

Key Performance Indicators for Fundamentals Improvement Plan

Revision 1



Key Performance Indicators (1-31-02)

Human Performance

- a) Human Performance Error Rate
- b) Industrial Safety Accident Rate
- c) Station Event Free Clock Resets

Design Control/Licensing Basis Initiatives *

- a) Temporary Facility Changes

Equipment Performance/Work Management

- a) Corrective Maintenance Backlog
- b) Repeat Maintenance Frequency
- c) Preventive Maintenance
- d) Unplanned Equipment Entries into Limiting Condition of Operation
- e) Central Control Room Deficiencies and Alarms
- f) Operator Compensatory Hours

Problem Identification & Resolution

- a) Open Condition Reports
- b) Average Age of Open Corrective Actions (SL1&2)
- c) Total Repeat Events

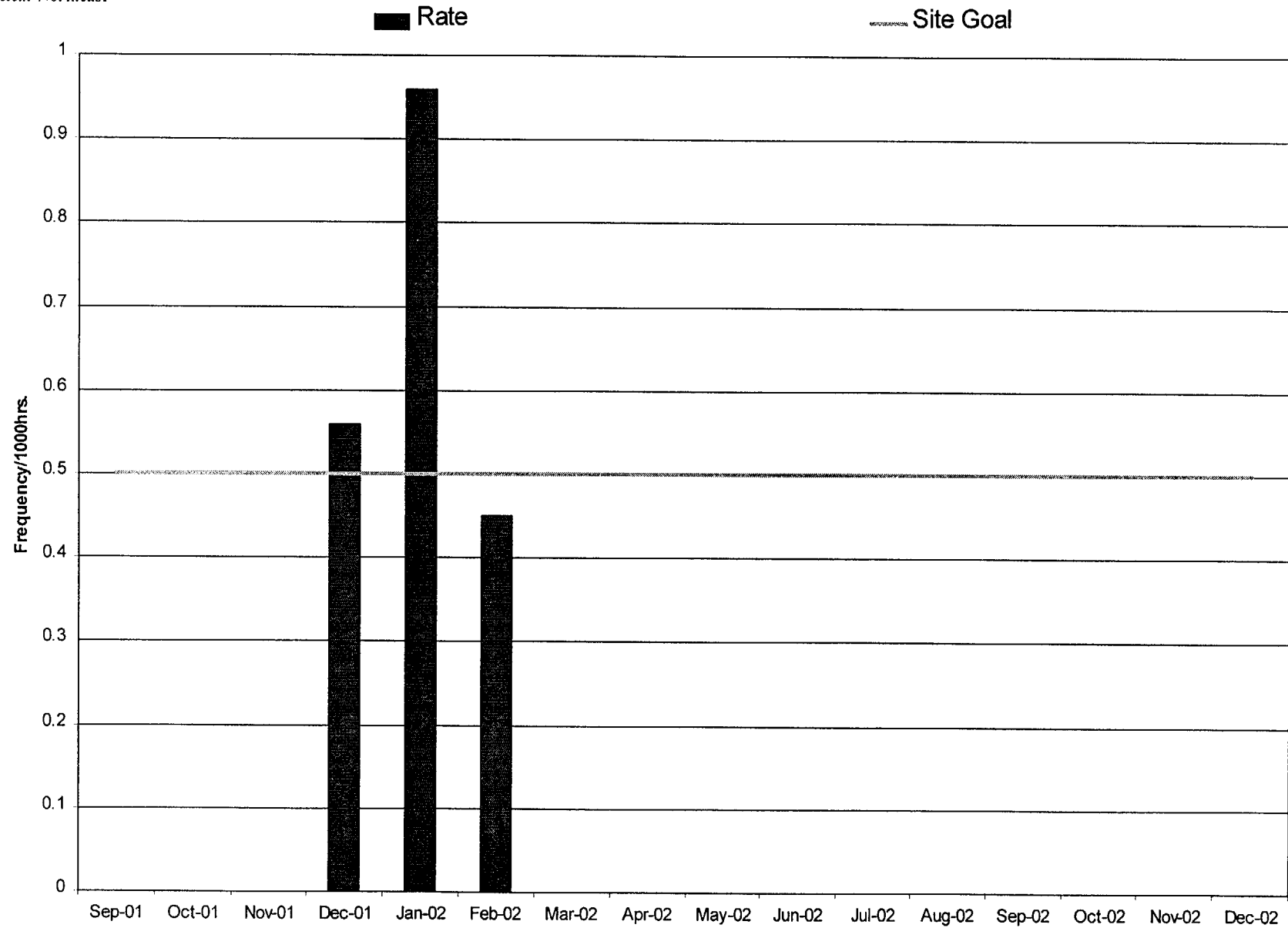
Licensed Operator Performance

- a) Number of Mispositionings
- g) Licensed Operator Re-qualification Success Index
- c) Plant Labeling Request Backlog
- d) Procedure Feedback
- e) Procedure Feedback Average Age
- f) AOI procedure upgrade

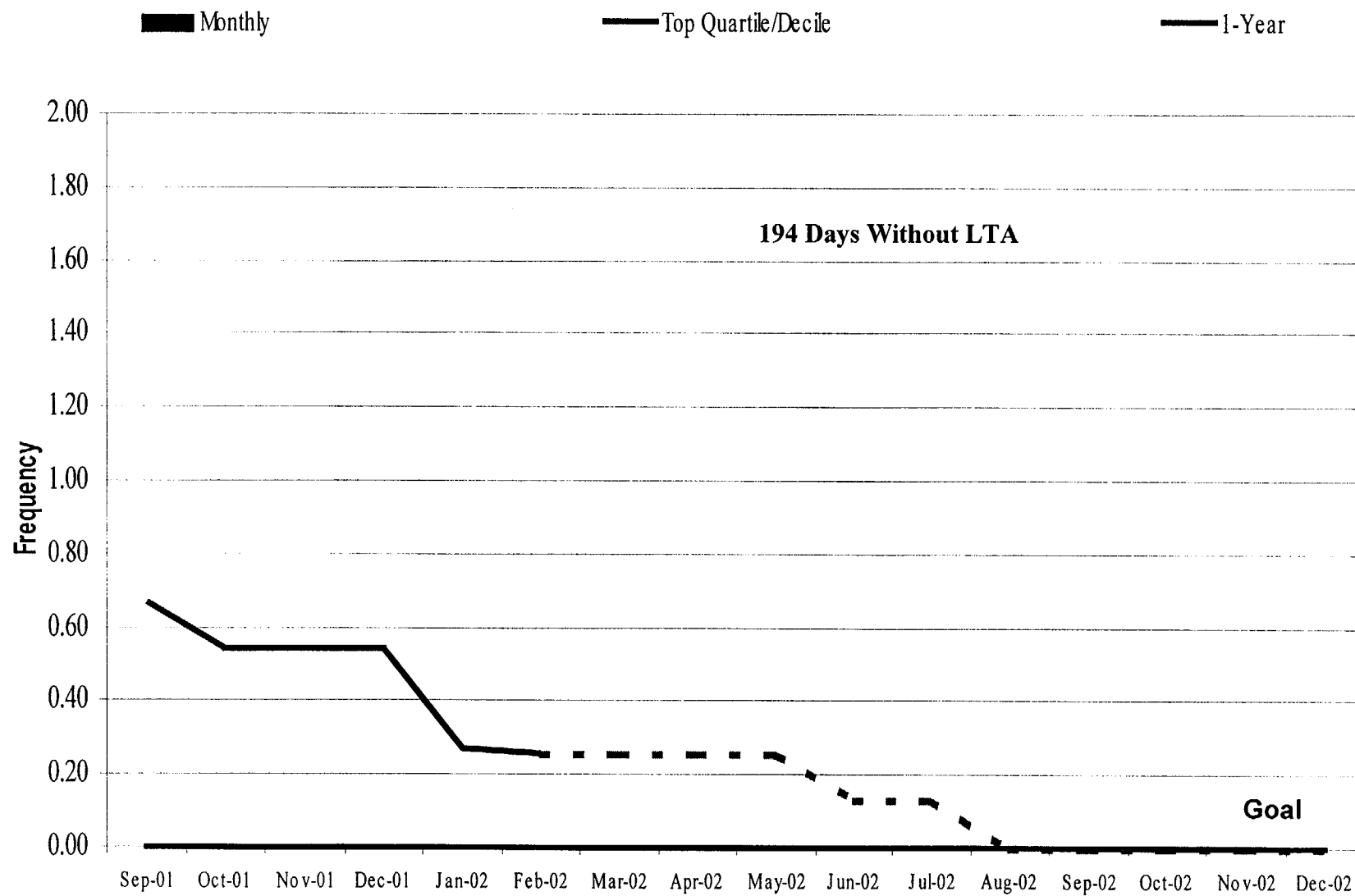
* Design Basis Initiatives (No direct PI, however project status issued routinely)

Human Performance P.I.

