

OFFICE OF THE SECRETARY
CORRESPONDENCE CONTROL TICKET

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To: Zimmerman, NSIR

AUTHOR: Pat Morgan
AFFILIATION:
ADDRESSEE: Nils Diaz
SUBJECT: FSPS, Inc. Mass notificatoin system professional services

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ACTION: Appropriate
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NOTES: Chairman
OCM #3686

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DATE DUE:

DATE SIGNED:

3986



CHAIRMAN REC'D

1 December 2003

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The Honorable Nils J Diaz
Chairman, Nuclear Regulatory Commission
One White Flint North Building
11555 Rockville Pike
Rockville, MD 20852-2738

Dear Mr. Diaz:

RE: FSPS, Inc. Mass Notification System Professional Services

"Creating functional operational systems for today's enterprise"

To provide time-critical notification in a heightened state of terrorism you need to create a highly responsive automated mass notification environment for all of your military and civilian organizations. FSPS can help you plan and implement your notification system. FSPS is a world-class provider of professional services specializing in systems-based automated notification architectures. Our methodologies and services can provide your organization with the right tools and notification skills to achieve and maintain operational readiness.

FSPS Notification System Services:

- Compliance with DOD and Federal notification directives
- System requirements analysis and specification development
- Bid and Proposal (B&P) development and acquisition support
- Vendor selection and system specification compliance management
- Operations and Maintenance (O&M) system planning
- Operational Readiness (OR) and system performance benchmarking
- Notification system functional recovery, upgrade, and replacement
- System processes, tools, and personnel diagnostics
- Management metrics and performance measures
- System training and technical performance-based process development

FSPS has worked with a wide range of federal, military, and civilian agencies around the world to provide right-sized solutions for critical notification objectives. FSPS, Inc. utilizes requirements-based implementation strategies that integrate your federal, military, and civilian notification processes, tools, and most importantly – your personnel. Through proven organizational and systems methodologies, tools, and best practices, FSPS, Inc. helps ensure that you have the right requirements specifications, implementation plans, and sustainable infrastructure for your automated notification technologies.

Let us know if our staff of professionals can provide further information for your organization's critical notification needs.

Sincerely,

Pat Morgan
President and CEO

FSPS, Inc.
www.FSPScorp.com
Toll Free: 866- 370-FSPS (3777)
Office: 719-495-6137
Cell: 719-331-6025