November 19, 2003

Mr. T. Palmisano Site Vice President Monticello Nuclear Generating Plant Nuclear Management Company, LLC 2807 West County Road 75 Monticello, MN 55362-9637

## SUBJECT: MONTICELLO NUCLEAR GENERATING PLANT NRC INITIAL LICENSE EXAMINATION REPORT 05000263/2003301(DRS);

Dear Mr. Palmisano:

On September 26, 2003, the U.S. Nuclear Regulatory Commission (NRC) completed administration of initial operator licensing examinations at your Monticello Nuclear Generating Plant. The NRC finalized the results of the examination on November 4, 2003, following the review of the post-examination comments submitted by your staff on October 6, 2003. The enclosed report documents the results of the examinations.

NRC examiners administered initial operator licensing examinations to four applicants. The examiners administered the operating test during the week of September 22, 2003. Members of the Monticello Nuclear Generating Plant training staff administered the written examination on September 26, 2003. One Senior Reactor Operator (SRO) and two Reactor Operator (RO) applicants were administered written examinations and operating tests. One SRO retake applicant who failed the 2002 initial operator license written examination was administered a written retake examination. Of the three applicants who took both the written examination and the operating test, one SRO applicant failed the operating test and two RO applicants failed the written examination. These three applicants will not be issued a license. The two SRO applicants passed the written examination; however, they both scored 81 percent or less on the written examination; and, in accordance with the guidelines of NUREG 1021, "Operator Licensing Examination Standards for Power Reactors," ES-501.D.3.c, the SRO retake applicant's license will be withheld until any appeal rights of the other proposed license applicant failures, which may impact the outcome of the examination, are exhausted. Three of four applicants failing the examination was an abnormally high failure rate. Your staff would be expected to evaluate these failures to determine whether deficiencies exist in your initial licensed operator training program.

In accordance with 10 CFR Part 2.790 of the NRC's "Rules of Practice," a copy of this letter and its enclosure will be available electronically for public inspection in the NRC Public Document Room or from the Publicly Available Records (PARS) component of NRC's document system (ADAMS). ADAMS is accessible from the NRC Web site at <a href="http://www.nrc.gov/reading-rm/adams.html">http://www.nrc.gov/reading-rm/adams.html</a> (the Public Electronic Reading Room).

T. Palmisano

We will gladly discuss any questions you have concerning this examination.

Sincerely,

## /RA by M. Bielby Acting for/

Roger D. Lanksbury, Chief Operations Branch Division of Reactor Safety

Docket No. 50-263 License No. DPR-22

- Enclosures: 1. Operator Licensing Examination Report 05000263/2003301(DRS)
  - 2. Post Examination Comments and Resolution
  - 3. Simulation Facility Report
  - 4. Written Examinations and Answer Keys (RO & SRO)

cc w/encls 1, 2 & 3:	J. Cowan, Executive Vice President and Chief Nuclear Officer Manager, Regulatory Affairs J. Rogoff, Esquire, Vice President, Counsel and Secretary Nuclear Asset Manager, Xcel Energy, Inc.
	R. Nelson, President Minnesota Environmental Control Citizens Association (MECCA)
	Commissioner, Minnesota Pollution Control Agency D. Gruber, Auditor/Treasurer, Wright County Government Center Commissioner, Minnesota Department of Commerce Manager - Environmental Protection Division Minnesota Attorney General's Office

cc w/encls 1, 2, 3 & 4: W. Cheever, Training Manager

T. Palmisano

-2-

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cc w/encls 1,	2 & 3:	J. Cowan, Executive Vice President and Chief Nuclear Officer Manager, Regulatory Affairs J. Rogoff, Esquire, Vice President, Counsel and Secretary Nuclear Asset Manager, Xcel Energy, Inc. Commissioner, Minnesota Department of Health R. Nelson, President Minnesota Environmental Control Citizens Association (MECCA) Commissioner, Minnesota Pollution Control Agency D. Gruber, Auditor/Treasurer, Wright County Government Center Commissioner, Minnesota Department of Commerce Manager - Environmental Protection Division Minnesota Attorney General's Office

cc w/encls 1, 2, 3 & 4: W. Cheever, Training Manager

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# U.S. NUCLEAR REGULATORY COMMISSION

# **REGION III**

Docket No: License No:	50-263 DPR-22
Report No:	05000263/2003301(DRS)
Licensee:	Nuclear Management Company, LLC
Facility:	Monticello Nuclear Generating Plant
Location:	2807 West Highway 75 Monticello, MN 55362
Dates:	September 23 through 26, 2003
Examiners:	H. Peterson, RIII NRC Chief Examiner P. Young, RIII NRC Examiner G. Johnson, RI NRC Examiner (Validation Week Only)
Observers:	J. Drake, RIV NRC Examiner
Approved by:	Roger Lanksbury, Chief Operations Branch Division of Reactor Safety

## SUMMARY OF FINDINGS

ER 05000263/2003301(DRS); 09/23/2003-09/26/2003; Monticello Nuclear Generating Plant; Initial Operator License Examination Report.