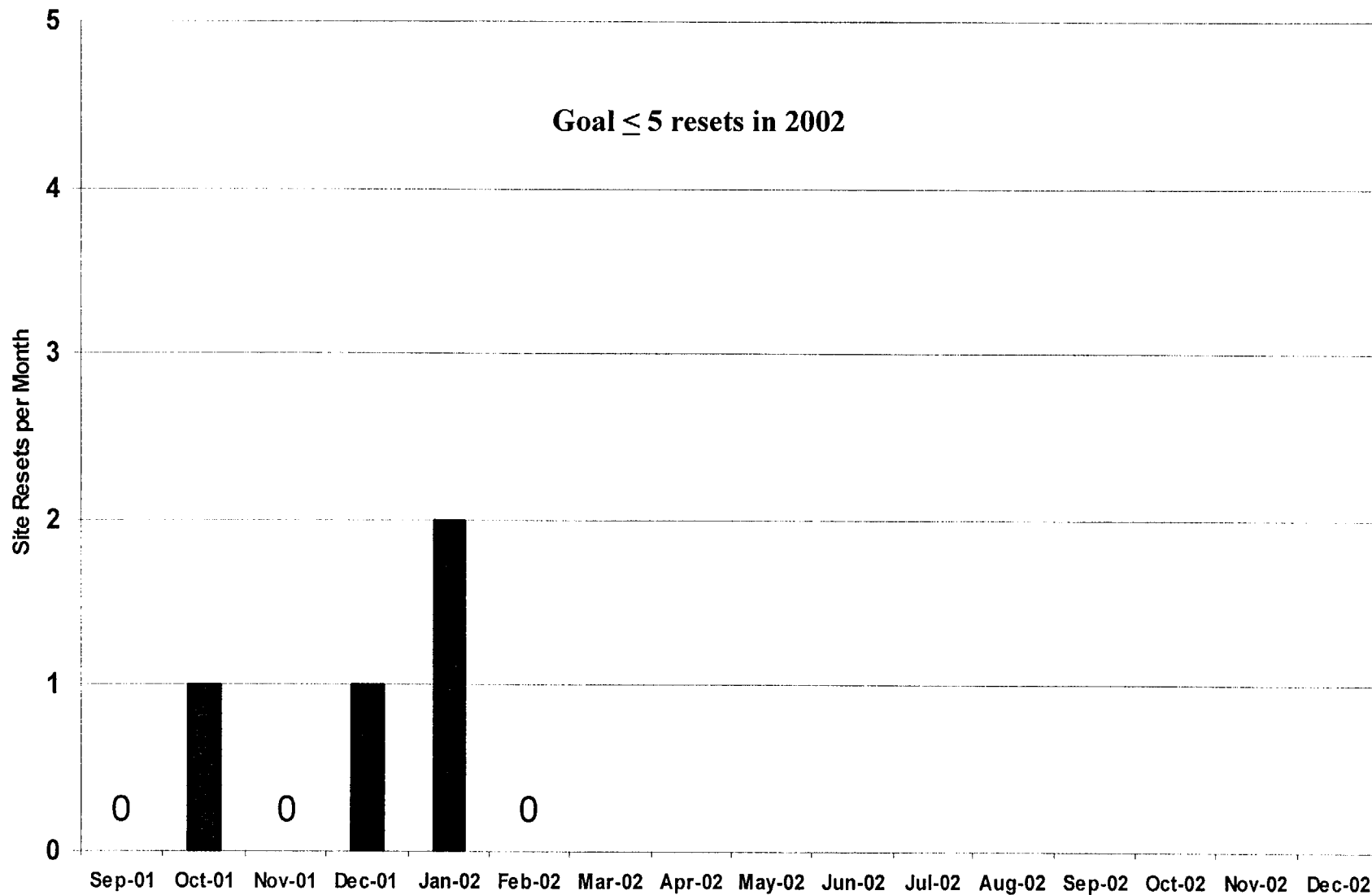
Human Performance Error Rate



Industrial Safety Accident Rate

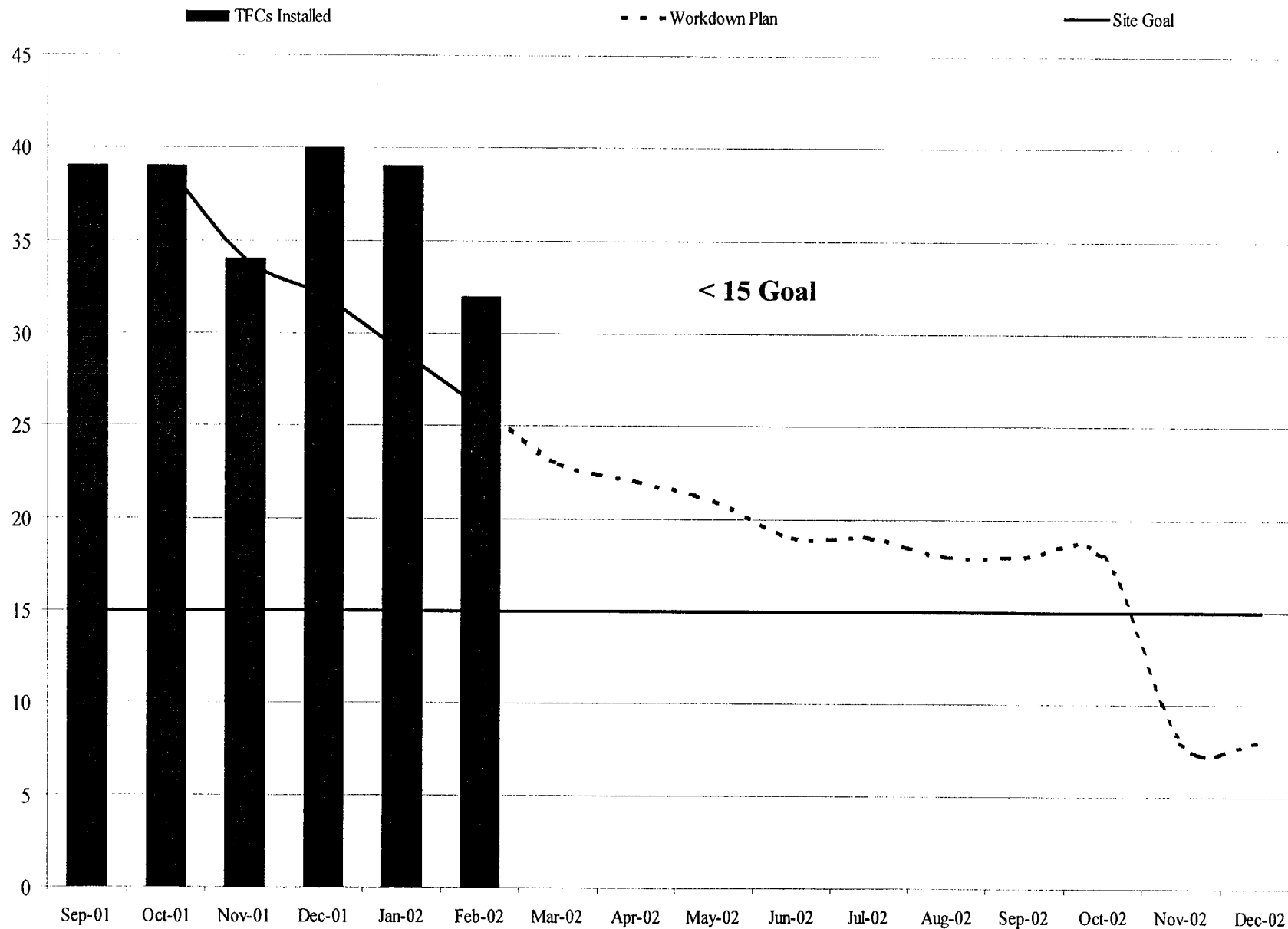


Station Event Free Clock Resets



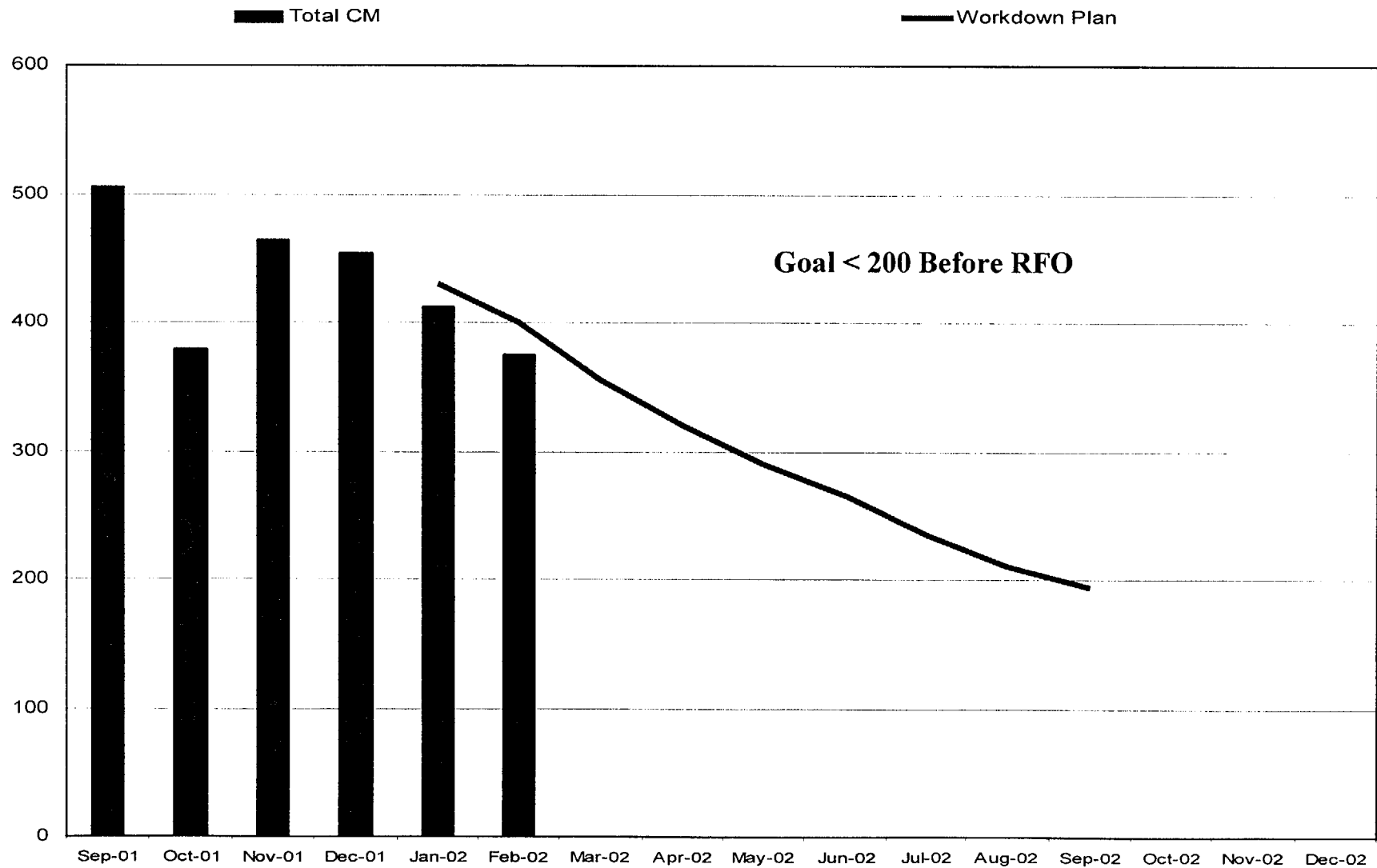
Design Control/Licensing Basis Initiatives

