or oppose cuts in 10 specific services to help offset the impact. In no single area is there majority support for cutting services. In a number of areas, there is very strong opposition to service cuts. The following depicts these results:

	<u>Strongly support</u>	<u>Somewhat support</u>	<u>Somewhat oppose</u>	<u>Strongly oppose</u>	<u>DK</u>
Parks and Rec.	12%	31%	34%	19%	3%
Street maintenance	9%	27%	33%	28%	3%
Library services	9%	22%	31%	34%	4%
Social/youth svcs.	8%	21%	31%	33%	8%
Police protection	10%	17%	18%	53%	2%
Refuse collection	6%	18%	27%	45%	4%
Fire protection	9%	12%	17%	61%	2%
Snow/ice removal	8%	13%	25%	53%	3%
Public education	8%	9%	14%	67%	3%
Ambulance services	6%	10%	18%	61%	6%

Opposition to cuts in services is particularly strong in the following areas: public education, fire protection, ambulance services, police protection, snow/ice removal and refuse collection.

## VII. Communicating with Residents

As the town considers various options for dealing with the loss of revenue from Millstone, it needs to develop plans for communicating with the public. The survey indicates that the best source for providing information to the public is through the New London Day. Fully 72 percent of residents indicate that their single main source of information about what is happening in town is the New London Day.

## Tables

**Waterford Study**  
**Q2. Overall, how would you rate the quality of life in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	50%	56%	46%	42%	45%	44%	56%	50%	50%
Good	45%	41%	50%	49%	51%	50%	39%	45%	45%
Fair	4%	3%	4%	8%	4%	5%	5%	5%	4%
Poor	0%	1%			0%	0%	0%		0%
DK/Ref	0%	0%		1%	0%	1%			0%
Total Count	1008	517	261	224	285	268	374	274	728

## Tables

**Waterford Study**  
**Q2. Overall, how would you rate the quality of life in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	50%	52%	39%	48%	47%	50%	55%
Good	45%	44%	50%	46%	47%	47%	41%
Fair	4%	3%	9%	6%	6%	2%	3%
Poor	0%	0%					
DK/Ref	0%		2%		1%		0%
Total Count	1008	849	155	151	236	206	222

## Tables

**Waterford Study**  
**Q2. Overall, how would you rate the quality of life in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	50%	50%	50%	40%	50%	57%
Good	45%	46%	45%	55%	45%	38%
Fair	4%	4%	5%	4%	4%	5%
Poor	0%	0%	0%	0%	0%	
DK/Ref	0%	0%	0%	0%	0%	
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q3. What would you say is the most important issue facing the town of Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Property Taxes	10%	12%	9%	8%	9%	9%	12%
Taxes in general	16%	19%	17%	9%	11%	17%	19%
Value of Millstone Nuclear Power Plant	27%	31%	27%	18%	26%	33%	25%
Revaluation	0%	1%	0%		1%	0%	1%
Budget/Fiscal Problems	3%	3%	2%	3%	2%	3%	3%
Education	6%	5%	7%	7%	8%	7%	4%
School Overcrowding	1%	0%	2%	2%	1%	1%	1%
Education Administration	0%	0%			0%	0%	
Overpopulation/Rapid Development	3%	2%	5%	2%	2%	4%	3%
Traffic	2%	2%	0%	4%	2%	1%	2%
Recreation	0%		0%		0%		
Teenage Behavior/Underage Drinking	0%			1%	0%	0%	0%
Other (Specify)	18%	18%	15%	19%	19%	11%	20%
DK/Ref	14%	6%	16%	27%	19%	12%	11%
Total Count	1008	517	261	224	285	268	374



# Waterford Study

Q3. What would you say is the most important issue facing the town of Waterford?

	# of Kids in School System	
	Yes	No
Property Taxes	8%	11%
Taxes in general	16%	16%
Value of Millstone Nuclear Power Plant	31%	25%
Revaluation	0%	1%
Budget/Fiscal Problems	3%	3%
Education	13%	3%
School Overcrowding	1%	1%
Education Administration		0%
Overpopulation/Rapid Development	3%	3%
Traffic	1%	2%
Recreation		0%
Teenage Behavior/Underage Drinking	0%	0%
Other (Specify)	16%	18%
Dk/Ref	8%	16%
Total	274	728
Count		

## Tables

**Waterford Study**  
**Q3. What would you say is the most important issue facing the town of Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Property Taxes	10%	11%	6%	9%	8%	12%	12%
Taxes in general	16%	18%	8%	15%	18%	12%	17%
Value of Millstone Nuclear Power Plant	27%	28%	22%	25%	29%	29%	31%
Revaluation	0%	0%	1%		1%	0%	0%
Budget/Fiscal Problems	3%	3%	2%	2%	3%	3%	4%
Education	6%	6%	6%	4%	5%	9%	7%
School Overcrowding	1%	1%	2%	1%	1%	1%	1%
Education Administration	0%	0%					0%
Overpopulation/Rapid Development	3%	3%	1%	4%	2%	5%	2%
Traffic	2%	2%	1%	2%	2%	1%	1%
Recreation	0%	0%			0%		
Teenage Behavior/Underage Drinking	0%	0%		1%		0%	
Other (Specify)	18%	17%	23%	19%	15%	14%	19%
Dk/Ref	14%	11%	28%	19%	16%	12%	6%
Total	Count	1008	849	151	236	206	222

**Tables**

**Waterford Study**  
**Q3. What would you say is the most important issue facing the town of Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Property Taxes	10%	13%	9%	8%	11%	10%
Taxes in general	16%	18%	15%	11%	18%	16%
Value of Millstone Nuclear Power Plant	27%	25%	28%	25%	28%	28%
Revaluation	0%	1%	0%		1%	0%
Budget/Fiscal Problems	3%	3%	2%	3%	3%	3%
Education	6%	4%	8%	10%	7%	2%
School Overcrowding	1%	1%	1%	2%	0%	1%
Education Administration	0%	0%	0%		0%	
Overpopulation/Rapid Development	3%	2%	4%	4%	2%	3%
Traffic	2%	1%	2%	1%	2%	1%
Recreation	0%		0%	0%		
Teenage Behavior/Underage Drinking	0%	0%	0%	0%	0%	
Other (Specify)	18%	18%	17%	19%	16%	19%
Dk/Ref	14%	13%	14%	16%	11%	15%
Total	Count	1008	453	555	231	466
				231	466	274

**Tables**

**Waterford Study**  
**Q4. Would you say the overall quality of life in Waterford in the past five years has gotten better, gotten worse, or stayed about the same?**

	Total	Tax Knowledge			# Years Lived in Waterford			
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	
Gotten better	21%	21%	19%	22%	21%	21%	21%	
Gotten worse	8%	8%	8%	7%	6%	9%	9%	
Stayed about the same	65%	68%	66%	56%	53%	70%	70%	
DK/Ref	6%	3%	7%	14%	20%	1%	0%	
Total	Count	1008	517	261	224	285	268	374

**Waterford Study**

**Q4. Would you say the overall quality of life in Waterford in the past five years has gotten better, gotten worse, or stayed about the same?**

	# of Kids in School System	
	Yes	No
Gotten better	23%	21%
Gotten worse	7%	8%
Stayed about the same	62%	66%
DK/Ref	8%	5%
<b>Total</b> <span style="float:right">Count</span>	<b>274</b>	<b>728</b>

**Tables**

**Waterford Study**

**Q4. Would you say the overall quality of life in Waterford in the past five years has gotten better, gotten worse, or stayed about the same?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Gotten better	21%	22%	18%	26%	19%	20%	21%
Gotten worse	8%	8%	6%	9%	5%	8%	7%
Stayed about the same	65%	66%	57%	63%	67%	67%	66%
DK/Ref	6%	4%	19%	3%	9%	5%	5%
<b>Total</b> <span style="float:right">Count</span>	<b>1008</b>	<b>849</b>	<b>155</b>	<b>151</b>	<b>236</b>	<b>206</b>	<b>222</b>

**Tables**

**Waterford Study**

**Q4. Would you say the overall quality of life in Waterford in the past five years has gotten better, gotten worse, or stayed about the same?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Gotten better	21%	22%	21%	22%	18%	27%
Gotten worse	8%	6%	9%	8%	8%	6%
Stayed about the same	65%	67%	63%	56%	68%	65%
DK/Ref	6%	6%	7%	14%	5%	2%
<b>Total</b> <span style="float:right">Count</span>	<b>1008</b>	<b>453</b>	<b>555</b>	<b>231</b>	<b>466</b>	<b>274</b>

**Tables**

**Waterford Study**  
**Q5. And over the next five years, do you think the quality of life in Waterford will get better, get worse, or stay about the same?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Get better	24%	19%	27%	33%	30%	20%	22%
Get worse	23%	26%	19%	17%	22%	24%	24%
Stay about the same	44%	48%	45%	38%	40%	50%	44%
DK/REF	9%	7%	9%	12%	8%	6%	10%
Total Count	1008	517	261	224	285	268	374

**Waterford Study**  
**Q5. And over the next five years, do you think the quality of life in Waterford will get better, get worse, or stay about the same?**

	# of Kids in School System	
	Yes	No
Get better	22%	25%
Get worse	24%	22%
Stay about the same	48%	43%
DK/REF	6%	10%
Total Count	274	728

## Tables

**Waterford Study**  
**Q5. And over the next five years, do you think the quality of life in Waterford will get better, get worse, or stay about the same?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Get better	24%	23%	29%	27%	27%	23%	21%
Get worse	23%	23%	19%	21%	21%	25%	23%
Stay about the same	44%	45%	41%	40%	45%	47%	51%
DK/REF	9%	8%	12%	11%	8%	6%	5%
Total Count	1008	849	155	151	236	206	222

## Tables

**Waterford Study**  
**Q5. And over the next five years, do you think the quality of life in Waterford will get better, get worse, or stay about the same?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Get better	24%	22%	26%	24%	21%	30%
Get worse	23%	24%	22%	24%	24%	18%
Stay about the same	44%	45%	44%	48%	47%	39%
DK/REF	9%	9%	9%	4%	8%	13%
Total Count	1008	453	555	231	466	274

## Tables

**Waterford Study**  
**Q6. Overall, would you say that local property taxes in Waterford are too high, too low, or about right?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Too high	10%	5%	14%	14%	8%	8%	11%	8%	10%
Too low	10%	16%	5%	4%	9%	10%	13%	12%	10%
About right	77%	78%	78%	74%	76%	80%	75%	80%	76%
DK/REF	3%	1%	3%	8%	6%	2%	1%	1%	4%
Total Count	1008	517	261	224	285	268	374	274	728