The announced operator licensing initial examination was conducted by Region III examiners in accordance with the guidance of NUREG-1021, "Operator Licensing Examination Standards for Power Reactors," Revision 8, Supplement 1.

#### **Examination Summary:**

- Four examinations were administered. One Senior Reactor Operator (SRO) and two Reactor Operator (RO) applicants were administered initial operator license examination operating tests and written examinations. One SRO retake applicant who failed the 2002 operator license written examination was administered a written retake examination.
- Of the three applicants who took both the operating test and written examination, one SRO applicant failed the operating test and two RO applicants failed the written examination. These three applicants will not be issued a license. (Section 4OA5.1)
- Two SRO applicants passed the written examination. These two applicants each scored 81 percent or less on the written examination, and in accordance with the guidelines of NUREG 1021, "Operator Licensing Examination Standards for Power Reactors," ES-501.D.3.c, the SRO retake applicant's license will be withheld until any appeal rights of the other proposed license applicant failures, which may impact the outcome of the examination, are exhausted. (Section 40A5.1)

## **REPORT DETAILS**

## 4. OTHER ACTIVITIES (OA)

#### 40A5 Other

#### .1 Initial Licensing Examinations

#### a. Examination Scope

The NRC examiners conducted an announced operator licensing initial examination during the week of September 22, 2003. The facility's training staff used the guidance established in NUREG-1021, "Operator Licensing Examination Standards for Power Reactors," Revision 8, Supplement 1, to prepare the examination outline and to develop the written examination and operating test. The NRC examiners administered the operating test during the week of September 22, 2003. Members of the Monticello training department administered the written examination on September 26, 2003. Two Reactor Operator (RO) and two Senior Reactor Operator (SRO) applicants were examined.

b. Findings

#### Written Examination

The licensee developed the written examination. The NRC examiners determined that the written examination, as originally submitted by the licensee, was within the NUREG-1021, "Operator Licensing Examination Standards for Power Reactors," Revision 8, Supplement 1, ES-201.C.2.h and ES-401.E.3.b, acceptable quality range expected by the NRC. However, the margin to the threshold was at a minimum. This determination was based on the fact that 23 out of 128 written questions required replacement or significant modification and an additional 38 guestions required enhancements. The problems identified with the written examination included, but were not limited to, questions submitted with multiple correct answers, questions submitted containing non-plausible distractors, questions where one or more distractors is (are) partially correct (e.g., if the applicant can make unstated assumptions that are not contradicted by the question stem), overlap with operating test categories, and double distractor set questions written with a low discriminatory value (e.g., use of a common knowledge component that reduced the question to 50/50 selection verses selection of a correct answer from four plausible choices). Examination changes, agreed upon during the examination validation week of August 11, 2003, between the NRC and the licensee, were made according to the guidance contained in NUREG-1021.

The licensee graded the examination on September 26, 2003, and conducted a review of each question to determine accuracy and validity of the examination questions. The licensee submitted one post-examination question change on October 6, 2003. The examiners reviewed the recommended change with facility personnel and requested additional references to clarify the proposed change. The examiners accepted the recommended change resulting from the examiner's post-examination review are documented in Enclosure 2, "Post Examination Comments and Resolution."

#### Operating Test

The NRC examiners determined that the operating test, as originally submitted by the licensee, was within the NUREG-1021, "Operator Licensing Examination Standards for Power Reactors," Revision 8, Supplement 1, ES-201.C.2.h and ES-301.E.2 & .3, acceptable quality range expected by the NRC. However, the margin to the threshold was at a minimum. This determination was based on the problems identified with the operating test including, but not limited to, duplication of items from the audit test(s), overlap with the written examination, flaws discovered during validation that resulted in significant revisions of two administrative Job Performance Measures (JPMs), flaws discovered during validation of a scenario event involving the failure of the Rod Worth Minimizer that resulted in significant revision, and simulator scenario events that did not require the applicant to perform sufficient verifiable actions to provide insight to the applicant's competence.