Temporary Facility Changes



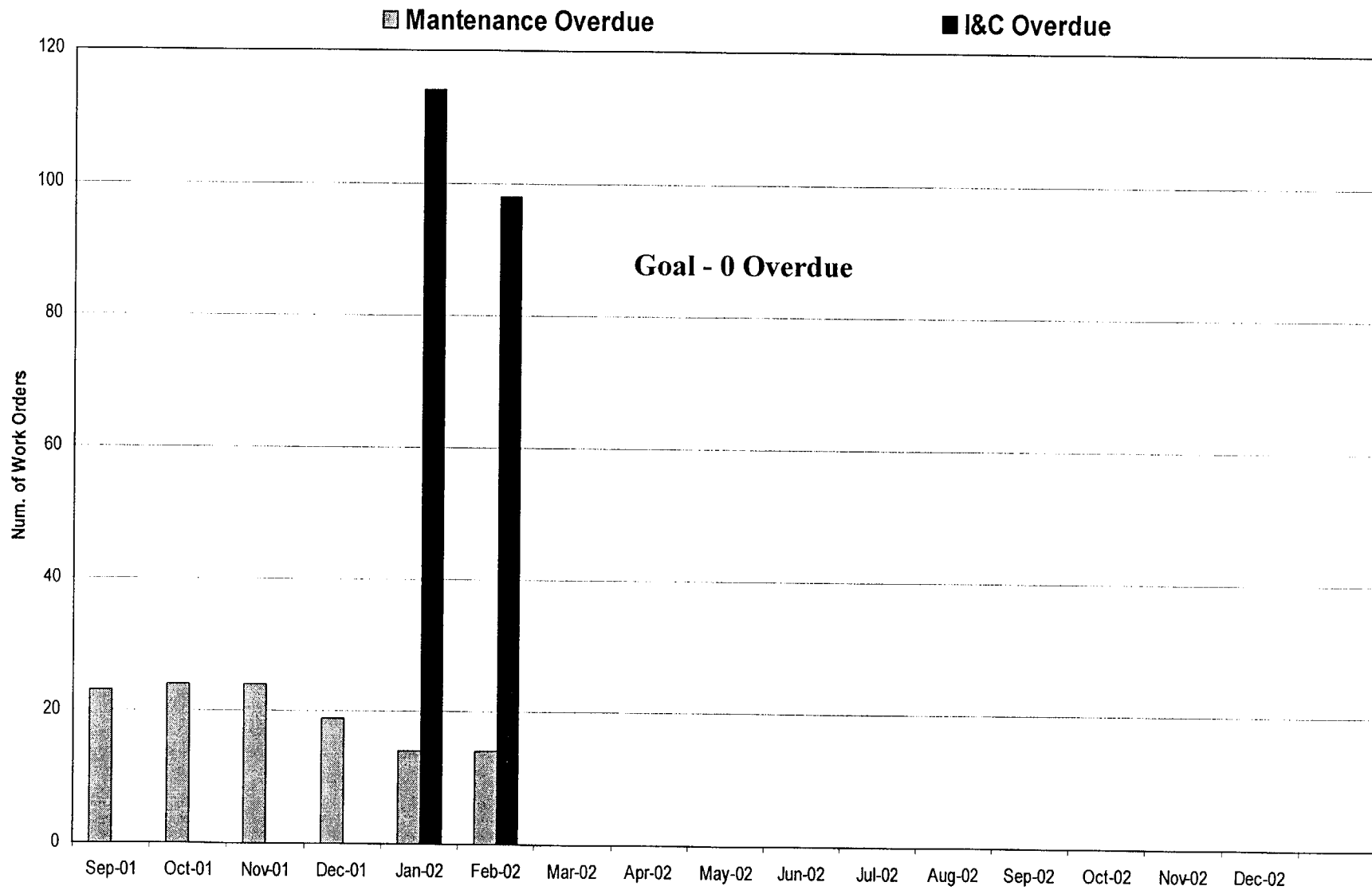
Equipment Performance/Work Management

Corrective Maintenance Backlog

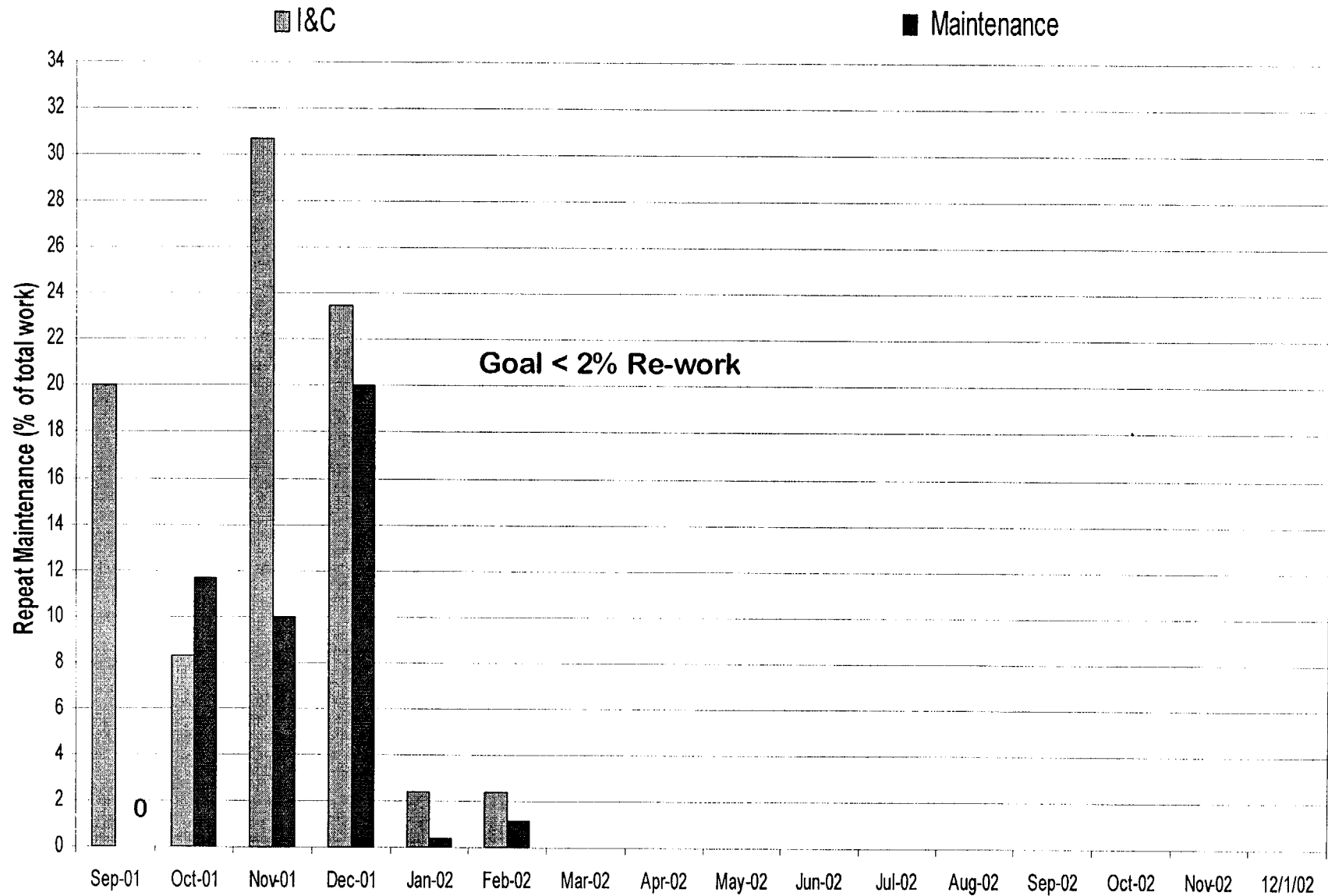


Indicator is measured at the end of the month

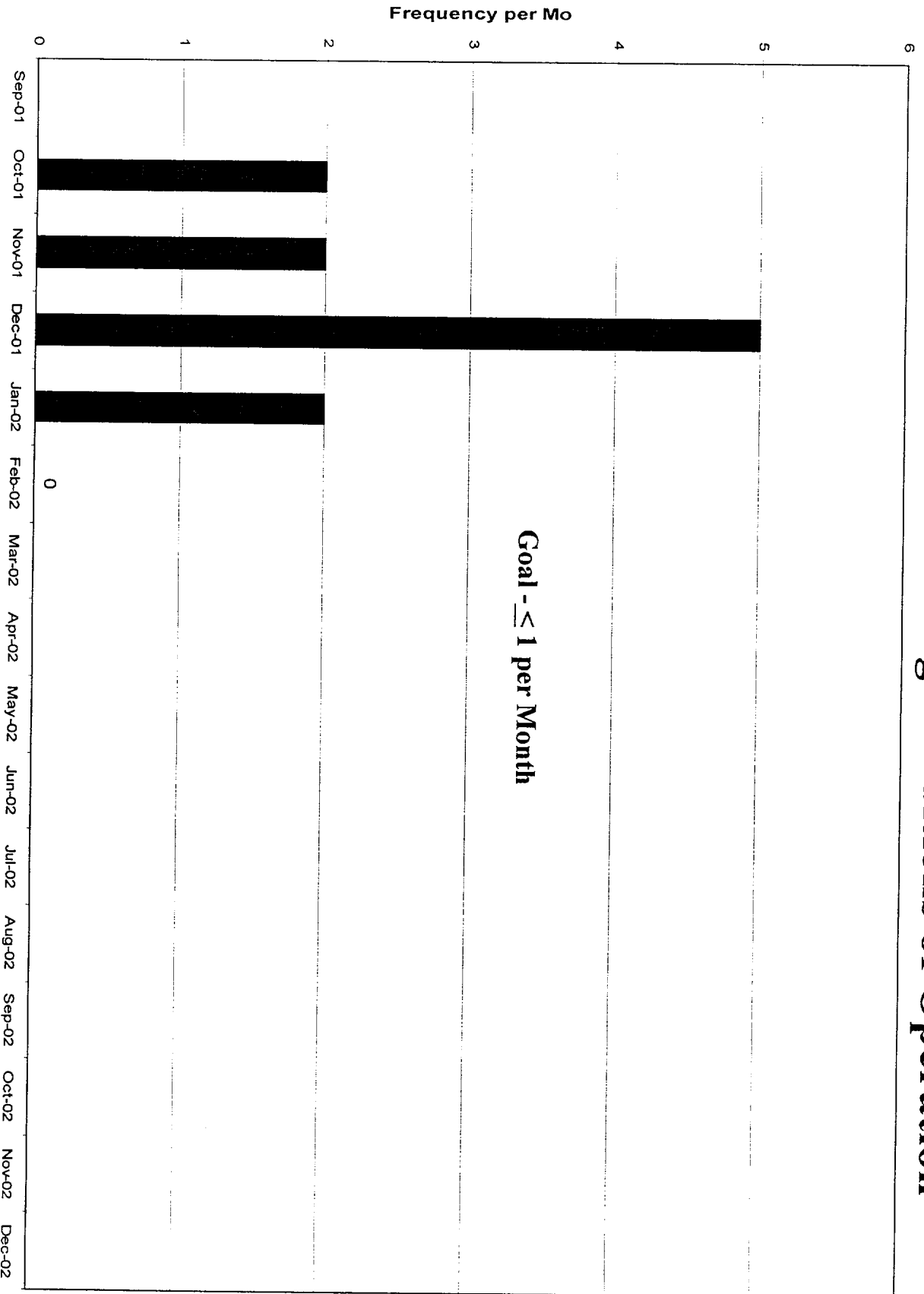
