

October 23, 2000

Ms. Kristin Kelley - 2E
Communications Leader
Corporate Communications Administration
Owens-Corning
One Owens-Corning Parkway
Toledo, OH 43659

Dear Ms. Kelley,

Thank you for taking the time to speak with us on October 19, 2000, regarding the project being undertaken by the Nuclear Regulatory Commission (NRC) to identify best practices and improvement opportunities related to internal communications. Learning about the experiences of Owens-Corning and other organizations forms a key part of our overall activities in this area and is a necessary ingredient to success. We hope to be able to adopt some of your practices to improve the way in which we communicate at the NRC, and we will share our experiences and final project results with you.

As we discussed, we will contact you shortly to arrange a time for us to begin the exchange of information.

Thank you again for your time and willingness to share you experience and expertise.

Sincerely,

/RA/

Michael R. Johnson,
Communications Task Lead

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