## Tables

**Waterford Study**  
**Q6. Overall, would you say that local property taxes in Waterford are too high, too low, or about right?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Too high	10%	8%	16%	14%	10%	6%	8%
Too low	10%	12%	4%	9%	6%	12%	17%
About right	77%	77%	75%	72%	81%	81%	75%
DK/REF	3%	3%	5%	5%	3%	1%	0%
Total Count	1008	849	155	151	236	206	222

## Tables

**Waterford Study**

**Q6. Overall, would you say that local property taxes in Waterford are too high, too low, or about right?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Too high	10%	10%	10%	10%	8%	12%
Too low	10%	11%	10%	9%	11%	11%
About right	77%	77%	77%	76%	80%	74%
DK/REF	3%	2%	4%	5%	2%	4%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**

**Q7. And would you say that you get your money's worth for the local taxes you pay or do you think you pay too much in taxes for the town services that are provided?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Get money's worth	85%	91%	83%	73%	79%	89%	87%
Pay too much for what you get	12%	8%	14%	17%	15%	8%	12%
DK/REF	3%	1%	3%	9%	6%	3%	1%
Total Count	1008	517	261	224	285	268	374

**Waterford Study**

**Q7. And would you say that you get your money's worth for the local taxes you pay or do you think you pay too much in taxes for the town services that are provided?**

	# of Kids in School System	
	Yes	No
Get money's worth	87%	84%
Pay too much for what you get	11%	12%
DK/REF	3%	4%
Total Count	274	728

**Tables**

**Waterford Study**  
**Q7. And would you say that you get your money's worth for the local taxes you pay or do you think you pay too much in taxes for the town services that are provided?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Get money's worth	85%	86%	77%	79%	84%	85%	91%
Pay too much for what you get	12%	11%	17%	17%	11%	12%	8%
DK/REF	3%	3%	6%	3%	4%	2%	0%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q7. And would you say that you get your money's worth for the local taxes you pay or do you think you pay too much in taxes for the town services that are provided?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Get money's worth	85%	85%	84%	82%	85%	88%
Pay too much for what you get	12%	12%	12%	15%	12%	8%
DK/REF	3%	3%	4%	3%	2%	4%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q7a. How would you rate the quality of the environment in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	28%	32%	25%	25%	31%	25%	29%	29%	28%
Good	55%	52%	60%	55%	55%	56%	53%	54%	55%
Fair	13%	12%	11%	16%	11%	15%	14%	14%	13%
Poor	3%	3%	2%	3%	2%	3%	3%	3%	3%
DK/REF	1%	1%	1%	2%	1%	1%	1%	1%	1%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**



**Waterford Study**  
**Q7a. How would you rate the quality of the environment in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	28%	29%	25%	24%	25%	26%	37%
Good	55%	54%	60%	60%	56%	60%	49%
Fair	13%	13%	12%	11%	17%	10%	10%
Poor	3%	3%	1%	4%	1%	3%	4%
DK/REF	1%	1%	1%	1%	2%	1%	
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q7a. How would you rate the quality of the environment in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	28%	28%	28%	23%	31%	28%
Good	55%	57%	53%	59%	52%	55%
Fair	13%	11%	14%	15%	12%	12%
Poor	3%	3%	3%	3%	5%	1%
DK/REF	1%	1%	1%		1%	3%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q8. How would you rate Waterford as a place to raise a family?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	55%	60%	52%	49%	54%	54%	55%	61%	53%
Good	38%	35%	43%	40%	39%	38%	39%	34%	40%
Fair	5%	4%	4%	7%	4%	6%	5%	5%	4%
Poor	0%			1%	0%		0%		0%
DK/Ref	2%	2%	0%	3%	3%	2%	1%		2%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q8. How would you rate Waterford as a place to raise a family?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	55%	56%	50%	42%	60%	61%	61%
Good	38%	38%	39%	49%	34%	35%	34%
Fair	5%	4%	6%	6%	4%	3%	4%
Poor	0%	0%	1%				1%
DK/Ref	2%	1%	5%	3%	2%	1%	
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q8. How would you rate Waterford as a place to raise a family?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	55%	57%	54%	55%	56%	56%
Good	38%	36%	40%	39%	38%	37%
Fair	5%	5%	5%	6%	5%	4%
Poor	0%	0%	0%		0%	
DK/Ref	2%	2%	1%	0%	1%	3%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q9. How about as a place to do business?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	25%	29%	20%	22%	23%	25%	26%	24%	26%
Good	50%	47%	58%	50%	53%	50%	51%	51%	50%
Fair	12%	12%	12%	14%	13%	14%	11%	11%	13%
Poor	3%	2%	2%	3%	2%	3%	2%	3%	2%
DK/Ref	9%	9%	8%	11%	9%	8%	10%	10%	9%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q9. How about as a place to do business?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	25%	25%	24%	19%	28%	25%	28%
Good	50%	51%	48%	62%	48%	52%	46%
Fair	12%	12%	15%	10%	14%	14%	12%
Poor	3%	3%	2%	1%	1%	2%	4%
DK/Ref	9%	9%	12%	8%	8%	8%	9%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q9. How about as a place to do business?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	25%	26%	25%	20%	28%	26%
Good	50%	51%	50%	55%	49%	49%
Fair	12%	12%	13%	15%	12%	11%
Poor	3%	3%	2%	4%	3%	1%
DK/Ref	9%	9%	10%	6%	9%	13%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q10. Overall, how would you rate the Waterford town government?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	11%	14%	7%	10%	7%	8%	14%	9%	12%
Good	57%	59%	60%	47%	52%	59%	60%	58%	56%
Fair	22%	20%	21%	27%	20%	28%	20%	22%	22%
Poor	3%	3%	3%	4%	2%	3%	3%	4%	2%
DK/Ref	8%	4%	10%	13%	19%	3%	3%	6%	8%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q10. Overall, how would you rate the Waterford town government?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	11%	12%	6%	13%	13%	6%	12%
Good	57%	60%	41%	56%	56%	63%	58%
Fair	22%	21%	25%	24%	17%	24%	22%
Poor	3%	2%	5%	3%	1%	2%	4%
DK/Ref	8%	4%	23%	4%	13%	5%	5%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q10. Overall, how would you rate the Waterford town government?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	11%	9%	13%	6%	11%	15%
Good	57%	57%	57%	53%	58%	59%
Fair	22%	23%	20%	25%	21%	20%
Poor	3%	3%	3%	3%	3%	2%
DK/Ref	8%	8%	7%	13%	6%	4%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q11. How would you rate residential refuse collection services in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	54%	61%	51%	40%	46%	51%	59%	53%	54%
Good	39%	34%	39%	49%	42%	41%	36%	41%	38%
Fair	4%	3%	5%	6%	6%	4%	3%	4%	4%
Poor	1%	1%	1%	2%	1%	1%	1%		1%
DK/Ref	2%	1%	5%	3%	4%	3%	1%	2%	3%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q11. How would you rate residential refuse collection services in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	54%	56%	39%	44%	52%	58%	60%
Good	39%	37%	46%	46%	41%	36%	32%
Fair	4%	3%	9%	5%	4%	5%	4%
Poor	1%	1%	3%			0%	2%
DK/Ref	2%	2%	4%	5%	3%	1%	1%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q11. How would you rate residential refuse collection services in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	54%	58%	50%	42%	56%	59%
Good	39%	36%	41%	46%	38%	34%
Fair	4%	4%	4%	6%	4%	3%
Poor	1%	1%	1%	1%	0%	1%
DK/Ref	2%	2%	3%	5%	2%	2%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q11a. How would you rate street cleaning and maintenance services in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	36%	40%	33%	30%	33%	35%	38%	34%	37%
Good	49%	46%	51%	54%	49%	49%	50%	50%	48%
Fair	12%	10%	15%	12%	12%	13%	9%	12%	11%
Poor	3%	3%	2%	3%	5%	2%	2%	4%	2%
DK/Ref	1%	1%		1%	1%	1%	1%	1%	1%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q11a. How would you rate street cleaning and maintenance services in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	36%	37%	32%	32%	39%	38%	36%
Good	49%	48%	51%	56%	49%	47%	45%
Fair	12%	12%	11%	10%	7%	14%	13%
Poor	3%	3%	4%	1%	2%	1%	5%
DK/Ref	1%	1%	2%	1%	3%		0%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q11a. How would you rate street cleaning and maintenance services in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	36%	38%	34%	34%	34%	41%
Good	49%	44%	53%	46%	52%	45%
Fair	12%	13%	10%	14%	11%	11%
Poor	3%	3%	3%	5%	2%	1%
DK/Ref	1%	1%	1%	1%	1%	1%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q12. How would you rate the ambulance service in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	49%	57%	43%	34%	29%	47%	61%	45%	50%
Good	27%	22%	32%	35%	27%	33%	23%	28%	26%
Fair	2%	1%	2%	3%	2%	1%	2%	1%	2%
Poor	1%	1%	1%	1%	0%	1%	1%	1%	1%
DK/Ref	22%	19%	23%	27%	41%	18%	13%	25%	21%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q12. How would you rate the ambulance service in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	49%	52%	29%	48%	50%	47%	49%
Good	27%	27%	30%	34%	24%	29%	26%
Fair	2%	1%	4%	2%	2%	1%	2%
Poor	1%	1%	1%	1%	1%		0%
DK/Ref	22%	19%	36%	15%	23%	23%	23%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q12. How would you rate the ambulance service in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	49%	47%	50%	39%	47%	59%
Good	27%	28%	27%	25%	30%	23%
Fair	2%	2%	2%	1%	2%	3%
Poor	1%	1%	1%	1%	1%	1%
DK/Ref	22%	23%	21%	34%	20%	14%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q13. How would you rate the Waterford's Fire protection services?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	57%	67%	51%	42%	43%	56%	66%	55%	58%
Good	33%	27%	38%	43%	41%	36%	27%	35%	33%
Fair	2%	1%	2%	4%	1%	2%	3%	2%	2%
Poor	0%	0%	0%			1%	0%	0%	0%
DK/Ref	7%	5%	10%	11%	15%	6%	4%	8%	7%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q13. How would you rate the Waterford's Fire protection services?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	57%	60%	40%	50%	56%	57%	65%
Good	33%	31%	44%	42%	33%	33%	27%
Fair	2%	2%	3%	1%	2%	2%	1%
Poor	0%	0%				0%	0%
DK/Ref	7%	6%	14%	6%	10%	7%	6%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q13. How would you rate the Waterford's Fire protection services?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	57%	59%	56%	48%	58%	65%
Good	33%	32%	34%	35%	34%	29%
Fair	2%	2%	2%	3%	1%	2%
Poor	0%	0%	0%	0%	0%	
DK/Ref	7%	7%	8%	14%	6%	5%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q14. How would you rate snow plowing and ice control?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	37%	44%	28%	29%	27%	33%	45%	31%	39%
Good	47%	43%	52%	49%	49%	50%	43%	53%	44%
Fair	12%	9%	16%	13%	13%	13%	10%	12%	11%
Poor	2%	2%	1%	3%	2%	3%	1%	2%	2%
DK/Ref	3%	2%	3%	6%	8%	0%	2%	2%	4%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**