Overdue I&C & Maintenance PM



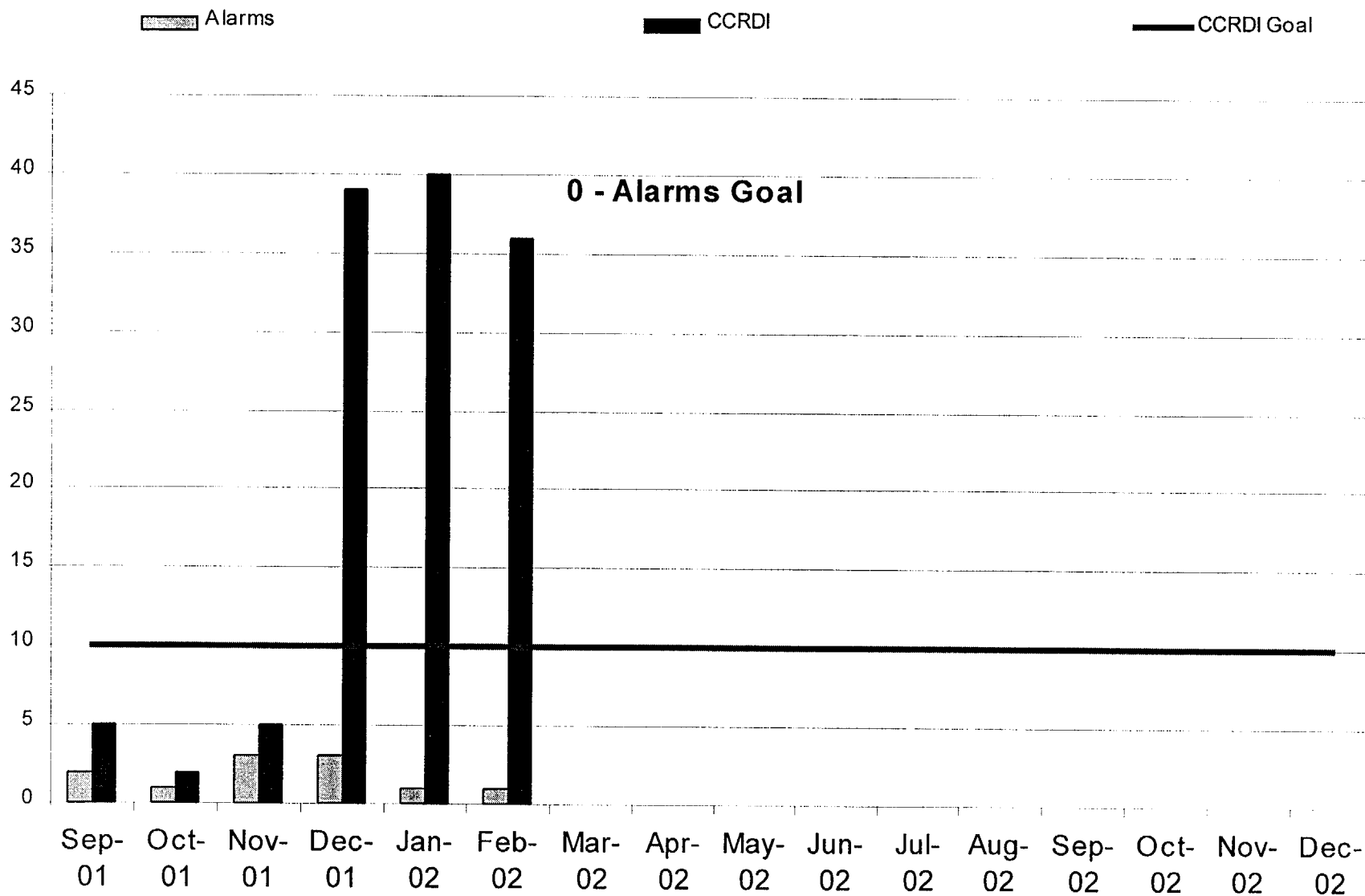
Repeat Maintenance Frequency



Unplanned Equipment Entries Into Shutdown Limiting Conditions of Operation



Central Control Room CCRDIs and Alarms

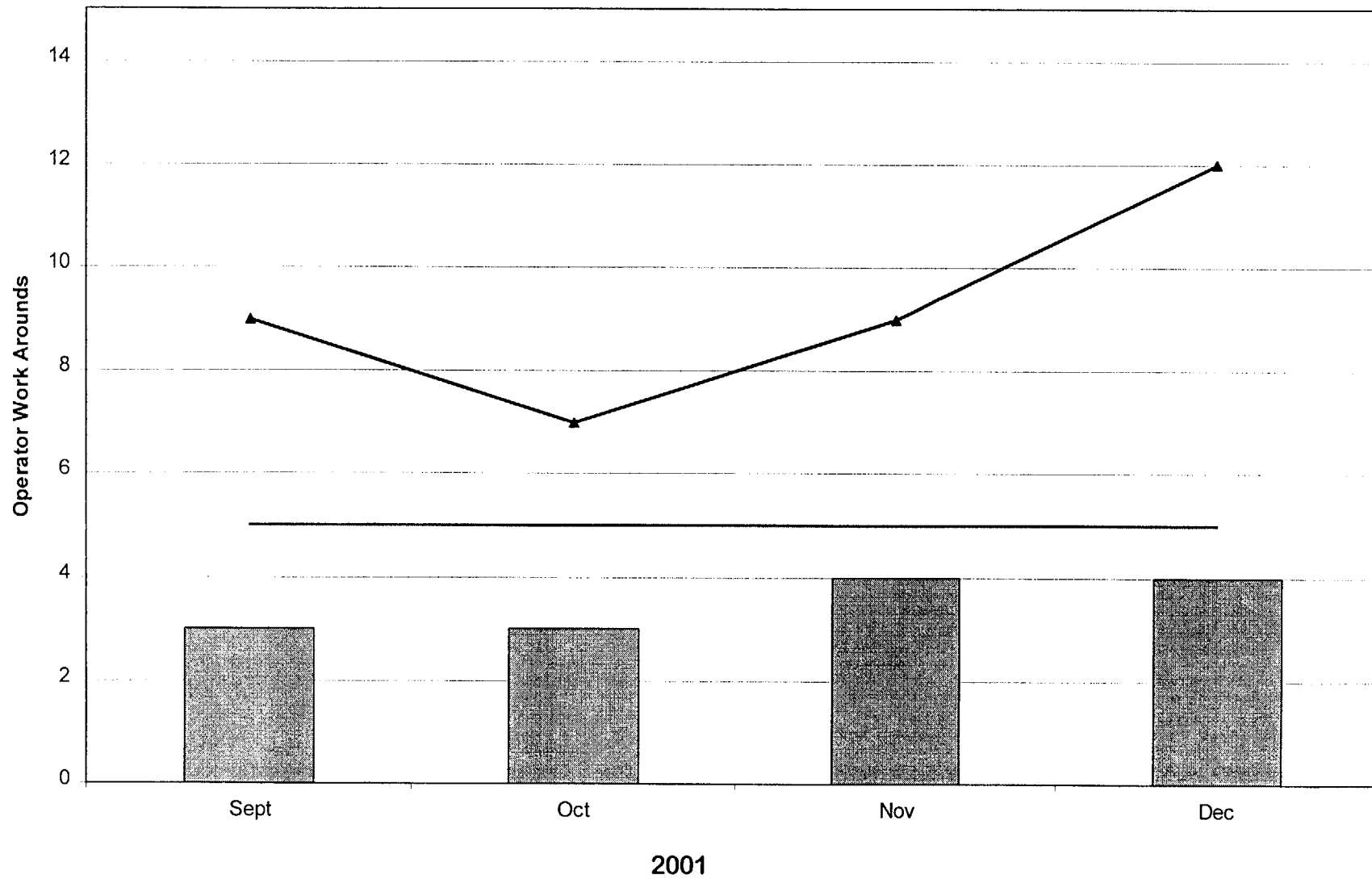


Operator Work Arouns

