

NRC REGION I PUBLIC MEETING FEEDBACK

ANALYSIS FORM

Meeting Date: **March 14, 2002** Meeting Location: **Crystal Bay on the Hudson  
Peekskill, NY**

Meeting Purpose/Subject: **Annual Assessment Meeting conducted by the NRC to  
provide NRC's annual assessment of IP2 performance.**

Was the overall public perception of the meeting POSITIVE or NEGATIVE? **Positive**

Summarize feedback received (consider the factors described on the next page):

**Two feedback form were submitted with a generally positive tone and with some additional comments. Approximately 200 members of the public attended the meeting. During the meeting, approximately 20 people had comments. Most of the comments were related to evacuation issues within the nearby communities, and overall plant safety and security in the post- 9/11 environment. Two members of the public asked for certain documents. The requested documents were forwarded to them.**

Any useful suggestions / ideas: **Yes. One commenter indicated that the NRC should establish ground rules related to time allowance for individuals in the public to speak to ensure that everyone that wants to speak gets a chance.**

Constructive criticism (what can be improved): **The above commenter also indicated the NRC should allow 2-3 minutes for the initial statement or question and a one minute increment to rebut the NRC's answer. This is what the commenter was referring to when he stated on his feedback form that the meeting did not achieve its stated purpose.**

Actions recommended as a result of feedback received: **Branch 2 will pass along the general recommendations to DRP management for their consideration.**

Other actions planned:


**None**

Meeting Sponsor

  
P. W. Eselgroth

Date: 4/25/2002

Division Director:

  
A. R. Blough

Date: 4/30/2002

Package together with this form:

Meeting Summary

Feedback Forms

Within 3 weeks of meeting date, deliver completed package to Region I DNMS Division Secretary.

Factors to consider in your discussion:

1. Provide some perspective regarding the meeting "atmosphere". For example, was the public concerned because of some earlier event? What recent news had motivated people to come to the meeting?
2. Were people expecting to have an opportunity to express their views, when the meeting was not intended or designed to provide such an opportunity?
3. Has the public's perception of, or opposition to, the meeting subject already been strongly expressed in the area media?

Keep in mind that the purpose of this analysis is on the quality of NRC communications and how to improve them. The purpose does not include how to persuade stakeholders to like the message; they may not like the NRC, the licensee, or the message to be delivered. Our objective is to make our communications to the stakeholders more effective.

NRC FORM 659  
(10-2000)



U.S. NUCLEAR REGULATORY COMMISSION

## NRC PUBLIC MEETING FEEDBACK

Meeting

Date: March 14, 2002

Meeting

Title:

Conduct an End-Of-Cycle Review Meeting to Review Entergy's Performance in Operating the IP2 Facility Over the Period April 1, 2001 to December 31, 2001

The NRC recognizes the public's interest in the proper regulation of nuclear activities and is committed to understanding and including public input into our decisions. The NRC seeks to elicit public involvement early in the regulatory process so that safety concerns that may affect a community can be resolved in a timely and practical manner. This process is considered vital to assuring the public that the NRC is making sound, balanced decisions about nuclear safety. If you would like more information about NRC, please visit our web site at [www.nrc.gov](http://www.nrc.gov).

1. Why did you attend this meeting?

- ☐ a. I am a local resident  
☒ b. I work for an interested organization  
☒ c. I am concerned about environmental issues  
☒ d. I am concerned about economic issues  
☒ e. Other Safety

2. Were you familiar with the meeting topic prior to coming today?

- ☒ a. Very ☐ b. Somewhat ☐ c. Not at all

3. How did you find out about this meeting?

- ☐ a. NRC mailing list ☐ d. Internet  
☐ b. Newspaper ☒ e. Other at work  
☐ c. Radio/TV

4. Have you attended an NRC meeting before?

- ☐ a. Never ☐ c. 3 to 5 times  
☒ b. 1 or 2 times ☐ d. More than 5 times

5. Was sufficient notice given in advance of the meeting?

- ☒ a. Yes ☐ b. No

6. How well do you feel you understand the NRC's role with regard to the issues discussed today?

- ☒ a. Very well ☐ b. Somewhat ☐ c. Not at all

7. Were you able to find all of the supporting information you wanted prior to the meeting?

- ☐ a. Yes  
☒ b. I did not try to find any information  
☐ c. No

8. Was the purpose of the meeting made clear in the preliminary information you received?

- ☒ a. Yes ☐ b. No

9. In your opinion, were people's questions answered clearly, completely and candidly?

- ☒ a. Yes ☐ b. No very well

10. Was the written material useful in understanding the topic?

- ☐ a. Very ☒ b. Somewhat ☐ c. Not at all

11. Were NRC's presentations and material presented in clear, understandable language?

- ☒ a. Yes ☐ b. No very well

12. In your opinion, did the meeting achieve its stated purpose?

- ☐ a. Yes ☒ b. No

13. Has this meeting helped you with your understanding of the topic?

- ☐ a. Greatly ☒ b. Somewhat ☐ c. Not at all

14. How well did NRC staff respond to your concerns at this meeting?

- ☐ a. My concerns were directly addressed  
☐ b. I was provided an alternate source of information to address my concerns  
☒ c. I did not raise my concerns at this meeting  
☐ d. I raised my concerns but am not satisfied with the response

15. Was adequate time allotted for discussion with NRC staff on the topic of today's meeting?

- ☒ a. Yes ☐ b. No

16. How satisfied are you overall with the NRC staff who participated in the meeting? very very well

- ☒ a. Very ☐ b. Somewhat ☐ c. Not at all

17. Were the next steps in this process clearly explained, including how you can continue to be involved?

- ☒ a. Yes ☐ b. No

If you would like someone to contact you, please provide your name and phone number or email.

Name

Telephone

E-Mail

OMB NO. 3150-0187

Expires: 06/30/2003

Public Protection Notification: If a means used to impose an information collection does not display a currently valid OMB control number, the NRC may not conduct or sponsor, and a person is not required to respond to, the information collection.

Please fold on the dotted lines with Business Reply side out, tape the bottom, and mail back to the NRC.

NRC is striving to improve its communications with the public and would appreciate any additional comments you may have on today's meeting:

1<sup>st</sup> - I like to say the NRC did a great job in two ways  
 one - questions to Entergy & answers to the public.  
 2<sup>nd</sup> - I suggest there needs to be some ground rules for the public to 2-3 mins to make a statement or ask <sup>one</sup> question.  
 Then often the answer is given and you are not allowed to rebut the answer.  
 If that person has more questions he/she gets on the back of the line. I tell many people got into a personal debate with the NRC, and people left with out hearing all who wanted to be heard. If you are going to speak you must be at the meeting from start to finish. Suggest

Having a Moderator/mediator.

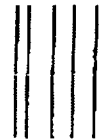
if you would like to contact me

please call (W) 914-734-5401  
 (H) 845-362-8557

Richard Voland 3-20-02  
 Richard Voland.

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 U S NUCLEAR REGULATORY COMMISSION - REGION I  
 475 ALLENDALE RD  
 KING OF PRUSSIA PA 19406-9866



## NRC PUBLIC MEETING FEEDBACK

Meeting

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Meeting

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Name \_\_\_\_\_

Telephone \_\_\_\_\_

E-Mail \_\_\_\_\_

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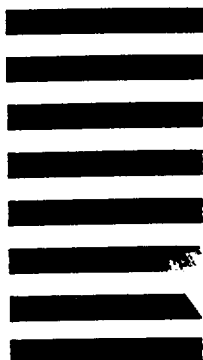
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