**Waterford Study**  
**Q14. How would you rate snow plowing and ice control?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	37%	38%	28%	38%	36%	34%	41%
Good	47%	47%	46%	52%	46%	48%	44%
Fair	12%	11%	15%	7%	12%	13%	13%
Poor	2%	2%	2%	2%	2%	1%	1%
DK/Ref	3%	2%	9%	2%	5%	4%	1%
Total Count	1008	849	155	151	236	208	222

**Tables**

**Waterford Study**  
**Q14. How would you rate snow plowing and ice control?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	37%	38%	35%	28%	35%	48%
Good	47%	45%	48%	49%	49%	41%
Fair	12%	11%	12%	16%	11%	7%
Poor	2%	2%	2%	2%	2%	0%
DK/Ref	3%	3%	3%	5%	2%	4%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q15. How would you rate the social and youth services offered by Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	27%	29%	28%	22%	28%	28%	26%	36%	24%
Good	42%	44%	37%	44%	40%	43%	44%	43%	42%
Fair	10%	10%	9%	9%	8%	12%	9%	12%	9%
Poor	1%	1%	2%	2%	3%	0%	2%	2%	1%
DK/Ref	20%	16%	23%	22%	20%	16%	20%	7%	24%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q15. How would you rate the social and youth services offered by Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	27%	27%	25%	22%	26%	32%	30%
Good	42%	42%	45%	45%	44%	41%	40%
Fair	10%	9%	10%	9%	9%	8%	15%
Poor	1%	2%	1%	1%	2%	1%	0%
DK/Ref	20%	20%	19%	23%	19%	17%	15%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q15. How would you rate the social and youth services offered by Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	27%	26%	27%	30%	28%	25%
Good	42%	42%	43%	41%	42%	43%
Fair	10%	9%	10%	13%	11%	5%
Poor	1%	1%	2%	2%	2%	1%
DK/Ref	20%	22%	18%	14%	18%	27%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q16. How would you rate the Police Department?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	33%	38%	26%	33%	30%	29%	38%	36%	32%
Good	52%	49%	62%	50%	55%	58%	48%	50%	53%
Fair	9%	8%	9%	10%	7%	10%	9%	9%	9%
Poor	3%	3%	2%	3%	3%	3%	2%	3%	3%
DK/Ref	3%	3%	2%	4%	5%	1%	3%	2%	3%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q16. How would you rate the Police Department?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	33%	35%	28%	30%	31%	36%	40%
Good	52%	52%	54%	58%	54%	53%	45%
Fair	9%	8%	11%	7%	8%	7%	10%
Poor	3%	3%	4%	2%	3%	2%	2%
DK/Ref	3%	3%	4%	3%	4%	1%	2%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q16. How would you rate the Police Department?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	33%	35%	32%	35%	32%	36%
Good	52%	50%	54%	49%	54%	52%
Fair	9%	8%	9%	10%	10%	6%
Poor	3%	4%	2%	3%	3%	2%
DK/Ref	3%	4%	3%	3%	2%	4%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q17. How would you rate the parks and recreation programs offered in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	50%	57%	46%	39%	44%	49%	54%	53%	49%
Good	40%	35%	43%	47%	41%	45%	36%	38%	40%
Fair	5%	5%	7%	5%	7%	4%	6%	7%	5%
Poor	1%	1%		1%	0%		1%	0%	1%
DK/Ref	4%	3%	4%	7%	8%	2%	3%	1%	5%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q17. How would you rate the parks and recreation programs offered in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	50%	52%	43%	49%	50%	49%	57%
Good	40%	39%	41%	41%	42%	40%	34%
Fair	5%	5%	6%	5%	5%	6%	6%
Poor	1%	0%	1%		0%		0%
DK/Ref	4%	3%	8%	5%	3%	4%	3%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q17. How would you rate the parks and recreation programs offered in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	50%	49%	52%	45%	50%	58%
Good	40%	40%	39%	44%	39%	34%
Fair	5%	6%	5%	9%	6%	2%
Poor	1%	1%	1%		1%	0%
DK/Ref	4%	5%	3%	3%	4%	6%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q18. How would you rate the public schools in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	42%	46%	36%	39%	41%	45%	41%	57%	37%
Good	40%	39%	44%	38%	35%	40%	44%	35%	42%
Fair	7%	7%	6%	8%	5%	7%	7%	7%	7%
Poor	1%	1%	1%	2%	1%	1%	1%	1%	1%
DK/Ref	10%	7%	12%	13%	18%	6%	6%		13%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q18. How would you rate the public schools in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	42%	42%	43%	38%	39%	44%	47%
Good	40%	41%	35%	44%	43%	43%	39%
Fair	7%	7%	5%	3%	7%	6%	6%
Poor	1%	1%	2%	1%	1%		2%
DK/Ref	10%	9%	15%	14%	10%	7%	5%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q18. How would you rate the public schools in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	53%	50%	55%	42%	52%	63%
Good	36%	40%	34%	45%	37%	28%
Fair	4%	3%	4%	6%	4%	1%
Poor	0%	0%	1%		1%	
DK/Ref	7%	7%	7%	8%	6%	7%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q19. What is your overall rating of library services?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Excellent	53%	57%	47%	50%	41%	56%	58%	47%	55%
Good	36%	34%	42%	35%	40%	38%	34%	45%	33%
Fair	4%	4%	3%	4%	7%	3%	2%	4%	4%
Poor	0%	0%	1%	0%	0%		1%	0%	0%
DK/Ref	7%	5%	7%	11%	12%	4%	6%	4%	8%
Total Count	1008	517	281	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q19. What is your overall rating of library services?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Excellent	53%	54%	44%	54%	57%	48%	50%
Good	36%	36%	37%	31%	34%	41%	42%
Fair	4%	3%	5%	3%	3%	4%	4%
Poor	0%	0%				1%	
DK/Ref	7%	6%	14%	11%	6%	6%	4%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q19. What is your overall rating of library services?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Excellent	53%	50%	55%	42%	52%	63%
Good	36%	40%	34%	45%	37%	28%
Fair	4%	3%	4%	6%	4%	1%
Poor	0%	0%	1%		1%	
DK/Ref	7%	7%	7%	8%	6%	7%
Total Count	1008	453	555	231	466	274

**Tables**

### Waterford Study

**Q20. As you may know, electric utility deregulation is requiring that Northeast Utilities sell its interests in the Millstone Nuclear Power Plant in Waterford. This sale will reduce the assessed value of the facility. Since local tax revenue from Millstone accounts for two-thirds of the local taxes, Waterford's tax revenues will substantially decline over the next 5 to 10 years. How much have you read or heard about this issue?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
A lot	51%	100%			38%	53%	59%	50%	52%
Some	26%		100%		30%	28%	23%	29%	25%
A little	16%			71%	22%	13%	13%	13%	17%
Nothing at all	6%			29%	10%	6%	3%	8%	6%
DK/REF	1%				0%	0%	1%		1%
Total Count	1008	517	261	224	285	268	374	274	728

### Tables

### Waterford Study

**Q20. As you may know, electric utility deregulation is requiring that Northeast Utilities sell its interests in the Millstone Nuclear Power Plant in Waterford. This sale will reduce the assessed value of the facility. Since local tax revenue from Millstone accounts for two-thirds of the local taxes, Waterford's tax revenues will substantially decline over the next 5 to 10 years. How much have you read or heard about this issue?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
A lot	51%	56%	26%	41%	47%	50%	63%
Some	26%	25%	28%	32%	22%	28%	23%
A little	16%	13%	29%	21%	21%	16%	9%
Nothing at all	6%	5%	16%	7%	9%	4%	5%
DK/REF	1%	1%	1%		0%	1%	
Total Count	1008	849	155	151	236	206	222

### Tables

### Waterford Study

Q20. As you may know, electric utility deregulation is requiring that Northeast Utilities sell its interests in the Millstone Nuclear Power Plant in Waterford. This sale will reduce the assessed value of the facility. Since local tax revenue from Millstone accounts for two-thirds of the local taxes, Waterford's tax revenues will substantially decline over the next 5 to 10 years. How much have you read or heard about this issue?

		Total	Gender		Age		
			Male	Female	18 to 39	40 to 64	65 and over
A lot		51%	54%	49%	37%	58%	54%
Some		26%	22%	29%	29%	24%	25%
A little		16%	16%	15%	21%	13%	16%
Nothing at all		6%	6%	7%	12%	5%	4%
DK/REF		1%	1%	0%	1%	0%	1%
Total	Count	1008	453	555	231	466	274

## Tables

### Waterford Study

Q21. How concerned are you about the loss of tax revenue to the Town from the sale of Millstone?

	Total	Tax Knowledge			# Years Lived In Waterford			
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	
Very concerned	43%	49%	39%	34%	43%	46%	42%	
Somewhat concerned	39%	36%	44%	39%	37%	39%	40%	
Not too concerned	13%	11%	13%	15%	13%	12%	13%	
Not at all concerned	4%	3%	3%	8%	4%	3%	5%	
DK/REF	1%	1%	0%	4%	2%	1%	1%	
Total	Count	1008	517	261	224	285	268	374



**Waterford Study**  
**Q21. How concerned are you about the loss of tax revenue to the Town from the sale of Millstone?**

	# of Kids in School System	
	Yes	No
Very concerned	44%	42%
Somewhat concerned	42%	38%
Not too concerned	11%	13%
Not at all concerned	1%	5%
DK/REF	1%	2%
Total Count	274	728

**Tables**

**Waterford Study**  
**Q21. How concerned are you about the loss of tax revenue to the Town from the sale of Millstone?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Very concerned	43%	44%	34%	35%	42%	44%	45%
Somewhat concerned	39%	39%	39%	47%	35%	39%	41%
Not too concerned	13%	12%	17%	10%	18%	13%	9%
Not at all concerned	4%	4%	5%	5%	3%	3%	5%
DK/REF	1%	1%	4%	3%	2%	0%	0%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q21. How concerned are you about the loss of tax revenue to the Town from the sale of Millstone?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Very concerned	43%	43%	43%	37%	48%	38%
Somewhat concerned	39%	37%	41%	44%	37%	41%
Not too concerned	13%	13%	12%	15%	11%	13%
Not at all concerned	4%	6%	3%	3%	3%	5%
DK/REF	1%	1%	2%	1%	1%	3%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**