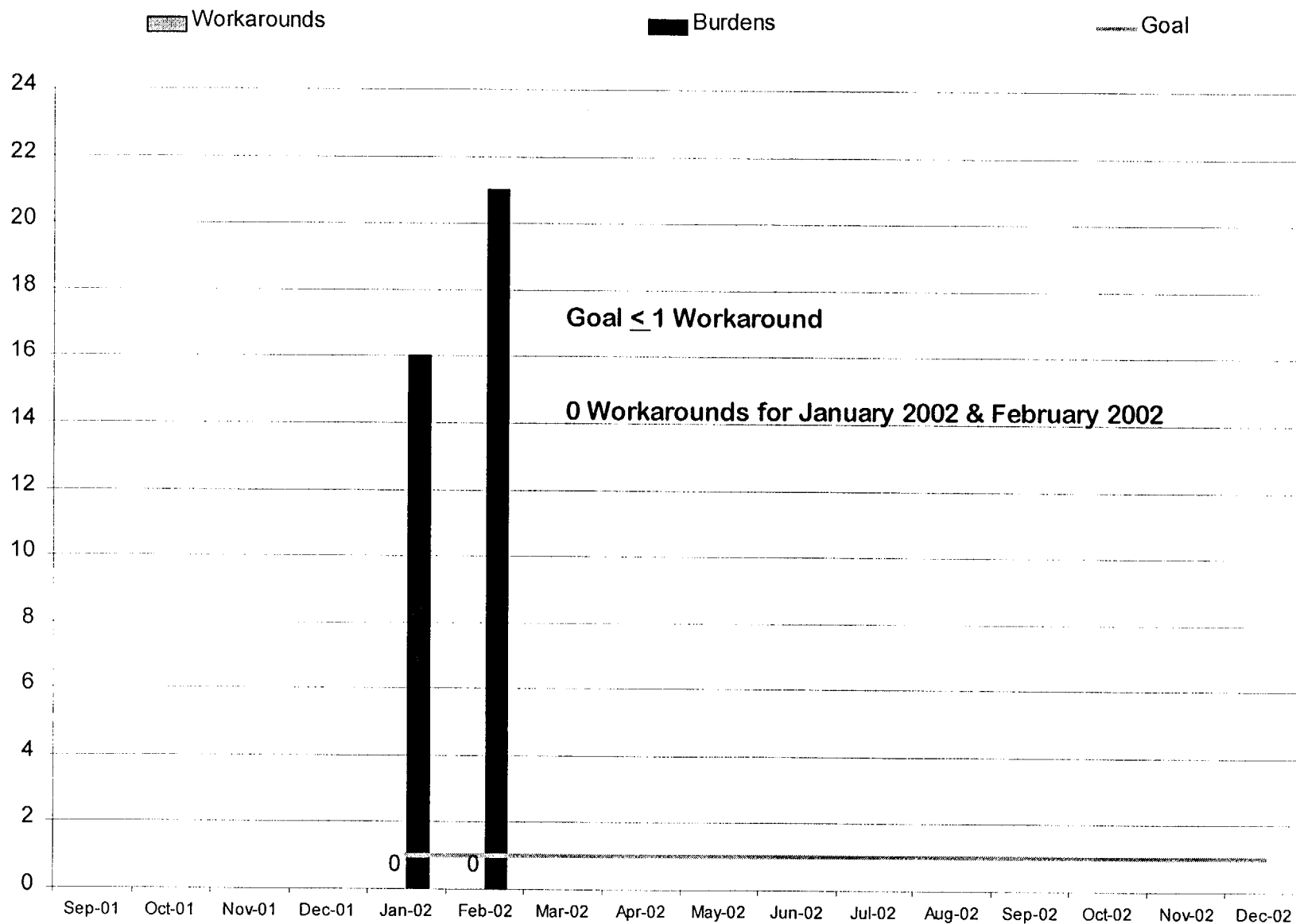
Max Per Post

Total Number

Total Workaround Goal

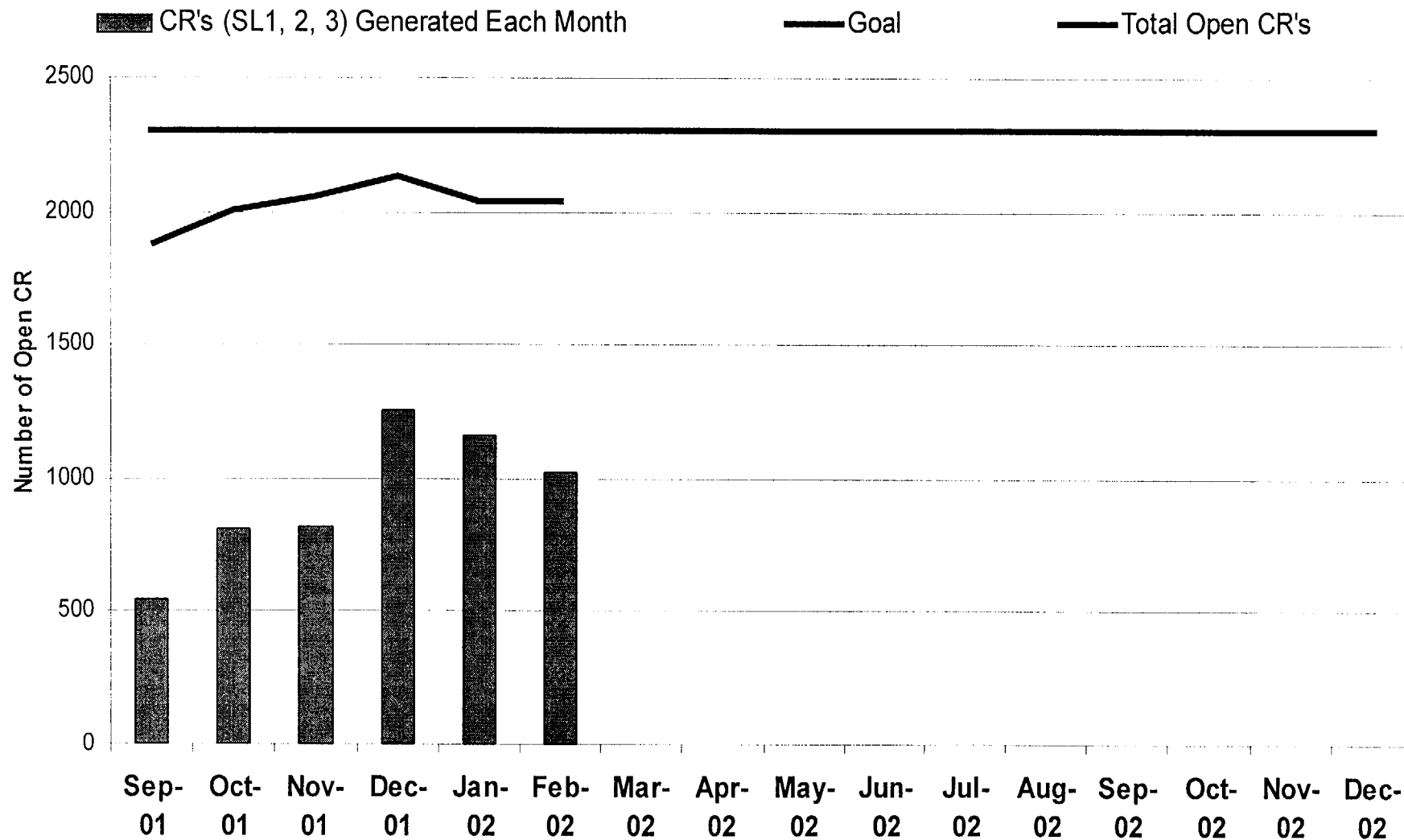


Operator Compensatory Measures

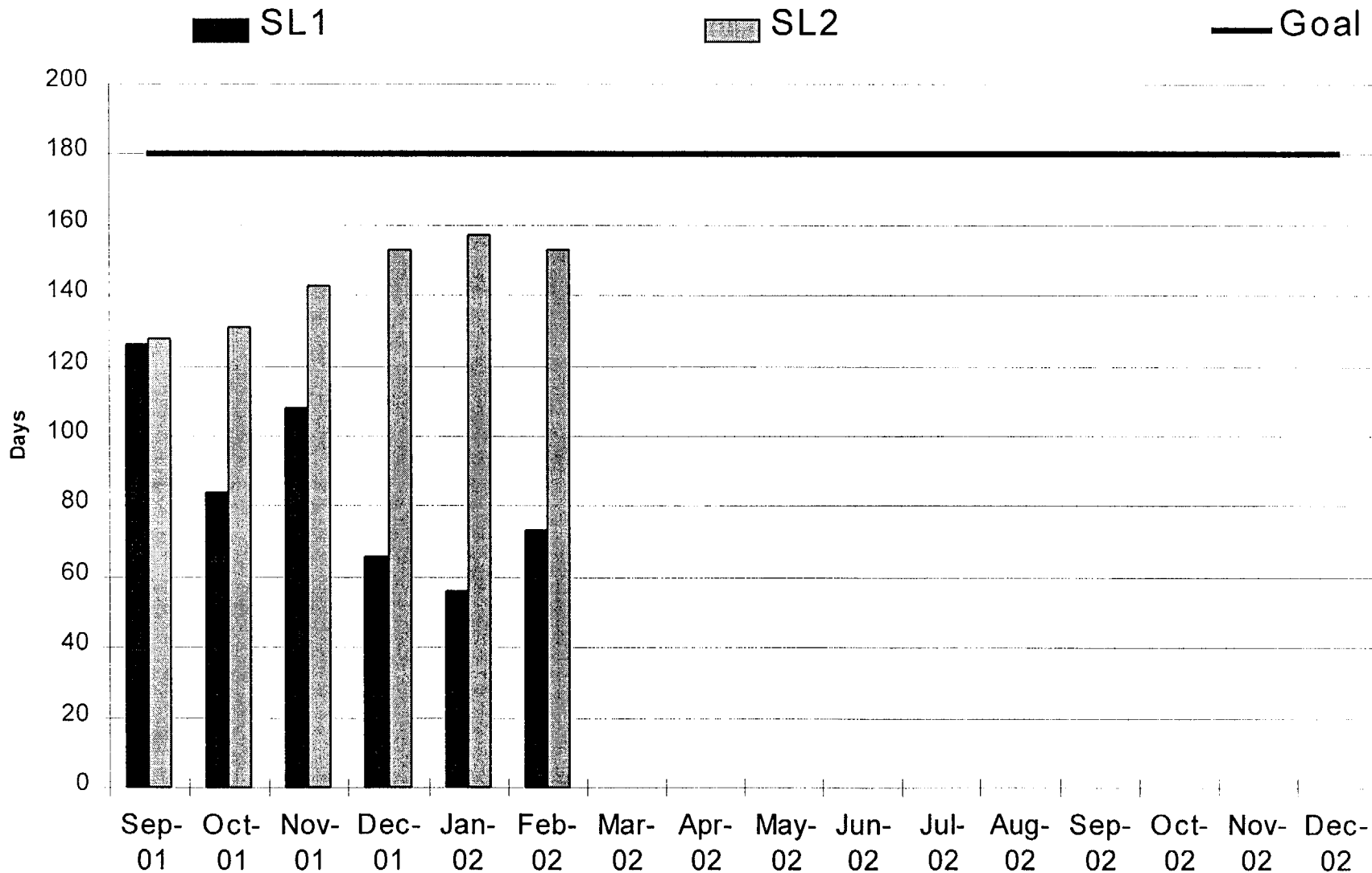


Problem Identification & Resolution

