

Conf Call w/ R. 10/15/99  
Barrett in Maine

framework on best understanding of what drives human perf  
so h.p. isn't a risk driver

good awareness (procedures, turnovers)  
meaningful instr, be vigilant, alarms, trends  
maintain instr

given instr, need procedures.  
indication of available offsite sources  
training in procedures (more awareness)

Asked couple of things  
a. right issues to look at  
b. guidance on error prob

Ans: pointed us to literature that said what pst  
we needed to put into place.

B/207