**Q22. First, the Town should significantly increase local taxes to cover the loss of revenue from Millstone and maintain town services at the current level. Second, the Town should not raise local taxes at all but cut down substantially on town services, or third, the Town should increase taxes and cut town services?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Increase taxes/not cut services	27%	26%	25%	30%	26%	30%	26%
Cut services/not increase taxes	28%	24%	31%	35%	27%	26%	29%
Both increase taxes and cut services	34%	41%	33%	21%	36%	36%	33%
DK/Ref	11%	9%	11%	14%	12%	7%	12%
Total Count	1008	517	261	224	285	268	374

**Waterford Study**

**Q22. First, the Town should significantly increase local taxes to cover the loss of revenue from Millstone and maintain town services at the current level. Second, the Town should not raise local taxes at all but cut down substantially on town services, or third, the Town should increase taxes and cut town services?**

	# of Kids in School System	
	Yes	No
Increase taxes/not cut services	31%	26%
Cut services/not increase taxes	24%	29%
Both increase taxes and cut services	35%	34%
DK/Ref	10%	11%
Total Count	274	728

**Tables**

**Waterford Study**

**Q22. First, the Town should significantly increase local taxes to cover the loss of revenue from Millstone and maintain town services at the current level. Second, the Town should not raise local taxes at all but cut down substantially on town services, or third, the Town should increase taxes and cut town services?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Increase taxes/not cut services	27%	28%	22%	28%	26%	31%	28%
Cut services/not increase taxes	28%	27%	36%	41%	27%	25%	27%
Both increase taxes and cut services	34%	36%	26%	20%	36%	36%	38%
DK/Ref	11%	10%	15%	11%	11%	9%	7%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**

**Q22. First, the Town should significantly increase local taxes to cover the loss of revenue from Millstone and maintain town services at the current level. Second, the Town should not raise local taxes at all but cut down substantially on town services, or third, the Town should increase taxes and cut town services?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Increase taxes/not cut services	27%	23%	31%	30%	26%	28%
Cut services/not increase taxes	28%	28%	28%	27%	29%	26%
Both increase taxes and cut services	34%	40%	30%	32%	36%	32%
DK/Ref	11%	9%	12%	10%	9%	14%
Total Count	1008	453	555	231	466	274

**Tables**

### Waterford Study

Q23. The Town estimates that it will need to raise local property taxes to make up for the loss of revenue from the sale of Millstone. With the loss of taxes from Millstone, the Town thinks it will need to raise property taxes by 6 percent for each year over the next 10 years. Would the 6 percent annual increase in local property taxes be acceptable to you, or not?

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	33%	36%	31%	27%	27%	34%	36%	33%	33%
Not Acceptable	67%	64%	69%	73%	73%	66%	64%	67%	67%
Total Count	1008	517	261	224	285	268	374	274	728

### Tables

### Waterford Study

Q23. The Town estimates that it will need to raise local property taxes to make up for the loss of revenue from the sale of Millstone. With the loss of taxes from Millstone, the Town thinks it will need to raise property taxes by 6 percent for each year over the next 10 years. Would the 6 percent annual increase in local property taxes be acceptable to you, or not?

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	33%	35%	25%	31%	30%	37%	40%
Not Acceptable	67%	65%	75%	69%	70%	63%	60%
Total Count	1008	849	155	151	236	206	222

### Tables

### Waterford Study

Q23. The Town estimates that it will need to raise local property taxes to make up for the loss of revenue from the sale of Millstone. With the loss of taxes from Millstone, the Town thinks it will need to raise property taxes by 6 percent for each year over the next 10 years. Would the 6 percent annual increase in local property taxes be acceptable to you, or not?

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	33%	33%	33%	33%	33%	35%
Not Acceptable	67%	67%	67%	67%	67%	65%
Total Count	1008	453	555	231	466	274

### Tables

# Waterford Study

Q24. What about If the Town needed to increase taxes by 5 percent annually for the next ten years. Would this be acceptable to you, or not?

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Acceptable	42%	46%	40%	36%	36%	44%	45%
Not Acceptable	58%	54%	60%	64%	64%	56%	55%
Total Count	1008	517	261	224	285	268	374

# Waterford Study

Q24. What about If the Town needed to increase taxes by 5 percent annually for the next ten years. Would this be acceptable to you, or not?

	# of Kids in School System	
	Yes	No
Acceptable	41%	43%
Not Acceptable	59%	57%
Total Count	274	728

## Tables

# Waterford Study

Q24. What about If the Town needed to increase taxes by 5 percent annually for the next ten years. Would this be acceptable to you, or not?

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	42%	44%	35%	43%	41%	44%	47%
Not Acceptable	58%	56%	65%	57%	59%	56%	53%
Total Count	1008	849	155	151	236	206	222

## Tables

**Waterford Study**

**Q24. What about if the Town needed to increase taxes by 5 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	42%	42%	42%	44%	42%	44%
Not Acceptable	58%	58%	58%	56%	58%	56%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**

**Q25. What about if the Town needed to increase taxes by 4 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	57%	63%	50%	52%	50%	60%	60%	57%	57%
Not Acceptable	43%	37%	50%	48%	50%	40%	40%	43%	43%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**

**Q25. What about if the Town needed to increase taxes by 4 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	57%	58%	52%	59%	59%	60%	61%
Not Acceptable	43%	42%	48%	41%	41%	40%	39%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**

**Q25. What about if the Town needed to increase taxes by 4 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	57%	57%	57%	59%	56%	61%
Not Acceptable	43%	43%	43%	41%	44%	39%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**

**Q26. What about if the Town needed to increase taxes by 3 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	75%	81%	69%	69%	72%	76%	78%	79%	74%
Not Acceptable	25%	19%	31%	31%	28%	24%	22%	21%	26%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**

**Q26. What about if the Town needed to increase taxes by 3 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	75%	76%	72%	72%	78%	82%	78%
Not Acceptable	25%	24%	28%	28%	22%	18%	22%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**

**Q26. What about if the Town needed to increase taxes by 3 percent annually for the next ten years. Would this be acceptable to you, or not?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	75%	76%	75%	77%	78%	72%
Not Acceptable	25%	24%	25%	23%	22%	28%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q27a. Public water use fees?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	37%	40%	34%	33%	40%	37%	33%	39%	36%
Not acceptable	55%	52%	58%	56%	53%	55%	55%	54%	55%
DK/Ref	9%	8%	8%	11%	6%	8%	11%	7%	9%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study  
Q27a. Public water use fees?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	37%	37%	32%	29%	34%	41%	48%
Not acceptable	55%	54%	59%	58%	58%	54%	47%
DK/Ref	9%	9%	8%	13%	8%	5%	5%
Total Count	1008	849	155	151	236	206	222

**Tables**



**Waterford Study  
Q27a. Public water use fees?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	37%	42%	33%	43%	37%	31%
Not acceptable	55%	51%	58%	54%	55%	54%
DK/Ref	9%	8%	10%	3%	8%	15%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q27b. Sewer usage fees?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	38%	41%	36%	33%	41%	42%	34%	42%	37%
Not acceptable	53%	51%	56%	57%	53%	53%	53%	52%	54%
DK/Ref	8%	8%	8%	10%	6%	5%	13%	7%	9%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study  
Q27b. Sewer usage fees?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	38%	39%	37%	38%	35%	41%	46%
Not acceptable	53%	53%	54%	56%	56%	53%	47%
DK/Ref	8%	8%	9%	7%	9%	6%	7%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q27b. Sewer usage fees?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	38%	43%	34%	47%	38%	32%
Not acceptable	53%	50%	56%	49%	55%	54%
DK/Ref	8%	7%	10%	3%	8%	14%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>453</b>	<b>555</b>	<b>231</b>	<b>466</b>	<b>274</b>

**Tables**

**Waterford Study  
Q27c. Fees for using parks and recreation areas?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	58%	62%	59%	49%	54%	60%	59%	59%	58%
Not acceptable	38%	35%	36%	47%	44%	35%	37%	38%	38%
DK/Ref	4%	3%	5%	4%	2%	4%	4%	3%	5%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>517</b>	<b>261</b>	<b>224</b>	<b>285</b>	<b>268</b>	<b>374</b>	<b>274</b>	<b>728</b>

**Tables**

**Waterford Study  
Q27c. Fees for using parks and recreation areas?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	58%	60%	46%	56%	59%	58%	58%
Not acceptable	38%	36%	50%	38%	38%	40%	41%
DK/Ref	4%	4%	3%	6%	3%	1%	1%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>849</b>	<b>155</b>	<b>151</b>	<b>236</b>	<b>206</b>	<b>222</b>

**Tables**

**Waterford Study**  
**Q27c. Fees for using parks and recreation areas?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	58%	55%	61%	53%	60%	59%
Not acceptable	38%	42%	35%	45%	38%	32%
DK/Ref	4%	4%	4%	2%	2%	9%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**27d. Garbage and Disposal Fees?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	40%	40%	42%	39%	48%	44%	33%	43%	39%
Not acceptable	53%	54%	49%	54%	46%	50%	59%	53%	52%
DK/Ref	7%	6%	9%	7%	6%	6%	8%	4%	8%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**27d. Garbage and Disposal Fees?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	40%	39%	49%	34%	46%	39%	47%
Not acceptable	53%	54%	47%	56%	50%	57%	50%
DK/Ref	7%	8%	4%	10%	5%	4%	3%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
27d. Garbage and Disposal Fees?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	40%	41%	40%	48%	39%	36%
Not acceptable	53%	53%	52%	49%	56%	50%
DK/Ref	7%	6%	8%	3%	5%	14%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q27e. Building Permit Fees?**

	Total	Tax Knowledge			# Years Lived In Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Acceptable	69%	72%	67%	66%	73%	71%	67%	77%	66%
Not acceptable	21%	19%	21%	25%	18%	20%	22%	16%	22%
DK/Ref	10%	9%	12%	9%	8%	9%	11%	6%	11%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study  
Q27e. Building Permit Fees?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Acceptable	69%	69%	75%	66%	74%	70%	73%
Not acceptable	21%	21%	21%	20%	18%	22%	22%
DK/Ref	10%	11%	4%	15%	8%	8%	5%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q27e. Building Permit Fees?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Acceptable	69%	72%	67%	77%	74%	58%
Not acceptable	21%	22%	19%	20%	19%	21%
DK/Ref	10%	6%	14%	3%	7%	21%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q28. Public educ\_newation?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	8%	9%	6%	7%	5%	7%	9%
Mildly support	9%	9%	9%	7%	5%	9%	11%
Mildly oppose	13%	14%	12%	13%	13%	10%	15%
Strongly oppose	67%	64%	72%	68%	75%	72%	61%
DK/Ref	3%	3%	2%	5%	2%	2%	4%
Total Count	1008	517	261	224	285	268	374