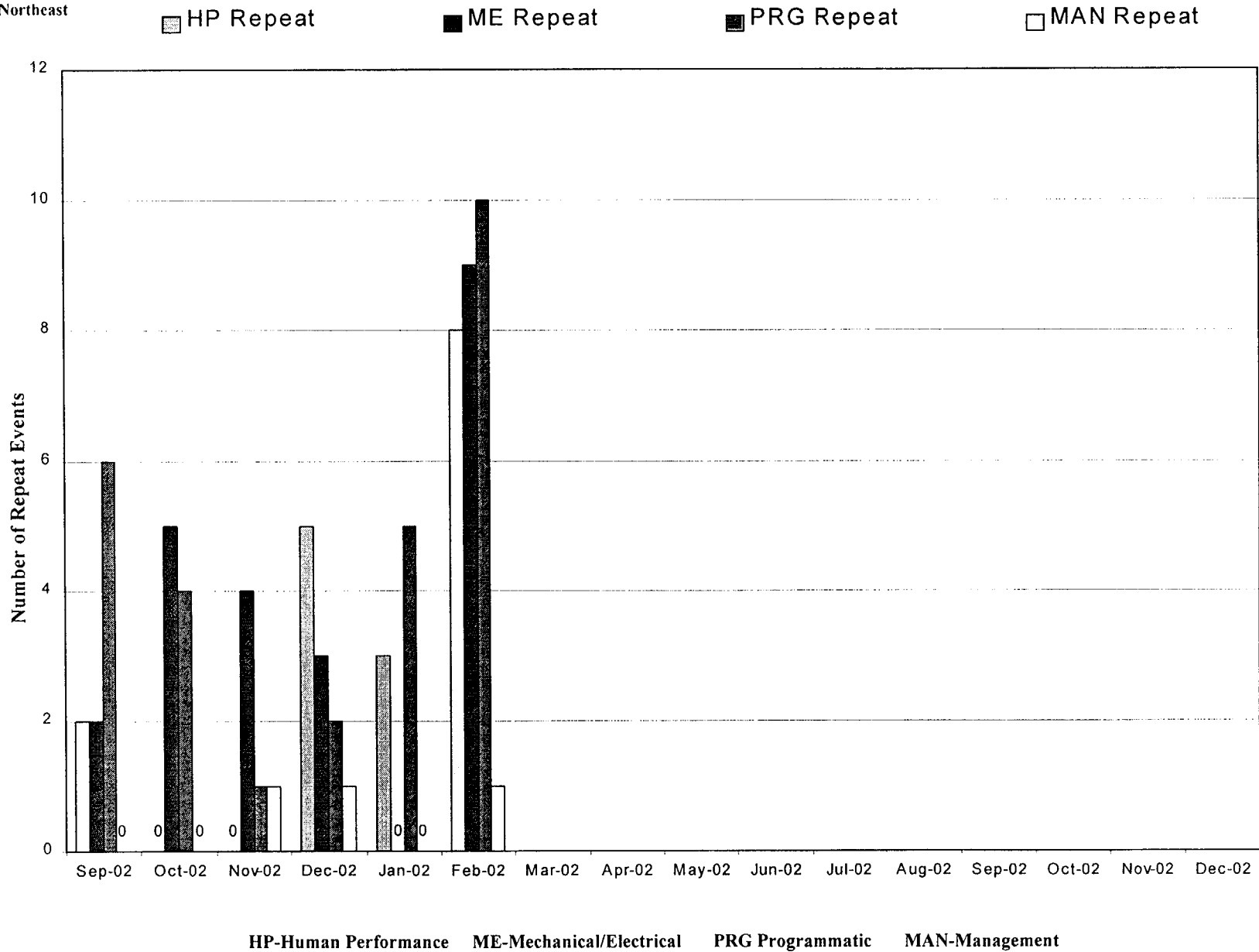
Open Condition Reports



Average Age of Open Corrective Actions SL 1 & 2

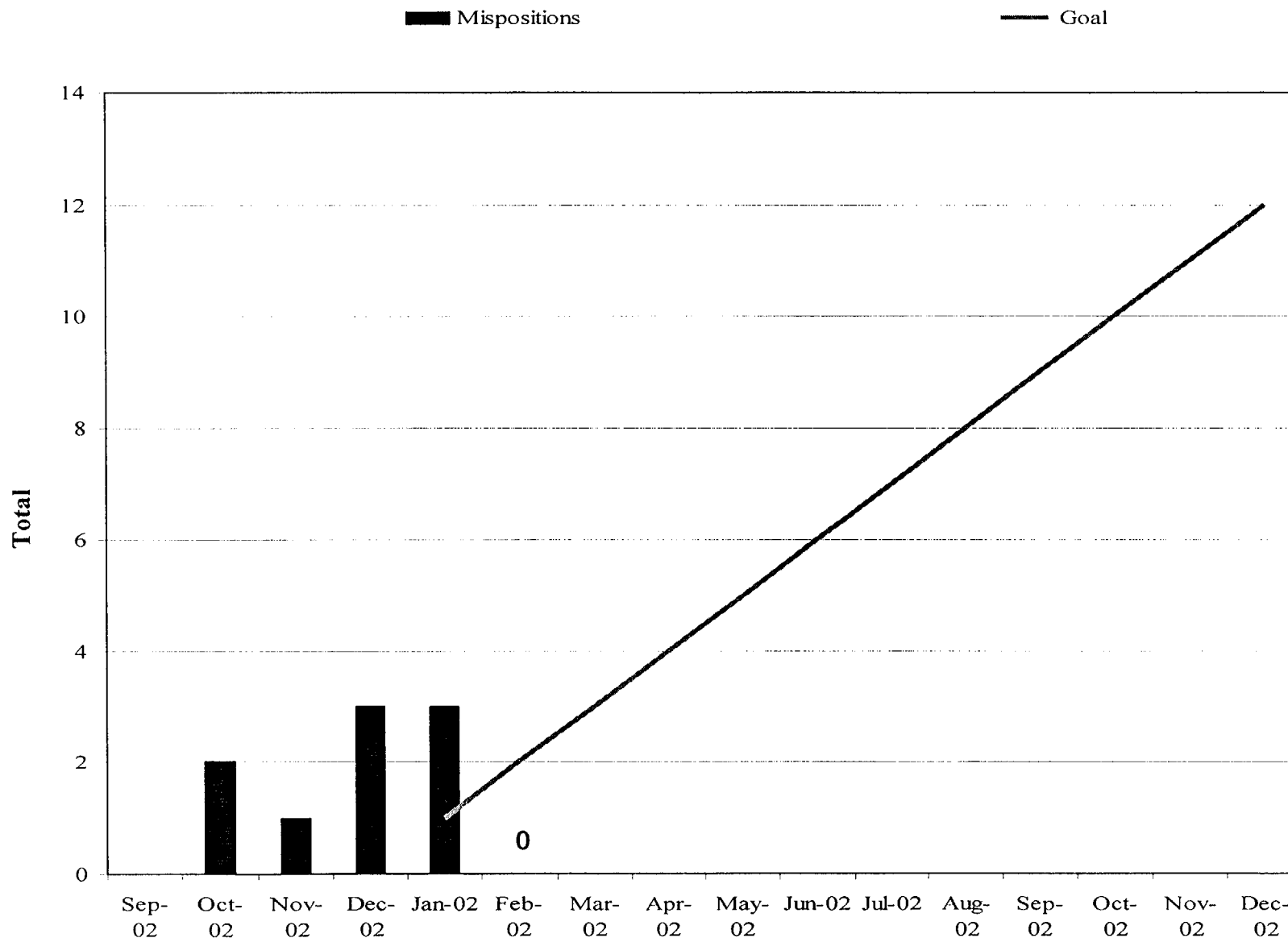


Total Repeat Events



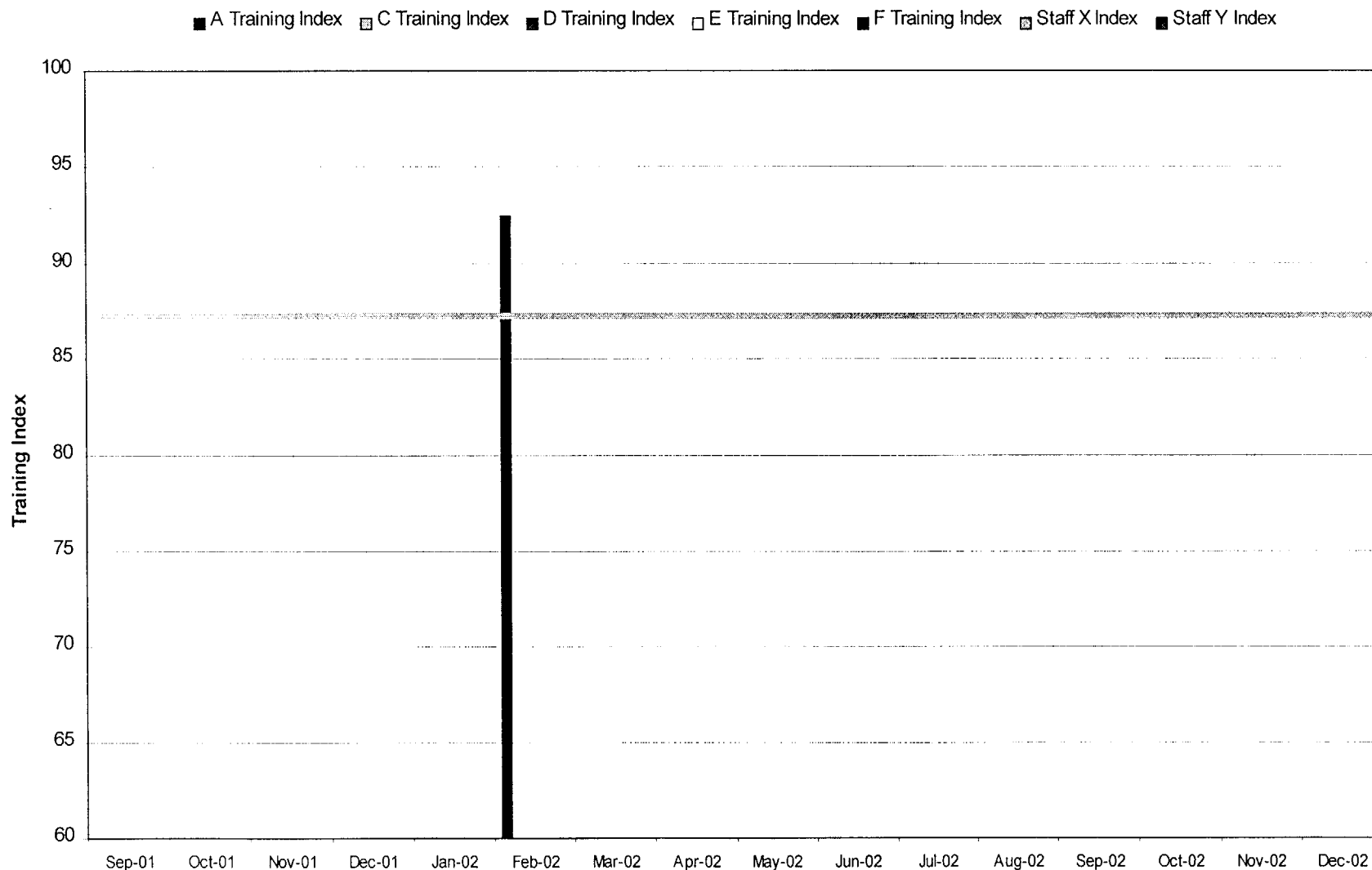
Licensed Operator Performance

Number of Mispositionings