Examination changes, agreed upon during examination validation the week of August 11, 2003, between the NRC and the licensee, were made according to the guidance contained in NUREG-1021 with one exception. The examiners requested a change to the content of the emergency notification follow-up information that would be provided to the applicant. This information contained additional wording that removed the applicant's decision making process from the evaluation of the radiation release data provided. This was discovered during a review of the material just one day prior to administration and was corrected prior to administration.

#### **Examination Results**

One SRO and two RO applicants were administered initial operator license examination operating tests and a written examination. One SRO applicant who failed the 2002 initial operator license written examination was administered a written retake examination. Of the three applicants who took both the written examination and the operating test, one SRO applicant failed the operating test and two RO applicants failed the written examination. These three applicants will not be issued a license. The two SRO applicants passed the written examination; however, they both scored 81 percent or less on the written examination; and, in accordance with the guidelines of NUREG 1021, "Operator Licensing Examination Standards for Power Reactors," ES-501.D.3.c, the SRO retake applicant failures, which may impact the outcome of the examination, are exhausted. Should the RO applicants who failed the written examination appeal, a subsequent review of the written examination may result in question deletions or changes which may affect the licensing decision of the SRO applicants with a score of 81 percent or less.

Three of four applicants failing the initial operator license examination was an abnormally high failure rate. The licensee wrote condition report (CR) 03009914, "Initial License Class Results Do Not Meet Site Expectations," and initiated a root cause investigation to address the submitted examination quality and the overall examination results. The licensee would be expected to incorporate any lessons learned from this effort into future examination submittals.

#### .2 Examination Security

#### a. Inspection Scope

The NRC examiners briefed the facility contact on the NRC's requirements and guidelines related to examination physical security (e.g., access restrictions and simulator considerations) and integrity (e.g., predictability and bias). The examiners observed the implementation of examination security and integrity measures (e.g., security agreements, sampling criteria, bank use, and test item repetition) throughout the examination process. The examiners also reviewed the facility's examination security procedure, MTCP-03.35, "Initial and Requalification Examination Security," Revision 4.

## b. Findings

The licensee's implementation of examination security requirements during examination preparation and administration were acceptable and met the guidelines provided in NUREG 1021, "Operator Licensing Examination Standards for Power Reactors." No violations of 10 CFR 55.49, "Integrity of Examinations and Tests," occurred during the examination preparation and administration.

## 40A6 Meetings

## Examination Exit Meeting

The chief examiner and Mr. P. T. Young, RIII NRC Examiner (certification examination for chief examiner), presented the examination team's preliminary observations and findings on September 26, 2003, to Mr. J. Purkis and other members of the licensee management. In addition, following the receipt of the post-examination comment, the chief examiner conducted a subsequent exit meeting via telephone conference call on October 7, 2003, with Mr. J. Grubb and other members of the licensee management. The licensee acknowledged the observations and findings presented. No proprietary information was identified.

## ATTACHMENT: SUPPLEMENTAL INFORMATION

## SUPPLEMENTAL INFORMATION

## **KEY POINTS OF CONTACT**

#### <u>Licensee</u>

- D. Wilson, Site Vice President
- J. Purkis, Plant Manager
- W. Cheever, Training Manager
- J. Grubb, Operations Manager
- G. Lashinski, General Supervisor Operations Training
- J. Earl, Supervisor Operations Training
- K. Markling, Control Room Supervisor
- D. Neve, Regulatory Affairs Manager
- G. Bregg, Nuclear Oversight Manager
- G. Allex, Lead Examination Developer
- D. Foster, Examination Developer
- J. Shriver, Principle Engineering Analyst Simulator
- R. Baumer, Regulatory Affairs
- J. Ruth, Operations Senior Instructor
- B. MacKissock, Shift Operations Manager
- K. Haugen, Shift Operations Manager

## NRC

- S. Burton, Senior Resident Inspector
- R. Orlikowski, Resident Inspector

## LIST OF ITEMS OPENED, CLOSED AND DISCUSSED

#### Opened

None

<u>Closed</u>

None

**Discussed** 

None

## LIST OF DOCUMENTS REVIEWED

The following is a list of documents reviewed during the inspection. Inclusion on this list does not imply that the NRC inspectors reviewed the documents in their entirety but rather that selected sections of portions of the documents were evaluated as part of the overall inspection effort. Inclusion of a document on this list does not imply NRC acceptance of the document or any part of it, unless this is stated in the body of the inspection report.