**Waterford Study  
Q28. Public educ\_newation?**

	# of Kids in School System	
	Yes	No
Strongly support	4%	9%
Mildly support	4%	10%
Mildly oppose	5%	17%
Strongly oppose	86%	60%
DK/Ref		4%
Total Count	274	728

**Tables**

**Waterford Study  
Q28. Public educ\_newatlon?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	8%	8%	6%	9%	11%	3%	7%
Mildly support	9%	9%	5%	11%	8%	8%	7%
Mildly oppose	13%	14%	12%	17%	18%	11%	9%
Strongly oppose	67%	66%	75%	57%	62%	77%	76%
DK/Ref	3%	3%	2%	6%	2%	1%	0%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q28. Public educ\_newatlon?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	8%	10%	6%	6%	7%	8%
Mildly support	9%	10%	8%	4%	8%	13%
Mildly oppose	13%	15%	12%	9%	13%	19%
Strongly oppose	67%	62%	71%	81%	70%	53%
DK/Ref	3%	3%	3%	0%	2%	6%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q29. Police protection?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	10%	12%	7%	10%	8%	13%	9%
Mildly support	17%	20%	13%	14%	14%	17%	19%
Mildly oppose	18%	17%	21%	17%	18%	19%	17%
Strongly oppose	53%	49%	56%	56%	58%	50%	51%
DK/Ref	2%	2%	3%	3%	2%	0%	4%
Total Count	1008	517	261	224	285	268	374

**Waterford Study  
Q29. Police protection?**

	# of Kids in School System	
	Yes	No
Strongly support	10%	10%
Mildly support	18%	16%
Mildly oppose	15%	19%
Strongly oppose	56%	52%
DK/Ref	1%	3%
Total Count	274	728

**Tables**

**Waterford Study  
Q29. Police protection?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	10%	11%	8%	11%	8%	9%	12%
Mildly support	17%	16%	19%	13%	14%	15%	22%
Mildly oppose	18%	18%	16%	20%	21%	14%	19%
Strongly oppose	53%	52%	54%	52%	56%	59%	46%
DK/Ref	2%	2%	3%	4%	1%	2%	1%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q29. Police protection?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	10%	14%	7%	11%	11%	8%
Mildly support	17%	21%	14%	16%	17%	17%
Mildly oppose	18%	19%	17%	18%	17%	21%
Strongly oppose	53%	45%	59%	53%	55%	48%
DK/Ref	2%	2%	3%	2%	1%	5%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q30. Fire protection?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	9%	10%	8%	6%	6%	12%	9%
Mildly support	12%	13%	9%	12%	10%	13%	11%
Mildly oppose	17%	18%	16%	17%	19%	15%	17%
Strongly oppose	61%	59%	64%	63%	63%	59%	61%
DK/Ref	2%	1%	2%	3%	2%	1%	2%
Total Count	1008	517	261	224	285	268	374

**Waterford Study  
Q30. Fire protection?**

	# of Kids in School System	
	Yes	No
Strongly support	9%	8%
Mildly support	12%	11%
Mildly oppose	16%	18%
Strongly oppose	62%	61%
DK/Ref	1%	2%
Total Count	274	728

**Tables**

**Waterford Study  
Q30. Fire protection?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	9%	9%	5%	9%	8%	5%	9%
Mildly support	12%	11%	13%	7%	11%	12%	15%
Mildly oppose	17%	17%	19%	21%	15%	16%	23%
Strongly oppose	61%	60%	63%	60%	65%	67%	52%
DK/Ref	2%	2%	1%	3%	1%	1%	0%
Total Count	1008	849	155	151	236	206	222



## Tables

**Waterford Study  
Q30. Fire protection?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	9%	11%	7%	9%	9%	8%
Mildly support	12%	15%	9%	13%	11%	12%
Mildly oppose	17%	17%	17%	22%	16%	17%
Strongly oppose	61%	56%	65%	55%	64%	61%
DK/Ref	2%	1%	2%	1%	1%	2%
Total Count	1008	453	555	231	466	274

## Tables

**Waterford Study  
Q31. Parks and recreation?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	12%	13%	11%	12%	9%	15%	12%
Mildly support	31%	32%	34%	25%	27%	33%	33%
Mildly oppose	34%	32%	35%	38%	40%	32%	32%
Strongly oppose	19%	20%	16%	22%	21%	18%	19%
DK/Ref	3%	3%	3%	4%	3%	1%	4%
Total Count	1008	517	261	224	285	268	374

**Waterford Study**  
**Q31. Parks and recreation?**

	# of Kids in School System	
	Yes	No
Strongly support	11%	13%
Mildly support	26%	33%
Mildly oppose	39%	32%
Strongly oppose	23%	18%
DK/Ref	1%	4%
Total Count	274	728

**Tables**

**Waterford Study**  
**Q31. Parks and recreation?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	12%	13%	11%	10%	12%	11%	11%
Mildly support	31%	31%	29%	30%	33%	31%	30%
Mildly oppose	34%	33%	37%	38%	36%	35%	36%
Strongly oppose	19%	19%	19%	16%	17%	20%	23%
DK/Ref	3%	3%	4%	7%	2%	3%	1%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q31. Parks and recreation?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	12%	14%	11%	10%	13%	12%
Mildly support	31%	30%	31%	26%	32%	34%
Mildly oppose	34%	33%	35%	40%	33%	32%
Strongly oppose	19%	19%	19%	22%	20%	16%
DK/Ref	3%	3%	4%	2%	2%	6%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study  
Q32. Library services?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	9%	9%	10%	8%	9%	10%	9%
Mildly support	22%	21%	25%	21%	20%	24%	22%
Mildly oppose	31%	31%	31%	31%	34%	31%	29%
Strongly oppose	34%	36%	30%	34%	34%	34%	35%
DK/Ref	4%	3%	3%	5%	3%	1%	5%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>517</b>	<b>261</b>	<b>224</b>	<b>285</b>	<b>268</b>	<b>374</b>

**Waterford Study  
Q32. Library services?**

	# of Kids in School System	
	Yes	No
Strongly support	10%	9%
Mildly support	20%	23%
Mildly oppose	36%	29%
Strongly oppose	33%	35%
DK/Ref	1%	4%
<b>Total</b> <b>Count</b>	<b>274</b>	<b>728</b>

**Tables**

**Waterford Study  
Q32. Library services?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	9%	9%	11%	11%	11%	7%	9%
Mildly support	22%	22%	20%	22%	22%	23%	21%
Mildly oppose	31%	30%	35%	31%	31%	34%	35%
Strongly oppose	34%	35%	29%	30%	34%	34%	33%
DK/Ref	4%	3%	5%	6%	2%	2%	2%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>849</b>	<b>155</b>	<b>151</b>	<b>236</b>	<b>206</b>	<b>222</b>

## Tables

Waterford Study  
Q32. Library services?

	Total	Gender		Age			
		Male	Female	18 to 39	40 to 64	65 and over	
Strongly support	9%	10%	9%	11%	9%	10%	
Mildly support	22%	22%	22%	23%	22%	22%	
Mildly oppose	31%	30%	31%	33%	32%	27%	
Strongly oppose	34%	34%	35%	31%	35%	35%	
DK/Ref	4%	4%	3%	2%	3%	6%	
Total	Count	1008	453	555	231	466	274

## Tables

Waterford Study  
Q33. snow and ice removal?

	Total	Tax Knowledge			# Years Lived in Waterford			
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	
Strongly support	8%	8%	8%	8%	6%	9%	8%	
Mildly support	13%	13%	13%	11%	13%	11%	13%	
Mildly oppose	25%	22%	26%	28%	29%	26%	21%	
Strongly oppose	52%	55%	50%	50%	49%	51%	57%	
DK/Ref	2%	2%	3%	4%	2%	3%	2%	
Total	Count	1008	517	261	224	285	268	374

**Waterford Study  
Q33. snow and ice removal?**

	# of Kids in School System	
	Yes	No
Strongly support	7%	8%
Mildly support	14%	12%
Mildly oppose	27%	23%
Strongly oppose	50%	54%
DK/Ref	2%	3%
Total Count	274	728

**Tables**

**Waterford Study  
Q33. snow and ice removal?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	8%	8%	6%	10%	7%	9%	5%
Mildly support	13%	12%	15%	10%	13%	12%	16%
Mildly oppose	25%	23%	34%	23%	27%	25%	28%
Strongly oppose	52%	54%	43%	54%	53%	53%	48%
DK/Ref	2%	3%	2%	3%	1%	1%	2%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q33. snow and ice removal?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	8%	10%	6%	9%	7%	8%
Mildly support	13%	15%	10%	13%	14%	13%
Mildly oppose	25%	29%	21%	35%	22%	20%
Strongly oppose	52%	43%	60%	42%	55%	55%
DK/Ref	2%	2%	3%	1%	2%	4%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q34. street cleaning and maintenance?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	9%	8%	10%	8%	8%	10%	7%
Mildly support	27%	29%	26%	23%	27%	25%	28%
Mildly oppose	33%	32%	33%	37%	39%	32%	32%
Strongly oppose	28%	28%	29%	28%	24%	31%	30%
DK/Ref	3%	3%	2%	4%	2%	2%	3%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>517</b>	<b>261</b>	<b>224</b>	<b>285</b>	<b>268</b>	<b>374</b>

**Waterford Study**  
**Q34. street cleaning and maintenance?**

	# of Kids in School System	
	Yes	No
Strongly support	13%	7%
Mildly support	27%	27%
Mildly oppose	33%	33%
Strongly oppose	26%	29%
DK/Ref	1%	3%
<b>Total</b> <b>Count</b>	<b>274</b>	<b>728</b>

**Tables**

**Waterford Study**  
**Q34. street cleaning and maintenance?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	9%	8%	12%	7%	9%	7%	12%
Mildly support	27%	28%	21%	26%	27%	30%	27%
Mildly oppose	33%	32%	41%	31%	36%	36%	33%
Strongly oppose	28%	29%	23%	31%	25%	26%	27%
DK/Ref	3%	3%	3%	4%	2%	1%	1%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>849</b>	<b>155</b>	<b>151</b>	<b>236</b>	<b>206</b>	<b>222</b>

## Tables

**Waterford Study**  
**Q34. street cleaning and maintenance?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	9%	11%	7%	11%	9%	6%
Mildly support	27%	27%	27%	30%	27%	25%
Mildly oppose	33%	35%	32%	38%	32%	32%
Strongly oppose	28%	25%	31%	20%	30%	32%
DK/Ref	3%	3%	3%	1%	2%	5%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>453</b>	<b>555</b>	<b>231</b>	<b>466</b>	<b>274</b>