Licensed Operator Re-qualification Success Index

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


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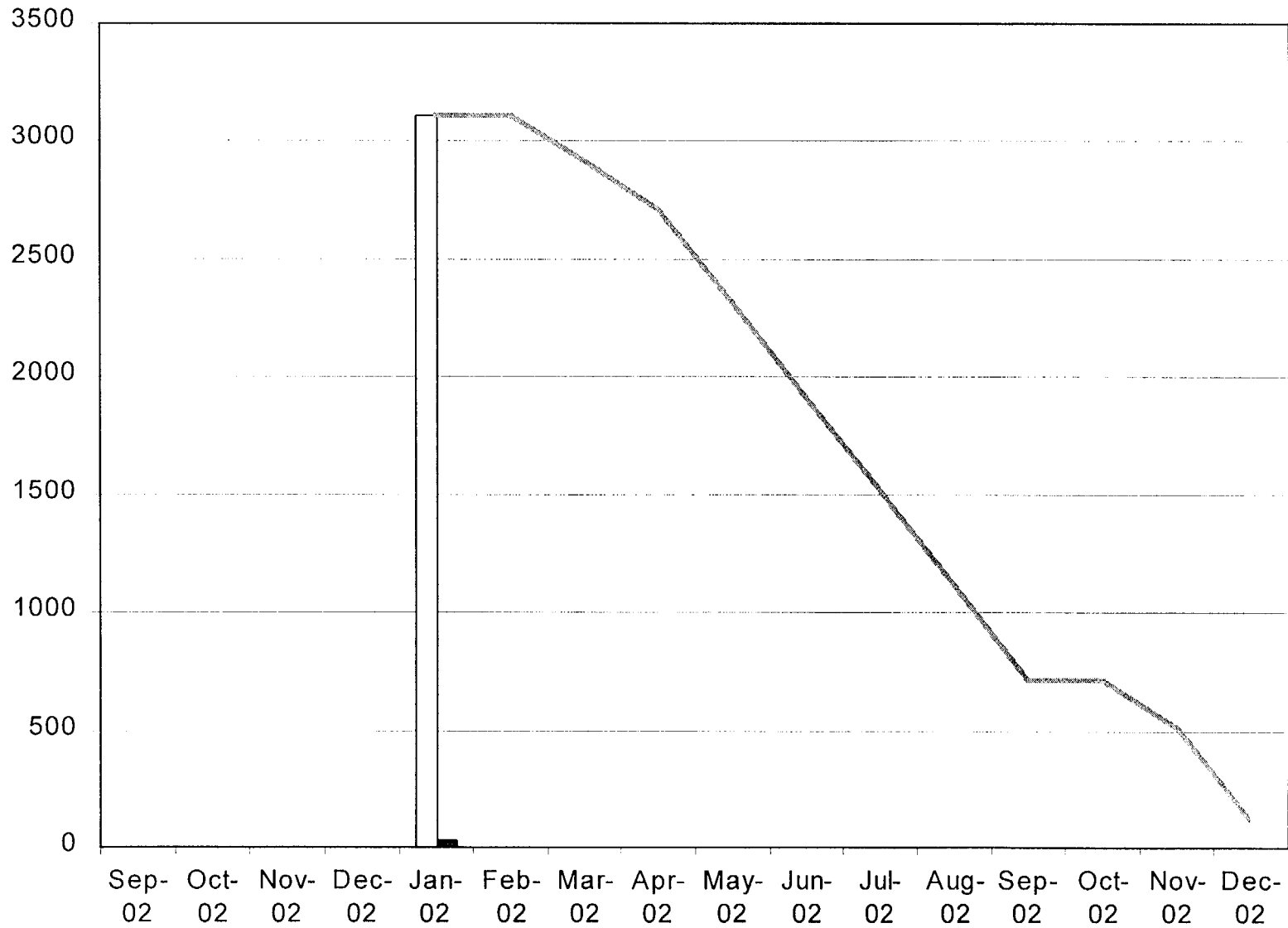
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Plant Labeling Request Backlog