#### 40A5 Other

CR 03003555; Two members of Initial License Examination Development Team Attended 1 hour of Requalification Training with Initial License Training Candidates; dated April 3, 2003

CR 03009914; Initial License Class Results Do Not Meet Site Expectations; NRC Exam Date September 2003; dated October 1, 2003

MTCP-03.35; Initial and Requalification Examination Security; Revision 4

## LIST OF ACRONYMS USED

ADAMS Agency-Wide Document Access and Management System Code of Federal Regulations CFR CR Condition Report DRS Division of Reactor Safety JPM Job Performance Measure NRC United States Nuclear Regulatory Commission PARS **Publicly Available Records** RO **Reactor Operator** SRO Senior Reactor Operator

## Post-Examination Comments and Resolution

# Written Examination Question #55 on the Reactor Operator (RO) Examination: Question #46 on the Senior Reactor Operator (SRO) Examination:

The applicant was asked, with the plant operating at 100% power, which of the choices describes the effect on reactor power for the stated action. The correct answer (B) stated, "Fully closing one Main Steam Isolation Valve (MSIV) may result in a full reactor scram."

## Facility Comment:

The facility licensee indicated that there were two correct answers. The question asked how the plant would respond to various actions and sought to determine if the applicant had an integrated knowledge of plant response. The facility reference material indicated that if MSIVs in three steam lines are closed a direct Reactor Protection System (RPS) scram would occur. However, if one MSIV is closed at 100% power, high steam flow in the other three lines would occur causing a Group I isolation and scram.

The facility licensee recommended that choice A also be considered correct based on the following information. Operations Manual B.05.06-02, Paragraph h, Page 7, stated that a scram would be initiated when three Turbine Stop Valves (TSVs) are less than 90% open. During the development and validation of the question, answer A was interpreted as only one TSV going to 90% open. However, in the question distractor for answer choice A there was an 's' on the end of 'TSV,' which allowed for the interpretation that this meant closure of more than one TSV and could mean 3 or 4 TSVs. This interpretation would result in a full RPS scram and therefore answer A would also be correct.

#### NRC Resolution:

NRC examiners reviewed the facility's comment and requested additional reference material to support the post-examination comment. The examiners reviewed Operations Manual B.02.04-05, Section 4, "General Precautions," and Section h, "Turbine Stop Valve Closure." In addition, the examiners reviewed additional references including Technical Specification Table 3.1.1, that indicated the trip settings for TSV closure was  $\leq$  10% valve closure. Technical Specification Bases 3.1, Item 12, "Turbine Stop Valve Closure," indicated that the scram trip setting was 10% of valve closure from full open. In addition, the testing procedure 0255-07-1A-1, "Main Stem Valve Exercise Tests," requires that reactor power must be < 75% in order to perform valve testing due to the risk of causing a reactor scram. Based on the above references, the examiners verified that the automatic protection functions for multiple TSVs being closed 10% would result in a reactor scram. Therefore, the examiners concluded that the potential interpretation would result in two correct answers for this question. NRC examiners accepted the facility's comment and the RO and SRO answer keys were modified to accept both answers A and B as correct answers for this question.

## SIMULATION FACILITY REPORT

Facility Licensee: Monticello Nuclear Generating Plant

Facility Docket No.: 50-263

Operating Tests Administered: September 23-25, 2003

The following documents observations made by the NRC examination team during the initial operator license examination. These observations do not constitute audit or inspection findings and are not, without further verification and review, indicative of non-compliance with 10 CFR 55.45(b). These observations do not affect NRC certification or approval of the simulation facility other than to provide information which may be used in future evaluations. No licensee action is required in response to these observations.

During the conduct of the simulator portion of the operating tests, the following items were observed:

ITEM	DESCRIPTION
Annunciator Alarm 8-A-27	Annunciator 8-A-27, No. 1 Gen Hydrogen Stator Cooling Panel Failure, actuated when stator cooling water pressure decreased to the alarm setpoint, but apparently the annunciator alarms for loss of power only. Simulator Discrepancy Report, 2003 DR052 was initiated to track this item.
Rod Manual Control System (RMCS)	During validation of the inadvertent control rod insertion JPM, control rod would double notch without a malfunction. Depending on how an individual manipulates the rod movement control switch, the control rod would double notch when inserting the control rod into the core even without a malfunction being activated.

# WRITTEN EXAMINATIONS AND ANSWER KEYS (RO/SRO)

RO Initial Examination ADAMS Accession No. ML033220587 SRO Initial Examination ADAMS Accession No. ML033220588