## Tables

**Waterford Study**  
**Q35. Social and Youth services?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	8%	9%	6%	8%	7%	7%	7%
Mildly support	21%	23%	23%	13%	19%	22%	19%
Mildly oppose	31%	30%	32%	33%	34%	31%	29%
Strongly oppose	33%	32%	32%	36%	32%	33%	34%
DK/Ref	8%	7%	8%	10%	7%	6%	10%
<b>Total</b> <b>Count</b>	<b>1008</b>	<b>517</b>	<b>261</b>	<b>224</b>	<b>285</b>	<b>268</b>	<b>374</b>

**Waterford Study  
Q35. Social and Youth services?**

	# of Kids in School System	
	Yes	No
Strongly support	9%	7%
Mildly support	21%	21%
Mildly oppose	30%	31%
Strongly oppose	36%	31%
DK/Ref	3%	10%
Total Count	274	728

**Tables**

**Waterford Study  
Q35. Social and Youth services?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	8%	8%	9%	11%	10%	4%	8%
Mildly support	21%	20%	21%	19%	18%	20%	24%
Mildly oppose	31%	31%	32%	32%	33%	34%	30%
Strongly oppose	33%	33%	30%	29%	32%	35%	35%
DK/Ref	8%	8%	7%	10%	7%	6%	4%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q35. Social and Youth services?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	8%	8%	8%	11%	7%	7%
Mildly support	21%	23%	19%	17%	24%	19%
Mildly oppose	31%	31%	31%	37%	28%	33%
Strongly oppose	33%	31%	34%	32%	36%	26%
DK/Ref	8%	8%	8%	3%	5%	14%
Total Count	1008	453	555	231	468	274

**Tables**



**Waterford Study**  
**Q36. Residential refuse collection?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Strongly support	6%	5%	7%	6%	6%	7%	5%
Mildly support	18%	20%	18%	14%	22%	17%	17%
Mildly oppose	27%	26%	28%	28%	31%	28%	25%
Strongly oppose	45%	46%	43%	43%	38%	45%	49%
DK/Ref	4%	2%	4%	9%	4%	4%	4%
Total Count	1008	517	261	224	285	268	374

**Waterford Study**  
**Q36. Residential refuse collection?**

	# of Kids in School System	
	Yes	No
Strongly support	7%	5%
Mildly support	17%	19%
Mildly oppose	28%	27%
Strongly oppose	46%	45%
DK/Ref	3%	5%
Total Count	274	728

**Tables**

**Waterford Study**  
**Q36. Residential refuse collection?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	6%	5%	8%	5%	7%	5%	5%
Mildly support	18%	18%	18%	13%	19%	22%	17%
Mildly oppose	27%	27%	31%	25%	29%	28%	32%
Strongly oppose	45%	46%	38%	49%	44%	44%	42%
DK/Ref	4%	4%	5%	7%	1%	1%	3%
Total Count	1008	849	155	151	236	206	222

## Tables

**Waterford Study**  
**Q36. Residential refuse collection?**

	Total	Gender		Age			
		Male	Female	18 to 39	40 to 64	65 and over	
Strongly support	6%	7%	5%	7%	4%	7%	
Mildly support	18%	17%	19%	23%	18%	15%	
Mildly oppose	27%	28%	27%	38%	25%	22%	
Strongly oppose	45%	43%	46%	28%	50%	50%	
DK/Ref	4%	5%	4%	4%	3%	6%	
Total	Count	1008	453	555	231	466	274

## Tables

**Waterford Study**  
**Q37. Ambulance services?**

	Total	Tax Knowledge			# Years Lived In Waterford			
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	
Strongly support	6%	6%	7%	6%	7%	3%	7%	
Mildly support	10%	12%	8%	7%	11%	12%	8%	
Mildly oppose	18%	19%	16%	19%	20%	20%	16%	
Strongly oppose	60%	58%	63%	61%	58%	62%	61%	
DK/Ref	6%	5%	7%	7%	6%	3%	8%	
Total	Count	1008	517	261	224	285	268	374

**Waterford Study  
Q37. Ambulance services?**

	# of Kids in School System	
	Yes	No
Strongly support	5%	7%
Mildly support	10%	10%
Mildly oppose	19%	17%
Strongly oppose	62%	59%
DK/Ref	3%	7%
Total Count	274	728

**Tables**

**Waterford Study  
Q37. Ambulance services?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Strongly support	6%	7%	5%	7%	7%	5%	5%
Mildly support	10%	10%	12%	7%	8%	9%	12%
Mildly oppose	18%	18%	17%	16%	17%	16%	22%
Strongly oppose	60%	60%	61%	64%	63%	67%	57%
DK/Ref	6%	6%	5%	6%	5%	3%	4%
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study  
Q37. Ambulance services?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Strongly support	6%	7%	6%	7%	4%	9%
Mildly support	10%	13%	7%	10%	10%	9%
Mildly oppose	18%	19%	17%	21%	18%	15%
Strongly oppose	60%	54%	65%	58%	64%	57%
DK/Ref	6%	7%	5%	3%	4%	9%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**

**Q38. In general, what would you say your main source of information is regarding what is happening in your town?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
New London Day	72%	73%	74%	69%	72%	69%	75%
Norwich Bulletin	0%	0%		0%	1%	0%	
Town Brochures	1%	0%	1%	0%	1%	1%	0%
Direct Contact with Town	4%	7%	2%	0%	3%	6%	4%
TV News	3%	2%	4%	7%	4%	5%	2%
Hartford Courant	0%	0%	0%			1%	0%
Neighbors	6%	5%	5%	8%	7%	7%	4%
Town Annual Report	0%	1%			0%		1%
Radio	2%	1%	4%	2%	3%	2%	1%
Internet Home Page	0%	1%	0%	0%	1%		1%
Other (SPECIFY)	9%	10%	8%	7%	7%	8%	11%
DK/REF	1%	0%	1%	4%	2%	1%	1%
<b>Total</b> <span style="float:right">Count</span>	<b>1008</b>	<b>517</b>	<b>261</b>	<b>224</b>	<b>285</b>	<b>268</b>	<b>374</b>

**Waterford Study**

**Q38. In general, what would you say your main source of information is regarding what is happening in your town?**

	# of Kids in School System	
	Yes	No
New London Day	64%	75%
Norwich Bulletin	0%	0%
Town Brochures	1%	0%
Direct Contact with Town	6%	4%
TV News	2%	4%
Hartford Courant		0%
Neighbors	9%	5%
Town Annual Report	0%	0%
Radio	3%	2%
Internet Home Page	1%	0%
Other (SPECIFY)	13%	7%
DK/REF	1%	2%
<b>Total</b> <span style="float:right">Count</span>	<b>274</b>	<b>728</b>

**Tables**

**Waterford Study**  
**Q38. In general, what would you say your main source of information is regarding what is happening in your town?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
New London Day	72%	74%	63%	73%	73%	73%	70%
Norwich Bulletin	0%	0%			0%	0%	0%
Town Brochures	1%	0%	1%	1%		1%	1%
Direct Contact with Town	4%	4%	5%	3%	4%	4%	7%
TV News	3%	3%	7%	5%	4%	3%	3%
Hartford Courant	0%	0%		1%			1%
Neighbors	6%	5%	10%	3%	5%	6%	9%
Town Annual Report	0%	0%		1%	0%		0%
Radio	2%	2%	3%	2%	2%	1%	1%
Internet Home Page	0%	1%		1%	0%	0%	0%
Other (SPECIFY)	9%	9%	8%	11%	8%	11%	7%
DK/REF	1%	1%	3%	1%	2%		0%
Total	Count 1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q38. In general, what would you say your main source of information is regarding what is happening in your town?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
New London Day	72%	69%	74%	69%	72%	75%
Norwich Bulletin	0%	1%		1%	0%	
Town Brochures	1%	1%	1%	2%	0%	0%
Direct Contact with Town	4%	6%	3%	4%	5%	5%
TV News	3%	3%	3%	5%	2%	5%
Hartford Courant	0%	0%	0%		1%	
Neighbors	6%	7%	5%	7%	6%	4%
Town Annual Report	0%		1%		0%	0%
Radio	2%	2%	2%	3%	2%	1%
Internet Home Page	0%	1%	0%	0%	1%	
Other (SPECIFY)	9%	9%	8%	7%	10%	8%
DK/REF	1%	1%	2%	1%	1%	2%
Total	Count 1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q39. Are you currently registered to vote here in Waterford?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Yes	84%	92%	83%	68%	65%	90%	93%	79%	86%
No	15%	8%	16%	31%	34%	10%	7%	21%	13%
DK/REF	0%	0%	1%	0%	1%			0%	0%
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q39. Are you currently registered to vote here in Waterford?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Yes	84%	100%		83%	78%	88%	85%
No	15%		100%	17%	21%	12%	15%
DK/REF	0%				0%		
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q39. Are you currently registered to vote here in Waterford?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Yes	84%	80%	88%	68%	87%	93%
No	15%	20%	12%	32%	13%	7%
DK/REF	0%	0%	0%	0%		0%
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**

**Q40. In politics as of today, do you consider yourself a Democrat, a Republican, Independent, or something else?**

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
Democrat	28%	28%	30%	24%	30%	26%	27%
Republican	17%	19%	14%	17%	15%	19%	18%
Independent	43%	42%	46%	42%	41%	44%	45%
Something else	6%	6%	6%	8%	8%	4%	6%
DK/Ref	6%	5%	4%	10%	6%	6%	5%
Total Count	1008	517	261	224	285	268	374

**Waterford Study**

**Q40. In politics as of today, do you consider yourself a Democrat, a Republican, Independent, or something else?**

	# of Kids in School System	
	Yes	No
Democrat	26%	29%
Republican	17%	17%
Independent	45%	43%
Something else	8%	6%
DK/Ref	5%	6%
Total Count	274	728

**Tables**

**Waterford Study**

**Q40. In politics as of today, do you consider yourself a Democrat, a Republican, Independent, or something else?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Democrat	28%	30%	19%	28%	25%	30%	27%
Republican	17%	18%	14%	13%	17%	15%	24%
Independent	43%	44%	39%	46%	47%	47%	38%
Something else	6%	5%	14%	7%	6%	7%	5%
DK/Ref	6%	4%	14%	7%	5%	2%	5%
Total Count	1008	849	155	151	236	206	222

## Tables

### Waterford Study

Q40. In politics as of today, do you consider yourself a Democrat, a Republican, Independent, or something else?

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Democrat	28%	22%	32%	26%	29%	29%
Republican	17%	20%	15%	18%	17%	18%
Independent	43%	43%	43%	43%	45%	41%
Something else	6%	7%	5%	9%	6%	4%
DK/Ref	6%	7%	5%	3%	4%	9%
Total	Count	453	555	231	466	274

## Tables

### Waterford Study

Q41. How many children live in your household?