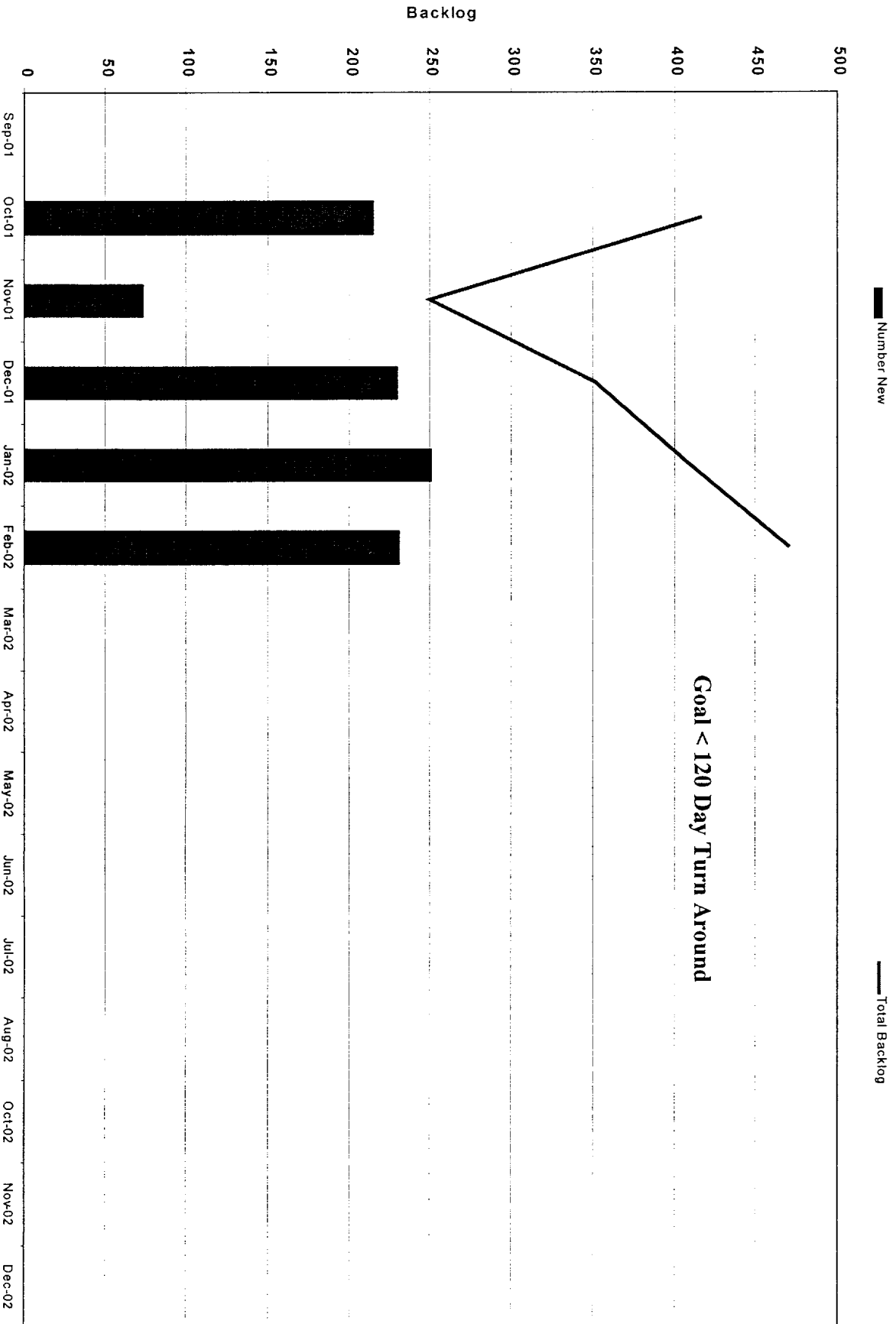
 Backlog

 New Requests

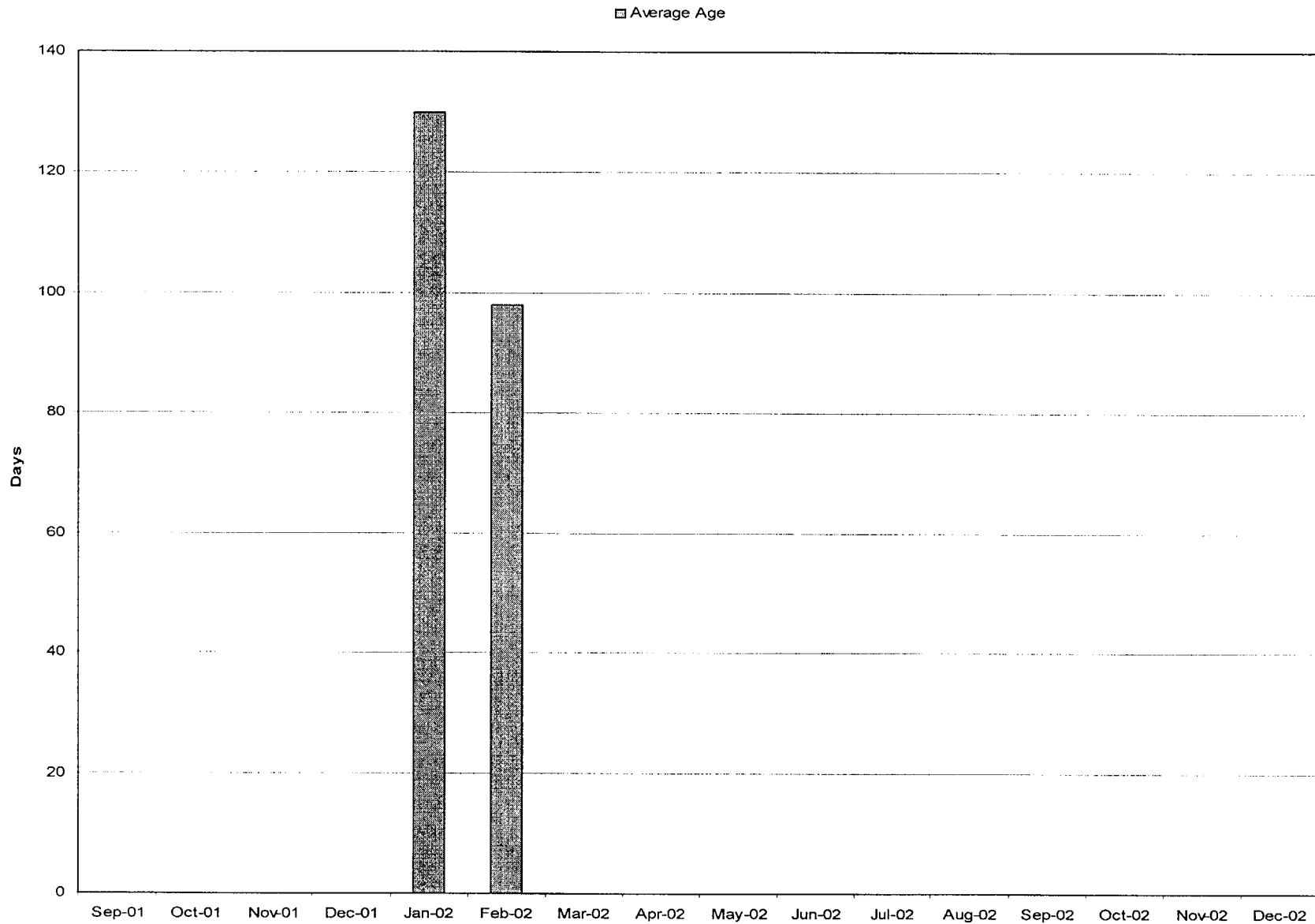
 Backlog Goal



Procedure Feedback



Procedure Feedback Average Age



AOI Procedure Upgrade