	Total	Tax Knowledge			# Years Lived in Waterford		
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years
No children	60%	62%	57%	58%	48%	52%	71%
1 Child	13%	13%	12%	14%	16%	16%	9%
2 Children	19%	18%	21%	17%	25%	23%	13%
3 Children	6%	5%	6%	6%	8%	6%	5%
4 Children	1%	1%	2%	1%	1%	1%	1%
More than 4 Children	1%	1%	1%	1%	1%	0%	1%
DK/Ref	1%	1%		1%	0%	1%	0%
Total	Count	517	261	224	285	268	374



**Waterford Study**  
**Q41. How many children live in your household?**

	# of Kids in School System	
	Yes	No
No children	4%	82%
1 Child	23%	9%
2 Children	48%	8%
3 Children	19%	1%
4 Children	3%	0%
More than 4 Children	3%	
DK/Ref		0%
Total Count	274	728

**Tables**

**Waterford Study**  
**Q41. How many children live in your household?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
No children	60%	62%	52%	79%	69%	51%	40%
1 Child	13%	12%	16%	8%	11%	17%	17%
2 Children	19%	19%	19%	7%	13%	21%	32%
3 Children	6%	5%	8%	3%	5%	9%	9%
4 Children	1%	1%	3%	1%	1%	2%	1%
More than 4 Children	1%	1%	3%	1%	2%	1%	0%
DK/Ref	1%	0%	1%				
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q41. How many children live in your household?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
No children	60%	58%	62%	37%	55%	91%
1 Child	13%	13%	12%	16%	16%	5%
2 Children	19%	19%	18%	34%	20%	4%
3 Children	6%	6%	5%	9%	7%	1%
4 Children	1%	1%	1%	2%	2%	
More than 4 Children	1%	1%	1%	3%	1%	
DK/Ref	1%	0%	1%		0%	
Total Count	1008	453	555	231	466	274

**Tables**

**Waterford Study**  
**Q42. Do you have any children in the Waterford public schools?**

	Total	Tax Knowledge			# Years Lived in Waterford			# of Kids in School System	
		A lot	Some	Little/None	0 - 10 Years	11- 25 Years	26 or More Years	Yes	No
Yes	27%	27%	30%	25%	36%	34%	20%	100%	
No	72%	73%	69%	74%	64%	66%	80%		100%
DK/Ref	1%	1%	0%	1%		0%	1%		
Total Count	1008	517	261	224	285	268	374	274	728

**Tables**

**Waterford Study**  
**Q42. Do you have any children in the Waterford public schools?**

	Total	Registered to Vote		Household Income			
		Yes	No	Less than \$30,000	\$30,000 to \$50,000	\$51,000 to \$75,000	More than \$76,000
Yes	27%	25%	37%	15%	23%	36%	41%
No	72%	74%	63%	84%	77%	64%	59%
DK/Ref	1%	0%	1%	1%			
Total Count	1008	849	155	151	236	206	222

**Tables**

**Waterford Study**  
**Q42. Do you have any children in the Waterford public schools?**

	Total	Gender		Age		
		Male	Female	18 to 39	40 to 64	65 and over
Yes	27%	29%	25%	46%	33%	3%
No	72%	70%	74%	54%	67%	96%
DK/Ref	1%	0%	1%			0%
Total    Count	1008	453	555	231	466	274

## WATERFORD TOWN SURVEY

Hello. My name is \_\_\_\_\_ and I'm calling from the Center for Survey Research at the University of Connecticut. We are conducting survey on important issues facing Waterford residents. May I please speak with the person in the household who is 18 years of age or older with the next birthday.

Probe if necessary: We are not going to try to sell you anything. We are only interested in getting your opinions about issues facing Waterford.

Q1. What town do you live in? (If NOT Waterford, say "Thank you very much for your time but we are only speaking with Waterford residents".) NOTE: THOSE SAYING THEY ARE FROM QUAKER HILL ARE WATERFORD RESIDENTS

Waterford  
Other  
DK/Ref

Q2. Overall, how would you rate the quality of life in Waterford? Would you rate it as excellent, good, fair or poor?

(N= 1008)

Excellent	50%
Good	45%
Fair	4%
Poor	0
DK/Ref	0

Q3. What would you say is the most important issue facing the town of Waterford? (ASK OPEN-ENDED). PROBE: Are there any other major issues facing the town?

(N= 1008)

Value of Millstone	27%
Taxes	16%
Education	6%

Q4. Would you say the overall quality of life in Waterford in the past five years has gotten better, gotten worse, or stayed about the same?

(N= 1008)

Gotten better	21%
Gotten worse	7%
Stayed about the same	65%
DK/Ref	6%

Q5. And over the next five years, do you think the quality of life in Waterford will get better, worse, or stay about the same?

(N= 1008)

Get better	24%
Get worse	23%
Stay about the same	44%
DK/REF	9%

Q6. Overall, would you say that local property taxes in Waterford are too high, too low, or about right?

(N= 1008)

Too high	10%
Too low	10%

DK/REF 3%

Q7. And would you say that you get your money's worth for the local taxes you pay or do you think you pay too much in taxes for the Town services that are provided?

(N= 1008)

Get money's worth	85%
Pay too much for what you get	12%
DK/REF	4%

Q7a. How would you rate the quality of the environment in Waterford – excellent, good, fair or poor?

(N= 1008)

Excellent	28%
Good	55%
Fair	13%
Poor	3%
DK?REF	1%

Q8. How would you rate Waterford as a place to raise a family? Is it excellent, good, fair or poor?

(N= 1008)

Excellent	55%
Good	38%
Fair	5%
Poor	0%
DK/Ref	2%

Q9. How about as a place to do business? Would you rate Waterford as excellent, good, fair or poor?

(N= 1008)

Excellent	25%
Good	50%
Fair	12%
Poor	3%
DK/Ref	9%

Q10. Overall, how would you rate the Waterford town government? Would you say it is excellent, good, fair or poor?

(N= 1008)

Excellent	11%
Good	57%
Fair	22%
Poor	3%
DK/Ref	8%

Q11. How would you rate residential refuse collection services in Waterford?

(N= 1008)

Excellent	54%
Good	39%
Fair	4%
Poor	1%
DK/Ref	3%

Q11a. How would you rate street cleaning and maintenance services in Waterford?

(N= 1008)

Excellent	36%
Good	49%

Fair	12%
Poor	3%
DK/Ref	1%

**Q12. How would you rate the ambulance service in Waterford?**

(N= 1008)

Excellent	49%
Good	27%
Fair	2%
Poor	1%
DK/Ref	22%

**Q13. How would you rate the Waterford's Fire protection services?**

(N= 1008)

Excellent	57%
Good	33%
Fair	2%
Poor	0%
DK/Ref	7%

**Q14. How would you rate snow plowing and ice control?**

(N= 1008)

Excellent	37%
Good	47%
Fair	12%
Poor	2%
DK/Ref	3%

**Q15. How would you rate the social and youth services offered by Waterford?**

(N= 1008)

Excellent	27%
Good	42%
Fair	10%
Poor	2%
DK/Ref	20%

**Q16. How would you rate the Police Department?**

(N= 1008)

Excellent	33%
Good	52%
Fair	9%
Poor	3%
DK/Ref	3%

**Q17. How would you rate the parks and recreation programs offered in Waterford? Would they be excellent, good, fair or poor?**

(N= 1008)

Excellent	50%
Good	40%
Fair	6%
Poor	1%
DK/Ref	4%

**Q18. How would you rate the public schools in Waterford – excellent, good, fair or poor?**

Excellent	42%
Good	40%

Fair	7%
Poor	1%
DK/Ref	10%

Q19. What is your overall rating of library services? Excellent, good, fair or poor?

(N= 1008)

Excellent	53%
Good	36%
Fair	4%
Poor	0%
DK/Ref	7%

Q20. As you may know, electric utility deregulation is requiring that Northeast Utilities sell its interests in the Millstone Nuclear Power facility in Waterford. This sale will reduce the assessed value of the facility. Since local tax revenue from Millstone accounts for two-thirds of the local taxes, Waterford's tax revenues will substantially decline over the next 5 to 10 years. How much have you read or heard about this issue – a lot, some, a little, or nothing at all?

(N= 1002)

A lot	51%
Some	26%
A little	16%
Nothing	6%
DK/REF	1%

Q21. How concerned are you about the loss of tax revenue to the Town from the sale of Millstone – are you very concerned, somewhat concerned, not too concerned, or not at all concerned about this?

(N= 1008)

Very concerned	43%
Somewhat concerned	39%
Not too concerned	13%
Not at all concerned	4%
DK/REF	2%

Q22. I am going to read you three statements regarding the towns approach to dealing with the loss of tax revenue from the sale of Millstone. Please tell me which comes closest to your view of how the Town should address this problem. First, the Town should significantly increase local taxes to cover the loss of revenue from Millstone and maintain town services at the current level; second, the Town should not raise local taxes at all but cut down substantially on town services; or third, the Town should increase taxes and cut town services?

(N=901)

Increase Taxes/not cut services	30%
Cut services/not increase taxes	31%
Increase taxes and cut services	38%

Q23. The Town estimates that it will need to raise local property taxes to make up for the loss of revenue from the sale of Millstone. With the loss of taxes from Millstone, the Town thinks it will need to raise property taxes by 6 percent for each year over the next 10 years. Would the 6 percent annual increase in local property taxes be acceptable to you, or not?

(N=1008)

Acceptable	33%
Not Acceptable	67%

Q24. What about if the Town needed to increase taxes by 5 percent annually for the next ten years. Would this be acceptable to you or not?

(N= 1008)

Acceptable	42%
Not Acceptable	58%

Q25. What about if the Town needed to increase taxes by 4 percent annually for the next 10 years. Would this be acceptable to you or not?

(N= 1008)

Acceptable 57%

Not Acceptable 43%

Q26. What about if the Town needed to increase taxes by 3 percent. Would this be acceptable to you or not?

(N= 1008)

Acceptable 75%

Not Acceptable 25%

Q27. The Town is also considering increasing the fees for use of certain services and permits. Please tell me if you think raising the fees for the following is an acceptable way or an unacceptable way to offset the loss of tax revenue from Millstone. First, how about raising (READ ITEM). Is this acceptable or unacceptable.

Q27a. Public water use fees

(N= 1008)

Acceptable 37%

Unacceptable 55%

Don't know 9%

Q27b. Sewerage use fees

(N= 1008)

Acceptable 38%

Unacceptable 54%

Don't know 8%

Q27c. Fees for using parks and recreation areas

(N= 1008)

Acceptable 58%

Unacceptable 38%

Don't know 4%

Q27d. Garbage disposal fees

(N= 1008)

Acceptable 40%

Unacceptable 53%

Don't know 7%

Q27e. Building permit fees

(N= 1008)

Acceptable 69%

Unacceptable 21%

Don't know 10%

In addition to raising taxes, cutting town services is another way to deal with the loss of revenue from the sale of Millstone. I am going to read a list of services offered by the Town of Waterford. For each, please tell me if you would support or oppose making cuts in Town services in each area. First, how about (READ ITEM). Would you support or oppose cutting services in this area? PROBE: Would you strongly or mildly (support/oppose) this?

Q28. Public education



(N= 1008)  
Strongly support 8%  
Somewhat support 9%  
Somewhat oppose 14%  
Strongly oppose 67%  
Dk 3%

Q29. Police protection  
(N= 1008)  
Strongly support 10%  
Somewhat support 17%  
Somewhat oppose 18%  
Strongly oppose 53%  
DK 2%

Q30. Fire Protection  
(N= 1008)  
Strongly support 9%  
Somewhat support 12%  
Somewhat oppose 17%  
Strongly oppose 61%  
DK 2%

Q31. Parks and Recreation  
(N= 1008)  
Strongly support 12%  
Somewhat support 31%  
Somewhat oppose 34%  
Strongly oppose 19%  
DK 3%

Q32. Library services  
(N= 1008)  
Strongly support 9%  
Somewhat support 22%  
Somewhat oppose 31%  
Strongly oppose 34%  
DK 4%

Q33. Snow and ice removal  
(N= 1008)  
Strongly support 8%  
Somewhat support 13%  
Somewhat oppose 25%  
Strongly oppose 53%  
DK 3%

Q34. Street cleaning and maintenance  
(N= 1008)  
Strongly support 9%  
Somewhat support 27%  
Somewhat oppose 33%  
Strongly oppose 28%  
DK 3%

Q35. Social and Youth services  
(N= 1008)

Strongly support	8%
Somewhat support	21%
Somewhat oppose	31%
Strongly oppose	33%
DK	8%

**Q36. Residential Refuse collection**  
(N= 1008)

Strongly support	6%
Somewhat support	18%
Somewhat oppose	27%
Strongly oppose	45%
DK	4%

**Q37. Ambulance services**  
(N= 1008)

Strongly support	6%
Somewhat support	10%
Somewhat oppose	18%
Strongly oppose	61%
DK	6%

**Q38. In general, what would you say your main source of information is regarding what is happening in town?**

(N= 1008)

New London Day	72%
Direct Contact with Town	4%
TV News	3%
Neighbors	6%
Radio	2%

**Q39. Are you currently registered to vote here in Waterford?**

(N= 1008)

Yes	84%
No	15%

**Q40. In politics as of today, do you consider yourself a Democrat, Republican, independent or something else?**

(N= 886)

Democrat	32%
Republican	20%
Independent	50%
DK/Ref	0%

**Q41. How many children live in your household?**

(N=1002 )

No children	60%
1 Child	13%
2 Children	19%
3 Children	6%
4 Children	1%
More than 4 Children	1%
DK/Ref	1%

**Q42. Do you have any children in the Waterford public schools?**

(N= 1002)

Yes	27%
-----	-----

No	73%
DK/Ref	0%

Q43. For classification purposes only, is the total yearly income of all members of your family now living at home:

(N= 815)

Less than \$30,000	19%
\$30,000 - \$50,000	29%
\$51,000 - \$75,000	25%
\$76,000 and above	27%

Q46. What was the last grade of school you completed?

(N= 996)

High school graduate or less	37%
Some college	25%
College graduate or more	38%

Q47. How many years have you lived in Waterford?

(N= 927)

0 to 10 Years	31%
11 to 25 Years	30%
26 or More	40%

Q48. Are you White, Black, Hispanic, Asian, or something else?

(N= 970)

White	94%
Non-White	4%

Q49. Respondent's age

(N= 971)

18 - 39	24%
40 - 64	48%
65 and older	28%

Q50. Do you own or rent your home?

(N= 993)

Own	88%
Rent	11%

Q51. Record male or female

(N= 1008)

Male	45%
Female	55%

Thank you for your cooperation. We really appreciate your time.

GG 1.75% and BOE 4.25%												
Town of Waterford												
Analysis of Impact of Collection Rate Changes Under De-Regulation	0.019543105	0.015	0.015	0.015	0.0962	0.015	0.015	0.0962	0.015	0.015	0.0962	0.015
Note: non millstone assessments assume a 1.5% annual growth rate + a 2% annual appreciation rate captured at the reval dates (12% in the first Q4) and 8% for the '08 and '12- no capitalized improvements to the NU/Dom	-0.1	-0.0556	-0.0589	-0.0589	-0.051	-0.046	-0.049	-0.066	-0.039	-0.067	-0.039	-0.057
Tax Year	2002	2003	REVAL 2004	2005	2006	2007	REVAL 2008	2009	2010	2011	REVAL 2012	2013
Total Town exc MSP	1,174,791,320	1,184,056,520	1,662,990,620	1,695,490,620	1,720,922,979	1,746,736,824	1,914,772,906	1,943,494,500	1,972,646,918	2,002,236,621	2,194,851,784	2,227,774,561
NU (MSP AS REG)	2,030,701,070	1,896,000,000	1,833,716,880	1,650,345,192	1,558,585,999	1,466,785,284	1,391,979,234	1,327,948,190	1,262,878,728	1,179,528,732	1,133,527,112	1,068,916,066
TOTAL GL	3,205,492,390	3,080,056,520	3,496,707,500	3,345,835,812	3,279,508,979	3,213,522,108	3,306,752,141	3,271,442,690	3,235,525,646	3,181,765,354	3,328,378,896	3,296,690,627
Total Town exc MSP	1,174,791,320	1,184,056,520	1,662,990,620	1,695,490,620	1,720,922,979	1,746,736,824	1,914,772,906	1,943,494,500	1,972,646,918	2,002,236,621	2,194,851,784	2,227,774,561
DOM(MSP)	739,644,960	739,200,000	821,789,100	821,789,100	821,789,100	821,789,100	821,789,100	821,789,100	821,789,100	821,789,100	821,789,100	821,789,100
EST GL AS DEREG	1,914,436,280	1,923,256,520	2,484,779,720	2,517,279,720	2,542,712,079	2,568,525,924	2,736,562,006	2,765,283,600	2,794,436,018	2,824,025,721	3,016,640,884	3,049,563,661
Mill Rate	16.90	18.46	16.98	18.39	19.34	20.34	19.51	20.52	21.58	22.41	21.57	21.93
Tax Increase		9.23%	29.19%	8.31%	5.16%	5.16%	5.16%	5.16%	5.16%	3.87%	5.54%	1.65%
Millstone Taxes	34,318,848	13,645,632	13,953,979	15,113,555	15,893,414	16,713,514	16,033,274	16,860,591	17,730,598	18,415,956	17,729,962	18,022,506
All Other Taxes	19,853,973	21,857,683	28,237,581	31,181,832	33,282,677	35,525,084	37,357,613	39,874,544	42,561,052	44,869,300	47,353,558	48,856,915
Total Tax Lev	54,172,821	35,503,315	42,191,560	46,295,387	49,176,091	52,238,578	53,390,887	56,735,136	60,291,650	63,285,256	65,083,520	66,879,422
SBC	21,818,848	19,219,075	13,746,027	10,666,605	8,549,798	6,558,953	4,449,811	3,115,449	1,903,355	801,680		
Collection Rate	99.10%	99.10%	98.50%	98.50%	98.50%	98.50%	98.50%	98.50%	98.50%	98.50%	98.50%	98.50%
Revenue Taxes	\$32,062,787	\$35,183,786	\$41,558,686	\$45,600,956	\$48,438,450	\$51,455,000	\$52,590,023	\$55,884,108	\$59,387,275	\$62,335,977	\$64,107,267	\$65,876,230
SBC	\$21,818,848	\$19,219,075	\$13,746,027	\$10,666,605	\$8,549,798	\$6,558,953	\$4,449,811	\$3,115,449	\$1,903,355	\$801,680	\$0	\$0
Other Revenue	\$6,023,421	\$6,594,489	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362	\$6,421,362
Budget	\$59,905,058	\$60,997,351	\$61,726,076	\$62,688,924	\$63,409,611	\$64,435,316	\$63,461,197	\$65,420,921	\$67,711,993	\$69,559,020	\$70,528,630	\$72,297,593
Surplus for Capital		\$175,054	\$0	\$750,000	\$1,023,791	\$1,012,371	\$3,020,769	\$2,115,737	\$900,201	(\$5)		\$0
Revised Budget	\$59,905,058	\$61,172,405	\$61,728,076	\$63,438,924	\$64,433,401	\$65,447,688	\$66,481,966	\$67,536,658	\$68,612,194	\$69,559,016	\$70,528,630	\$72,297,593
Increase in Budget		2.12%	0.91%	2.77%	1.57%	1.57%	1.58%	1.59%	1.59%	1.38%	1.39%	2.51%
General Government	\$21,713,590	\$22,483,425	\$22,024,149	\$22,409,572	\$22,633,667	\$22,860,004	\$23,088,604	\$23,319,490	\$23,552,685	\$23,788,212	\$24,026,094	\$24,746,877
CYC/CNRR/Debt	\$6,850,000	\$6,570,001	\$6,557,001	\$6,557,001	\$6,557,001	\$6,557,001	\$6,557,001	\$6,557,001	\$6,557,001	\$6,407,001	\$6,257,001	\$6,107,001
Board of Education	\$30,635,200	\$31,896,218	\$32,853,105	\$34,249,361	\$35,019,972	\$35,807,921	\$36,613,600	\$37,437,406	\$38,279,747	\$39,141,042	\$40,021,715	\$41,222,367
BOE Capital	\$537,155	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761	\$222,761
BOE	\$59,735,945	\$61,172,405	\$61,657,016	\$63,438,695	\$64,433,401	\$65,447,688	\$66,481,966	\$67,536,658	\$68,612,194	\$69,559,016	\$70,527,571	\$72,299,005
Gen Gov	47.8%	52.5%	53.6%	54.3%	54.7%	55.1%	55.4%	55.8%	56.1%	56.6%	57.1%	57.3%
Tax on \$100K*	\$1,690	\$1,846	\$2,377	\$2,583	\$2,716	\$2,856	\$3,004	\$3,159	\$3,322	\$3,450	\$3,641	\$3,701
Tax Increase		\$156	\$531	\$206	\$133	\$140	\$147	\$155	\$163	\$128	\$191	\$60
Percent Increase			28.8%	8.66%	5.16%	5.16%	5.16%	5.16%	5.16%	3.87%	5.54%	1.65%

\* Assumes 40% increase in assessment in 2004